

ASS. REG. BY:

REF:

A19 C03/A1919021789/Ayd32

Excess
\$800

Merimen

ASSIGNMENT

From:

Date:

10.12.2019

Estimated Cost:

Veh No:

SME 6357B

Yr Regn:

2018/ Oct

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SME 6357B

Make:

Audi Q2

c.c

999

at Workshop m/s

Premium

Colour

Orange

A/C:

Insured / Std / NI / NA

of

55 Ubi Rd 1

Sp. Reading

10555

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WAUZZZGAX1CA000419.

Claims No.

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured:

Excess:

\$800/-

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / ☒ S/Rim / STD A/Rim or

(Policy Condition)

N/S	O/S

Tyre Size:

F: 215/60 R16.

R: 215/60 R16.

Remark: The veh had commenced its

repair at the time of inspection.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

100K.

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

06 mm

R/Bal.

06 mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

06 mm

L/Bal.

06 mm

Est. Repairs:

0.5 hrs

days

Res.: Yes or No

D.O.A.

D.O.I.

10/12/19.

Lum Sum:

%

3 Val.: Yes or No

Survey held at

Premium.

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A19.
	SME 6357B-X
11/12	Revert Via Merimen
16/12	Approval Mandate by Lim Kok Chong
16/12	Sent email to Premium Authorise
3/3	Confirm final fig \$4512-08 sent by email (Red \$4322-92, 48%)

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

4

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

2/4/20

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

Photos

Others

TOTAL

Rep. / Former:

Lump Sum / L.P. / C

PIP \$4512-08

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 11 Dec 2019

Preliminary Advice

Vehicle No	: SME6357B	Accident Date	: 08/12/2019
Make	: AUDI Q2	Policy No.	: 1800118528-01
Assignment Date	: 11/12/2019	Excess	: S\$0.00
Date of Inspection	: 10/12/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,835.00
Revised Amount	:S\$	5,124.00
Check Items (Estimated)	:S\$	828.00
Total	:S\$	5,952.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	41,638.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,362.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Monday, December 16, 2019 11:52 AM
To: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SME 6357 B ON 8/12/2019 VEH IN

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SME6357B (excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

TAKE NOTE : PLEASE TAKE BEFORE PAINT PHOTO FOR REAR BUMPER AND BOTH NEW AND OLD BUMPER COVER REQUIRED.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg [mailto:claims@premiumauto.com.sg]

Sent: Friday, December 13, 2019 5:11 PM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SME 6357 B ON 8/12/2019 VEH IN

Dear Yvonne,

During replace new bumper for change the wheel cover is a necessary item, we are not the first time repair Q2 vehicle.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

View Received Message

This mail is associated with :

***SME6357B (2308401619SG)**

OD

Dec 8 2019 11:00AM

[KO HUI KUAN @ KHO HUI KUAN]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/12/2019 10:29 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5952.00) - SME6357B - Claim Handler: Chan, Yoke Shi

Approved:5952.00:Re-inspection for checked / hidden items photos of require and upload in Merimen. Before paint photos for Rear Bumper, both new / old Bumper Covers required.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SME6357B (2308401619SG)**

OD

Dec 8 2019 11:00AM

[KO HUI KUAN @ KHO HUI KUAN]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/12/2019 15:18 PM.
To LKK_HQ
Subject SME6357B / OD / 08/12/2019 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$800.00

Thank you
Chan, Yoke Shi

DOCUMENTS SUMMARY

There are no documents.

Yvonne Wong (LKK Auto)

From: claims@premiumauto.com.sg
Sent: Friday, December 13, 2019 5:11 PM
To: Yvonne Wong (LKK Auto)
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SME 6357 B ON 8/12/2019 VEH IN

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Yvonne,

During replace new bumper for change the wheel cover is a necessary item, we are not the first time repair Q2 vehicle.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
D. +65 6768 9911 P. +65 9871 9902
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Yvonne Wong (LKK Auto) <yvonne Wong@lkkauto.com>
Sent: Thursday, 12 December 2019 4:41 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SME 6357 B ON 8/12/2019 VEH IN

Dear Kelvin

Please see the attach for your ref.

20	11 Dec 2019 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/20. Mandat WHEEL COVER - RH/LH \$312 NOT APPROVE. kindl
21	11 Dec 2019 17:12	Adj Mandate Set	Maintained:SPARE PARTS ITEM 15: REAR WHEEL y readjust estimate
22	12 Dec 2019 11:51	Adj Mandate Request	Cur.Req:5952.00:During the removal of the rear b ved as well. The wheel covers are stucked on to th moving the wheel cover would have caused dama
23	12 Dec 2019 12:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/20. Mar wer Portion attach with clips which not affected w portion is sitting on side panel not on rear bumper
24	12 Dec 2019 12:32	Adj Mandate Set	Maintained:The Wheel Cover Rear Lower Portion a emoval of rear bumper. The adhesive portion is sit ndly request AUDI replacement bumper repair gui

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, December 12, 2019 8:15 AM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SME 6357 B ON 8/12/2019 VEH IN

Dear Yvonne,

Any update on approval ?

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	09 Dec 2019 14:09	Clim Veh Model Changed		[] Merimen Administrator
2	09 Dec 2019 14:09	Clim Created	Reg No: SME6357B. Policy No: 1800118528-01. Acct Date: 2019/12/08. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119161805	[I] Merimen Administrator
3	11 Dec 2019 09:16	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Nivitha Govindasamy
4	11 Dec 2019 09:16	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
5	11 Dec 2019 09:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	11 Dec 2019 09:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/20	[A] Nivitha Govindasamy
7	11 Dec 2019 09:16	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	11 Dec 2019 09:16	Clim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
9	11 Dec 2019 09:16	Clim Veh Model Changed	(205236) AUDI Q2 999cc 1.0 TFSI S TRONIC (A).	[A] Nivitha Govindasamy
10	11 Dec 2019 09:16	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
11	11 Dec 2019 11:38	Adj Rpt Initiated		[A] YVONNE WONG YIN CHENG
12	11 Dec 2019 11:38	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/09.	[A] YVONNE WONG YIN CHENG
13	11 Dec 2019 11:38	Clim Details Notified		[A] YVONNE WONG YIN CHENG
14	11 Dec 2019 11:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/20	[A] YVONNE WONG YIN CHENG
15	11 Dec 2019 11:47	Adj Mandate Request	Cur Req:5952.00:DAMAGED CONSISTENT. REPAIR COST ECONOMICAL.	[A] YVONNE WONG YIN CHENG
16	11 Dec 2019 14:03	Clim Registration Modified	Init.Est.:>5,000 - 6,000. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Yoke Shi
17	11 Dec 2019 14:07	Clim Registration Modified	Acct Time:11:15:00->11:00:00. Pol No:1800118528-01->1800118538.	[I] Chan, Yoke Shi
18	11 Dec 2019 15:18	Clim Registration Modified	Excess: -> 800.00.	[I] Chan, Yoke Shi
19	11 Dec 2019 15:18	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	11 Dec 2019 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/20. Mandate Remarks: SPARE PARTS ITEM 15: REAR WHEEL COVER - RH/LH \$312 NOT APPROVE. kindly readjust estimate	[I] Chang, Lois-KL
21	11 Dec 2019 17:12	Adj Mandate Set	Maintained:SPARE PARTS ITEM 15: REAR WHEEL COVER - RH/LH \$312 NOT APPROVE. kindly readjust estimate	[I] Chang, Lois-KL
22	12 Dec 2019 11:51	Adj Mandate Request	Cur Req:5952.00:During the removal of the rear bumper, the wheel covers have to be removed as well. The wheel covers are stucked on to the vehicle with strong adhesives, hence removing the wheel cover would have caused damages. therefore, the wheel c	[A] YVONNE WONG YIN CHENG
23	12 Dec 2019 12:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/20. Mandate Remarks: The Wheel Cover Rear Lower Portion attach with clips which not affected while removal of rear bumper. The adhesive portion is sitting on side panel not on rear bumper. Kindly request AUDI re	[I] Chang, Lois-KL
24	12 Dec 2019 12:32	Adj Mandate Set	Maintained:The Wheel Cover Rear Lower Portion attach with clips which not affected while removal of rear bumper. The adhesive portion is sitting on side panel not on rear bumper. Kindly request AUDI replacement bumper repair guide. SPARE PART	[I] Chang, Lois-KL

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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Claim Audit

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1	09 Dec 2019 14:09	Clm Veh Model Changed		[] Merimen Administrator
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Date From Date To Audit Type Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2373599	11 Dec 2019 11:38:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME6357B		11.77

During the removal of the rear bumper, the wheel covers have to be removed as well.

The wheel covers are stucked on to the vehicle with strong adhesives, hence, removing the wheel cover would have caused damages. Therefore, the wheel covers have to be replaced as a result.

Summer Lee (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 December, 2019 2:13 PM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SME 6357 B ON 8/12/2019
Attachments: SME 6357 B - 08122019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange for survey on 10/12/2019. Vehicle is in our compound.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/12/2019 13:45
Date Of Accident	08/12/2019 11:15
Exact Location Of Accident	IMM CARPARK LEVEL 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME6357B
Insured/Policyholder	
Name Of Registered Owner	KO HUI KUAN @ KHO HUI KUAN
NRIC No	S2152199Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96573023
Alternative Phone No	OFFICE-96572023

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800118528-01
Cover Note Number	

Driver

Name of Driver	KO HUI KUAN @ KHO HUI KUAN
NRIC No	S2152199Z
Date Of Birth	07/06/1955
Occupation	INDOOR
Date Of Driving Pass	03/07/1981
Driving Experience	38 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96573023
Fax Number	
Contact Number	OFFICE-96572023
E-Mail Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

09/12/19

11:50 am

SRM/MS/2019/01/01

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Kelvin Wu

NRIC/FIN No: G5069901

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	199Z
Vehicle Details	
Vehicle No.:	SME6357B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Orange
Manufacturing Year:	2018
Engine No.:	CHZA90356
Chassis No.:	WAUZZZGAXKA000419
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,688.00
Original Registration Date:	09 Oct 2018
First Registration Date:	09 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$25,164.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Oct 2028
PARF Rebate Amount:	\$18,873.00
Intended COE Rebate Details	
COE Expiry Date:	08 Oct 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,457.00
COE Rebate Amount:	\$22,765.00
Total Rebate Amount:	\$41,638.00

The information contained herein is correct as at 11 Dec 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KO HUI KUAN@KHO HUI KUAN
Period of Insurance : 09 Oct 2019 To 08 Oct 2020
Engine No. : CHZ A90356
Chassis No. : WAUZZZGAXKA000419

Vehicle No. : SME6357B
Policy No. : 1800118538-01
Endorsement No. :
Issued Date : 18 Sep 2019

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KO HUI KUAN@KHO HUI KUAN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

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PREMIUM LEASING - EF

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPMLU

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

