

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 March 2020 10:07 AM
To: Veron Chen (LKKAUTO); SUR; nora.khai@premiumauto.com.sg
Cc: boojohnny@gmail.com
Subject: RE: LOD - OD CLAIM FOR SLX 9508 A ON 6/12/2019
Attachments: SAftersales20030910021.pdf

Dear Veron,

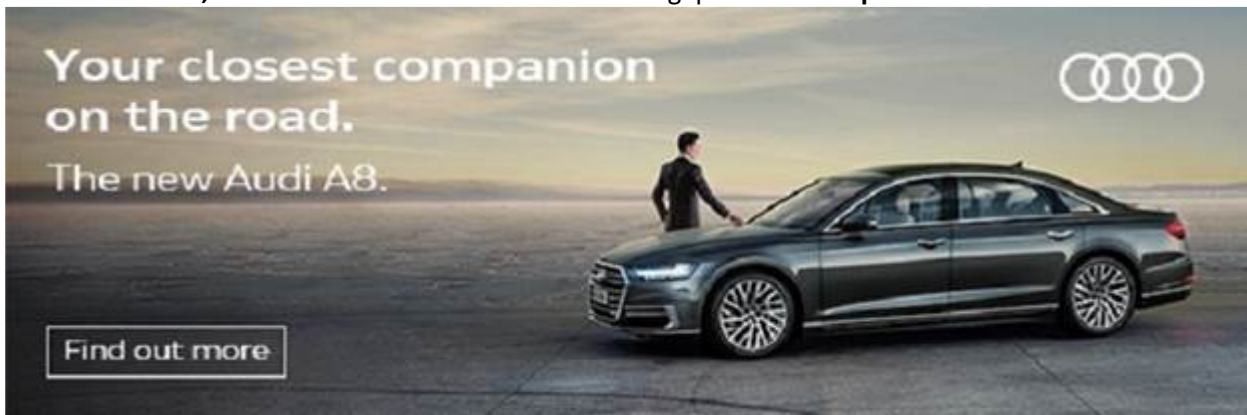
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 13 December, 2019 8:23 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg
Cc: boojohnny@gmail.com
Subject: RE: OD CLAIM FOR SLX 9508 A ON 6/12/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLX 9508A, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE: All awarded parts and labour to be justified with clear photos.

AIG OIC- yokeshi.chan@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 12 December 2019 3:09 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg

Cc: boojohnny@gmail.com

Subject: RE: OD CLAIM FOR SLX 9508 A ON 6/12/2019

Dear Tony,

Still pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 12 December 2019 2:19 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg

Cc: boojohnny@gmail.com; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLX 9508 A ON 6/12/2019

Dear Veron,

Kindly assist follow up on repair approval. This vehicle at our workshop since last week Friday.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

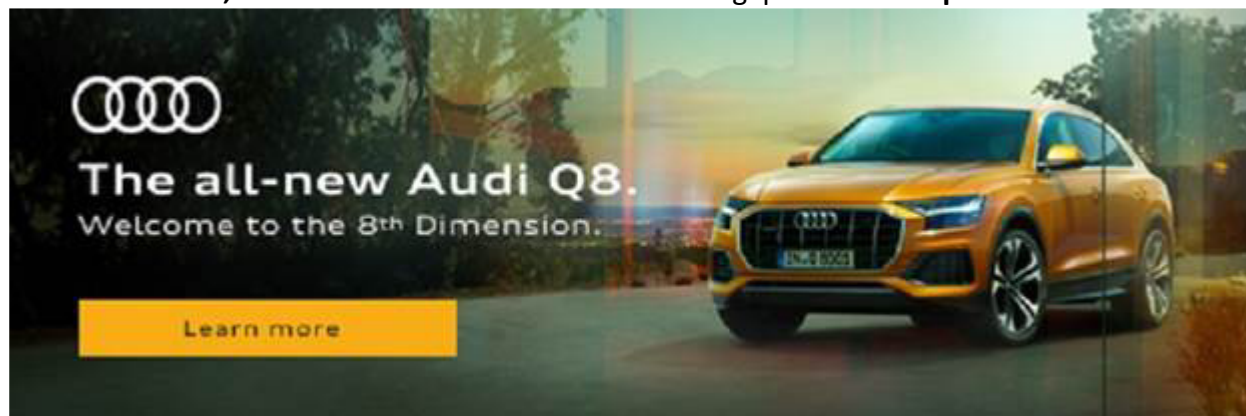
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 12 December 2019 9:24 AM

To: Claims; SUR; (nora.khai@premiumauto.com.sg)

Cc: (boojohnny@gmail.com)

Subject: RE: OD CLAIM FOR SLX 9508 A ON 6/12/2019

Dear Nora,

As spoken.

AIG Maintained:Main Labour NOT APPROVE.

Attach surveyor's marking, kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 6 December 2019 2:31 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLX 9508 A ON 6/12/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Vehicle is in our compound.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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