

## Shu Pei (LKKAuto)

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**From:** eileen.bay@fwd.com  
**Sent:** Monday, 23 December 2019 3:06 PM  
**To:** Admin-D (LKKAuto); 'admin-a@lkkauto.com'  
**Cc:** motorclaims.sg@fwd.com; assignments  
**Subject:** RE: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

[1201900039437](#)

Dear Nivitha

Please be informed that third party has withdrawn their claim.  
Kindly close the case.

Kind regards,

*Eileen Bay*

Executive, Claims

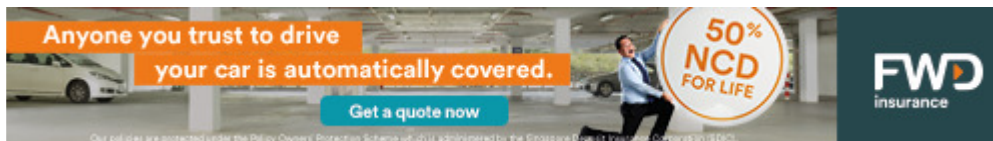
**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Tuesday, 10 December 2019 10:51 AM  
**To:** Venessa Chan - SGUser; 'admin-a@lkkauto.com'  
**Cc:** Eileen Bay - SGUser; Motor Claims SG - SG Common; assignments@lkkauto.com  
**Subject:** RE: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**Wishes you a Merry Christmas & Happy New Year 2020**



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]  
**Sent:** Tuesday, 10 December 2019 10:32 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** eileen.bay@fwd.com; motorclaims.sg@fwd.com  
**Subject:** SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

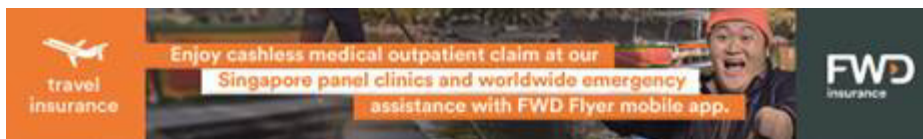


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Tuesday, December 10, 2019 10:31 AM  
**To:** 'Admin nht'  
**Cc:** Chloe; Motor Claims SG - SG Common  
**Subject:** SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Hi Sukyi,

Thank you for your selection of LKK Auto Consultants Pte Ltd.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

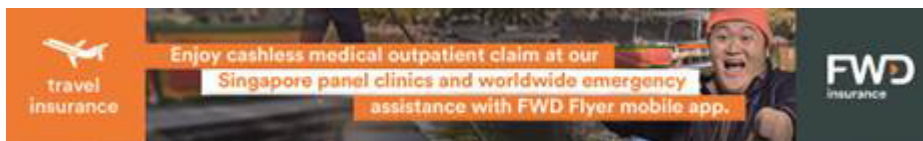


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Admin nht [<mailto:admin@nhtmotor.com>]

**Sent:** Tuesday, December 10, 2019 10:23 AM

**To:** Venessa Chan - SGUser

**Cc:** Chloe; Motor Claims SG - SG Common; Eileen Bay - SGUser

**Subject:** ===Email Spoofing Detected=== Re: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Without Prejudice

Hi Venessa

Please arrange for 1. LKK AUTO CONSULTANTS PTE LTD

**\*\*\* Please take note, this claim is under "New Hock Teck Motor Pte Ltd" \*\*\***

Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Dec 10, 2019 at 10:20 AM <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sukyi,

Refer to your email dated on 10.12.2019 of the PRI Notice of your client's vehicle SLD7327Z:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

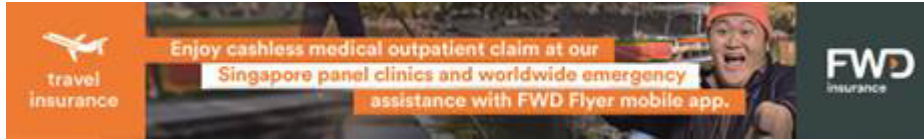


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]

**Sent:** Tuesday, December 10, 2019 9:29 AM

**To:** Motor Claims SG - SG Common

**Cc:** Chloe

**Subject:** ===Email Spoofing Detected=== SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

**\*\*\* Please take note, this claim is under "New Hock Teck Motor Pte Ltd" \*\*\***

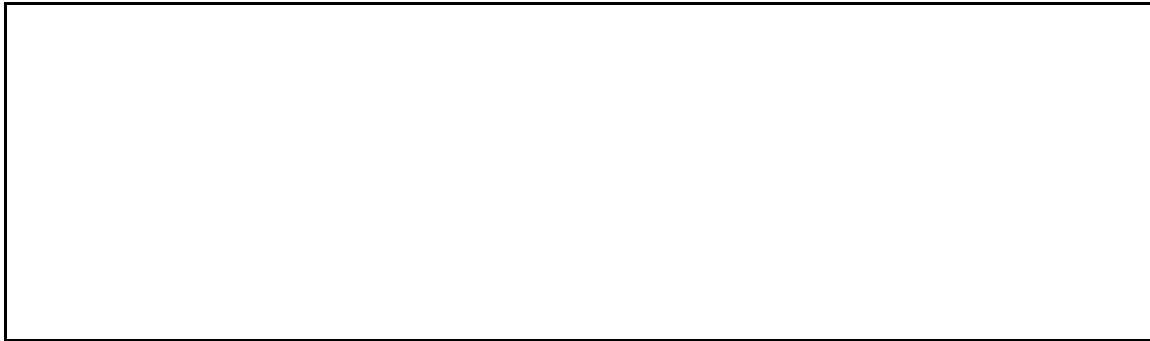
Best Regards,

***Sukyi Chong***

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



**ATTENTION:**

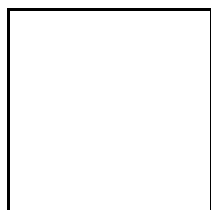
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