

Shu Pei (LKKAuto)

From: venessa.chan@fwd.com
Sent: Tuesday, 10 December 2019 10:32 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com
Subject: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19
Attachments: PRI - NEW HOCK TECK MOTOR PTE LTD.pdf

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

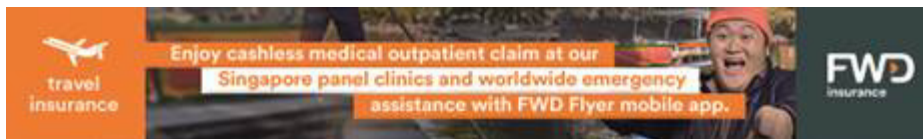


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Tuesday, December 10, 2019 10:31 AM
To: 'Admin nht'
Cc: Chloe; Motor Claims SG - SG Common
Subject: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Hi Sukyi,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

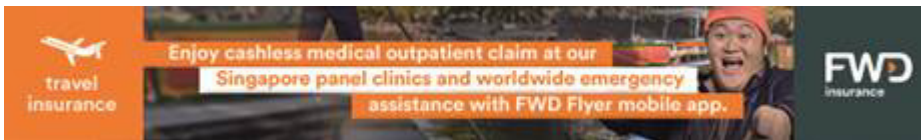


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: Tuesday, December 10, 2019 10:23 AM

To: Venessa Chan - SGUser

Cc: Chloe; Motor Claims SG - SG Common; Eileen Bay - SGUser

Subject: ===Email Spoofing Detected=== Re: SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Without Prejudice

Hi Venessa

Please arrange for 1. LKK AUTO CONSULTANTS PTE LTD

***** Please take note, this claim is under "New Hock Teck Motor Pte Ltd" *****

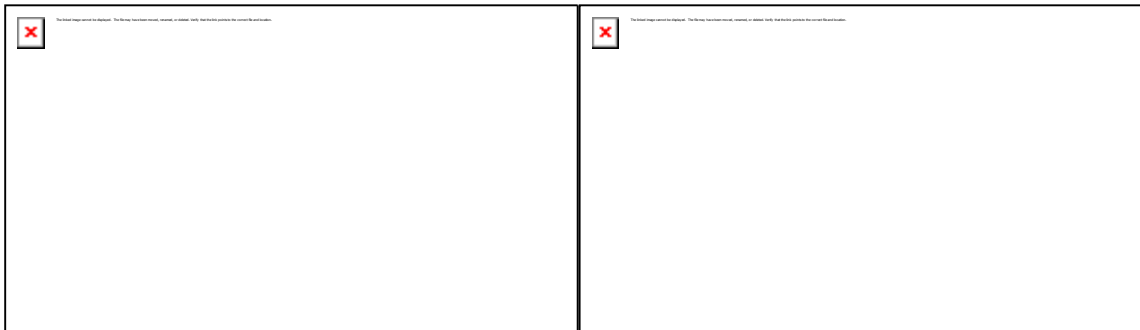
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Dec 10, 2019 at 10:20 AM <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sukyi,

Refer to your email dated on 10.12.2019 of the PRI Notice of your client's vehicle SLD7327Z:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

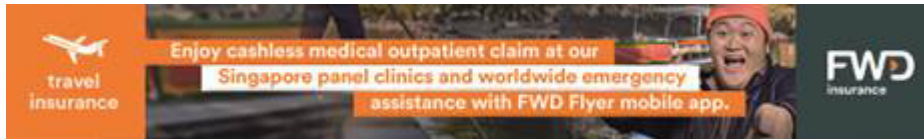


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Tuesday, December 10, 2019 9:29 AM

To: Motor Claims SG - SG Common

Cc: Chloe

Subject: ===Email Spoofing Detected=== SLD7327Z CLAIMING AGAINST SJL7607Y DOA:07.12.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

***** Please take note, this claim is under "New Hock Teck Motor Pte Ltd" *****

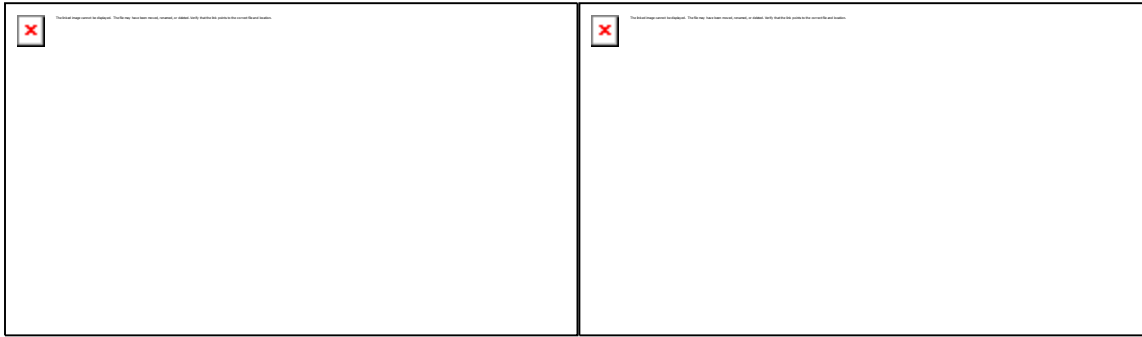
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.