

Mei Kwan (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 13 April 2020 9:10 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Irene Tay; Claims Dept of CTI; Chee So Chow; Anthony lim; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SFB6885S (SNM20D200118C02/5(thp) and SH8298M (TP : LKK REF - CC3/CTI19021755/Fea3) on 07/12/2019
Attachments: REPORT OF SFB6885S.pdf
Categories: HMK

LKK REF - CC3/CTI19021755/Fea3
CTPIS REF – SNM20D200118C02/5(thp) – SFB6885S

Dear Asher

We refer to the above matter.

Attach herewith Insured's accident report for your attention and necessary action. (reported on 8 April 2020)

We await your further update to enable our Irene to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Alfred Toh
Sent: Wednesday, April 8, 2020 11:40 AM
To: accounts147@panaharrison.com; Anthony lim <anthonylim@panaharrison.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving SFB6885S (SNM20D200118C02/5(thp) and SH8298M (TP : LKK REF - CC3/CTI19021755/Fea3) on 07/12/2019

LKK REF - CC3/CTI19021755/Fea3

M/s Pana Harrison Pt Ltd
Attn: Mr Anthony Lim

Dear Mr Anthony

We would like to bring to your attention and there is an incoming claim against our mutual client Lok Kar Heng's motor insurance policy of SFB6885S.

However, Mr Lok has failed and/or refused and/or has yet to file accident report till date. (page 16 of third party SAS report refers)

Please assist to notify mutual client to file the SAS (accident report) IMMEDIATELY to enable our appointed agent, M/s LKK Auto Consultants Pte Ltd to handle the third party claim on his behalf.

Aside to Irene, please assist to keep track and repudiate liability, if required.

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Best Regards

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, January 9, 2020 10:20 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SFB6885S (OI : CTI - TBA) and SH8298M (TP : LKK REF - CC3/CTI19021755/Fea3) on 07/12/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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