

## Mei Kwan (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Saturday, 18 January 2020 4:01 PM  
**To:** 'Joel Goh'; Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf  
**Categories:** bee

**EQI REF:** TBA  
**LKK REF:** CC4/EQI19021654/R1pa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Monday, 9 December 2019 9:59 AM  
**To:** Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citistate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh

**Sent:** Monday, December 9, 2019 9:53 AM

**To:** 'Kerlyn Ong'

**Cc:** Admin A

**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)

Without Prejudice

Save As To Cost

Dear Kerlyn

Thank you for your confirmation.

We will arrange for LKK to handle this direct settlement.

Dear LKK

Please assist on this direct settlement.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citistate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Kerlyn Ong [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

**Sent:** Friday, December 6, 2019 1:05 PM

**To:** Joel Goh

**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)

Hi Joel,

We choose LKK.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Friday, 6 December, 2019 10:30 AM  
**To:** Kerlyn Ong  
**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)

This email was sent from outside of your organisation

Without Prejudice  
Save As To Cost

Dear Kerlyn

We welcome direct settlement for this accident.  
We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 8182 5263	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 9662 3655

Fax: 6746 1148 Contact Person: Kelvin	Fax: 6765 5662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 6345 0068 Fax: 6344 5328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070
<b>11) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	<b>12) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh

**Sent:** Thursday, December 5, 2019 3:35 PM

**To:** 'Kerlyn Ong'

**Subject:** RE: Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019 (DM19HO03214-JG)

Without Prejudice

Save As To Cost

Dear Kerlyn

Our insured has not reported this accident and as such liability is unclear.

Please advise if you wish to proceed with survey first.

Best Regards,

**Joel Goh**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citistate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Kerlyn Ong [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

**Sent:** Thursday, December 5, 2019 1:32 PM

**To:** EQI PRS

**Subject:** Accident involving motor vehicle nos. SGU6247Y & SJV9109C along SLIP RD HOSPITAL DRIVE ROUND-ABOUT, Accident date: 05/12/2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGU6247Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJV9109C) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.