

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 24 January, 2020 8:57 AM  
**To:** 'May Chua'  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
// EXPRESS SETTLEMENT  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

**YOUR REF: D19007607MFSH**  
**LKK REF: CC4/FCI19021776/R1ha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 8432M on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing you a Happy and Prosperous Lunar New Year"*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Wednesday, 8 January, 2020 11:15 AM

**To:** 'Teo Swee Keong' <TeoSweeKeong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

**Cc:** 'May Chua' <maychua@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 13/01/2020.

**"Wishing you a Happiness and Prosperity New Year"**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]

**Sent:** Tuesday, 7 January 2020 5:31 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>

**Subject:** FW: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

**Importance:** High

Dear LKK

Please assist urgently as per below email for survey arrangement, kindly follow up with TP WS

["ho\\_yue\\_meng@tanchong.com"](mailto:ho_yue_meng@tanchong.com)

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** 9 December, 2019 8:22 AM

**To:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>

**Subject:** SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

PRI Request For **SMH8432M** Accident Involving **SHA4120K** On 30-11-2019 AT 01:05:00HRS.

Please find below details for your reference

- **Claim number :** D19007607MFSH
- **Insured vehicle number :** SHA4120K
- **Accident date :** 30-11-2019
- **Third-party vehicle number :** SMH8432M
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MAY CHUA

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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**From:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Sent:** Tuesday, January 7, 2020 4:49 PM  
**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>  
**Subject:** FW: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

D19007607MFSH

FYI

Thanks & Regards

Aini  
Motor Claims Department

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848  
Fax: 6507 3849 | Company Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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**From:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>  
**Sent:** Tuesday, January 7, 2020 4:22 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; MD KASSIM TAJUDEEN <[tajudeen17@yahoo.com.sg](mailto:tajudeen17@yahoo.com.sg)>; May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>; Surveyor <[surveyor@msfirstcapital.com.sg](mailto:surveyor@msfirstcapital.com.sg)>; [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

Dear LKK,

Kindly arrange for survey of SMH8432M (3rd Party Direct Settlement)  
on **06/01/2020 (Monday) between 10.00am and 11.00am at our workshop at Lok Yang.**

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099

DID : 67038432

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**From:** Ho Yue Meng  
**Sent:** 7 January, 2020 4:17 PM  
**To:** [Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg) ([Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg)) <[Surveyor@msfirstcapital.com.sg](mailto:Surveyor@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; MD KASSIM TAJUDEEN <[tajudeen17@yahoo.com.sg](mailto:tajudeen17@yahoo.com.sg)>; May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

Dear Sir,

Kindly arrange for survey of SMH8432M (3rd Party Direct Settlement)  
on **06/01/2020 (Monday) between 10.00am and 11.00am at our workshop at Lok Yang.**

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** May Chua [<mailto:maychua@msfirstcapital.com.sg>]  
**Sent:** 7 January, 2020 2:08 PM  
**To:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; MD KASSIM TAJUDEEN <[tajudeen17@yahoo.com.sg](mailto:tajudeen17@yahoo.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

**WITHOUT PREJUDICE**

Dear Sir / Madam,

"WP", we admit liability quantum to be agreed  
Thank you

May Chua  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849  
| Email: [maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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**From:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>  
**Sent:** Tuesday, 7 January 2020 1:48 PM  
**To:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; MD KASSIM TAJUDEEN <[tajudeen17@yahoo.com.sg](mailto:tajudeen17@yahoo.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>; [ChrisOoi@first-insurance.com.sg](mailto:ChrisOoi@first-insurance.com.sg)

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

Dear Ms May,

## **FINAL REMINDER**

Kindly advise the outcome on the liability status **by 10/01/2020**, otherwise our customer will act in a manner they deem fit.

We look forward to your **urgent** reply.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Ho Yue Meng  
**Sent:** 24 December, 2019 12:03 PM  
**To:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; MD KASSIM TAJUDEEN <[tajudeen17@yahoo.com.sg](mailto:tajudeen17@yahoo.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

Dear Ms May,

## **REMINDER**

Further our e-mail message dated 16/12/2019, please advise the outcome on the liability status for this case **urgently**.

We look forward to your reply.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** Ho Yue Meng  
**Sent:** 16 December, 2019 10:17 AM  
**To:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M  
**Importance:** High

Dear Ms May,

Further the e-mail dated 09/12/2019 from CWS motor, kindly advise the outcome on the liability status for this case urgently.

We look forward to your advice.

Thank-you.

Best Regards  
YM Ho  
TC Autoclinic Pte Ltd  
No 1 Sixth Lok Yang Road  
Singapore 628099  
DID : 67038432

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** 9 December, 2019 8:22 AM  
**To:** Ho Yue Meng <[ho\\_yue\\_meng@tanchong.com](mailto:ho_yue_meng@tanchong.com)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>  
**Subject:** SURVEYOR APPOINTED; OUR REF : D19007607MFSH ; YOUR REF: SMH8432M

Dear Sir/Madam

PRI Request For **SMH8432M** Accident Involving **SHA4120K** On 30-11-2019 AT 01:05:00HRS.

Please find below details for your reference

- **Claim number :** D19007607MFSH
- **Insured vehicle number :** SHA4120K
- **Accident date :** 30-11-2019
- **Third-party vehicle number :** SMH8432M
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MAY CHUA

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849



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