AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721 Email: claims.autoworxhouse@gmail.com •TEL: 6452 8211 •FAX: 6451 7420

<u>Direct Settlement</u> THIRD PARTY CLAIM

Your ref:

Our ref: SMM 1497 X

MS FIRST CAPITAL INSURANCE LTD

Attn: Officer In Charge (Motor Claim Department)

24/08/2020

Dear Sir,

RE: ACCIDENT INVOLVING SMM1497X & SHB6727S ON 03/12/2019.

We have been authorized by Mr Hew Kim Loh, the registered owner of vehicle number SMM1497X, which was involved in the above accident and at the material time to make a 3rd party claims against vehicle number SHB6727S.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

| Repair cost | S\$ | 2,450.00 |
|--|-----|----------|
| Loss of Rental (7days x 110.00) + GST | S\$ | 823.90 |
| Search Fee | S\$ | 7.45 |
| Total | S\$ | 3,281.35 |

We have enclosed copies of relevant documents to support our claims.

Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,

Autoworx House

To: AUTOWORX HOUSE SINGAPORE

| Letter of Authorisation |
|--|
| RE: ACCIDENT NVOI VINC SMM 1497 Y & SHO CZ 226 |
| RE: ACCIDENT NVOLVING SMM 1497 X & SHB 67275 ALONG/AT CTE TWDS SCRANGOON |
| ON 3/12/2019 |
| |
| 1 1007 451. 4104 1511 |
| 1. I/We, HEW KIM. LOW (NRIC No. S2612582) owner/driver of motor vehicle no. SMM 1497 X & residing |
| owner/driver of motor vehicle no. SMM 1497 X & residing |
| respectively in consideration of your workshop AUTOWOCK HOLD |
| repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of |
| repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the |
| said service of a solicitor to proceed with negotiation with the defaulting party's insurance |
| company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue |
| Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the |
| claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our assistance as per second paragraph stated herein below. |
| paragraph season teroni octory. |
| 2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever |
| reasonable assistance to you including signing all relevant Court's document and attendance is |
| Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despit |
| request from you, you shall be entitled to claim from me/us the repair costs together with legal |
| costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain payment from defaulting party. |
| payment from temaning party. |
| 3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our full authority to collect all compensation monies pertaining to the above-mentioned accident from |
| insurance company or any other party, directly to your workshop M/s |
| 100 JE |
| 4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after |
| deducing all costs and disbursements incurred should be drawn in your name or my/our name/s (at |
| your discretion) and will be forwarded to you. |
| |
| 5. This letter of Authorisation is irrevocable. |
| |
| |
| |
| Signature: |
| Name: |
| NRIC NO: |
| nacho |
| |
| |
| Date this 4 day of 20 20 19. |



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849

www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D19007701MFSH/1

ACCIDENT DATE

03/12/2019

ACCIDENT LOCATION

CTE(SLE) B4 PIE EXIT

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

TEO CHIN HOE

INSURED VEHICLE

SHB 6727S

INVOLVED PARTY

SMM 1497X

SETTLEMENT SUM

\$3,040.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: HEW KIM LOH

Signature and Date:

WITNESS: Dylon Chew

Signature and Date:

AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721 TEL: 64528211 FAX: 64517420 Registration No. 5296929B

INVOICE

5422

MS FIRST CAPITAL INSURANCE LTD

24/8/2020

| QUANTITY | PARTICULARS | | AMOUNT (\$) |
|----------|--|------|-------------|
| | RE: KIA CERATO / SMM 1497 X | | |
| | Lump sum repair for the above mentioned vehicle. | | 2,450.00 |
| | То | otal | 2,450.00 |
| | WE DOWN | | |



友 立 旅 遊 服 務 私人有

UNIQUE TOURIST SERVICE (PTE) LTD

Miss Camelia 11 Serangoon Avenue 2 # 09-34 Singapore 556135

1, Rochor Road, #07-778 Rochor Centre Singapore 180001 Tel: 6292 7656 Fax: (65) 6293 97 E-mail: uniqtour@singnet.com.sg STB LIC TA/00076

Co. Reg. No.: 197401067R GSTReg. No.: M2-0019671-6

TAX INVOICE

WP2017785 NO.

AUTHORISED SIGNATURE

20, Sin Ming Lane, #08-51, Midview City Singapore 573968

Tel: 6292 7656

12.12.2019

Singapore, -

| DATE | PARTICULARS | @ | \$ |
|------|--|-----------------|---------------------------|
| | Rental of one unit Toyota Corolla Altis 1.6 Auto Registration no. SJK 1048 E self driven as from 04.12.2019 to 11.12.2019. | | |
| | 7 days at \$110.00 per day Add GST at 7% Amount Due | \$ \$ \$ | 770.00 770.00 53.90 |
| | | 3_ | 823.90 |
| | (SIN DOLLARS: EIGHT HUNDRED TWENTY THREE AND NINETY O | CENTS ONLY |) |
| | | | |
| | Standard Rated Supplies:\$ Total Amount of GST:\$ | 770.00 53.90 | |
| | | | |
| | | | |
| | | | |
| | | | |



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968 TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R GST REG NO: M2-0019671-6

CAR RENTAL AGREEMEN

RA No. 22556

VEHICLE NO. SDK 1048E MAKE/MODEL TOYOTA COROLLA BUTUS NAME OF HIRER Camella DATE OUT 04/0/19 TIME OUT 1800 HR ADDRESS 11 Serangeon Ave 2 #09-34 PETROL OUT 1/4 1/2 DATE IN 11/12/19 TIME IN 1600 HR SINGAPORE 556135 HP 92394750 PETROL IN NAMED DRIVER COMPLIA RENTAL RATES: OCCUPATION HOUSEWIFE NATIONALITY Indonesian MONTHLY @\$ PASSPORT/NRIC 575791916 DATE OF BIRTH = 13/1975 DRIVING LIC NO. \$35491916 PLACE OF ISSUE SINGAPORE DATE PASS/EXPIRY 26/06/2006 PETROL CONSUMPTION ADDITIONAL NAMED DRIVER HOW KIM LOH DELIVERY CHARGE ADDRESS 11 Serangoon Ave 2 #09-34 COLLECTION CHARGE SINGAPORE 556135 SUB-TOTAL OFFICE TEL RES TEL HP 9338 6135 GST @ -/% OCCUPATION NATIONALITY Malaysian RENTAL DEPOSIT PASSPORT/NRIC_SJ612582] DATE OF BIRTH 21/09/1966 TOTAL: DRIVINGLIC NO \$2612582 J PLACE OF ISSUE BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS A. COLLISION DAMAGE WAIVER (CDW) AT \$ PER DAY / WEEK / MONTH "X" DEPOSIT REFUND B. SURCHARGE OF \$ FOR USE IN MALAYSIA FROM PAYMENT BY: BILL CO CREDIT CARD / CASH THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO ATTENDED BY: MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY. OF UNIQUE TOURIST SERVICE (PTE) LTD COMPULSORY EXCESS, DOLLAR DECLARATION HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS. YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS PRINTED OVERLEAF. IN THE MEMORANDUM DATED. FOR SINGAPORE DRIVE ONLY REPLACEMENT VEHICLE NO:

DATE: 04/12/19

SIGNATURE OF HIRER

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED

TIME ___ON _ ON

DATE: 11/12/19

SIGNATURE OF HIRER

> Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

04 Dec 2019 / 18:00:52

Receipt Date/Time: 04 Dec 2019 / 18:00:52

Tax Invoice/Receipt

Receipt No.: ITNET-00000-191204-002914 Previous Receipt No. :

| S/N Resu As at | Item Description/ Business Transaction Reference No. It of Insurance Enquiry - SHB6727S 03 Dec 2019/15:30:00 | | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|----------------------|--|------------------------------|-------------------------------|------------------------|------------------------------|
| Insura | ance Co: MS FIRST CAPITAL INSUR Insurance Enquiry - SHB6727S | ANCE LIMITED | | | |
| | Enquiry Fee 20191204175930329973 | | 7.00 | 0.49 | 7.49 |
| | | Sub-Total | 7.00 | 0.49 | 7.49 |
| | | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | | Rounding Difference | | | 0.04 |
| | | Total Amount Payable | | | 7.45 |
| | | Paid By | | | |
| | | 20191204175938120 | Direct Debit: eNE | | 7.45 |
| | | Total | 3, | | 7.45 |
| | | Cash Change | | | 0.00 |
| | | Tendered Amount | | | 7.45 |
| | | Excess Refundable Amount | | | 0.00 |
| | | | | | |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Wednesday, 14 October 2020 5:47 PM

To: Lim Gan Koon (Chris)

Cc: Karen Tan

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1//

Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND

SMM1497X ON 03/12/2019]

Dear Chris,

Please be informed that we have settled with third party at global sum of \$3,040.00. We will submit documents to you once received the signed DV.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) [mailto:ChrisLim@msfirstcapital.com.sg]

Sent: Wednesday, 14 October 2020 9:27 AM

To: Jia Le (LKK Auto)

Cc: Karen Tan

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Jia Le,

Try to offer as below first:

COR - \$2,450 LOR - \$107 x 5 days (W/GST) LOU (PRI) - \$50 x 1 days LTA Search Fee - \$7.45 Total - \$3,042.45

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Tuesday, 13 October 2020 4:31 pm

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Chris,

Third party did not accept the offer and request to settle at \$3,200.00.

We proposed to revised offer as follows:-

| | Claimed Amount | Revised Amount |
|---|----------------|-------------------------------------|
| 1. Cost of Repair | \$ 8,360.92 | \$ 2,450.00 |
| 2. Loss of Rental (w/GST) (7days x \$110) | \$ 823.90 | \$ 642.00 (6days x \$100)(w/GST) |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 9,192.27 | \$ 3,099.45 |

Attached herewith the breakdown of number of day for your reference.

Kindly advise mandate after review the matter.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon [mailto:ChrisLim@msfirstcapital.com.sg]

Sent: Tuesday, 8 September 2020 2:56 PM

To: Jia Le (LKK Auto)

Cc: Karen Tan

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Jia Le,

Pls offer as per below:

COR - \$2,450

LOR - \$80 to \$100 x 4 days (W/GST) LOU (PRI) - \$50 x 1 days LTA Search Fee - \$7.45 Total - \$2,849.85 to \$2,935.45

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507

3848

Fax: 6507 3849 Company Reg. No. 195000106C

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Friday, 4 September 2020 8:39 am

To: Chris Lim Gan Koon < ChrisLim@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Chris,

We attached herewith the documents for mandate approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon [mailto:ChrisLim@msfirstcapital.com.sg]

Sent: Friday, 4 September 2020 8:31 AM

To: Jia Le (LKK Auto)

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Jia Le,

There is no attachment.

Can resend?

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507

3848

Fax: 6507 3849 Company Reg. No. 195000106C

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>> Sent: Thursday, 3 September 2020 5:40 pm

To: Chris Lim Gan Koon < ChrisLim@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Claim No: D19007701MFSH/1 LKK Ref: CC4/FCI19021770/Kdb3

Dear Chris.

Kindly ignore the previous email as LOR haven't include the GST.

We seek your approval to offer Third Party repairer "AUTOWORX HOUSE" at \$3,045.95(all-in).

The summary is as follows:-

| | Claimed Amount | Revised Amount |
|---|----------------|-------------------------------------|
| 1. Cost of Repair | \$ 8,360.92 | \$ 2,450.00 |
| 2. Loss of Rental (w/GST) (7days x \$110) | \$ 823.90 | \$ 588.50 (5days x \$110)(w/GST) |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 9,192.27 | \$ 3,045.95 |

Surveyor recommended 04 days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 3 September 2020 5:27 PM

To: Chris Lim Gan Koon

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Claim No: D19007701MFSH/1 LKK Ref: CC4/FCI19021770/Kdb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 8601Y AND GBE 641A ON 03/12/2019

We refer to the above matter.

We seek your approval to offer Third Party repairer "AUTOWORX HOUSE" at \$3,007.45(all-in).

The summary is as follows:-

| | Claimed Amount | Revised Amount |
|---|----------------|-------------------------------------|
| 1. Cost of Repair | \$ 8,360.92 | \$ 2,450.00 |
| 2. Loss of Rental (w/GST) (7days x \$110) | \$ 823.90 | \$ 550.00 (5days x \$110)(w/GST) |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 9,192.27 | \$ 3,007.45 |

Surveyor recommended 04 days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon [mailto:ChrisLim@msfirstcapital.com.sg]

Sent: Monday, 24 August 2020 12:24 PM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007701MFSH/1// Our ref: CC4/FCI19021770/Kdb3 [ACCIDENT INVOLVING SHB6727S AND SMM1497X ON 03/12/2019]

Dear Jia Le,

Can forward me the survey report & mandate offer?

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

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