Mei Kwan (LKKAuto)

From: venessa.chan@fwd.com

Sent: Tuesday, 10 December, 2019 9:54 AM

To:'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'Cc:motorclaims.sg@fwd.com; lionel.tan@fwd.com

Subject: TP Claim SJA1506C & SLQ5345R DOA: 22.11.2019 CLAIM NO: 1201900036501

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: SG Corporate Contact

Sent: Monday, December 9, 2019 5:50 PM **To:** Motor Claims SG - SG Common

Cc: CRM and all customer engagements - SG Common Subject: FW: TP Claim SJA1506C & SLQ5345R

Hye guys,

Good day, there is a claim for your attention.

Kindly assist customer.

Thank you:)

Regards, Sasha **From:** Chin [mailto:chin@modernautomotive.com.sg]

Sent: Thursday, December 5, 2019 5:15 PM

To: SG Corporate Contact

Subject: Re: TP Claim SJA1506C & SLQ5345R

Dear Sir

We refer to the above matter.

Kindly advise liability and arrange survey our client vehicle as follow:

Your Insured: SLQ5345R Our Insured: SJA1506C DOA: 22.11.2019

We enclosed herewith our client's report for your perusal and please revert.

Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

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