

Veron Chen (LKKAUTO)

From: Chang, Lois-KL <Lois-KL.Chang@aig.com>
Sent: Thursday, 12 December 2019 3:43 PM
To: Veron Chen (LKKAUTO)
Cc: Fong, Andy-SY; Lim, Kok-Chong; Koh, Victor-CK
Subject: RE: SLX 9508A-DOA: 6/12/2019 (AIG REF: 9916563613SG)

Hi Veron,

Kindly refer the breakdown on below. Our acceptable range of labour time shall not exceed 24 working hour. Kindly proceed negotiate within the time range.

Meanwhile, kindly quantify your assessment time basis. IF repairer disagree, kindly request AUDI factory repair guide and repair time for us to review. Thanks

AUDI A3 (8VM)

AUDI AG time

MET/BODY = *8 hour job on non structural panel/parts replacement included on below.

- Renew front bumper cover
- Renew headlight
- Renew hood
- Renew lock carrier

NOTE: REPAIRER Separate labour time on below

1. Remove, check and reinstall front wire harness for headlight, horns, outside temperature sensor and headlight washer.
2. Renew and reinstall aircon condenser, radiator, and additional radiator, check electrical fans and control unit. Pressurize cooling system. Carry out vacuum and regas.
3. Carry out diagnosis check/test.

Regards,

Lois Chang

AIG

Motor Surveyor
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, December 12, 2019 3:08 PM
To: Chang, Lois-KL <Lois-KL.Chang@aig.com>
Subject: [EXTERNAL] SLX 9508A-DOA: 6/12/2019 (AIG REF: 9916563613SG)

Dear Mr Chang,

We refer to the above mentioned.

Maintained:Main Labour NOT APPROVE, Kindly negotiate and re-seek mandate.

Please advised your suggested repair labour.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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