

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 14 February 2020 2:50 PM
To: Rachel Wu
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1//
Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E
ON 04/12/2019]
Attachments: AAD1912-028 - DV.pdf

Dear Rachel,

Please be informed that we have settled at global sum of \$2,580.00 with third party repairer. Enclosed a copy of signed DV for your perusal.

Original documents will submit to your good office soon.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]
Sent: Wednesday, 12 February 2020 11:39 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

WITHOUT PREJUDICE

Dear Jia Le,

Kindly propose as per below:

LOR: \$94.64 x 2-3 days.

LOI: \$50 x 2-3 days.

To settle up to \$2,589.18

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C

A Member of **MS&AD** Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, February 6, 2020 10:25 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Claim No: D19007704MFSH/1

LKK Ref: CC4/FCI19021778/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9520G AND SHD 438E ON 04/12/2019

We refer to the above matter.

Insured driver rear ended third party. Liability not in driver's favour.

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$2,609.07(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 31,807.24	\$ 2,155.26
2. Loss of Rental (4days x \$101.27)	\$ 405.08	\$ 303.81 (3days x \$101.27)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 150.00 (3days x \$50)
Total	\$ 32,412.32	\$ 2,609.07

Surveyor recommended **02** days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]
Sent: Thursday, 9 January 2020 2:45 PM
To: Jia Le (LKK Auto)
Cc: CWS Motor Claims; Admin A
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Dear Jia Le,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, December 24, 2019 2:59 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007704MFSH/1// Our ref: CC4/FCI19021778/Kda3 [ACCIDENT INVOLVING SHA9520G AND SHD438E ON 04/12/2019]

Claim No: D19007704MFSH/1
LKK Ref: CC4/FCI19021778/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9520G AND SHD 438E ON 04/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 December 2019 6:03 PM
To: 'Rachel Wu'
Cc: 'CWS Motor Claims'; Jia Le (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D19007704MFSH/1

YOUR REF: D19007704MFSH
LKK REF: CC4/FCI19021778/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHD 438E at M/s rans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 9 December, 2019 5:27 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007704MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 9 December, 2019 5:24 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007704MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.