From Date 13/12/10	Veh No: 5MP 4248 M Vr Regn: 25/9/2819
Estima Cost:	Type M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
TP NWS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SMP 4248M	Make: Audi A4 2.0 TFS1 60 1984
at Workshop m/s Prenium	Colour Red A/C: Insured / Std / NI / NA
of SS Up Rd /	Sp.Reading 4085 (Cm T/Radio: Insured / Std / NI / NA
Insured:	Eng/No: cvk082687
Policy No. 1900 16695>	CINO: WACIZEZ F4KA077888
Claims No.	Gen. Cond 260d / Fair / Poor / Burnt
Sum Insured: Excess: O	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh: 2pm (works)	Modi: Nil / S/Rim / STD A/Rim or
mane of veri	, Tyre Size: F: 205/60x16
(Policy Condition)	R: 205 / 66 R-16
(Policy Condition) Remark: The veh had commenced its N/S	O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Continental
	Front Rear
Bal, or Market Value: 140, 600/> IDAC Accident Roort: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 9 mm
5 11 15 V N-	L/Bal. 7 mm L/Bal. 7 mm
Day Vee or No.	D.O.A. 8/12/19 D.O.I. 13/12/19
2 Vely Vee or No.	Survey held at Audi Premium Intro
Lum Sum: % 3 Val., 1es of No	Des. of Damages : Frui Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
23/12/19 Rabit via merimen	
27/12/19 Rece approved from Kok Chon	g by merimen
3/12/19 Informed TROY CIA ex O	by amail
12/2/20 Final fig \$ 1904.40 Com	Curred by enrail (Red 7418.60, 80%)
10/10/10/10/10	2020
MV 140,000/2 DV 67911/2	RECEIVED 1 2 MAR 2020
NV 72,089/2	16/12/19
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Pre-assign / CCU	/FTE			17
		Oliver New Year		
Insured Vehicle N	SJZ91G	Claim No.		
Name of Insured		Policy No. :	77 	
Insured Tel No.	HP:	Make / Model :		
	00/12/2016	Place of Accident		
Excess Sec II :S\$		11400 01111111		
Is driver the owne	r? (YES / NO) Nature of Accident :		TO GUI DEPONT VEC	INO
If NO, Driver Na	ime / Age :		YES / NO ; TP GIA REPORT: YES	/ NO
Driver Te	l No.: (V/L; YES / NO.)	Insured Liability:	% Final ? Yes / No	
0 - 0 - 11 0 115	2 00			
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Confirm with:

Name 1:

Name 2:

Name 3:

Disbursement:

FINAL PAYMENT

Payee 2: (Strike if N.A.)

Payee 3: (Strike if N.A.)

Legal Cost

Total:

Payee 1:

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 27 December 2019 4:53 PM

To:

Claims; SUR

Cc:

(boojohnny@gmail.com); (nora.khai@premiumauto.com.sg)

Subject:

RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle SMP 4248M, (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

NOTE: Before paint for Front Bumper required.

AIG OIC- Lim, Sheng Yang [ShengYang.Lim@aig.com]

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 26 December 2019 10:21 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear TRoy,

Pending approval from AIG, have gave them a chaser.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims < claims@premiumauto.com.sg> Sent: Thursday, 26 December 2019 10:15 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Veron,

Any update on this?

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 24 December 2019 11:35 AM

To: Claims; SUR

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear TRoy,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims < claims@premiumauto.com.sg> Sent: Tuesday, 24 December 2019 10:59 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Veron,

Any update on this?

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 23 December 2019 3:29 PM

To: 'Veron Chen (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Veron,

Herein attached for your next action. Please expedite the claims for approval by today.

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 23 December 2019 3:24 PM

To: Claims; SUR

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Syafiq,

Please forward CI and driver's driving licensed for approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg> Sent: Thursday, 12 December 2019 3:13 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear all,

Attached Is the estimate for your reference.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims < claims@premiumauto.com.sg> Sent: Monday, 9 December 2019 4:37 PM

To: 'Admin A' <admin-a@lkkauto.com'>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/12/2019, 2PM.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

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This mail is associated with:

*SMP4248M (9874529372SG)

OD Dec 8 2019 10:00PM [GOH AI TEE] Premium Automobiles Pte Ltd

Mark as Unread Print Message Delete Message Reply All

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/12/2019 16:29 PM. From

Alert - Adj Mandate Approved (S\$1940.00) - SMP4248M - Claim Handler: Lim, Sheng Yang Subject

Approved:1940.00: Re-inspection for checked items and supplementary require with CLEAR photos upload in Merimen, and re-seek mandate. Before paint for Front Bumper required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

From: LKK Auto Consultants Pte Ltd AIG Asia Pacific Insurance Pte. Ltd. To: 51 Ubi Ave 1 #01-25 AIG Building Paya Ubi Industrial Park 78 Shenton Way #08-16 Singapore 408933 Singapore 079120 23 Dec 2019 Date: Attn: Preliminary Advice : 08/12/2019 Accident Date : SMP4248M Vehicle No : 1900166952 Policy No. : AUDI A4 Make : \$\$0.00 Excess Assignment Date : 23/12/2019 : 3.00 Est. Duration of Repair Date of Inspection : 13/12/2019 : PREMIUM AUTOMOBILES PTE LTD (UBI) Inspection At 55 UBI ROAD 1 SINGAPORE 408699 Point of Impact / General Description of Damages The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident. 9,323.00 :S\$ Repairer's Estimate (Gross) 1,940.00 :S\$ Revised Amount :S\$ 3,866.00 Check Items (Estimated) :S\$ 5.806.00 Total :S\$ Lump Sum Repair **Total Loss Consideration** :S\$ New for Old Value 140,000.00 :S\$ Pre-Accident Value 67.911.00 :S\$ COE / PARF Rebate :S\$ Salvage Value :S\$ 72,089.00 Margin for Repair Remarks (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. Other comments:

Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Monday, 23 December 2019 12:07 PM

To:

Tan, Bennie-WZ

Subject:

Your ref: 9565569899SG [ACCIDENT INVOLVING VEHICLES SJZ91G AND

SMP4248M ON 08/12/2019]

Dear Bennie,

Please be informed that Third Party had converted to OD claim.

Last correspondence email uploaded in Merimen.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Summer Lee (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 9 December, 2019 4:37 PM

To:

'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'

Cc:

'Claims'

Subject:

ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Attachments:

SMP 4248 M - 08122019.PDF

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/12/2019, 2PM.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Shu Pei (LKKAuto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Tuesday, 10 December 2019 10:22 AM

To:

Admin-D (LKKAuto); Admin A; SUR

Cc:

Claims

Subject:

RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Shiau Chan,

Our insured is claiming against AIG.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 9 December 2019 4:52 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear Syafiq,

Kindly advise your insured claims against which insurance company?

Best Regards

Shiau Chan

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 9 December 2019 4:37 PM

To: 'Admin A' <admin-a@lkkauto.com'>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/12/2019, 2PM.

Best Regards, Syafiq Claims Admin Assistant

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*SMP4248M (9565569899SG) [SJZ91G]

GOH AI TEE Dec 8 2019 12:00AM [TENG CHOON KIAT] Premium Automobiles Pte Ltd

Forward Delete Message View Recipients Print Message

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 17/12/2019 17:22 PM. From

To

NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazaird ina.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com CC

Subject Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards, Mei Kwan| Admin

<-- Original Message -->

From: AIG_SG

To: LKK_HQ Sent On: 11/12/2019 02:29 PM Subject: No OI GIA Report

Please be advise that no OI GIA report received.

Please find insured's contact details below for your further actions.

Insured Name: Teng Choon Kiat

Address: 6A, Leedon Park,

Singapore 267923

Mobile No.: 90609191

Thanks & Regards,

Divya

DOCUMENTS SUMMARY

There are no documents.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19021735/Bda3

18 December, 2019

Teng Choon Kiat 6A, Leedon Park, Singapore 267923

Dear Sirs.

ACCIDENT INVOLVING SJZ 91G AND SMP 4248M ON 08/12/2019 ALONG/ AT BLK 531 JURONG WEST STREET 52 CARPARK

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

t . M3.

Carlor Chan

Claims

Tel: 6841 5792 Fax: 6741 4108

Email: Jiale@lkkauto.com

c.c. Claims Manager AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Jia Le (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 23 December 2019 11:22 AM

To:

Jia Le (LKK Auto); Mei Kwan (LKKAuto)

Cc:

Admin A; 'Claims'

Subject:

RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

*** LKK REF: CC3/AIG19021735/da3

Attachments:

SMP 4248 M - GIA ADD.PDF; SAftersales19122311281.pdf;

SAftersales19122311282.pdf

Dear Jia Le,

Kindly be informed that, our client has converted the third party claims to his own damage claims.

Herein attached is the convert GIA with addendum form and estimate repair with marking for your next action.

Please assist to expedite on the mentioned claims for approval.

Own Policy (AIG).

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223 The new Audi A7 Sportback. Do you really need a rea Find out more

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Monday, 16 December 2019 12:57 PM

To: Claims; Mei Kwan (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019 *** LKK REF:

CC3/AIG19021735/da3

WITHOUT PREJUDICE

Dear TRoy,

Please be informed that our insured has yet to lodge the accident report.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 16 December 2019 12:46 PM To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Cc: Admin A; 'Claims'

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019 *** LKK REF:

CC3/AIG19021735/da3

Dear Jia Le,

Kindly revert the claims status.

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

"It comes in blue."
The new Audi A7 Sportback. Do you really need a reason?

Find out more

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 13 December 2019 3:40 PM To: 'Mei Kwan (LKKAuto)'; 'Jia Le (LKK Auto)'

Cc: 'Admin A'; 'Claims'

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019 *** LKK REF:

CC3/AIG19021735/da3

Dear Jia Le,

Survey was just done by surveyor today, herein attached the estimate repair with marking for your reference. Kindly assist and advise the liability clearance and direct settlement for the mentioned case.

Thanks

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 12 December 2019 6:11 PM

To: Claims

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019 *** LKK REF:

CC3/AIG19021735/da3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report.

Please provide us the following and arrange for TP survey.

evidence i.e. video and scene photo.

PIR result (if any)

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <<u>claims@premiumauto.com.sg</u>> Sent: Thursday, 12 December, 2019 3:13 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear all,

Attached is the estimate for your reference.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg> Sent: Monday, 9 December 2019 4:37 PM

To: 'Admin A' <admin-a@lkkauto.com'>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMP 4248 M AND YOUR INSURED SJZ 91 G ON 8/12/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/12/2019, 2PM.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDEN	T CTA	 IEMT
ACCIDEN	DIA	

09/12/2019 16:18 Date Of Report 08/12/2019 10:40 Date Of Accident

BLK 531 JURONG WEST STREET 52 CARPARK Exact Location Of Accident

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

SMP4248M Vehicle Registration Number

Insured/Policyholder

GOH AI TEE Name Of Registered Owner S7805573A NRIC No

AITEE78@GMAIL.COM Email Address (LOCAL) +65-97450889 Mobile Phone No OFFICE-65601796 Alternative Phone No

Vehicle Particulars

AUDI Manufacturer

A4 SEDAN 2.0 TFSI 8W Model

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

THIRD PARTY If No. Please state action to be taken

Vehicle Category

PRIVATE CAR

PRIVATE USE

NO

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

1900166952 Policy Number

Cover Note Number

Driver

GOH AI TEE Name of Driver S7805573A NRIC No 25/02/1978 Date Of Birth INDOOR Occupation 05/06/1999 Date Of Driving Pass

20 YEARS AND 6 MONTHS Driving Experience

FEMALE Gender

Mobile Number (LOCAL) +65-97450889

Fax Number

OFFICE-65601796 Contact Number AITEE78@GMAIL.COM EMail Address

Nature Of Damage No. Of Passenger (Including Driver)

11

SKETCH PLAN

	1			
			A-10 S	M84ca 9m
	9 L	once .	8 -	. હાર ના ઉ
P	X Par	ling Lot		

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

			 T/2019 1209/200
 _			
	_	 	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Polityholider's Signature
Date & Time

Oniver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Cod applicance's Signature Name (101 SLT Name:

NRIC/TIN No.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	573A	
Vehicle No.:	SMP4248M	
Vehicle to be Exported:	No	
Intended Deregistration Date:	16 Dec 2019	
Vehicle Make:	AUDI	
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)	
Primary Colour:	Red	
Manufacturing Year:	2019	
Engine No.:	CVK082687	
Chassis No.:	WAUZZZF47KA077888	
Maximum Power Output:	140.0 kW (187 bhp)	
Open Market Value:	\$33,717.00	
Original Registration Date:	25 Sep 2019	
First Registration Date:	25 Sep 2019	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$39,204.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	24 Sep 2029	
PARF Rebate Amount: Intended COE Rebate Details	\$29,403.00	
COE Expiry Date:	24 Sep 2029	
COE Category:	E - Open - all except motorcycle	
COE Period(Years):	10	
QP Paid:	\$39,889.00	
COE Rebate Amount:	\$38,508.00	
Total Rebate Amount:	\$67,911.00	

The information contained herein is correct as at 16 Dec 2019

OK

MV 140,000/2 PV 67,911/2 NV 72,089

72 in luc.

New Cars

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2,88% P.A. \$0 Down, \$0 Admin. fonthly From \$438, 2 Years GV Credit StarAc



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13 vehicles

Audi A4

Price

Depreciation

Reg Date

Eng Cap

Mileage

Advanced Search

Veh Type

Status

Search Selection

Audi A4

\$11,970 /vr

2019 31-May-2019

1,984 cc

7,900 km

Anv

Audi A4 2.0A TFSI S-tronic

\$132,888

Any

Luxury

Available

All

Audi Management Unit! 5 Years Agent Warranty! Free In Car Camera And Grooming! As Good As New! Massive Savings! High Loan And Trade In Available!

Posted: 15-Dec-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic

\$136,999

\$12,410 /vr

31-May-2019

1.984 cc

4.740 km

Luxury

Available PERMIT

Very Low Mileage! 5 Years Audi Agent Warranty Till May 2024/Unlimited Mileage! Latest A4 Glacier White With 24 Hours Audi Roadside Assist! Audi Management Unit! High Loan Approval! Fully Audi Agent Servicing Since Day One! Lowest Bank Interest Rate 2.28%! Shown

Premium Automobiles

Posted: 14-Dec-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic

\$136,999

\$12,410 /vr

31-May-2019

1,984 cc

5,600 km

Luxury Available

Latest A4 With Virtual Cockpit In Elegant Glacier White! Audi Management Unit! Audi Warranty Till May 2024 Unlimited Mileage! 24 Hours Audi Roadside Assist! Certified Multipoint Check! High Loan Approval! Attractive Bank Rate At 2.28%! Showroom Superb Tip Top Conditi...

Posted: 13-Dec-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic

\$132,888

\$11,970 /yr

31-May-2019

1,984 cc

5,000 km

Luxury

Available

SECRETARIO ...

Audi Management Unit! 5 Years Agent Warranty! Free In Car Cam And Grooming! As Good As New! Massive Savings! High Loan And Trade In Available!

Posted: 13-Dec-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



Audi tests exoskeletons for overhead tasks

The external support structures are designed to help employees when they are performing overhead tasks by protecting their joints.

Read this article



Audi A4 2.0A TFSI S-tronic

N.A

31-May-2019

1,984 cc

Luxury

SOLD

DESTRUCTION AND

Elegant White Audi Management Unit With Virtual Cockpit! Price Nego! Super Low Mileage! Audi Agent Warranty Till May 2024 Unlimited Mileage! Certified Multipoint Check! High Loan Approval At 2.28%! Please Contact Our Sales Consultant For Viewing Appointment!

Posted: 07-Dec-2019 Tags: 2019 Aud A4, 2019 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic

31-May-2019

SOLD PRINCIPAL DE

Immaculate Glacier White Exterior/Black Interior! Audi Management Unit! Latest A4 With 24 Hours Audi Roadside Assist! 5 Years Audi Agent Warranty Till May 2024 Unlimited Mileage! High In House Loan Approval And Trade In Welcome! Bank Interest 2.28%! Showroo...

Premium Automobiles

Posted: 06-Dec-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



Audi A4 2.0A TFSI S-tronic

24-Apr-2019

1.984 cc

Luxury

SOLD COMMUNICATION OF

Almost Brand New Condition, 5 Years Agent Warranty, Trade In And Loan Available, Great Savings If You Want A Completely Brand New

Posted: 29-Nov-2019 Tags: 2019 Audi A4, 2019 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder Period of Insurance

: GOH AI TEE (WU AIDI) : 25 Sep 2019 To 24 Sep 2020

Engine No.

: CVK082687

Chassis No.

: WAUZZZF47KA077888

Vehicle No.

: SMP4248M

Policy No.

: 1900166952

Endorsement No.

Issued Date

: 26 Sep 2019

ABOUT THE COVER

Make/Model

: AUDI A4 Sedan 2.0 TFSI S tronic

Engine Capacity/Tonnage: 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2019 Insuring with COE/PARF : Yes

Driver Restriction : NA

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") If You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Off Peak Car: No

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving fustion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1100 Theft - \$0 Flood Cover - \$1100

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

GOH AI TEE (WU AIDI) - \$1100 (Own Damage), \$1100 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of State Road Transport Act, 1987 (Malaysia). Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125288

PREMIUM LEASING - TGT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Marile

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

78 Sherton Way #07-16 AIG Burding S07912017 +66 6419 3000 s

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

Keep calm and move your car to a safe place

Do not admit or discuss fault or blame with the other party(ies).

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately

If no one is injured in the accident:

You are not required to make any police report.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

Report the accident to the police, providing full details of the circumstances of the accident.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.

Your rental car will be made available within 5 working hours of activation with the Rental Car Company.

3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced. 4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use

entitlement is stated in the Policy.

Rental cars are strictly for use in Singapore only.

6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day

Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car. Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



MPA119162015-01 / Premium Automobiles Pte Ltd - UBI ENTRY DATE & TIME: 09/12/2019 16:18 SUBMITTED BY: Khoo Zhen Wei

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

09/12/2019 16:18 Date Of Report 08/12/2019 10:40 Date Of Accident

BLK 531 JURONG WEST STREET 52 CARPARK Exact Location Of Accident

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

SMP4248M Vehicle Registration Number

Insured/Policyholder

GOH AI TEE Name Of Registered Owner SXXXX573A NRIC No

AITEE78@GMAIL.COM **Email Address** (LOCAL) +65-97450889 Mobile Phone No

Office-65601796 Alternative Phone No

Vehicle Particulars

AUDI Manufacturer

A4 SEDAN 2.0 TFSI 8W Model

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

1900166952 Policy Number

Cover Note Number

Driver

GOH AI TEE Name of Driver SXXXX573A NRIC No 25/02/1978 Date Of Birth INDOOR Occupation

05/06/1999 Date Of Driving Pass

20 YEARS AND 6 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-97450889 Mobile Number

E-FILE 12/23/2019

Fax Number

OFFICE-65601796 Contact Number

AITEE78@GMAIL.COM **EMail Address**

BLK 531 JURONG WEST ST 52

Address #11-421

640531 Postcode NO

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED Type Of Accident

2

NO

NO

0

CLEAR Weather Conditions DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

YES Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

YES Was the accident reported to the police?

If Yes, Please state which Police Station

JURONG WEST NPC Police Station Name

ROAD: 700 CORPORATION ROAD, POSTCODE: 649818, COUNTRY: Police Station Address

SINGAPORE

NO

TEL NO: - FAX NO: Police Station Contact

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

PLEASE REFER BACK TO ATTACHMENT POLICE REPORT T/20191209/2001

Attachment(s)

YES Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

SJZ91G Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR Vehicle Category

Name of Driver

12/23/2019

E-FILE

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)