

21785/F013

# COMFORTDELGRO ENGINEERING

Our Ref : T 1219 / SH 8298M /WT/CK(st)  
 Your Ref :  
 Date : 27-Dec-19

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Flr  
 Singapore 508969

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Workshops

**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Senoko**  
 24 Senoko Loop  
 Singapore 758156

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**Yishun**  
 10 Yishun Industrial Park A  
 Singapore 768732

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8298M YOUR INSURED SFB6885S**  
**AND OTHER ON 07.12.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 8298M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SFB6885S** we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 6 3 days Loss of Rental @ \$ 116.95 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

\$	1,556.51
\$	350.85
\$	-
\$	7.49
\$	-
\$	-

**Sub Total : \$ 1,914.85**

### HIRER'S CLAIM

- 7 3 days Loss of Income @ \$ 80.00 per days

\$ 240.00

**Total Claims : \$ 2,154.85**

We enclose herewith the following documents to support the claims :-

- a) Original repair bill :
  - b) LTA search slip/s of : **SFB6885S**
  - c) GIA / Police report/s of : **SH 8298M**
  - d) Letter of authority from owner / hirer / operator
- ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
 ( ) Tow Fee ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
 Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8298M , SFB6885S**  
**ALONG OPPOSITE BLK 310 HDB AT YISHUN RING RD**

**ON 07-Dec-19 17:30**

I / We **LOH NGAN SENG** (Hirer) NRIC No.: **SXXXX115A**

and/or (Relief) NRIC No.: **SXXXX115A**

Taxi Number **SH8298M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **09-Dec-2019**

Name of Hirer **LOH NGAN SENG**

Hirer NRIC **SXXXX115A**

Signature :



Address **550 HOUGANG STREET 51 #05-180**  
**530550**

Contact No. **93830685**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1917541900

Claim No : SNM20D200118C02/5

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,980.00

DOLLARS ONE THOUSAND NINE HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8298M

Insured Vehicle No. : SFB 6885S

Date of Loss : 07/12/2019

Place of Accident : OPPOSITE BLK 310 HDB AT YISHUN RING RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOK KAR HENG (LU JIAXING)

Driver Name : LOK KAR HENG (LU JIAXING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 1,980.00
	=====
TOTAL . . . . .	S\$ 1,980.00
	=====

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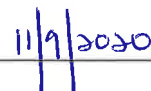
Claimant Name : COMFORT TRANSPOTATION PTE LTD

NRIC No : 199303821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :



Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8298M

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
29.12.2016

CHASSIS CODE  
KMHLB41UMHU097360

INV. NO/DATE  
91485895 24.12.2019

JOB NO.  
305365480

ODOMETER READING

DATE/TIME IN  
09.12.2019 09:20

Description : 3P 07.12.2019

S/No	Part No.	Qty	Unit Price	%Disc	Net
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### PART REQUISITION

0001	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATOR+	1	1,110.10	20.00	888.08
0002	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0003	04-01-0103-2175	I40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
SUB-TOTAL			:			974.68

### JOB NATURE

0001	L	PANEL BEATING		280.00		280.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		200.00		200.00
SUB-TOTAL			:			480.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91485895	1,556.51	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8298M

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
29.12.2016

CHASSIS CODE  
KMHLB41UMHU097360

INV. NO/DATE  
91485895 24.12.2019

JOB NO.  
305365480

ODOMETER READING

DATE/TIME IN  
09.12.2019 09:20

Items total		1,454.68
Add GST @	7.000 %	101.83
Invoice amount		1,556.51

Issued by : CHEWBEELENG 24.12.2019 14:03:48  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91485895	1,556.51	

Our Ref: CT19120169

Date: 24 December 2019



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	07/12/2019 @ 17:30 hrs
ALONG	OPPOSITE BLK 310 HDB AT YISHUN RING RD
INVOLVING	SFB6885S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8298M** (the "Taxi"). The Taxi was hired to **LOH NGAN SENG IC NO SXXXX115A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
							FROM	TO		
2/12/19	Lsh	38	4	2	6	7	0730	2205		
3/12/19	Lsh D2P	38	4	4	6	9	0835	2240		
4/12/19	Lsh D13P	38	4	7	1	5	0800	1930		
5/12/19	Lsh DCP	38	4	8	9	0	1240	2225		
6/12/19	Lsh 1Kmg	38	5	1	3	9	0835	2220		
7/12/19	Lsh	38	5	4	4	1	0840	2130		
8/12/19	Lsh → LCK	38	5	6	5	5	1105	2220		
9/12/19	Lsh Longyang negative acc.	38	8	6	9	4	0805	0130		
09/12/19	Accident 2	Lsh New Jett				Loyang	0920	—		
11/12/19	Repair	Lsh New Jett				—	—	1100		

**Enquire Vehicle Insurance Details**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SFB6885S	07 Dec 2019 / 17:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)



**ACCIDENT INVOLVING SFB 6885S AND SH 8298M ON 07/12/2019**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 6/16/2020 9:58 AM

To: ALVIN\_LU@HOTMAIL.SG <ALVIN\_LU@HOTMAIL.SG>

**Our Ref: CC3/CTI19021755/Fea3**

16 JUNE 2020

**LOK KAR HENG (LU JIAXING)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SFB 6885S AND SH 8298M ON 07/12/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***