

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 12.03.2020

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : NCS 7280 / GX 9348D ON.10.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **NCS 7280**, which was involved in the captioned accident with your insured vehicle no: **GX 9348D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,630.00
2) Loss of Use (4 day X \$ 100)	\$ 400.00✓
3) GIA Search Fee	\$ 2.00✓
	<u>\$ 10,032.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result✓ |
| c) Letter of Authorisation, etc... | d) Police Report✓ |
| e) I/C & Driving Licence✓ | f) Insurance Certificate |
| g) Vehicle Registration Log Card✓ | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 10.12.2019

TO : Lonpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. NCS 7280 / GX 9348C

ALONG Road 1 Sungai Kadut Street 1

ON 10.12.2019

I/We, Nooraini Binti Che Soh

of (NRIC No./ROC No.) 670421-03-5360

of Lot 1483 Kampung Permatang Pusu 164000 Melor Kelantan

owner of vehicle no. NCS 7280 in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle GX 9348C at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Nooraini Binti Che Soh



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC00/022776
DATE : 14 SEPTEMBER 2020

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

I/We, NOORAINI BINTI CHE SOH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GX 9348D the sum of Singapore Dollar Nine Thousand Nine Hundred Fifty Two Only (\$9,952.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving NCS 7280 and GX 9348D on 10 December 2019 along ROAD 1 SUNGEI KADUT STREET 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SINGAPORE ENGINEERING & CONSTRUCTION PTE LTD AND/OR CHUA SONG HAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

06/10/2020

.....
Signature of vehicle owner/Date

Nooraini Binti Che Soh.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 21575

Date 12.03.2020
Vehicle No NCS 7280
Make/Model Toyota Hilux
Chassis/Eng# :
Accident Date 10.12.2019
Claim No :
Reference 1219 -21575
Policy No :

Amount

To proceed on lump sum repair S\$ 9000.00

E. & O. E.

Total : S\$ 9000.00

GST @ 7% : S\$ 630.00

Amount Due : S\$ 9630.00


for FASTECH AUTO PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-203488

Date of Request: 10/12/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/12/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. GX9348D
Accident Date 10/12/2019

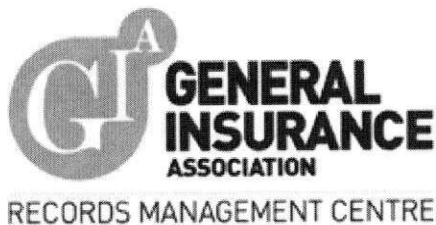
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX9348D	Lonpac Insurance Bhd	05/11/2019-04/11/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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TAX INVOICE

Our Ref No: GR-19-203488

Date of Request: 10/12/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/12/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. GX9348D
Accident Date 10/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

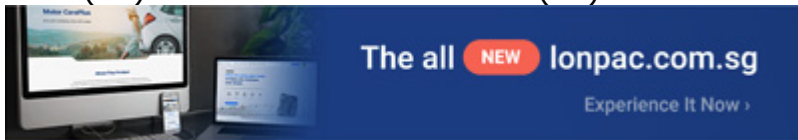
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 11 September 2020 4:18 PM
To: Jia Le (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 11 September 2020 10:03 AM
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

Lonpac Ref: **19/19/19/VC00/022776**

LKK Ref: CC6/LPC19021782/Uda3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/12/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver turning out from minor road. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**FASTECH AUTO PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 28,050.48	\$ 9,630.00

2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 320.00 (4days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 28,452.48	\$ 9,952.00

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 2 September 2020 12:10 PM

To: Jia Le (LKK Auto); MT_Claim_SG

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

Lonpac External - General

Dear Jia Le

Please proceed to wrap-up the case, you may put up mandate request to us.

We have settled the third party injury claims.

Regards,

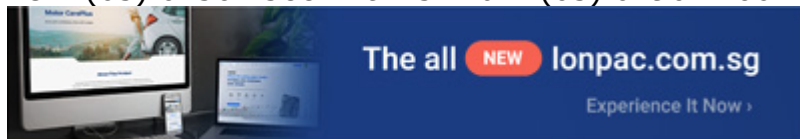
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: ONG LI LI

Sent: Monday, 16 March 2020 12:04 PM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

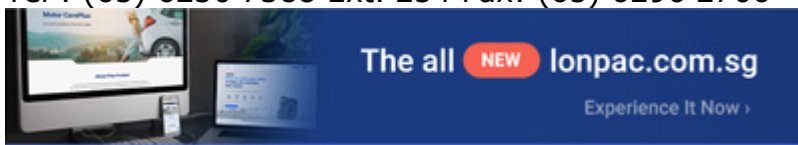
Lonpac External - General

Dear Jia Le

Please request for Police Investigation result and video footage of the accident.

According to Insured, TP was turning left but decided to turn out and caused the collision.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Friday, 13 March 2020 2:33 PM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

Dear Li Li,

Enclosed herewith the third party accident report for your perusal. Based on both accident report and scenario, we are of the view that the liability is not in insured favour as he is turning out from side road.

Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

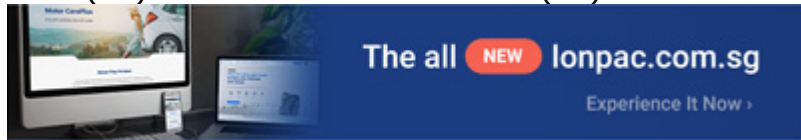
From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Tuesday, 17 December 2019 3:18 PM
To: Mei Kwan (LKKAuto); MT_Claim_SG
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC -19/19/19/VC00/022776) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 16 December 2019 9:35 AM
To: MT_Claim_SG
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GX9348D (OI : LPC - TBA) AND NCS7280 (TP : LKK REF - CC6/LPC19021782/Uda3) on 10/12/2019

Page 2 of 2

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle NCS 7280 at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Please note that we are pending for TP supporting documents.

We will get back to you in due course.

Meanwhile, kindly assist to verify validity of our insured's policy.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)