

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1912-028

Your Ref : SHA9520G

Date : 09 January 2020

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0438E AND SHA9520G ON 04/12/19 12:15 AM ALONG CHANGI AIRPORT TERMINAL 1 TAXI QUEUE

It appears that the above accident was caused by your insured's negligence. We, therefore, seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,155.26
2.	Loss of Rental for <u>4</u> days @ \$ <u>101.27</u> per day	\$	405.08
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	2,760.34

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0438E and SHA9520G along CHANGI AIRPORT TERMINAL 1 TAXI QUEUE on 04/12/19 12:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of January 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager



MS First Capital Insurance Limited Co. Reg. No. 19000156C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007704MFSH/1
ACCIDENT DATE : 04/12/2019
ACCIDENT LOCATION : CHANGI AIRPORT TERMINAL 1 TAXI QUEUE
INSURED : CITYCAB PTE LTD
INSURED DRIVER : HANAFI BIN ABDUL HAMID
INSURED VEHICLE : SHA 9520G
INVOLVED PARTY : SHD 438E
SETTLEMENT SUM : \$ 2,580.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TRANS-CAB SERVICES PTE LTD

Signature and Date: *[Signature]*



13 FEB 2020

WITNESS: Amender Tay

Signature and Date: *[Signature]* 13/02/2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV1912-202 DATE : 31 December 2019 REFERENCE NO : AAD1912-028 TERMS : DUE DATE : 31 December 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0438E; DOA 04.12.19(PART-BY-PART-19)	1	2,155.26	2,155.26

Total SGD Excl. GST : 2,014.26**7% GST :** 141.00****** TWO THOUSAND ONE HUNDRED FIFTY FIVE AND TWENTY SIX SGD ONLY************Total SGD Incl. GST :** 2,155.26

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 January, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/12/19 12:15 AM at CHANGI AIRPORT TERMINAL 1 TAXI QUEUE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0438E. The taxi was hired to TAN YONG SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.27 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04-12-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1912-028		Accident Date 04-12-2019
10/12/2019 13:00	10/12/2019 14:00	SHD0438E	
16/12/2019 09:30	18/12/2019 12:00	SHD0438E	

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 14 February 2020 2:50 PM
To: Rachel Wu
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1//
Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E
ON 04/12/2019]
Attachments: AAD1912-028 - DV.pdf

Dear Rachel,

Please be informed that we have settled at global sum of \$2,580.00 with third party repairer. Enclosed a copy of signed DV for your perusal.

Original documents will submit to your good office soon.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]
Sent: Wednesday, 12 February 2020 11:39 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

WITHOUT PREJUDICE

Dear Jia Le,

Kindly propose as per below:

LOR: \$94.64 x 2-3 days.

LOI: \$50 x 2-3 days.

To settle up to \$2,589.18

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA");

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, February 6, 2020 10:25 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Claim No: D19007704MFSH/1

LKK Ref: CC4/FCI19021778/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9520G AND SHD 438E ON 04/12/2019

We refer to the above matter.

Insured driver rear ended third party. Liability not in driver's favour.

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$2,609.07(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 31,807.24	\$ 2,155.26
2. Loss of Rental (4days x \$101.27)	\$ 405.08	\$ 303.81 (3days x \$101.27)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 150.00 (3days x \$50)
Total	\$ 32,412.32	\$ 2,609.07

Surveyor recommended 02 days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]

Sent: Thursday, 9 January 2020 2:45 PM

To: Jia Le (LKK Auto)

Cc: CWS Motor Claims; Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Dear Jia Le,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA");

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, December 24, 2019 2:59 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Claim No: D19007704MFSH/1

LKK Ref: CC4/FCI19021778/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9520G AND SHD 438E ON 04/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 December 2019 6:03 PM
To: 'Rachel Wu'
Cc: 'CWS Motor Claims'; Jia Le (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D19007704MFSH/1

YOUR REF: D19007704MFSH
LKK REF: CC4/FCI19021778/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHD 438E at M/s rans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 9 December, 2019 5:27 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007704MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 9 December, 2019 5:24 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007704MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.