

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 9 January, 2020 1:19 PM
To: maychua@msfirstcapital.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M - LKK REF CC4/FCI19021776/ha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 1)

Remarks: Insured from slip road

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: MD KASSIM TAJUDEEN [mailto:tajudeen17@yahoo.com.sg]

Sent: Wednesday, 8 January, 2020 10:12 PM

To: assignments; Ho Yue Meng

Cc: CWS Motor Claims; May Chua; Surveyor@msfirstcapital.com.sg (Surveyor@msfirstcapital.com.sg); CS A Team

Subject: Re: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Ho,

Noted, Sorry I busy on my job next week, FYI. on 13th Jan'2020 930am my son Ashiq, drive the vehicle to your workshop sixth Lok Yang road for repair. The same after repair he will collect from you.

Thanks and regards,

M k Tajudeen

93862774

On Wednesday, 8 January 2020, 10:02:21 am GMT+8, Ho Yue Meng <ho_yue_meng@tanchong.com> wrote:

Dear LKK,

Resend. Date should be 13/01/2020 instead of 06/01/2020.

We apologise for the error.

Best Regards

YM Ho

TC Autoclinic Pte Ltd

No 1 Sixth Lok Yang Road

Singapore 628099

DID : 67038432

From: Ho Yue Meng
Sent: 7 January, 2020 4:22 PM
To: assignments@lkkauto.com
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>; May Chua <maychua@msfirstcapital.com.sg>; Surveyor@msfirstcapital.com.sg (<Surveyor@msfirstcapital.com.sg>) <Surveyor@msfirstcapital.com.sg>; cs-a@lkkauto.com
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear LKK,

Kindly arrange for survey of SMH8432M (3rd Party Direct Settlement)

on 13/01/2020 (Monday) between 10.00am and 11.00am at our workshop at Lok Yang.

Best Regards

YM Ho

TC Autoclinic Pte Ltd

No 1 Sixth Lok Yang Road

Singapore 628099

DID : 67038432

From: Ho Yue Meng
Sent: 7 January, 2020 4:17 PM
To: Surveyor@msfirstcapital.com.sg (<Surveyor@msfirstcapital.com.sg>) <Surveyor@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>; May Chua <maychua@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Sir,

Kindly arrange for survey of SMH8432M (3rd Party Direct Settlement)

on **13/01/2020 (Monday) between 10.00am and 11.00am at our workshop at Lok Yang.**

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432


From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]
Sent: 7 January, 2020 2:08 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

WITHOUT PREJUDICE

Dear Sir / Madam,

"WP", we admit liability quantum to be agreed
Thank you

May Chua
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849 | Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Tuesday, 7 January 2020 1:48 PM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; ChrisOoi@first-insurance.com.sg
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

FINAL REMINDER

Kindly advise the outcome on the liability status **by 10/01/2020**, otherwise our customer will act in a manner they deem fit.

We look forward to your **urgent** reply.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Ho Yue Meng
Sent: 24 December, 2019 12:03 PM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

REMINDER

Further our e-mail message dated 16/12/2019, please advise the outcome on the liability status for this case **urgently**.

We look forward to your reply.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Ho Yue Meng
Sent: 16 December, 2019 10:17 AM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

Further the e-mail dated 09/12/2019 from CWS motor, kindly advise the outcome on the liability status for this case **urgently**.

We look forward to your advice.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: 9 December, 2019 8:22 AM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua <maychua@msfirstcapital.com.sg>
Subject: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Sir/Madam

PRI Request For **SMH8432M** Accident Involving **SHA4120K** On 30-11-2019 AT 01:05:00HRS.

Please find below details for your reference

- **Claim number :** D19007607MFSH
- **Insured vehicle number :** SHA4120K
- **Accident date :** 30-11-2019
- **Third-party vehicle number :** SMH8432M
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MAY CHUA

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

Dear Sir/Madam

PRI Request For **SMH8432M** Accident Involving **SHA4120K** On 30-11-2019 AT 01:05:00HRS.

Please find below details for your reference

- **Claim number :** D19007607MFSH
- **Insured vehicle number :** SHA4120K
- **Accident date :** 30-11-2019
- **Third-party vehicle number :** SMH8432M
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MAY CHUA

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel : 6507 3848
Fax : 6507 3849