

Jasper Chua (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Thursday, 9 July 2020 10:44 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: Your ref : 9505069870SG

Hi Jasper,

Please proceed to reject.

Do provide our reasoning where TP should turn to another lane.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 08 July 2020 10:55
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Your ref : 9505069870SG

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We did notify insured about third party claim and NCD issue on 31 Jan 2020.

Kindly advise whether proceed to reject the case.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 1 July 2020 5:03 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : 9505069870SG

Hi Jasper,

Shall proceed as your recommendation.

Any reply from insured regarding this matter?

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: 01 July 2020 16:16

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Your ref : 9505069870SG

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Based on the video footage, third party should be travel through the outer lane , instead encroaching into Insured's lane.

Kindly seek your rejection approval or further instruction.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, 1 July 2020 3:34 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref : 9505069870SG

Hi Jasper,

Video shared in Merimen.

May I have your comment on this? From video, seems like insured is encroaching but the lanes are merging lane.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: 01 July 2020 15:17

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Your ref : 9505069870SG

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Dear Ming Yao,

As per our updates , third party do not have any evidence. Meanwhile , we submitted a request to AIG via merimen if insured submit the video footage to AIG.

Kindly provide the status to this case. Kindly advise whether we offer third party at 50% basis.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

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Jasper Chua (LKK Auto)

To: Siak Tong Sim
Cc: Yvonne Ng
Subject: RE: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qbb3

Without Prejudice

Dear Sir/ Madam,

ACCIDENT INVOLVING SLE 2661K & SGG 7902G ON 06/12/2019.

Please be informed that our principal had further reviewed the matter and based on the available information at hand, the liability is in favor of our insured. Your client should be travelling on the outer lane instead of encroaching into our insured's lane after coming out from the side road.

Kindly refer to our insured's statement as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

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----- Forwarded message -----

From: **Vic (LKKAuto)** <vicalpeh@lkkauto.com>

Date: Fri, Mar 13, 2020 at 10:09 AM

Subject: RE: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

To: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Cc: Kelly Shi <kelly.shi@lioncityrentals.com.sg>, Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>, Admin A <admin-a@lkkauto.com>, Vic (LKKAuto) <vicalpeh@lkkauto.com>

Without Prejudice

Dear Sir,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's evidence and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]
Sent: Friday, 13 March, 2020 10:03 AM
To: Vic (LKKAuto)
Cc: Kelly Shi; Yvonne Ng; Admin A
Subject: Re: LOD/Invoice for SLE2661K - LKK REF CC4/AIG19021725/Qhb3

Dear sir

We do not have any video footage so what is the status now

Please advise

Thanks & Best Regards

S.T.Sim

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869

On Wed, Feb 5, 2020 at 2:58 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email and the contents were noted..

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Friday, 17 January, 2020 7:40 AM

To: Vic (LKKAuto)

Cc: Kelly Shi; Yvonne Ng

Subject: Re: LOD/Invoice for SLE2661K

Dear sir

Attached LOD/Invoice for SLE2661K for your approval and early settlement

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869