

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 27 February, 2020 3:44 PM
To: May Chua
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M - LKK REF CC4/FCI19021776/R1ha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: D19007607MFSH
Our Ref: CC4/FCI19021776/R1ha3

Dear May,

We refer further to your below email.

It was reported that Insured vehicle was exiting the slip road towards the main road when collided to the TP vehicle.

As such, in view of BOLA scenario 1, liability is not to our Insured's favour.

We propose to offer to TP repairer "**TC AUTOCLINIC PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,836.17	\$ 6,733.79
Loss of Use (\$70 x 5 days)	\$ 350.00	\$ 300.00 (\$60 x 5 days)
TOTAL	\$ 9,186.17	\$ 7,033.79

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: May Chua [mailto:maychua@msfirstcapital.com.sg]
Sent: Thursday, 27 February, 2020 2:52 PM
To: Ho Yue Meng
Cc: Vic (LKKAUTO)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Sir,

We refer to your email on 20.02.20

We have received your Original document on 27.02.20

Dear Vic,

Fyi
Thank you

May Chua
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849 | Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Thursday, 20 February 2020 2:56 PM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

Kindly be informed that we will be sending the invoice and documents for SMH8432M by speedpost soon. You should receive the document in your office by middle of next week.

Kindly assist to expedite the DV / payment soonest.

Thank-you for your kind assistance.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: May Chua [mailto:maychua@msfirstcapital.com.sg]
Sent: 7 January, 2020 2:08 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

WITHOUT PREJUDICE

Dear Sir / Madam,

"WP", we admit liability quantum to be agreed
Thank you

May Chua
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849 | Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Ho Yue Meng <ho_yue_meng@tanchong.com>

Sent: Tuesday, 7 January 2020 1:48 PM

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; ChrisOoi@first-insurance.com.sg

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Importance: High

Dear Ms May,

FINAL REMINDER

Kindly advise the outcome on the liability status **by 10/01/2020**, otherwise our customer will act in a manner they deem fit.

We look forward to your **urgent** reply.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Ho Yue Meng

Sent: 24 December, 2019 12:03 PM

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; MD KASSIM TAJUDEEN <tajudeen17@yahoo.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

REMINDER

Further our e-mail message dated 16/12/2019, please advise the outcome on the liability status for this case **urgently**.

We look forward to your reply.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Ho Yue Meng
Sent: 16 December, 2019 10:17 AM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M
Importance: High

Dear Ms May,

Further the e-mail dated 09/12/2019 from CWS motor, kindly advise the outcome on the liability status for this case urgently.

We look forward to your advice.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: 9 December, 2019 8:22 AM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua <maychua@msfirstcapital.com.sg>
Subject: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Sir/Madam

PRI Request For **SMH8432M** Accident Involving **SHA4120K** On 30-11-2019 AT 01:05:00HRS.

Please find below details for your reference

- **Claim number** : D19007607MFSH
- **Insured vehicle number** : SHA4120K
- **Accident date** : 30-11-2019
- **Third-party vehicle number** : SMH8432M
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MAY CHUA

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849