	22/03/2002 ASS. REC. BY		REF: CS3	/177 1902 A	4 2/R24c Special Instruction:		
	Surveyor :	Rasu)	ASSI	GNMENT (Offi	ice)		
Minny	From (Person Estimated Co): <u>Gabriel</u> wee	of	II Bill to:	Date/Time; 10.0.19 2019.	m	
	To Inspect Ve		Insured: SH h 3032 Y				
	of 48 Toh Guan Rd East #01-119 Tel: B1999149						
	Policy No:Sum Insured:				Claim No: Excess:		
	Make of Veh (Client's Record CA / REV Date/Time:		HRS Person Con		D.O.A 2.12.2019 H.O.D Endorsement: Vehicle IN OUT		
	Date/Time	Action/Instruction SHID 30321 SLV 1550	Y NA/CTI 190	timate.	DOA: 15 /n/2019		
		Submit Dismantle	PRS Repor	t. 12019 0292p	M		

idsh:

Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Tuesday, 10 December 2019 2:21 PM

To:

claims@goldautoworks.com.sg; 'sur@lkkauto.com'; Nivitha (LKK Auto)

Cc:

Sherini Pillai

Subject:

RE: Requesting for PRE-Repair survey for our vehicle number SLV1550P

Attachments:

LTA SEARCH FOR SHD3032Y.PDF; img-Z09102522-0001.pdf

P. Simo-

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO .:

SLV1550P

III INSURED VEHICLE NO.:

SHD3032Y

DATE OF LOSS:

02.12.19

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by Sherini.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.

**Surveyor kindly upload this assignment to Merimen.

Thank You.

Best Regards, Gabriel Wee

64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

----Original Message-----

From: claims@goldautoworks.com.sg [mailto:claims@goldautoworks.com.sg]

Sent: 10 December, 2019 12:54 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Requesting for PRE-Repair survey for our vehicle number SLV1550P

Without Prejudice Dear Sir/Madam,

We have instructions to reject your surveyors and propose to engage a surveyor from the list below:-

- 1) Appraisal VP Pte Ltd Victor Png
- 2) Appraisal VP Pte Ltd Jaclyn Loh
- 3) Prominent Appraisal Hon Andrew
- 4) Absolute Appraisal Services Pte Ltd Nicky Seah

Kindly see our attached letter and the workshop details as below:-

Workshop Name: Gold Autoworks Pte Ltd Address: 48 Toh Guan Rd East, Enterprise Hub #01-119 Singapore 608586 Contact Person: Simon Contact Number: 8199-9149

THANKS & REGARDS, SIMON TAN GOLD AUTOWORKS PTE LTD 8199-9149

On 2019-12-10 09:10, Motor Claim - III wrote: > Dear Sir / Mdm, > We acknowledge receipt of your email. > We proprose using one of the following motor surveyors: > * LKK Auto Consultants Pte Ltd > * Vicom Assessment Centre Pte Ltd > Please notify us within 02 days of receipt of this letter for surveyor > agreed on or if you have any objections to the above list. > Best Regards. > Gabriel Wee > > 64 Cecil Street; #05 - IOB Building > Singapore 049711 > Tel: 6347 6100, Ext - 248 > > ----Original Message-----> From: claims@goldautoworks.com.sg [mailto:claims@goldautoworks.com.sg] > Sent: 09 December, 2019 11:57 AM > To: Motor Claim - III < motorclaim@iii.com.sg> > Subject: Requesting for PRE-Repair survey for our vehicle number > SLV1550P > ATTENTION MOTOR CLAIM DEPARTMENT > > Dear Sir/Mdm, > Accident involving SLV1550P & SHD3032Y AT UPPER CROSS STREET TOWARDS > NEW BRIDGE ROAD > 1. We are here to notify you of a road traffic accident on 02/12/19 > 09:40HRS at UPPER CROSS STREET TOWARDS NEW BRIDGE ROAD involving our > client vehicle registration > number SLV1550P and vehicle registration number SHD3032Y driven by > your insuredat the material time.

- > 2. As a result of the accident, our client vehicle SLV1550P has been
- > damaged. Please arrange and conduct a PRE- REPAIR SURVEY of the say
- > vehicle. If

>

>,

- > we do not receive any reply from you within the stipulated timeline,
- > our client shall proceed to repair the vehicle without further
- > reference to you.

>

- > 3. Please arrange a PRE-REPAIR SURVEY at 48,TOH GUAN RD EAST,
- > ENTERPRISE HUB #01-119 S(608586)

>

>

- > THANKS & REGARDS.
- > SIMON TAN
- > GOLD AUTOWORKS PTE LTD
- > 8199-9149
- > Kindly note that by submitting this claim to us, you are deemed to
- > have agreed to us collecting, using, disclosing and processing your
- > personal data, sharing your personal data with our service providers
- > (located both inside and outside Singapore) and/or with other insurers
- > in the general insurance industry, including the General Insurance
- > Association of Singapore. This enables us to ensure proper processing,
- > handling and/or dealing with your claim, which includes investigating
- > the said claim, and complying with applicable laws. If you do not
- > agree to the same, kindly let us know immediately.
- > DISCLAIMER:
- > This email is intended solely for the person to whom it has been
- > addressed.
- > It may contain confidential and/or legally privileged information.
- > If you are not the person for whom this e-mail was intended, or if
- > this e-mail has reached you by mistake, please delete it immediately
- > and inform us of the error and also be hereby notified that any use,
- > distribution, transmission, printing, copying or dissemination of this
- > information in any way or in any manner is strictly prohibited and may
- > be unlawful.
- > Internet communications may not be entirely secure or accurate as
- > information could be intercepted, corrupted, lost, delayed or contain
- > viruses.
- > Therefore, we do not accept liability for any errors or omissions in
- > the content of this message or any delay in delivery which may arise
- > as a result of Internet transmission or any modification.
- > Print this email only if it is absolutely necessary and help in
- > preservation of environment.
- > India International Insurance Pte Ltd.
- > Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

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 Date Of Report
 02/12/2019 11:34

 Date Of Accident
 02/12/2019 09:40

Exact Location Of Accident UPPER CROSS STREET TOWARDS NEW BRIDGE ROAD

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLV1550P

Insured/Policyholder

Name Of Registered Owner CLT LEASING PTE, LTD.

Co Reg No 201717731M Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-98266682

 Alternative Phone No
 OFFICE-98266682

Vehicle Particulars

Manufacturer TOYOTA

Model SIENTA HYBRID-1.5 X CVT (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category PRIVATE HIRE

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5111279474 (PERMIUM)

Cover Note Number

Driver

Name of Driver TONG INN LEONG

 NRIC No
 \$1570413F

 Date Of Birth
 16/03/1962

 Occupation
 OUTDOOR

 Date Of Driving Pass
 24/05/1983

Driving Experience 36 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98266682

Fax Number

Contact Number OFFICE-98266682

EMail Address NOEMAIL

Address

1 CHERRY AVE

Postcode

#04-11 S279871

Was driver an employee of the Insured's Company

nv NO

If No, Relationship of the Driver with the Insured

OTHER - RENTAL

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE SEE ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHD3032Y

Vehicle Make/Model/Colour

COMFORT TAXI

Details Of Properties

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

ROC 2017177316 EL -63

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

- 2 DEC 2019

IDAC BUKIT BATCH (VAC) 511 Bukit Batck Street 23 Singapure £595dh Tel: 8500 3312 | Fax 6510 6722 Email: vas.bb/225....

Reporting Centre Personnel's Signature NRIC/FIN No.:

Sketch Plan #2 Pg. 1 SKETCH PLAN ~ 50 m 5HO 3032Y TAXI MPPER CROSS PATE OF ACRIDENT 2 DEC 2019 DESCRIBE CIRCUMSTANCES OF THE ACCIDENT I TONG INN LEDUC, DRIVER OF SLV 1550P WAS STATIONARY ALONG UPPER CROSS ST TOWARDS NEW BRIDGE RD, 50 IN FROM JUNCTION OF UPPER CROSS ST AND NEW BRIDGE RD. AT ABOUT 09:38 HR TAXI (LOW FORT) SHD 3032 HIT MY CAR FROM THE REAR. TAXI DRIVER IS WR. TAN DEK PENG, SINGAPORE 1C S2130743R HIS CONTACT IS 91886845 THE WEATHER WAS CLEAR AND SUNNY THERE WAS NO RAIN AT POINT OF IMPACT. IDAC BURN 511 Suiter Batole 3 Treel 23 Singapore 659545 Tel: 6560 3312 Fax: 6589 0722 Email: vacbb@singnet.com.sg DECLARATION I/We declare the locegoing particulars are true in every respect ROC Driver's Signature Reporting Centre Personnel's Signature

(If driver is not the policyholder) - 2 DEC 2018 ame:

NRIC/FIN No.:

Date & Time:

Date & Time:

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

	FOLDER TRAC	Est Submitted	Adi Assigned	Adi Rot	Adi	Submitted	Ins Auth'ed	Status	
Case	12 Dec 2019 17:25 Edit Reg	Est Submitted	Adj Assigned 10 Dec 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0	0.00 iew Rpt	Ins Addited		or Survey
	Main	Refe	rence	Claim Det	ails		Documents		Show All
CLAIM SU	BFOLDER DET	AILS			I	Created by	adjuster]		
Insured:	-, Co. Reg.	No.: -							
Main Claimant:	•								
Vehicle Reg No.:	SLV1550	550P		Date of I		02/12/2019 00:00 - :59 [23 Months and 10 Days From LTA Reg Date (Man Yo		(Man Yr)]	
Claim Type	: ТР			Policy/Co Note No.					
Vehicle Reg No. (Insured):	SHD3032Y	2		Policy No (Claimar					
				Excess:					
Repairer:	Gold Autov	vorks Pte Ltd (HQ	48 TOH GUAN RO	AD EAST, #01-119	ENTER	RPRISE HUB,	608586 Jurong Ea	st - Tel:	
Handling Insurer:	India Inter	national Insuranc	e Pte Ltd (HQ) -	Tel: 63476100 [Handle	d by Sherini	Pillai]		
Adjuster:	LKK Auto C	onsultants Pte Lt	d (HQ) - Tel: 6256	-3561 [Handled	by MO	HD RASUL]	[Final Rpt o	lue 19/12/20	19]
ASSOCIA	TED MAIL REC	EIVED					View	All Compos	e Case Mail
There are r	no mail for this c	ase.							
ALL ASSO	CIATED TASK	s [⊡]			Vie	ew All Sea	arch Tasks Cre	ate New Task	Complete
Due Dat		Type Task Gr	oup Subject	Handler A	ssigne		ompleted On	Created Or	Done

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III19021742/R1TF3E2

Date:

12/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant

SLV1550P

SHD3032Y

Vehicle No: Date of Loss:

02/12/2019

Nature of Claim:

Insured Vehicle No:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLV1550P

Make & Model:

TOYOTA SIENTA HYBRID, 1.5 X CVT (A)

Engine No:

1NZ8275415

Reg. Date: Colour:

22/12/2017 (Man. Year: 2017) Black

Chassis No: Odometer:

NHP1707098587 115083 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Front Right Side: Triangle 6 mm Triangle 6 mm

Rear Left Side: Rear Right Side: Triangle 6 mm Triangle 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

10/12/2019

Date Inspected:

10/12/2019 Inspected At:

Gold Autoworks Pte Ltd (HQ)

48 TOH GUAN ROAD EAST, #01-119

ENTERPRISE HUB Singapore 608586

Estimated Period of Repair:

0.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

Adjuster Report

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 12 Dec 2019)

Parts:

M1-MPV

TOYOTA SIENTA HYBRID 1.5 X CVT (A) (Catalogue: Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLV1550P)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Page 1 of 3 Merimen e-Claims

Claim Documents

*SLV1550P [SHD3032Y] TP

Dec 2 2019 12:00AM

[-] Gold Autoworks Pte Ltd

Photos/Images No Relabel/Reorder LKK Auto Consultants Pte Ltd (HQ)			3 per page	
			Thumbnail	
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11	12/12/19 16:43	General View	Load JPG	-
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30	12/12/19 16:44	Reinspection Photo	■ Load JPG	
31	12/12/19 16:44	Reinspection Photo	■ Load JPG	
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35	12/12/19 16:44	Reinspection Photo	Load JPG	V
36	12/12/19 16:44	Reinspection Photo	Load JPG	V
37	12/12/19 16:44	Reinspection Photo	1 Load JPG	V
38	12/12/19 16:44	Reinspection Photo	1 Load JPG	V
39	12/12/19 16:44	Reinspection Photo	1 Load JPG	V
40	12/12/19 16:44	Reinspection Photo	1 Load JPG	V
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Page 2 of 3 Merimen e-Claims

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46	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
47	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
48	12/12/19 16:44	Reinspection Photo	6	Load JPG	V
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51	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
52	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
53	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
54	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
55	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
56	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
57	12/12/19 16:44	Reinspection Photo	0	Load JPG	V
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