



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 28/02/2020

Your Ref : D19007645MFSH (SHC1909L)

To : **MS FIRST CAPITAL INSURANCE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE PA8798J & SHC1909L ON 01/12/2019 AT JUNCTION OF RANGOON ROAD AND RACE COURSE ROAD.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208044 @ S\$2,140.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,700.00 (9 Days x S\$300)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : BINKY & SNOWY

Address : 22 SIN MING LANE #06-76
MIDVIEW CITY S (573969)

Contact No : _____

TO: MS FIRST CAPITAL INSURANCE LIMITED

Dear Sirs,

ACCIDENT INVOLVING PA 8798J AND SHC1909L ON 01/12/2019
AT/ALONG JUNCTION OF RANGOON ROAD AND RACE COURSE ROAD

I/We, BINKY & SNOWY, am/are the registered owner of
motor car no. PA 8798J

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007645MFSH/1
ACCIDENT DATE : 01/12/2019
ACCIDENT LOCATION : T JUNCTION OF RACE COURSE ROAD AND RANGOON ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUAH SIN LOCK @ PHUA CHENG LIANG
INSURED VEHICLE : SHC 1909L
INVOLVED PARTY : PA 8798J
SETTLEMENT SUM : \$ 3,197.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : BINKY & SNOWY

Signature and Date :



WITNESS : *WONG SUTIM*

Signature and Date :



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

MS FIRST CAPITAL INSURANCE LIMITED

36 ROBINSON ROAD

#16-01 CITY HOUSE

SINGAPORE 068877

INVOICE No : TI 209197

PB No : 208044

Date : 01-July-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : PA 8798J

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,000.00
BEFORE GST		2,000.00
7% GST		140.00
TOTAL		\$ 2,140.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Dec 2019 / 12:35:12

Receipt Date/Time : 02 Dec 2019 / 12:35:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191202-001551

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHC1909L

As at 01 Dec 2019/20:28:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1	Insurance Enquiry - SHC1909L Enquiry Fee 20191202123423509433	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20191202123431111	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Asher Sng (LKKAuto)
Sent: Monday, 13 April 2020 5:05 PM
To: Jia Le (LKK Auto)
Subject: Fw: Mnadate given & LOD [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY PHOTO.pdf; LOD.pdf

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Monday, April 13, 2020 5:02 PM
To: Charmaine Loo <charmaineloo@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: Mnadate given & LOD [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Dear Charmaine,

Do not need to ack LOD from workshop as this is Express settlement - LKK

Please help me send find file, print out this email and attachement and send LOD to Insured and Insured Driver.

Dear Asher,

We agree to your proposal on settlement of \$ 3,197.45.

Please pend file for 2 weeks before settlement with workshop

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 13 April 2020 4:40 pm

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Claim No: D19007645MFSH/1

LKK Ref: CC4/FCI19021773/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 1909L AND PA 8798J ON 01/12/2019

We refer to the above matter.

BOLA 9(c) applicable. Liability not in driver favour.

We seek your approval to offer Third Party repairee " MG SOLUTION PTE LTD" at \$3,197.45(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,956.14	\$ 2,140.00
2. Loss of Use (9days x \$300)	\$ 2,700.00	\$ 1,050.00 (7days x \$150)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,663.59	\$ 3,197.45

Surveyor recommended 05 days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: JiaLe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Friday, 27 March 2020 6:47 PM

To: Jia Le (LKK Auto)

Cc: Eileen Lee

Subject: RE: RESEEK ES PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Dear Jia Le,

Based on bola 9c) we can agree to express settlement.

Please get in the LOD

Jason Tea
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 03 March 2020 15:46

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Subject: RE: RESEEK DS PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Dear Jason,

We have received video footage from third party. Liability not in insured driver favour as he is coming out from minor road.

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Friday, 27 December 2019 12:43 PM

To: Jia Le (LKK Auto)

Cc: Eileen Lee

Subject: NO DS PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Without Prejudice

Dear Jia Le,

Both vehicles turning, No direct settlement, we wait for insured video before commenting on liability.

Jason Tea
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 24 December 2019 14:49

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007645MFSH/1// Our ref: CC4/FCI19021773/Ada3 [ACCIDENT INVOLVING SHC1909L AND PA8798J ON 01/12/2019]

Claim No: D19007645MFSH/1

LKK Ref: CC4/FCI19021773/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 1909L AND PA 8798J ON 01/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver turning to main road from minor road.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Monday, 9 December 2019 10:10 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007645MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

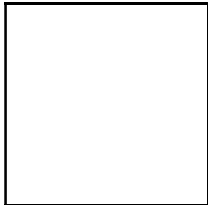
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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