

ASS. REC. BY:

REF:

CS/SM019024741/KSD30

Special Instruction:

Surveyor:

Kenneth

## ASSIGNMENT (Office)

From (Person):

Grace Teo

of

SMD

Date/Time:

10/12/19 @ 11:54am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKK 6915H

Insured:

FBL 6423L

at Workshop m/s

Chew Goon Motor

Tel:

6484 1626

of

Blk 10 AMK Ind. Park 2A Ave 5 #01-15

Policy No:

Claim No:

CMTD1905724/THF

Sum Insured:

Excess:

Make of Veh:

D.O.A.

24/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

1:45pm @ 10/12/19

Person Contacted:

Kelly

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKK 6915H - CC61A1G19006027 / UH939.2

DOA: 3/1/2019

PBL 6423L - X

12/12/19

@ 17:00 pm revised PA to Thelma via email.

ASS. REC. BY:

REF: J'mo/

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

mm

L/Bal.

mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

8/1 11pm 8475 d enail & call me  
C\$ 5,006.85 Red - 51%

RECEIVED 09 JAN 2020

Date/Time, File Pass to?

09/01/20

1)

Type: 4

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Fines

Others

TOTAL

290

290

Report Format :

Lump Sum / I.B.I: (\$

4,750/- 45

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Tuesday, 10 December 2019 11:54 AM  
**To:** Chew Goon Motor(ad3); 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'  
**Cc:** Ye, Yong Kang Melvin; Henry, Irene James; Choo, Thelma  
**Subject:** CMTD1905724/THE - PRI(LKK)/ SKK6915H Claiming Against Your Insured: FBL6423L  
Accident Date: 24.10.2019

Our Reference : CMTD1905724/THE  
Your Reference: : SKK6915H

### Without Prejudice

Date: 10.12.2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**CHEW GOON MOTOR**

Dear Kelly

**ACCIDENT INVOLVING FBL6423L & SKK6915H ON 24.10.2019**

We refer to your email reply of instant.

We will appoint LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SKK6915H** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Thelma.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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---

**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Tuesday, December 10, 2019 11:43 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** RE: CMTD1905724/THE - PRI/ SKK6915H Claiming Against Your Insured: FBL6423L  
Accident Date: 24.10.2019

Dear Grace,

According to your list, we will prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15, 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

Sent from [Mail](#) for Windows 10

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, December 9, 2019 2:26:33 PM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** CMTD1905724/THE - PRI/ SKK6915H Claiming Against Your Insured: FBL6423L Accident Date: 24.10.2019

Our Reference : CMTD1905724/THE  
Your Reference: : SKK6915H

**Without Prejudice**

Date: 09.12.2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Attention:

**CHEW GOON MOTOR**

Dear Kelly

**ACCIDENT INVOLVING FBL6423L & SKK6915H ON 24.10.2019**

We refer to your Notice of Accident dated 09.12.2019.

Please be informed that **Ms. Thelma Choo** the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg) .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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---

**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Monday, December 9, 2019 11:35 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** SKK6915H Claiming Against Your Insured: FBL6423L Accident Date: 24.10.2019

Dear Sir/Mdm,

Vehicle SKK6915H is lying at our workshop.  
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15, 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

Sent from Mail for Windows 10

---

**From:** Teo, Grace

**Sent:** Monday, 9 December 2019 2:26 PM

**To:** Chew Goon Motor(ad3); Choo, Thelma

**Cc:** Ye, Yong Kang Melvin; Henry, Irene James

**Subject:** CMTD1905724/THE - PRI/ SKK6915H Claiming Against Your Insured: FBL6423L Accident

Date: 24.10.2019

Our Reference : CMTD1905724/THE

Your Reference: : SKK6915H

**Without Prejudice**

Date: 09.12.2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**CHEW GOON MOTOR**

Dear Kelly

**ACCIDENT INVOLVING FBL6423L & SKK6915H ON 24.10.2019**

We refer to your Notice of Accident dated 09.12.2019.

Please be informed that **Ms. Thelma Choo** the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg) .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	

		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Monday, December 9, 2019 11:35 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Gnoh, Pau Loong



<PauLoong.Gnoh@sompo.com.sg>

**Subject:** SKK6915H Claiming Against Your Insured: FBL6423L Accident Date: 24.10.2019

Dear Sir/Mdm,

Vehicle SKK6915H is lying at our workshop.

Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	818F
<b>Vehicle Details</b>	
Vehicle No.:	SKK6915H
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS C CVT
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	1NZR075136
Chassis No.:	JTDKD3B3301550549
Maximum Power Output:	74.0 kW (99 bhp)
Open Market Value:	\$22,923.00
Original Registration Date:	22 Aug 2013
First Registration Date:	22 Aug 2013
Transfer Count:	1
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Aug 2023
PARF Rebate Amount:	\$3,250.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	21 Aug 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$67,301.00
COE Rebate Amount:	\$25,744.00
<b>Total Rebate Amount:</b>	<b>\$28,994.00</b>

The information contained herein is correct as at 24 Oct 2019

OK

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Thursday, 12 December 2019 5:00 pm  
**To:** 'Choo, Thelma'; 'Teo, Grace'  
**Cc:** 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR; assignments  
**Subject:** RE: CMTD1905724/THE - PRI(LKK)/ SKK6915H Claiming Against Your Insured: FBL6423L  
Accident Date: 24.10.2019  
**Attachments:** PRELI ADVISE - SKK 6915H.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SKK 6915H.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 10 December 2019 1:48 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1905724/THE - PRI(LKK)/ SKK6915H Claiming Against Your Insured: FBL6423L  
Accident Date: 24.10.2019

Dear Sir/Mdm,

Thank you for the assignment.



**Wishes you a Merry Christmas & Happy New Year 2020**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD1905724/THE

Date: 12 December 2019

Our Ref: CS/SMO19021741/Ksd3

The Motor Claims Department  
SOMPO INSURANCE SINGAPORE PL

Dear Sir/Madam,

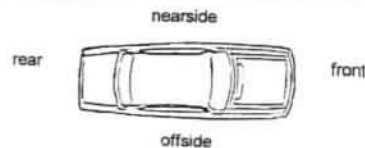
**PRELIMINARY ADVISE REPORT OF VEHICLE NO. SKK 6915H .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 10/12/2019 at the premises of M/s Chew Goon Motor and have the following to report:-

Workshop Estimate Amount	: S\$ 9,756.85 .
Revised Estimate Amount	: S\$ 5,808.42 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

**Description of Damage:**

The vehicle sustained damages at the n/s front portion.



**Comments/ Present Status:**

Damages Consistent.

Repair days: 4 days

Yours faithfully

Kenneth Kong  
Automotive Assessor

5

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/10/2019 12:18
Date Of Accident	24/10/2019 07:40
Exact Location Of Accident	JUNCTION OF LOYANG AVE / PASIR RIS DR 3
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK6915H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN CHAI HENG
NRIC No	S7400818F
Email Address	CHTAN7489@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98283448
Alternative Phone No	OTHERS-98283448

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS C CVT-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110393699
Cover Note Number	

### Driver

Name of Driver	TAN CHAI HENG
NRIC No	S7400818F
Date Of Birth	01/01/1974
Occupation	OUTDOOR
Date Of Driving Pass	17/08/1996
Driving Experience	23 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98283448
Fax Number	
Contact Number	OTHERS-98283448
Email Address	CHTAN7489@GMAIL.COM

Address	BLK 211 ANG MO KIO AVENUE 3 #02-1428
Postcode	560211
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : UNKNOWN
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO SOUTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 81 ANG MO KIO AVE 3 , POSTCODE: 569929 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4519999 - FAX NO: 65535679
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED POLICE REPORT NO: T/20191024/2072.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBL6423L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan


### SKETCH PLAN

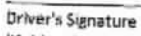
#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

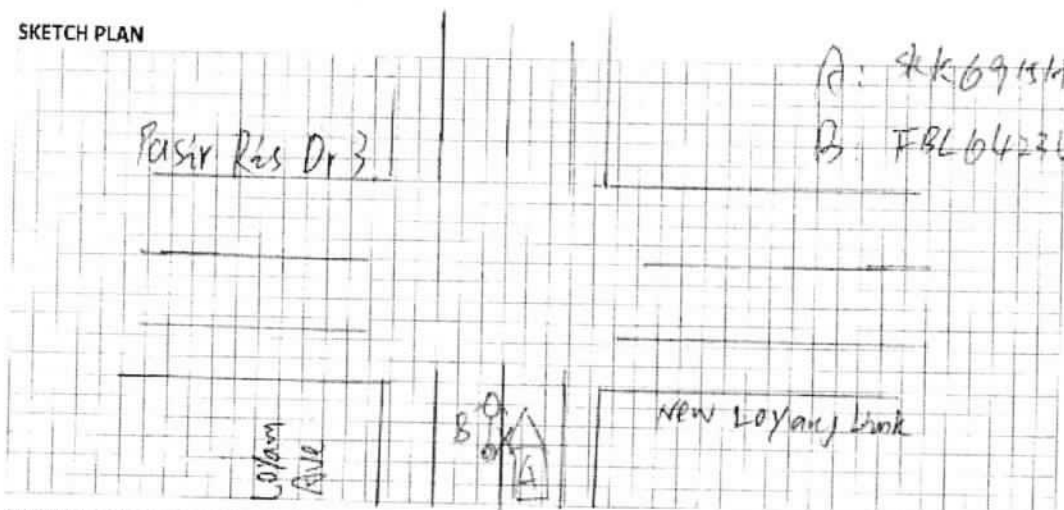
  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attached Police Report

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



T/20191024/2072

1 of 3

Police Station Of Origin:  
Ang Mo Kio South N.P.C  
81 Ang Mo Kio Avenue 3 SINGAPORE  
569929  
Tel No: 1800-4519999

Report No. T/20191024/2072

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 24/10/2019 12:53	Vide Report No.:	Station Diary No.: 74
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**Informant's Particulars**

Name of Informant: TAN CHAI HENG			Address: APT BLK 211 ANG MO KIO AVENUE 3 #02-1428 SINGAPORE 560211	
ID Type / ID No.: NRIC NO / S7400818F			Contact No.:	Mobile: 98283448
Nationality: SINGAPORE CITIZEN			Home/Office:	
			Email:	
Sex: Male	Age: 45	Date of Birth: 01/01/1974	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: GRAB DRIVER			Driving Licence Information: Class:	Date of Expiry:

**General Information of the Accident**

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 24/10/2019 07:40	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 LOYANG AVENUE PASIR RIS DRIVE 3				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBL6423L	Motorcycle					0
SKK6915H	Car	TOYOTA	PRIUS C CVT	Red	Slightly Damaged	1

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKK6915H	NTUC Income Insurance Co-Operative Limited	5110393699	14/06/2019	21/08/2020



**SINGAPORE  
POLICE FORCE**



T/20191024/2072

2 of 3

Report No. T/20191024/2072

Police Station Of Origin:  
Ang Mo Kio South N.P.C  
81 Ang Mo Kio Avenue 3 SINGAPORE  
569929  
Tel No: 1800-4519999

**CONTINUATION OF REPORT**

**Brief Details.**

On 24/10/2019 at about 0740hrs, I was driving my car along Loyang Avenue. I then stopped my vehicle at the intersection of Loyang Avenue and Pasir Ris Drive 3 as it was a red light. As I was about to move off since the light turned green, a motorcycle (FBL6423L) came from the back and collided into my side mirror. The impact caused my side mirror cover and the signal light to fall off. The Motorcycle did not stop after the accident. I gave chase however, lost sight as the traffic was heavy.





**SINGAPORE  
POLICE FORCE**



T/20191024/2072

3 of 3

Report No. T/20191024/2072

Police Station Of Origin:  
Ang Mo Kio South N.P.C  
81 Ang Mo Kio Avenue 3 SINGAPORE  
569929  
Tel No: 1800-4519999

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 JEREMY KHOO WEI LIANG

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

24/10/2019 12:53

Officer In Charge Of Case:

TP / HRT /

Insp GOH GEOK LYE

Contact No.: 65476148

Classification Of Case:

Authentication Stamp  
NP168



Singapore Police Force



## Certificate of Insurance

1) The Policy does not cover any driver who below 22 Years of Age and / or less than 2 Years of Driving Experience.

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

2) Section 1 Clause 8 on Unnamed Driver Excess will not apply.

Certificate Number: 5110393699

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle

: SKK6915H

Chassis Number

: JTDKD3B3301550549

2. Name of Policyholder

: TAN CHAI HENG

3. Effective Date of Insurance

: 14 Jun 2019

4. Expiry Date of Insurance

: 21 Aug 2020

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use for the carriage of goods (other than samples) in connection with any trade or business.

(c) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$2,000
EXCESS (SECTION 2)	: S\$1,500
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: TAN CHAI HENG
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: LAKE-VIEW CREDIT PTE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : S & M ALLIANCE PTE LTD (00000614373)  
Date of Issue : 14 Jun 2019 15:06 hrs



For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

# 趙 源 摩 哆 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5  
#01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047  
Tel: 6484 1626 (24Hrs) Fax: 6484 0465  
Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

Not Authorised  
C/Lump @ 4750/-  
Resurvey After Repair  
4 days

To: Sompo Insurance Singapore Pte Ltd

Policy No: \_\_\_\_\_ Third Party

ACCIDENT DATE : 24.10.2019

Date: 10.12.2019

Specialised in Car Painting, Welding,  
Panel-Beating and Insurance Claim.

## ESTIMATE

承接汽车烧焊喷漆及  
代理各种车辆赔偿

数量 Quantity	货 名 DESCRIPTION	单 价 Unit Price	银 Amount 额 \$ cts.
Estimate Cost of Repair to "Toyota Prius C" Reg. No. SKK6915H Claiming Against Your Insured Veh. No. FBL6423L			
1pc	Front Bumper 615.25	3.50	CM 650.00 ✓
10pcs	Front Bumper Clips		RM 35.00 ✓
1pc	Front Bumper Corner Retainer		D.I 73.60 ✓
1pc	Front Bumper Signal Lamp		SL 369.90 X
1pc	Front Bumper Fog Lamp		SL 249.50 X
1pc	Front Bumper Fog Lamp Cover LH		SL 101.00 X
1pc	Front Bumper Beam		RM 185.60 X
1pc	Front Bumper Sponge		SL 75.80 X
1pc	Front Bumper Reinforcement		RM 389.40 X
1pc	Front Bumper Emblem		RM 155.00 ✓
1pc	Front Bumper Top Rubber Seal (Car type)		RM 103.00 ✓
1pc	Headlamp LH P-1 2890.68	3.50	CM 3,272.00 ✓
1pc	Front Fender LH 642.50 786.50		RM 865.00 ✓
1pc	Front Fender Shield		CM 182.00 ✓
8pcs	Front Fender Shield Clips		RM 28.00 ✓
1pc	Front Fender Badge Hybrid		RM 91.00 ✓
1pc	Front Door Wing Mirror 682.00		CM 868.00 ✓
1pc	Front Door Wing Mirror Cover		M-I 121.00 ✓
1pc	Front Door Wing Mirror Signal Lamp 182.20		CM 246.00 ✓
1pc	Front Shock Absorber		SL 423.00 } X
1pc	Front Knuckle Arm		SL 512.00 }
1pc	Front Knuckle Arm Bearing		RM 112.00 }
1pc	Front Wheel Hub	SL 325.00 }	
1pc	Front Lower Arm	SL 843.00 }	
Less 25%			10,275.80
			2,568.95
			7,706.85
Front Wheel Rim			RM 450.00 SN ✓
To Conduct Electrical Check, Focus Headlamp			30.00 201
To Dismantle / Replace Front Under Carriage to Facilitate Repair			RM 200.00 X
To Conduct Computerize Wheel Alignment Test			80.00 601
To Conduct High Speed Balancing			80.00 201
To Apply Rust Proofing / Reseal Tuff Coating Treatment to Respray / Replaced / Repair Panel			60.00 301
		C/F	8,606.85

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey with a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

C/F

# 趙 源 摩 哆 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5  
#01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047  
Tel: 6484 1626 (24Hrs) Fax: 6484 0465  
Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

To: Sompo Insurance Singapore Pte Ltd

Policy No: Third Party

Date: 10.12.2019

ACCIDENT DATE : 24.10.2019

Specialised in Car Painting, Welding,  
Panel-Beating and Insurance Claim.

## ESTIMATE

承接汽车烧焊喷漆及  
代理各种车辆赔偿

数量 Quantity	货 名 DESCRIPTION	单 价 Unit Price	银 Amount 额 \$ cts.
	Estimate Cost of Repair to "Toyota Prius C" Reg. No. SKK6915H Claiming Against Your Insured Veh. No. FBL6423L		
		B/F	8,606.85
	Labour Charge - Panel Beating, Repairing Fender Inner Panel, Headlamp Panel and Parts Replacement		600.00 <i>4501</i>
	To Spray Painting Affected Areas		550.00 <i>4501</i>
		Total :	<u><u>9,756.85</u></u>




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO19021741/Ksd3e2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 22-01-2020		
		Code : SMO		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	FBL 6423L	Veh. Inspected	SKK 6915H	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905724/THE	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	10/12/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS C (A)	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	JTDKD3B3301550549	Colour	RED	
Odometer	142751	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	MICHELIN	8 mm	
L/H Front Tyre	185/60 R15	MICHELIN	8 mm	
R/H Rear Tyre	185/60 R15	MICHELIN	8 mm	
L/H Rear Tyre	185/60 R15	MICHELIN	8 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/10/2019	Inspection Date	10/12/2019	
Survey held at	CHEW GOON MOTOR BLK 10 ANG MO KIO IND PARK 2A #01-15/16/17, AVE 5, AMK AUTOPOINT SINGAPORE 568047			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 6915H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	CRACKED	650.00	615.25
10	FRONT BUMPER CLIPS @\$3.50	NECESSARY	35.00	35.00
1	FRONT BUMPER CORNER RETAINER	DISTORTED	73.60	73.60
1	FRONT BUMPER SIGNAL LAMP	SERVICEABLE	369.90	-
1	FRONT BUMPER FOG LAMP	SERVICEABLE	249.50	-
1	FRONT BUMPER FOG LAMP COVER LH	SERVICEABLE	101.00	-
1	FRONT BUMPER BEAM	TO REPAIR SEE LABOUR	185.60	-
1	FRONT BUMPER SPONGE	SERVICEABLE	75.80	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	389.40	-
1	FRONT BUMPER EMBLEM	NECESSARY	155.00	155.00
1	FRONT BUMPER TOP RUBBER SEAL	NECESSARY	103.00	103.00
1	HEADLAMP LH	CUT	3,272.00	2,890.68
1	FRONT FENDER LH	BENT	865.00	786.50
1	FRONT FENDER SHIELD	CRACKED	182.00	182.00
8	FRONT FENDER SHIELD CLIPS @\$3.50	NECESSARY	28.00	28.00
1	FRONT FENDER BADGE HYBRID	NECESSARY	91.00	91.00
1	FRONT DOOR WING MIRROR	CRACKED	868.00	682.00
1	FRONT DOOR WING MIRROR COVER	MISSING	121.00	121.00
1	FRONT DOOR WING MIRROR SIGNAL LAMP	CUT	246.00	182.20
1	FRONT SHOCK ABSORBER	SERVICEABLE	423.00	-
1	FRONT KNUCKLE ARM	SERVICEABLE	512.00	-
1	FRONT KNUCKLE ARM BEARING	NOT NECESSARY	112.00	-
1	FRONT WHEEL HUB	SERVICEABLE	325.00	-
1	FRONT LOWER ARM	SERVICEABLE	843.00	-
	LESS 25% DISCOUNT		-2,568.95	-1,486.31
			7,706.85	4,458.92
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT WHEEL RIM (SN)	DENTED	450.00	450.00
			450.00	450.00

Report Ref No. CS/SMO19021741/Ksd3e2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO CONDUCT ELECTRICAL CHECK, FOCUS HEADLAMP.		30.00	20.00
	TO DISMANTLE / REPLACE FRONT UNDER CARRIAGE TO FACILITATE REPAIR.	NOT NECESSARY	200.00	-
	TO CONDUCT COMPUTERIZE WHEEL ALIGNMENT TEST.		80.00	60.00
	TO CONDUCT HIGH SPEED BALANCING.		80.00	20.00
	TO APPLY RUST PROOFING / RESEAL TUFF COATING TREATMENT TO RESPRAY / REPLACED / REPAIR PANEL.		60.00	30.00
	LABOUR CHARGE - PANEL BEATING, REPAIRING FENDER INNER PANEL, HEADLAMP PANEL AND PARTS REPLACEMENT. INCLUSIVE OF THE REPAIR OF FRONT BUMPER BEAM AND FRONT BUMPER REINFORCEMENT.		600.00	450.00
	TO SPRAY PAINTING AFFECTED AREAS.		550.00	450.00
			1,600.00	1,030.00
	<b>GRAND TOTAL</b>		<b>9,756.85</b>	<b>5,938.92</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,750.00</b>

Report Ref No. CS/SMO19021741/Ksd3e2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.