

ASS. REC. BY:

REF:

es/smo/19021726/Ktd3n2

Special Instructions:

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person): Grace Teo

of

SMO

Date/Time:

10/12/19 @ 1:58pm

Estimated Cost:

Bill to:

OI / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJH 8101D

Insured:

GZ 7871L

at Workshop m/s

Queen Motor

Tel:

64536111

of

176 Sin Ming Drive # 02-03

Policy No:

Claim No:

CMTD1905704 / THE

Sum Insured:

Excess:

Make of Veh:

D.O.A.

5/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:17pm @ 10/12/19

Person Contacted:

Ally Heng

Vehicle IN / OUT

Date/Time

Action/Instruction

☒ Estimate

SJH 8101D - X

GZ 7871L - X

12/12 @ 5:15pm - email prevl advice to smopo

ASS. REC. BY:

REF: SMO1

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

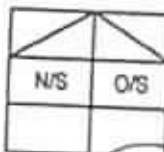
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA PREV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJH8101D

Yr Regn:

08,08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

c.c 1997

Colour:

M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading:

2866PP

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

NR05314Y9305078361

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/55R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

7

mm

L/Bal.

5

mm

L/Bal.

7

mm

D.O.A.

5/12/19

D.O.I.

10/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear d/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

12/12

L1

By 8 '60d email & L1 form

(Red. 1962-78/3501)

Date/Time, File Pass to?



: Prel. Report



: Final Report

Date/Time, File Return to?

Days Of Repair:

24

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S - RS - St

Parking

Others

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Tp

1600

250

TOTAL



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD1905704/THE

Date: 12/12/2019

Our Ref: CS/SMO19021726/Ktd3

The Motor Claims Department
SOMPO INSURANCE SINGAPORE P

Dear Sirs/Mdm

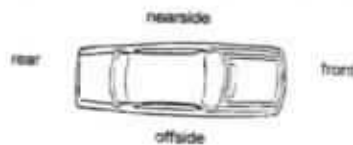
PRELIMINARY ADVICE OF VEHICLE NO. SJH 8101D

Please be informed that we had conducted the inspection of the above-mentioned vehicle on 10/12/2019 at the premises of M/s Guan Motor and have the following to report: -

Workshop Estimate Amount	: S\$ <u>3,562.88</u>
Revised Estimate Amount	: S\$ <u>2,043.03</u>
"Check" Items Amount	: S\$ <u>0.00</u>
Market Value	: S\$ <u> </u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the o/s rear portion.



Repair days: 4

Comments/ Present Status:

Damages Consistent.

Yours faithfully
Kenneth Kong
Automotive Assessor

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 10 December 2019 1:58 PM
To: Willow Tuang; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Choo, Thelma; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1905704/THE - PRI(LKK)/ ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK
Attachments: PRS SJH8101D.pdf

Our Reference : CMTD1905704/THE
Your Reference: SJH8101D

Without Prejudice

Date: 10.12.2019

OUR Email: motorsurvey@sompo.com.sg

Attention:
CK TEO & CO

Dear Willow,

ACCIDENT INVOLVING SJH8101D & GZ7871L ON 05.12.2019

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SJH8101D** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Thelma.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.
We wish you a Merry Christmas and a Happy New Year!

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Willow Tuang <wtuang@gmail.com>

Sent: Tuesday, December 10, 2019 12:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Fwd: SOMPO REF:CMTD1905704/RE: [SJH8101D] ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK

----- Forwarded message -----

From: Willow Tuang <wtuang@gmail.com>

Date: Mon, Dec 9, 2019 at 1:13 PM

Subject: Re: SOMPO REF:CMTD1905704/RE: [SJH8101D] ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK

To: Henry, Irene James <irene.henry@sompo.com.sg>

Cc: <thelma.choo@sompo.com.sg>

Dear Sir/Mdm

We refer to your email of 6th December 2019.

We are agreeable of appointing KENNETH KONG (LKK AUTO) as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
-------	---	------------------

	176 Sin Ming Drive #02-03 Sin Ming AutoCare Singapore 575721 Tel: 6453 6111 (AH HENG)
--	------------------------------------------------------------------------------------------------

Regards

Tuang Willow

CK TEO & CO

Tel: 65354788

Fax: 65354245

On Fri, Dec 6, 2019 at 3:38 PM Henry, Irene James <irene.henry@sompo.com.sg> wrote:

Our Reference : CMTD1905704/THE

Your Reference: SJH 8101D

Without Prejudice

Date: 06.12.2019

Attention:

CK TEO & CO

ACCIDENT INVOLVING SJH 8101D & GZ 7871L ON 05.12.2019

Dear Sirs,

We refer to your Notice of Accident dated 06.12.2019.

Please be informed that **Thelma Choo** the handler of this case who can be contacted at 6322 4681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Willow Tuang <wtuang@gmail.com>

Sent: Friday, 6 December, 2019 2:51 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: [SJH8101D] ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards



Tuang Willow
CK TEO & CO
Tel: 65354788
Fax: 65354245

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 12 December 2019 5:15 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments
Cc: 'Choo, Thelma'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR
Subject: RE: CMTD1905704/THE - PRI(LKK)/ ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK
Attachments: PRELI ADVISED OF SJH 8101D.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SJH 8101D**
Number of days (estimated) : 4 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 10 December 2019 2:36 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1905704/THE - PRI(LKK)/ ACCIDENT INVOLVING SJH8101D & GZ7871L ON 5.12.2019 AT BLK 631 ANG MO KIO AVE 4 CARPARK

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Tuesday, 10 December 2019 1:58 PM

NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION

Date :

Time :

By Fax :

TO :

SOMPO INSURANCE SPORTS PTE LTD

Accident involving Your insured vehicle No. GZJPH with
My vehicle No. SJH8101D on 5/12/19 along BLK 631 ANG MO KIO AVE 4
CARPARK

1. I, the owner of Vehicle No. SJH8101D intend to make a 3rd party claim against your insured.
2. My Vehicle is now at the workshop **Guan Motor Works** Tel : 6453 6111 and is available for your inspection before repairs are carried out.
3. Please acknowledge receipt of this Notification by return fax to 6453 8292 and reply within 2 days whether you wish to inspect the vehicle or waive inspection.

Signature

Name : TEO ENG HWEENRIC : 57715382 I**WU TUANG & CO**

Advocates & Solicitors

101A Upper Cross Street #08-11

People's Park Centre Singapore 06

Tel : 6535 4788 Fax : 6535 4245

wtuang@gmail.com

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No. 081026001

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

REPAIR ESTIMATE FOR SJH8101D

No.	Qty	List Items	
1	1	Rear bumper	\$ <i>B1</i> 451.60 ✓
2	1	Rear bumper RH reflector	\$ <i>msm</i> 92.90 ✓
3	1	Rear bumper LH inner side bracket	\$ <i>R</i> 56.30 X
4	1	Rear bumper RH side retainer	\$ <i>011</i> 85.60 ✓
5	1	Rear bumper RH corner retainer	\$ <i>011</i> 43.00 ✓
6	1 set	Rear bumper clips	\$ <i>m</i> 30.00 ✓
7	1	RH taillamp panel	\$ <i>R</i> 128.50 X
8	1	RH taillamp	\$ <i>601</i> 327.60 ✓
9	1	Rear end panel	\$ <i>R</i> 575.00 X
			\$ 1,790.50
			Less 25% \$ 447.63
			Total : \$ 1,342.88

Special Nett Items		
10	1 set	Reverse sensors
11	1 set	Rear end panel sealant
		\$ <i>sm</i> 250.00 X
		\$ <i>m</i> 50.00 X
		Total : \$ 300.00

Labour		
1	Labour Charges for remove/refit, cutting/welding and replacement of damages.	
		\$ 800.00 <i>450/500</i>
2	To putty and spray Spray Paintings charges.	
		\$ 800.00 <i>600</i>
3	To check wirings and lightings.	
		\$ 40.00 <i>200</i>
4	To remove, refit reverses sensors.	
		\$ 80.00 <i>500</i>
5	To remove, refit rear upholstery and attachments.	
		\$ 120.00 <i>600</i>
6	To supply and apply anti rust treatment	
		\$ <i>m</i> 80.00 X
		Total : \$ 1,920.00

Total Parts and Labour : \$ 3,562.88

Not Authorised
11 Sep @ 1600h
Returning After Paint

4 days

LKH Auto Consultants hereby notify
 Applicant of the following:

- To resume driving after spray painting
- To drive vehicle safely during respray
- Parts should be replaced immediately
- This policy is subject to "Prejudice" basis
- To be replaced immediately
- Insurance claim should be submitted and approved and
- To be replaced immediately

Accepted by: _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO19021726/Ktd3n2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 26-12-2019		
		Code : SMO		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 7871L	Veh. Inspected	SJH 8101D	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905704/THE	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	10/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS E (M)	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	MR053HY9305078361	Colour	METALLIC GREY	
Odometer	286699	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/55 R15	MICHELIN	5 mm	
L/H Front Tyre	185/55 R15	MICHELIN	5 mm	
R/H Rear Tyre	185/55 R15	MICHELIN	7 mm	
L/H Rear Tyre	185/55 R15	MICHELIN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/12/2019	Inspection Date	10/12/2019	
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJH 8101D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	BENT	451.60	451.60
1	REAR BUMPER RH REFLECTOR	MTG CRACKED	92.90	92.90
1	REAR BUMPER LH INNER SIDE BRACKET	TO REPAIR SEE LABOUR	56.30	-
1	REAR BUMPER RH SIDE RETAINER	DISTORTED	85.60	85.60
1	REAR BUMPER RH CORNER RETAINER	DISTORTED	43.00	43.00
1	SET REAR BUMPER CLIPS	NECESSARY	30.00	30.00
1	RH TAILLAMP PANEL	TO REPAIR SEE LABOUR	128.50	-
1	RH TAILLAMP	CUT	327.60	327.60
1	REAR END PANEL	TO REPAIR SEE LABOUR	575.00	-
	LESS 25% DISCOUNT		-447.62	-257.68
			1,342.88	773.02
	SPECIAL NETT ITEMS			
1	SET REVERSE SENSORS (SN)	SERVICEABLE	250.00	-
1	SET REAR END PANEL SEALANT (SN)	NOT NECESSARY	50.00	-
			300.00	-
	LABOUR			
	LABOUR CHARGES FOR REMOVE/REFIT,CUTTING/WELDING AND REPLACEMENT OF DAMAGES.INCLUSIVE OF THE REPAIR OF REAR BUMPER LH INNER SIDE BRACKET,RH TAILLAMP PANEL AND REAR END PANEL.		800.00	540.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		800.00	600.00
	TO CHECK WIRINGS AND LIGHTINGS.		40.00	20.00
	TO REMOVE,REFIT REVERSES SENSORS.		80.00	50.00
	TO REMOVE,REFIT REAR UPHOLSTERY AND ATTACHMENTS.		120.00	60.00
	TO SUPPLY AND APPLY ANTI RUST TREATMENT.	NOT NECESSARY	80.00	-
			1,920.00	1,270.00
	GRAND TOTAL		3,562.88	2,043.02

Report Ref No. CS/SMO19021726/Ktd3n2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,600.00
-------------------------------------------------------------------------	--	--	----------

Report Ref No. CS/SMO19021726/Ktd3n2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.