

## Jia Le (LKK Auto)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 28 January 2020 9:17 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 6/12/2019 involving SHB 397A & SLU 3221G (AIG's insured)  
Our Ref: TAX/12/19/2027/lg  
**Attachments:** img-124121940-0001.pdf; VIDEO-2020-01-28-09-13-06.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$6200.00
Loss of Rental	\$2157.12 ( 21 days x \$102.72 )
Loss of Income	\$1260.00 ( 21 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$9624.12</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization
- 7) Video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 397A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 397A that was damaged pursuant to the accident which occurred on 06/12/2019 (date) along JUNCTION OF BAYFRONT AVE TOWARDS TEMASEK AVE (location) involving vehicle no/s SLU 3221G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of Oct (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,200.00** (Repair Cost), **S\$1,679.92** (Loss of Income/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHB 397A** that was damaged pursuant to the accident which occurred on **06/12/2019** (date) along **JUNCTION OF BAYFRONT AVE TOWARDS TEMASEK AVE** (location) involving vehicle no/s **SLU 3221G**. This is pursuant to the inspection conducted on **09/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 397A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 397A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Oct (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200100369  
Date : 20.01.2020  
Vehicle No. : SHB397A  
Your Ref No. : TAX/12/19/2027  
Our Ref No. : 24104740  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 6,200.00
GRAND TOTAL					\$ 6,200.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 06.12.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/19/2027

From: SMRT Taxis Pte Ltd

Date: 10/12/2019

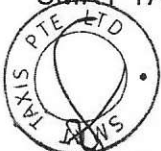
**ACCIDENT INVOLVING SHB397A AND SLU3221G ON 6/12/2019  
2:50 PM ALONG JUNCTION OF BAYFRONT AVE TOWARDS  
TEMASEK AVE.**

This is to confirm that the daily rental rate for SHB397A is \$102.72 per day.

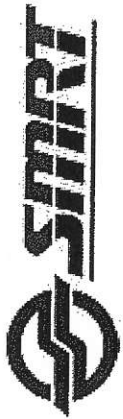
Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB397A

Accident Case No. :

Make / Model : TOYOTA PRIUS

Ref. No. : 24104740

Date and Time Vehicle off-road for Accident Repair : 06.12.2019 16:15:00

Date and Time Repair Completed : 28.12.2019 08:05:00

Remarks :

Generated by : POHSUAN

Printed on : 07.01.2020

## Enquire Transaction History

Enquire Transaction Details

Log Date/Time:	07 Dec 2019 / 08:20:23	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLU3221G	Business Transaction Reference No.:	20191207082023583377
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 06 Dec 2019 14:50:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19021718/Qdb3

16 DECEMBER 2019

**KENNETH RICHARD EYEARS**  
BLK 642A PUNGGOL DRIVE  
#11-345  
SINGAPORE 821642

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 3221G & SHB 397A ALONG/AT TEMASEK AVENUE  
TURN RIGHT INTO RAFFLES AVE ON 06/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 397A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning into minor road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)