

Asher Sng (LKKAuto)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Sent: Thursday, 13 February 2020 5:18 PM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT VIA LKK
RE: SURVEY ASSESSMENT - D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3,
ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir,

Refer to your email below.

We agreed to your advise and the amount of the settlement.

Please proceed.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of **MS&AD** Insurance Group
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, February 13, 2020 5:02 PM
To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT VIA LKK RE: SURVEY ASSESSMENT -
D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3, ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON
26/11/2019

Your ref : **D19007543MFSH/1**

Our ref : CC4/FCI19021781/R1eb3

Dear Sirs,

ACCIDENT INVOLVING SHC 1917M (OI) AND FBK 7133Y (TP) ON 26/11/2019

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **HKL LIM TEAM MOTORSPORT** " at **\$ 2,420.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 6,693.00	\$ 2,300.00
2. Loss of Use (4days x \$30)	\$ 120.00	\$ 120.00 (4days x \$30)
Total	\$ 6,813.00	<u>\$ 2,420.00</u>

Surveyor recommended 4days for repair.

Market Value	\$6,500
LTA Rebate	\$4,085
Nett Value	\$2,415

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Thursday, 13 February 2020 2:46 PM

To: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT RE: SURVEY ASSESSMENT - D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3, ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

Hi Joanne,

We refer to our tele-conversation.

We have spoken to the repairer and they will follow up the matter with us.

Meanwhile we are preparing our report to seek quantum for your end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>

Sent: Tuesday, 4 February 2020 5:22 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT RE: SURVEY ASSESSMENT - D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3, ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

Dear All,

This assignment was given express settlement, please kindly handle the matter.

We have attached the LOD. Please find the attachment.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Joanne Yong

Sent: Monday, December 30, 2019 5:55 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT RE: SURVEY ASSESSMENT - D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3, ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

Importance: High

Dear All,

Pls refer to my email dated on 26.12.2019 (attached)

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneying@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, December 30, 2019 2:34 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Joanne Yong <joanneying@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT RE: SURVEY ASSESSMENT - D19007543MFSH/1 // LKK Ref: CC4/FCI19021781/R1eb3, ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

Claim No: D19007543MFSH/1

LKK Ref: CC4/FCI19021781/R1eb3

Dear Sir/Madam,

ACCIDENT INVOLVING SHC 1917M AND FBK 7133Y ON 26/11/2019

We refer to the above matter.

Liability: 100%

Remark: B:15 Insured changed lane and hit third party vehicle.

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 24 December 2019 5:36 PM
To: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007543MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBK 7133Y at M/s Hkl Lim Team Motorsport on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 6 December 2019 6:13 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007543MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

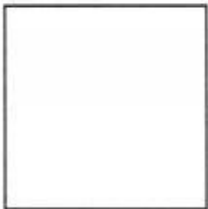
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

ATTN: Joanne Yong
Our Ref: D19007543MFSH
Date: 02/01/2020
Subject: Car Regn No :
Chassis No :

Model: Yamaha Spark-135
Regn Date :

Accident Involving FBK 7133Y & SHC 1917M
On 26/11/2019.

Direct Settlement

Dear Sirs

The repairs have been completed for FBK 7133Y. We submit the following Documents for

Lum Sum Repairs = \$ 2300
4 days loss of use = \$120
\$30 x 4

Please pay **HKL LIM TEAM MOTORSPORT** as soon as possible for SS 2420.00

Full and final settlement for this accident repair provided no incidental charges are incurred.

Yours faithfully,



HK Lim Team Sport
62729291

MS First Capital Insurance Limited	
Claim No: <u>D19/7543M/CPIL/54</u>	Date: <u>21/1/2020</u>
O-I-C: <u>Joanne Yong</u>	
TEL: 660 133 11	
<input checked="" type="checkbox"/> We are issuing this payment and will meet soon.	
<input type="checkbox"/> We wish to transfer your / your family's vehicle.	
Please give us 1 week notice on date/time/place.	
Kindly quote our Claim No. in future correspondence.	

D19/7543/CTPL/JY

AUTHORISATION TO ACT

Muhammad Asdi Elzarry
I/We, Bin Muhammad Noor (the third party claimant) of B1K92 #05-204
Henderson Rd (S) 150092 (address), owner of F0K7133Y (vehicle no.) hereby
authorize HKL Lim Team Motorsport ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.
F0K7133Y that was damaged pursuant to the accident which occurred on 26/11/19 (date)
along Pasir Panjang Road Singapore (location) involving
vehicle no/s SHC1917M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 29/11/19 (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)



DISCHARGE RECEIPT

CLAIM REFERENCE : D19007543MFSH/1
ACCIDENT DATE : 26/11/2019
ACCIDENT LOCATION : PASIR PANJANG ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : REVI S/O ANTHONY FERNANDEZ
INSURED VEHICLE : SHC 1917M
INVOLVED PARTY : FBK 7133Y
SETTLEMENT SUM : \$2,420.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.


CLAIMANT: ASDI ELZARRY

Signature and Date :

 17/02/2020

WITNESS: Lim Soon Keong

Signature and Date :

 17/02/20

WITHOUT PREJUDICE to:

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supercedes any inconsistencies found in this Discharge Voucher]



HKL Lim Team Motorsport (53347346B)

1008 Bukit Merah Lane 3, #01-24, Alexandra Village Industrial Estate 159722 Singapore Singapore
Tel No. : 62756566, 62756655 Fax No. : 62729291 Email : nkilimteam@gmail.com

INVOICE

INVOICE : INV-100084

Date : 02/01/2020 (18:08:00)
Page : 1 of 1

Bill To : MS FIRST CAPITAL INSURANCE LTD
Address :

Job Sheet No : INV11346
Vehicle No. : FBK7133Y
Model :
Mileage : 0
PO No. :
Payment : CHEQUE
Client Code : C3414

Contact No. :
Svs. Advisor :
Mechanic :

Description	Qty	Unit Price SGD	Disc %	Sub Total SGD	Total Amount SGD
Labour					
Lum Sum Repairs	1.00	2,300.00		2,300.00	2,300.00
Remarks					

Next Service Due : 5,000 K or 01/04/2020, whichever comes first.

Goods sold are neither returnable nor refundable.
Thank you for your patronage and support.
Hope to see you again on next service.

Total Amt Due: 2,300.00 2,300.00

Rounding Adj.: 0.00

Total: 2,300.00

Customer's Signature
Name:

Authorised Signature

