

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2019 15:15	Clim Dtl Modified	Claimant's Name: -> MARITEAM TRANSPORT SERVICES PT. Claimant's ID: -> 200402055D.	[A] Suwanna Te-Uttaruang
2	10 Dec 2019 15:15	Clim Veh Model Changed	(204765) NISSAN NV350 HR MICROBUS 2.5 D 2.5 4DR 5AT ABS D/A (A).	[A] Suwanna Te-Uttaruang
3	10 Dec 2019 15:15	Clim Created	Reg No: PC3432L. Acct Date: 2019/12/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Suwanna Te-Uttaruang
4	10 Dec 2019 15:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Suwanna Te-Uttaruang
5	10 Dec 2019 15:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/19	[A] Suwanna Te-Uttaruang
6	10 Dec 2019 15:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Suwanna Te-Uttaruang
7	10 Dec 2019 15:15	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	10 Dec 2019 15:16	Assignment 1st Accessed		[A] LEE SU THING
9	10 Dec 2019 15:17	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Suwanna Te-Uttaruang
10	14 Dec 2019 14:24	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	16 Dec 2019 09:12	Clim Registration Modified	Acct Time:00:00:00->12:20:00.	[I] AIG OneClaim Integration User
12	07 Feb 2020 15:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	07 Feb 2020 15:19	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	07 Feb 2020 15:19	Clim Dtl Modified	JPJ Reg. Date: -> 2015/04/21.	[A] JOANNE LEE KHANG MIN
15	07 Feb 2020 15:19	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	11 Feb 2020 13:44	Adj Mandate Request	Cur.Req:8093.00:PENDING MANDATE APPROVAL AS BELOW: COR(w/gst): \$6,741.00 LOU : \$1,350.00 (\$150 x 7 recommended days + 2 days weekend/downtime) GIA : \$ 2.00 TOTAL : \$8,093.00 REMARK S : BOLA 27 - OI rear-ended TP	[A] VIC ALPEH
17	04 Mar 2020 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/19. Mandate Remarks: May start offering LOU from low in view of TPV. up to S\$120/day	[I] Lee, Ming-Yao
18	04 Mar 2020 12:06	Adj Mandate Set	Approved:7823.00:May start offering LOU from low in view of TPV. up to S\$120/day	[I] Lee, Ming-Yao

Date From    Date To    Audit Type

ACTIVITY

[04/03/2020 15:04] VIC ALPEH:
 SETTLED @ Global Sum (all in) \$7,820.00 payable to NEW HOCK TECK MOTOR PTE LTD
 [04/03/2020 12:14] VIC ALPEH:
 Alert - Adj Mandate Approved (S\$7823.00) - PC3432L - Claim Handler: Lee, Ming-Yao
 Approved:7823.00:May start offering LOU from low in view of TPV. up to S\$120/day
 [11/02/2020 13:44] VIC ALPEH:
 PENDING MANDATE APPROVAL AS BELOW:
 COR(w/gst): \$6,741.00
 LOU : \$1,350.00 (\$150 x 7 recommended days + 2 days weekend/downtime)
 GIA : \$ 2.00
 TOTAL : \$8,093.00
 REMARKS : BOLA 27 - OI rear-ended TP
 INFO: You can use this to request further mandate/instructions from the insurer:
 [05/02/2020 16:52] VIC ALPEH:
 TP LOD IN. PREPARING REPORT FOR MANDATE APPROVAL
 [05/02/2020 16:49] VIC ALPEH:
 FINALIZED COR L/S \$6,300.00 with 7 DAYS
 [20/01/2020 18:42] VIC ALPEH:

FILE REVIEWED. OI Mr Robin Goh Koon San (96348832) reported that he rear-ended TP vehicle. Send letter and email to OI to notify TP claim and NCD issues

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2372688	10 Dec 2019 15:24:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	PC3432L	SMP4598C	11.77
2431590	07 Feb 2020 15:19:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC3432L	SMP4598C	11.77