TP Claims against NTUC Income: Follow-Through Survey

Date: 16/12/2019

		4	And the second second	the control the black about	Party of Assistant	Times of Assistant	ů	ctionsto
S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Venicle No.	income venicle No.	Date of Accident			STREET
-	MT/1071690-002	SMRT AUTOMOTIVE	SHC4674T	GBD5506E	16/11/2019	12:00	S	10,650.00
2	MT/1074600-002	COMFORT TRANSPORTATION	SHD4207D	SGU8385T	05/12/2019	19:50	50	4,954.08
m								
4								

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wiful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the QIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	7.5
TO STATE OF THE PARTY OF THE PA	ACCIDENT STATEMENT
Date Of Report	09/12/2019 10:08
Date Of Accident	05/12/2019 19:50
Exact Location Of Accident	PATTERSON ROAD TWDS RIVER VALLEY
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD4207D
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	300 de mero 200 Por 100 PO 200 DE A 1900 de 100 A 200
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	IONIQ
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
f No. Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	WEE SOON HEE
NRIC No	S2028918Z
Date Of Birth	19/08/1945

Occupation OUTDOOR Date Of Driving Pass 28/09/1963

Driving Experience 56 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97687227

Fax Number

Contact Number

EMail Address KENNETH_WEESH@HOTMAIL.COM Address

BLK 430B FERNVALE LINK #03-213

Postcode

792430

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - TAXI DRIVER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

NO

3

Passenger 1

NAME

MALE

Passenger 2

NAME

GENDER:

GENDER:

FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour

SGU8385T

Details Of Properties

Vehicle Category

PRIVATE CAR.

Name of Driver

NRIC/Passport Number

Contact Number

93847645

Address

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

NTUC INCOME INSURANCE CO-OPERATIVE LTD RIGHT FRT

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report energetly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The roport will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
 the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of a collectively referred to a collectively factor as the police).
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
 - [IV] administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sted outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT THANSPORTATION / TELTO CO REG NO TRIBUOSETH

> Policyholder's Signature Date & Time:

Driver's Signature

(If striver is not the policyholder)

Date & Time

6/12/19

DIV

Reporting Centre Personnel's Signature Name: NRIC/FIN No

DANKS Stort Mileston, 40

1 1

1

Sketch Plan Pg. 2

SKETCH PLAN DESCRIBE CIRCUMSTANCES OF THE ACCIDENT 12 2019 at about 1950 NB. vehicle Patterson driving taxi along morel toward Malley was lane vehicle Squeeze in and to brush against Vehrole A postion. No one was Injuried Man that at DECLARATION I/We declare the foregoing particulars are true in every respect. 6/12/19 COMPOST TRANSPORTATION LTG LTG CO. REG. NO. 1992035216 Pulicyholder's Signature Driver's Renature Reporting Centre Personnel's Signature

(If driver is not the policyholder)

Oato & Time:

Name

NRIC/FIN No.

Date & Time:

Page 5 of 12

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 09:12:2019 15:13

Page :

Team:	ARC	Repair	TP(CLSO)1		JOB	CARD	Sales	Order:	JC:NO.: 3	05365	693
TOMER	1					VARS	REGN NO	SHD4207D	MILEAGE		
MS.		701004		ION PTE	LTD	VINES	MAKE	HYUNDAI	FUEL	1/2	F
RES5	Singa	pore S	G DRIVE INGAPORE	575717			MODEL	IONIQ(G3)	09.12.20	in 14	:00
(F)	65508	755	(0)				YR OF M	ANU 30.10.2019	TARGET D	ATE.	
COUNT CAR	ONO.					(0)	CHASSIS	COOE KMHC851CVLU18776	COMPLETIO	IN DATE(T	IME.
					AND SECTION AND SE	of the least two least at a last					

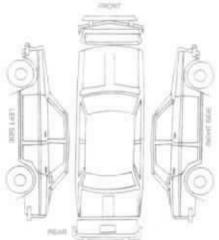
JOB DESCRIPTION

Accident Date: 05.12.2019

NATURE: 3P 05.12.2019

LABOR CODE

DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Wiedgement Sip

No.: SHD4207D LARRY

Withigle No.:

Exit Pass

SHD4207D

of Service Activisor

Signature/Date

Name of Service Advisor

Date

To be kept by Security Guard

elumed to Sarvice Reception upon collection

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD4207D

: HYUNDAI

DATE:

9. Dec. 2019

MAKE

: IONIQ MODEL 5. Dec. 2019 DOA:

NTUC Parts Description/ Labour Qty Type **Unit Price** Amount 1Rear Door - LH \$1,789.90 1 Rear Fender - LH X R \$1,768.30 1 Rear Bumper XUIV \$459.40 LKK Auto Consultants hence notify the Regainer of the following: . To resurvey before/after spray pointing To display damaged part(x) during resurvey. . Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis. . No illegal modification(s) is allowed . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature SUB TOTAL \$4,017.60 Date: **LESS 20%** \$803.52 DISCOUNTED TOTAL \$3,214.08 1 Rear Door APP Sticker YNCC \$80.00 Nett \$72 Ram (LKK) hrs 9/12/19 SAShrs Parasuram@Lee 8862278 hp \$80.00 Labour Charge 1 Panel Beating \$700.00 1 Spray Painting Charge \$700.00 1 Wiring Charge \$80.00 KOW 1 Tuff Kote \$80.00 XXX Remove / Refix Reverse Sensor \$100.00 Xnn: .8 **TOTAL LABOUR** \$1,660.00 ESTIMATE TOTAL \$4,954.08 any Ng Note: BSD – Blind Spot Detection sensors in the rear bumper This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No . 305365693

Remarks:

Date : 16. Dec. 2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

FINA	ALIZAT	ION FO	ORM				Fax: 654	6 8156
То	8		L	KK			Fax:	
Attn	-			RAM				
	cie Re	No.	: SHD42			Date	of Accident:	5. Dec. 2019
The	survey	and es	timates of the	e repairs of the	above-me	ntioned	f vehicle are as f	ollows:-
1.	The	repair j	ob shall bill to):	NTUC			SGU8385T
2.	The	finalize	d amount sha	all be:		V		
	(a)	Spar	e Parts after	List discount		1		\$72.00
	(b)	Labo	ur Charges					\$720.00
	7,84,94,71	Tota	l for Part-By	-Part Repair C	ost			\$792.00
	(c.)	Total		(if applicable) n repair cost afi Repair cost	ter Less:			
3.	Estin	nated n	ormal period	for repairs:	2	wo	rking days.	
4.			eat the abov	e amount as C	orrect and	Conf	irmed if there is	no reply from you
5.	Than	nk you f	for your assis	tance.		1000	e confirm the est alized amount	mates and
	Sign	ature :	/	1,12		Sig	gnature:	4
	Nam		Fa	rry Ng		Na	me : /	Rain
	Tel	1	6214 8316			Da	te :	/ 16/12/19
	Fax		6546 8156				U	
For	Officia	l Use C	Only					
		Item		Amount	Atta	ment ched or No	Confirm By (Signature)	Remarks
1. F	Rental F	Rate P/	Day			ES		
		Income						
3. S	Survey 1	Fees						
		arch Fe		\$7.49				
0	f driver	, if app	on behalf licable)					
5 1	Morriso							

COMFORTDELGRO ENGINEERING PTE LTD

Date: 16.12.2019 Time: 08:21:32

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO : 305365693 : SHD4207D

MILEAGE

: 0000000000

MAKE

: HYUNDAI

MODEL

: IONIQ(G3)

DATE OF REGN

: 30.10.2019

DATE/TIME IN

: 09.12.2019 14:00

ACCIDENT DATE : 05.12.2019

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 28-01-9999-2023-A APP LOGO REAR DOOR L/R CT 1 80.00 10.00 72.00 NEC

SUB-TOTAL: 72.00

JOB NATURE

0000 PB

PANEL BEATING

320.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

400.00

SUB-TOTAL: 720.00

TOTAL : 792.00

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







NTUC INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref	NS/INC1902170	11/Fyf3n2
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	D UNION HOUSESINGAPORE	Date:	24-12-2019 INC4	
	Policy Particulars	:- THIR	D PARTY CLAIM	121 12 22 20
Insured Veh.	SGU 8385T	Veh. I	nspected	SHD 4207D
Policy No.		Cover	age (\$)	0.00
Claim No.	MT/1074600-002	Exces	s (\$)	0.00
Assign From		Assig	n Date	09/12/2019
	Vehicle Parti	culars 8	& Condition	
Make & Model	HYUNDAI IONIQ	c.c		1580
Engine No.	HIDDEN	Year o	of Reg.	2019
Chassis No.	KMHC851CVLU187764	Colou	ır	BLUE
Odometer	16659	Steeri	ng	IN ORDER
Brakes	IN ORDER	Modif	ication	SPORTS RIM
General	GOOD			
	Condit	ions of	Tyres	
	Size	Make		Balance
R/H Front Tyre	195/65 R15	MICHE	LIN	8 mm
L/H Front Tyre	195/65 R15	MICHE	LIN	8 mm
R/H Rear Tyre	195/65 R15	MICHE	ELIN	8 mm
L/H Rear Tyre	195/65 R15	MICHE	ELIN	8 mm
	Descripti	on of D	amages	A RESIDENCE OF THE PARTY.
THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE NA ETAILS.	S REAR	PORTION.	
5.	Genera	I Inform	nation	
Accident Date	05/12/2019	Inspe	ction Date	09/12/2019
Survey held at	COMFORTDELGRO ENGINEE	RING PT	ELTD	
10	59 LOYANG DRIVE SINGAPORE 508969			
5a.		temarks		THE RESERVE OF THE PARTY OF THE
	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V			
5b.	Estimate	Days o	f Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4207D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR DOOR - LH	TO REPAIR SEE LABOUR	1,789.90	
1	REAR FENDER - LH	TO REPAIR SEE LABOUR	1,768.30	
1	REAR BUMPER	NOT NECESSARY	459.40	
	LESS 20% DISCOUNT		-803.52	
			3,214.08	-
	NETTITEMS			
- 1	REAR DOOR APP STICKER (N)	NECESSARY	80.00	80.00
	LESS 10% DISCOUNT		i e	-8.00
			80.00	72.00
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR DOOR - LH AND REAR FENDER - LH.		700.00	320.00
	SPRAY PAINTING CHARGE.		700.00	400.00
	WIRING CHARGE.	NOT NECESSARY	80.00	
	TUFF KOTE.	NOT NECESSARY	80.00	
	REMOVE / REFIX REVERSE SENSOR.	NOT NECESSARY	100.00	
			1,660.00	720.00
	GRAND TOTAL		4,954.08	792.00

RECOMMENDED COST OF REPAIRS (CONFIRMED) 7	RECOMMENDED COST OF REPAIRS (CONFIRMED)	792.00
---	---	--------

Report Ref No. NS/INC19021701/Fyf3n2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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He liability of responsibility whatsorver. In contact or tort, is accepted to any third party who may rook on the Report wholly or in part. Any third party acting or replying on this Report. In whole or in part, does so at his or her own risk.