0 0-	SIGNMENT (Office)
From (Person); Parline Sch of	ERED Date/Time: 09/17/190
Estimated Cost:	Bill to:
OD TP WS TP RES OD RES EVA IN To Inspect Vehicle No:	VIMVICS 64B Insured: GBB4490H
at Workshop m/s SMRT	Tel: 97399848
Policy No:	Claim No: CDM (G 1900 2268
Sum Insured:	Excess:
Make of Veh: (Client's Record)	D.O.A. 2.12.2011
CA / REV / REP. / REV 24 HRS	Contacted: Book Chew Vehicle IN/OUT
Date/Time Action/Instruction ()	Estimate
GBB 4490 H . X	
SMB 64 B : NSTANCIS	009012/K2942/12 DOR: 23/05/2015

TOTAL

361

Oi Sun Pin (LKK Auto)

From:

Oi Sun Pin (LKK Auto)

Sent:

Monday, 23 December, 2019 11:15 AM

To:

Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)

Subject:

RE: Finalisation - SMB64B (BUS/12/19/1013) - ERGO

Dear Catherine,

Confirm the finalize amount \$19,450. Repair day 7 days under lump sum repair.

Thank you.

Best Regards,

Oi Sun Pin| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: <u>Sunpin@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) [mailto:catherineleesc@smrt.com.sg]

Sent: Wednesday, 18 December, 2019 11:45 AM

To: Oi Sun Pin (LKK Auto); SUR; Admin A

Cc: Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB64B (BUS/12/19/1013) - ERGO

Hi Sun Pin,

Attached herewith our copy of the bus repair estimate for the case.

Our finalised amount is \$19,450/- @ 7 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Nivitha (LKK Auto)

From:

Pauline Soh <pauline.soh@ergo.com.sg>

Sent:

Monday, 9 December 2019 12:00 PM

To:

Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses); Admin A (admin-a@lkkauto.com);

Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto

(Meikwan@lkkauto.com)

Cc:

Ivy Yong; Phoebe Xie; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses)

Subject:

RE: Claims ref no. (P) CDMCG19002268 SMB64B - Survey (Ergo)

Date Classification: Confidential, C3

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

*** NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Warmest Regards, Pauline Soh ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID.: +65 6829 9194 pauline.soh@ergo.com.sg

www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [mailto:GohKK2@smrt.com.sg]

Sent: Monday, 9 December 2019 11:46 am

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Ivy Yong; Phoebe Xie; Pauline Soh; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses)

Subject: RE: Claims ref no. (P) CDMCG19002268 SMB64B - Survey (Ergo)

Hi,

We have selected LKK Auto Consultants Pte Ltd.

Regards

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: 09 December 2019 09:48

To: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses); Pauline Soh

Cc: Ivy Yong; Phoebe Xie

Subject: FW: Claims ref no. (P) CDMCG19002268 SMB64B - Survey (Ergo)

Date Classification: Confidential, C3

Dear Boon Chew

Please refer to our list of surveyors:

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Warmest Regards, Pauline Soh ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID.: +65 6829 9194 pauline.soh@ergo.com.sg

www.ergo.com.sg



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From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [mailto:GohKK2@smrt.com.sq]

Sent: Monday, 9 December 2019 8:34 am

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Tay Boon Chew (Auto Svcs/ARC/ARC/Buses); Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses); Catherine

Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)

Subject: SMB64B - Survey (Ergo)

Hi,

Kindly arrange to survey the vehicle <u>SMB64B</u> within 48 hours according to GIA guide line, involving your insured <u>GBB4490H</u>.

Insurance Company: Ergo

Vehicle is in Woodlands Bus Depot

Regards

Boon Chew HP: 97399848

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

Attn:

ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Singapore 038985

Date:

10 Dec 2019

Preliminary Advice

Insured Vehicle No : GBB4490H

TP Vehicle No

: SMB64B

Accident Date

: 02/12/2019

Make

: MERCEDES-BENZ OC500LE1830H

Assignment Date

: 10/12/2019

Date of Inspection : 09/12/2019

Est. Duration of Repair

: 7 days

Inspection At

: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s & n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,888.02
Revised Amount	:S\$	19,188.02
Check Items (Estimated)	:S\$	0.00
Total	:S\$	19,188.02

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

(i))	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
	*	Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments: TP: WP

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 07/12/2019 08:20

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT	STATEMENT

Date Of Report

07/12/2019 08:01

Date Of Accident

02/12/2019 07:30

Exact Location Of Accident

JUNCTION OF RD 1 AND RD 2 EUNOS LINK UBI AVE 3

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SMB64B

Insured/Policyholder

Name Of Registered Owner

SMRT BUSES LTD

Co Reg No

198202292D

Email Address

NOEMAIL

Mobile Phone No.

Alternative Phone No

OFFICE-80000000

Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

MBOC500

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

BUS

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

YES

Policy Number

D-19093203MFBP

Cover Note Number

Driver

NRIC No

Name of Driver

PANG CHIN SOON

Date Of Birth

S1489893Z 21/04/1961

Occupation

Date Of Driving Pass

OUTDOOR

Driving Experience

27/05/1991

- 1

28 YEARS AND 6 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-80000000

Fax Number

Contact Number

EMail Address

NOEMAIL

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

7.5

Insurance Company of Driver's Own Vehicle

20

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

ambulance?

2

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

YES

YES

NO

22

YES

NO

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Police Station Name ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE

Police Station Address ROAD: 51 ANG MO KIO AVE 9, POSTCODE: 569784, COUNTRY:

SINGAPORE

Police Station Contact TEL NO: 1800-4849999 - FAX NO: 62181399

Was notice of intended Prosecution given?

If Yes,against whom?

Circumstances of Accident

Police Report No. T/20191202/2044 On 2/12/19 at about 0730hrs I was driving along Eunos link on the left lane and at the junction of Ubi Ave 3 the traffic light was green and as I was going straight a Van from the opposite lane tried to turn right without checking and as a result of that I hit onto the left side of the Van. There was a women passenger in the bus who was injured and as such ambulance was called and conveyed her to the hospital. TP also attended to the case ref G/20191202/0057. The bus has a in vehicle camera which should have recorded the incident. I am lodging this report as required by traffic police.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBB4490H

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver LIM BUAN HUAT

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

ERGO INSURANCE PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name SHIRLEY LIM

Approximate Age 40

Injuries Sustain

Injured person in which vehicle? SMB64B

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO YES

Address Postcode

SMB 64 B POX=22. Cas-66911-R26953

SKETCH PLAN

(TP case)

Bus 12/19/10/3

- IMPORTANT NOTICE
- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signatura

Driver's Signature (If driver is not the policyholder)

Name: NRIC/FIN No.:

Reporting Centre Personnel's

SKETCH PLAN	usi Aut 3	
Bus Laue -	> SMB 64B 00 BB	-> Bus Lave
Eunos Links		EUNOS LINKS
	AVE 2	al Bull
DESCRIBE CIRCUMSTANCES	OF THE ACCIDENT	
	(8)	
ECLARATION We declare the foregoing particu	lars are true in every respect.	SERVICES OF THE STATE OF THE ST
(0)00)	Driver's Signature	Reporting Centre Personnel's Signature





T/20191202/2044

Police Station Of Origin: Ang Mo Kio North N.P.C 51 Ang Mo Kio Avenue 9 SINGAPORE 569784

1 of 3 Report No. T/20191202/2044

Tel No: 1800-4849999

REPORT OF A TRAFFIC ACCIDENT

02/12/2019 12:51		Vide Report No.: Station Diary No G/20191202/0057 61			
Informa	nt's Partic	ulars			
Name of Informant: PANG CHIN SOON			Address: APT BLK 256 BISHAN STREET 22 #04-468 SINGAPORE 570256		
ID Type / ID No.: NRIC NO / S1489893Z		Contact No.: Home/Office: Mobile: 96550538			
	Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 58	Date of Birth: 21/04/1961	Type of Informant: Driver		
Race: Chinese		=	Language:	Institution / School Name:	
Occupat Bus drive			Driving Licence Inform Class:	ation: Date of Expiry:	

General Infor	mation of the Accident	N. L.	102-50-10		8' -91	TORSENSA TORSETT
Type of Accident:	Injury Conveyed By Ambul	Injury Conveyed By Ambulance		Date/Time of Accident: 02/12/2019 07:30		Type of Location: Junction
Location: Junction of Road 1 and Road 2 EUNOS LINK UBI AVENUE 3						
Weather:		Road	Road Surface:		Road Speed Limit:	
Clear		Dry				7.121 C 300C371B711111111
Traffic Flow: Traffic		raffic Control:		Traffic Volume:		
Type of Collis Between Mov	ion: ing Vehicles - Head To Si	de				one conveyed by ulance:

Details of V	ehicle Involved					7
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
GBB4490H	Van				Slightly Damaged	0
SMB64B	Bus/Coach/Mi nibus				Slightly Damaged	22

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





2 of 3

Report No. T/20191202/2044

Police Station Of Origin: Ang Mo Kio North N.P.C 51 Ang Mo Kio Avenue 9 SINGAPORE 569784

Tel No: 1800-4849999

CONTINUATION OF REPORT

Driver	THE RESERVE		ske like is			
Name	Lim Buan Huat		ID No.		S1795006A	
Related Vehicle	GBB4490H (Van)			Contact No.		90858060
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL	
Date Treatment	NIL Date Dis			charge NIL		
No. of Days gran	ted Medical Leave	NIL	Degree of	Degree of Injury NIL		
Driver						
Name	PANG CHIN SOON			ID No.		S1489893Z
Related Vehicle	SMB64B (Bus/Coach/Minibus)			Contact No.		96550538
Hospital/Clinic	NIL .			Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Disc	harge	NIL		
No. of Days gran	ted Medical Leave	NIL	Degree of	Injury	NIL	

Brief Details.

On 2/12/19 at about 0730hrs I was driving along Eunos link on the left lane and at the junction of Ubi ave 3 the traffic light was green and as I was going straight a Van from the opposite lane tried to turn right without checking and as a result of that I hit onto the left side of the Van.

There was a women passenger in the bus who was injured and as such ambulance was called and conveyed her to the hospital. TP also attended to the case ref G/20191202/0057. The bus has a in vehicle camera which should have recorded the incident. I am lodging this report as required by traffic





Police Station Of Origin: Ang Mo Kio North N.P.C 51 Ang Mo Kio Avenue 9 SINGAPORE 569784

3 of 3 Report No. T/20191202/2044

Tel No: 1800-4849999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Sgt 2 SHOBAN KUMAR S/O SELVARAJAN	Signature Of Informant:
Signature Of Interpreter: (Date/Time: 02/12/2019 12/51
Officer In Charge Of Case: TP / GIT / Sr Staff Sgt NG BEIFENG	Classification Of Case:
Contact No.: 65476415	
Authentication Stamp NP168	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID: Vehicle Details	292D	
Vehicle No.:	SMB64B	
Vehicle to be Exported:	No	
Intended Deregistration Date:	09 Dec 2019	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	OC500LE1830H	
Primary Colour:	Black	
Manufacturing Year:	2008	
Engine No.:	45796600148633	
Chassis No.:	WEB63442021000136	
Maximum Power Output:	3 0	
Open Market Value:	\$319,969.00	
Original Registration Date:	29 Dec 2008	
First Registration Date:	29 Dec 2008	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$15,999.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	*	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Rebate Amount:	\$0.00	
Total Rebate Amount:	\$0.00	

The information contained herein is correct as at 09 Dec 2019

OK



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 09/12/2019

Hear ID

: GohKK2

Section A - Accident Details					
Registration Number	SMB64B				
Case Reference Number	BUS/12/19/1013				
Registration Date	29/12/2008				
Company Type	SMRT Buses Ltd				
Make	MERCEDES				
Model	MBOC500				
Name of Driver	Pang Chin Soon				
Type of Accident	Head To Side				
Accident Date and Time	2/12/2019 7:30 AM				
Accident Reported Date and Time	2/12/2019 2:17 PM				
ls Surveyor Required?	No				
Survey by					
Vehicle is Towed Back?	No				
Towed Back Date and Time					
Replacement Vehicle issued?	No				
Job Card Number					
Special Instruction to ARC, if any	SMB64B-FRONT PORTION GBB4490H 9 TP) INSURED WITH ERGO				
Prepared Date and Time	6/12/2019 4:33 PM				
Chassis Number	WEB63442021000136				
Mileage					
Work Shop					
Repair Completion Date and Time					

	Section B - Summary of Repair Est	imates
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$3,710.00	\$0.00
Total Spray Cost	\$1,048.00	\$0.00
Total Spare Part Cost	\$7,447.46	\$0.00
Total Other Cost	\$200.00	\$0.00
TOTAL COST	\$12,405.46 19,888-02	\$0.00
Lump Sum Total	\$12,400.00	\$0.00
Number of Repair Days	9.0	7.0.
Prepared / Adjusted By	Boon Chew Tay	
ARC / Surveyor Sign Off Date	06/12/2019 5:38 PM	
Signature		ж
Remarks		

Section C - Quotation and Accident Invoice Details					
Quotation Number	Invoice Number				
Quotation Date	Invoice Date				
Invoice Amount	Prepared Date				

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed <u>and</u>
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sun Pm CLKE)
09/12/2014

Repair day - 7 days.

Lump Sym. Repair.

Take After spray photo



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number: 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number: 68662672

Date Generated : 09/12/2019

User ID

			Secti	on D - Deta	ils of Repair E	etimates			No.	Γ
Part 1 - Labou	ır Works		Jetu	on b - bete	or repair E	.camates				570/010
Job Scope				Quotation fr	om AR			Adjusted by Survey		
		OVE ITEMS AND	REPAIR OTHERS	\$3,710.00				7150		
OAMAGED AFF	ECTED AREAS.		15 (2.2.3)	\$3,710.00				3180		
Part 2 - Spray	Painting & Pan	el Beating Rela	ated Works	111111111111111111111111111111111111111						1
		40-10-10-10-10-10	The American Color		100					
ob Scope	OVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE			Quotation fr	om ARC			Adjusted by Surve	yor, if applicable	0 50 V
ROVIDE LABOREPAIR ITEMS		AL TO PUTTY A	ND RESPRAY ABOVE	\$1,048.00				878.		170/pon-
otal Spray Pa	inting & Panel Be	ating	Later State	\$1,048.00						
art 3 - Other	Costs - Accider	nt and Acciden	t Repair Related Expens	se .				S 2 15 mg		i
ob Scope	e 2 tontració	ol miner	ent of regions at	Quotation fr	om ARC			Adjusted by Survey	yor, if applicable	
OWING CHAR	rGE.			\$200.00				/ Mec.		
otal Other Co	sts			\$200.00						
Part 4 - Spare	Parts / Material	Usage	ALIN BEHAM	H 15.5						
art Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approve	d Surveyor Approved	
			NUMBER PLATE 1 SET	1.00	\$75.00	0.00	\$75.00	Replace	100	
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	~ NEC	
			STICKER SG LOVE	1.00	\$75.00	0.00	\$75.00	Replace	11160	
009351	GLASS		WINDSCREEN,FRT:CEN TRE,FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	1.CRA	
006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	/ Nec	
006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	/ Ne c	
006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	/ Nec	
009358	BODY LH		COVER, HEADLAMP: LH, FOR MB OC500 BUS	1.00	\$621.00	10.00	\$558.90	Replace	ICRY.	
009364	Body		BUMPER/HATCH:FRONT FOR MB OC500 BUS	1.00	\$1,242.00	10.00	\$1,117.80	Replace	/ CRY.	
8009509	VE		HEADLAMP FOR MERCEDES OC500 LE, LEFT	1.00	\$1,276.50	10.00	\$1,148.85	Replace	1 cry.	
009700	VE		LAMP, BLINKER: FRONT, L EFT, FOR MB OC 500 LE	1.00	\$155.30	10.00	\$139.77	Replace	1 CR4.	
5000917			IU BRACKET	1.00	\$35.00	0.00	\$35.00	Replace	~ NPC	
3012672			MIRROR, VIEW: REAR, EL ECTRICAL, LH, MBOC 500	1.00	\$1,250.00	10.00	\$1,125.00	Replace	/ Mis.	
	Body	WWA-00379	WIPER LINKAGE	1.00	\$4,956.33	10.00	\$4,460.70	Replace	Mrs	
Total					\$16,168.13		\$14,930.02			
Added Spare	Parts / Material	Usage After St	rveyor Signed off							
				la m	li tea Belee f	Interese tata	Tet . 1 m.t	Lane et 1	In at t	
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARG Check	Surveyor Check	1



SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 11/12/2019
User ID : BoonChewTay

Doet d. Labor	a Washa		Secti	on D - Deta	ils of Repair E	stimates				
Part 1 - Labou	ar Works									
lob Scope				Quotation fr	rom AR			Adjusted by Surveyor, if applicable		
	INSTALL ALL ABO	OVE ITEMS AND	REPAIR OTHERS	\$3,710.00				\$3,180.00		
otal Labour	EGTED AREAG.			\$3,710.00				\$3,180.00		
Part 2 - Spray	Painting & Pan	el Beating Rela	ated Works			ilean o	1000		Service Service	
lob Scope				Quotation fr	om APC			Adjusted by Surveyo	or if applicable	
STREET STREET, STREET				- In-section of	olli Arto				и, и аррисаоке	
ROVIDE LABOREDAIR ITEMS		IAL TO PUTTY A	ND RESPRAY ABOVE	\$1,048,00				\$878,00		
otal Spray Pa	inting & Panel Be	ating		\$1,048.00				\$878.00		
	Costs - Accider	nt and Acciden	t Repair Related Expens		THE REAL PROPERTY.					
ob Scope				Quotation fr	rom ARC			Adjusted by Surveyo	r, if applicable	
TOWING CHARGE				\$200,00				\$200,00		
otal Other Co	sts			\$200,00				\$200,00		
AND TAXABLE	Parts / Material	BOUCHEL WATER								
art Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
			NUMBER PLATE 1 SET	1,00	\$75,00	0.00	\$75.00	Replace	Replace / DD	
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	Replace / N-PC	
			STICKER SG LOVE	1,00	\$75.00	0.00	\$75.00	Replace	Replace / NPC	
009351	GLASS		WINDSCREEN, FRT. CEN TRE, FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	Replace / CRA	
006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1,00	\$80,00	0,00	\$80,00	Replace	Replace / IVPC	
006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37,00	0,00	\$370,00	Replace	Replace / NPC	
006315	CONSUMABLE		ACTIVATOR	1,00	\$80,00	0,00	\$80,00	Replace	Replace / N+C	
009358	BODY LH		COVER, HEADLAMP: LH, FOR MB OC500 BUS	1,00	\$621,00	10,00	\$558,90	Replace	Replace / CRY	
009364	Body		BUMPER/HATCH:FRONT FOR MB OC500 BUS	1,00	\$1,242,00	10.00	\$1,117,80	Replace	Replace / (RV	
009509	VE		HEADLAMP FOR MERCEDES OC500 LE. LEFT	1.00	\$1,276.50	10.00	\$1,148.85	Replace	Replace / CRU	
009700	VE		LAMP, BLINKER: FRONT, L EFT, FOR MB OC 500 LE	1.00	\$155,30	10.00	\$139.77	Replace	Replace / (RM	
000917			IU BRACKET	1,00	\$35.00	0.00	\$0.00	Replace	Replace / N-C.	
012672			MIRROR, VIEW: REAR, EL ECTRICAL, LH, MBOC500	1.00	\$1,250.00	10.00	\$0.00	Replace	Replace Mil	
	Body	WWA-00379	WIPER LINKAGE	1,00	\$4,956.33	10.00	\$0.00	Replace	Replace / 797	
otal					\$16,168,13		\$9,309,32		-	
dded Spare	Parts / Material	Usage After Su	rveyor Signed off	THE STATE OF	This	100000		Notes		
art Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
009357	Body		PANEL,FRONT;FIBREGL ASS,FOR MB OC500 BUS		\$3,105,00	10.00	\$0.00 2294 50	Replace	/ HEF CRY	
010112	Body	5030	FRAME, HUTCH: FRONT, FOR MB OC500 BUS		\$1,035,00	10.00	50.00 941.50	Replace	1 hb	
009375			RATAINER MALE & FEMALE		\$54.24	10.00	\$0.00 10 0 1	Replace	21011	
009511	VE		LAMP, FRONT FOG, LEFT SIDE FOR MB OC500LE		\$300.00	10.00	\$0.00	Replace	/Mr.	
otal					4,494.24		0.00			



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 11/12/2019
User ID : BoonChewTay

	Section A - Accident	Details				
Registration Number	SMB64B					
Case Reference Number	BUS/12/19/1013					
Registration Date	29/12/2008					
Company Type	SMRT Buses Ltd					
Make	MERCEDES					
Model	MBOC500					
Name of Driver	Pang Chin Soon					
Type of Accident	Head To Side					
Accident Date and Time	2/12/2019 7:30 AM					
Accident Reported Date and Time	2/12/2019 2:17 PM					
Is Surveyor Required?	Yes					
Survey by						
Vehicle is Towed Back?	No					
Towed Back Date and Time						
Replacement Vehicle issued?	No					
Job Card Number	24104785					
Special Instruction to ARC,if any	SMB64B-FRONT PORTION GBB4490H 9 TP) INSURED WIT	HERGO				
Prepared Date and Time	6/12/2019 4:33 PM					
Chassis Number	WEB63442021000136	WEB63442021000136				
Mileage						
Work Shop						
Repair Completion Date and Time	Section B - Summary of Rep	air Estimates				
Repair Completion Date and Time	Section B - Summary of Rep	air Estimates Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost	Quotation from ARC \$3,710.00	Adjusted by Surveyor, if applicable \$3,180,00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost	Quotation from ARC \$3,710.00 \$1,048.00	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$7,447.46				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00 7.0				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00 7.0 Sun Pin (LKK)				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00 7.0				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00 7.0 Sun Pin (LKK)				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$7,447.46 \$200.00 \$11,705.46 \$7,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180,00 \$878,00 \$7,447,46 \$200,00 \$11,705,46 \$7,450,00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$3,710.00 \$1,048.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$7,447.46 \$200.00 \$11,705.46 \$7,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cosl Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$16,900.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$7,447.46 \$200.00 \$11,705.46 \$7,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number : 68662672

Date Generated : 18/12/2019

User ID : CatherineLee

	Section A - Acciden	t Details				
Registration Number	SMB64B					
Case Reference Number	BUS/12/19/1013					
Registration Date	29/12/2008					
Company Type	SMRT Buses Ltd					
Make	MERCEDES					
Model	MBOC500					
Name of Driver	Pang Chin Soon					
Type of Accident	Head To Side					
Accident Date and Time	2/12/2019 7:30 AM					
Accident Reported Date and Time	2/12/2019 2:17 PM					
Is Surveyor Required?	Yes					
Survey by	1.00					
Vehicle is Towed Back?	No					
Towed Back Date and Time						
Replacement Vehicle issued?	No					
Job Card Number	24104785					
Special Instruction to ARC, if any	SMB64B-FRONT PORTION GBB4490H 9 TP) INSURED W	TH FRGO				
Prepared Date and Time	6/12/2019 4:33 PM					
Chassis Number	WEB63442021000136	WEB63442021000136				
Mileage	The second the second state to the second second					
V 2 (1) 200 (1)						
Work Shop						
\$135505-075A						
NASSIN-JOHNA	Section B - Summary of Re	nair Fetimatos				
Repair Completion Date and Time	Section B - Summary of Re	pair Estimates				
Repair Completion Date and Time	Section B - Summary of Re	pair Estimates Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost	Quotation from ARC \$3,710.00	Adjusted by Surveyor, if applicable \$3,180.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost	Quotation from ARC \$3,710.00 \$1,048.00	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spare Part Cost	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spare Part Cost Total Other Cost	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87				
Work Shop Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.87 \$20,150.00	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.87 \$20,150.00 9.0	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$20,150.00 9.0 Boon Chew Tay	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK)				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.87 \$20,150.00 9.0	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$20,150.00 9.0 Boon Chew Tay	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK)				
ummary of Repair Estimates otal Labour Cost otal Spray Cost otal Spray Cost	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87	Adjusted by Surveyor, if applica \$3,180.00 \$878.00 \$15,179.87				
Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Rumber of Repair Days Prepared / Adjusted By JRC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicabl \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK)				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By LRC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,435.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.67 \$200.00 \$20,137.67 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By RC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,450.00 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$3,710.00 \$1,048.00 \$15,179.87 \$200.00 \$20,137.87 \$20,150.00 9.0 Boon Chew Tay 06/12/2019 5:38 PM	Adjusted by Surveyor, if applicable \$3,180.00 \$878.00 \$15,179.87 \$200.00 \$19,437.87 \$19,437.87 \$19,437.80 7.0 Sun Pin (LKK) 10/12/2019 9:22 AM Sun Pin (LKK)				

Prepared Date

18,974.84
P= 15,179.87
L= 4,258
14,437.87
L13 = 19,450.
7 days

Invoice Amount



SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park E4, Singapore 757705 FAX Number : 63685592 Estimator Telephone Number : 68662623 Accident Reporting Number : 68662672

Date Generated: 18/12/2019

User ID : CatherineLee

Part 1 - Labo	our Works	-			etails of Repair	Loumates			
Job Scope							MERRI		
				Quotation	from AR		AL DESCRIPTION	Adjusted by Survey	or, if applicable
TO REMOVE O	& INSTALL ALL AE FECTED AREAS.	BOVE ITEMS AN	D REPAIR OTHERS	\$3,710.00			\$3,180.00	The Control of the Co	
Total Labour				\$3,710.00				******	
Part 2 - Spra	y Painting & Pai	nel Beating Re	lated Works	145,1110.00				\$3,180.00	
		ASSOCIATION AND ADDRESS OF THE PARTY OF THE	and Works						
Job Scope				Quotation	from ARC			Adjusted by Survey	or, if applicable
PROVIDE LAB	OUR AND MATER	RIAL TO PUTTY	AND RESPRAY ABOVE	\$1,048.00				\$878.00	
Total Spray Painting & Panel Beating								Chibicanus -	
Part 3 - Other Costs - Accident and Accident Repair Related Expen								\$878.00	
Job Scope	TO THE PROPERTY OF	in and Accide	it Repair Related Exper		from ARC				
TOWNG CHAP	205			\$200.00	IIOIII ARC			Adjusted by Surveyo	or, if applicable
Total Other Costs								\$200.00	
Part 4 - Spare Parts / Material Usage								\$200.00	
Part Number	Portion Portion		In-au	1-					
	or troit	Stock Number	rant Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			NUMBER PLATE 1 SET	1.00	\$75.00	0.00	\$75.00	Replace	Replace
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	Replace
5009351	GLASS		STICKER SG LOVE	1.00	\$75,00	0.00	\$75.00	Replace	Replace
			WNDSCREEN, FRT: CEN TRE, FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	Replace
006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	105525	\$80.00	0.00	\$80.00	Replace	Replace
	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace	Replace
006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	Replace
3009358	BODY LH		COVER, HEADLAMP, LH, FOR MB OC500 BUS	1.00	\$621.00	10.00	\$558,90	Replace	Replace
3009364	Body		BUMPER/HATCH:FRONT	1.00	\$1,242.00	10.00	\$1,117.80	Replace	Replace
009509	VE		.FOR MB OC500 BUS HEADLAMP FOR MERCEDES OC500 LE.	1.00	\$1,276.50	10.00	\$1,148.85	Replace	Replace
009700	VE		LEFT						
			LAMP, BLINKER: FRONT, L EFT, FOR MB OC 500 LE	1.00	\$155.30	10.00	\$139.77	Replace	Replace
012672			IU BRACKET	1.00	\$35.00	0.00	\$35,00	Replace	Replace
012072			MIRROR, VIEW: REAR, EL ECTRICAL, LH, MBOC500	1.00	\$1,250.00	10.00	\$1,125.00	-	Replace
	Body	WWA-00379	WPER LINKAGE	1.00	\$4,956.33	10.00	\$4,460.70	Replace	Replace
otal					\$16,168.13		\$14,930.02		Neplace
dded Spare F	Parts / Material L	Jsage After Su	rveyor Signed off	Outropy of	E ITA I NO ESS.	N. Line			
art Number	Portion	Stock Number	Part Name	Quantity	It to a Date of a	la.			
009357			Marine Company	1	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
	Body		PANEL, FRONT: FIBREGL ASS, FOR MB OC500 BUS	1.00	\$3,105.00	10.00	\$2,794.50	Replace	Replace / CRI
010112	Body		FOR MB OC500 BUS	1.00	\$1,035.00	10.00	\$931.50	Replace	Replace / Dn
			FEMALE	1.00	\$54.24	10.00	\$48.82	Replace	Replace / Mi
009511 otal	VE		LAMP, FRONT FOG, LEFT SIDE FOR MB OC500LE	1,00	\$300.00	10.00	\$270.00	Replace	Replace / Min
/tal					4,494.24		4,044.82		

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SU	BFOLDER TRAC	KING					
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Dec 2019 15:43 Edit Reg		09 Dec 2019 00:00 Edit Adj Rpt	S\$19,450.00 Edit Estimates	S\$19,450.00 View Rpt		Pending for Survey Report Cancel Case
	Main	Refe	rence	Claim Detai	s	Documents	Show All
CLAIM S	UBFOLDER DET	AILS			[Created by	y adjuster]	
Insured:	-, Co. Reg.	No.: -					
Main Claimant:	SMRT BUSE	S PTE LTD, Co.	Reg. No.: 1982022	92D			
Vehicle Re	eg. SMB64B			Date of Lo	os: 02/12/2019 [131 Months		A Reg Date (Man Yr)]
Claim Typ	De: TP / CDM	CG19002268		Policy/Cov Note No.:	er		
Vehicle Re No. (Insured)	GBB4490H			Policy No. (Claimant)	:		
				Excess:			
Repairer:	SMRT Auto	motive Services P	te Ltd (Woodland	is) 60 Woodlands In	dustrial Park E4,	757705 Woodlands -	Tel: 68662628
Handling Insurer:	240 C (200 C)))))))))))))))))))))))))))))))))))			9 [Handled by Iv			
Adjuster:	LKK Auto C	Consultants Pte Ltd	d (HQ) - Tel: 6256	-3561 [Handled b	y OI SUN PIN]	[Final Rpt due	19/12/2019]
ASSOCI	ATED MAIL REC	EIVED				View All	Compose Case Mai
There are	no mail for this c	ase.					
ALL ASS	SOCIATED TASK	s⊟			View All Se	earch Tasks Create	New Task Complete
Due Da		Type Task Gr	oup Subject	Handler Ass	igned By	Completed On	Created On Done

Claim Documents

*SMB64B (CDMCG19002268) [GBB4490H] TP SMRT BUSES PTE LTD Dec 2 2019 7:00AM

[-] SMRT Automotive Services Pte Ltd

Ass	essment Reports		1 per page 🗸 🗸			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin	
1	10/12/19 15:47	Adjuster Immediate Advice	0	Load HTM		
Pho	tos/Images		3 per pa	ige 🔽	V	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	THE REAL PROPERTY AND ADDRESS OF THE PERSON NAMED AND ADDRESS	Thumbnail	-	
1	12/12/19 09:22	Chassis Number	0	Load JPG	V	
2	12/12/19 09:22	Odometer Reading	0	Load JPG	V	
3	12/12/19 09:22	General View	0	Load JPG	V	
,	12/12/19 09:22	General View	0	Load JPG	V	
;	12/12/19 09:22	General View	0	Load JPG	V	
5	12/12/19 09:22	General View	0	Load JPG	V	
7	12/12/19 09:22	General View	0	Load JPG	V	
3	12/12/19 09:22	General View	0	Load JPG	V	
9	12/12/19 09:22	General View	0	Load JPG	V	
10	12/12/19 09:22	General View	0	Load JPG	V	
11	12/12/19 09:22	General View	0	Load JPG	V	
12	12/12/19 09:22	General View	0	Load JPG	V	
13	12/12/19 09:22	General View	0	Load JPG	V	
4	12/12/19 09:22	General View	0	Load JPG	2	
5	12/12/19 09:22	General View	0	Load JPG	2	
6	12/12/19 09:22	General View	0	Load JPG	2	
7	12/12/19 09:22	General View	0	Load JPG	V	
18	12/12/19 09:22	General View	0	Load JPG	2	
9	12/12/19 09:22	General View	0	Load JPG	V	
20	12/12/19 09:22	General View	0	Load JPG	V	
21	12/12/19 09:22	General View	0	Load JPG	V	
22	12/12/19 09:22	General View	Õ	Load JPG	V	
23	12/12/19 09:22	General View	0	Load JPG	V	
24	12/12/19 09:22	General View	0	Load JPG	V	
5	12/12/19 09:22	General View	0	Load JPG	V	
26	12/12/19 09:22	General View	0	Load JPG	V	
27	12/12/19 09:22	General View	0	Load JPG	V	
8	12/12/19 09:22	General View	0	Load JPG	2	
9	12/12/19 09:22	General View	0	Load JPG	V	
30	12/12/19 09:22	General View	0	Load JPG	2	
31	12/12/19 09:22	General View	0	Load JPG	2	
2	12/12/19 09:22	General View	0	Load JPG	V	
3	23/12/19 11:23	Photographs of Damaged Items	0	Load JPG	V	
4	23/12/19 11:23	Photographs of Damaged Items	0	Load JPG	V	
5	23/12/19 11:23	Photographs of Damaged Items	0	Load JPG	N.	
6	23/12/19 11:24	After Repair Photo	0	Load JPG	V	
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			6	Load JPG	V	
88	23/12/19 11:24	After Repair Photo	0	Load JPG	V	
39	23/12/19 11:24	After Repair Photo	0	Load JPG	V	

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41	23/12/19 11:24	After Repair Photo	€ Load 3	PG 🗹
42	23/12/19 11:24	After Repair Photo	1 Load 3	PG 🔽
43	23/12/19 11:24	After Repair Photo	1 Load 3	PG 🔽
44	23/12/19 11:24	After Repair Photo	1 Load 3	PG 🔽

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/EGI19021622/QYF3E2

Date:

07/01/2020

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant

SMB64B

Insured Vehicle No:

GBB4490H

Vehicle No : Date of Loss:

02/12/2019

Nature of Claim:

TP

Claim No: CDMCG19002268

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMB64B

Make & Model:

MERCEDES-BENZ OC500LE1830H, 12.0 D (A)

Engine No: Chassis No: 45796600148633

Reg. Date: Colour: 29/12/2008 (Man. Year: 2008) Black

Odometer:

WEB63442021000136 16723 km

Engine Capacity:

11967 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size: Rear Left Side: 275/70 R22.5 Firenza 5 mm

Front Left Side: Front Right Side: Firenza 5 mm Firenza 5 mm

Rear Right Side:

Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,995.37	18,974.83	2,020.54	9.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,958.00	4,258.00	700.00	14.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,953.37	23,232.83	2,720.54	10.48
Approved Total (Overridden) (S\$)		19,450.00		
Nett Amount (S\$)	25,953.37	19,450.00	6,503.37	25.06

INSPECTION

Date of Assignment:

09/12/2019

Date Inspected:

09/12/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

7.0 days

Adjuster: OI SUN PIN Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Referen Part Source		(Last Synchronised: 06 Jan 2020)			
Parts:	N/A	MERCEDES-BENZ OC500LE1830H 12.0 D (A) (Model not available in database)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted	i, no print-code for SMB64B)			
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page				
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WINDSCREEN,FRT:CENTRE,FOR MB OC500 BUS	Cracked	6,210.00 F	*6,210.00 FL
2	1		*COVER,HEADLAMP:LH,FOR MB OC500 BUS	Crushed	621.00 F	*621.00 FL
3	1		*BUMPER/HATCH:FRONT,FOR MB OC500 BUS	Crushed	1,242.00 F	*1,242.00 FL
4	1		*HEADLAMP FOR MERCEDES OC500 LE, LEFT	Crushed	1,276.50 F	*1,276.50 FL
5	1		*LAMP,BLINKER:FRONT,LEFT,FOR MB OC 500 LE	Crushed	155.30 F	*155.30 FL
6	1		*MIRROR,VIEW:REAR,ELECTRICAL,LH,MBOC500	Missing	1,250.00 F	*1,250.00 FL
7	1		*WIPER LINKAGE	Missing	4,956.33 F	*4,956.33 FL
8	1		*PANEL,FRONT:FIBREGLASS,FOR MB OC500 BUS	Crushed	3,105.00 F	*3,105.00 FL
9	1		*FRAME,HUTCH:FRONT,FOR MB OC500 BUS	Dented	1,035.00 F	*1,035.00 FL
10	1		*RETAINER MALE & FEMALE	Missing	54.24 F	*54.24 FL
11	1		*LAMP,FRONT FOG,LEFT SIDE FOR MB OC500LE	Missing	300.00 F	*300.00 FL
12	1		*SET NUMBER PLATE	Dented	75.00 FS	*75.00 FS
13	1		*STICKER SMRT	Necessary	75.00 FS	*75.00 FS
14	1		*STICKER SG LOVE	Necessary	75.00 FS	*75.00 FS
15	1		*PRIMER (SIKA 206 G+P)	Necessary	80.00 FS	*80.00 FS
16	10		*ADHESIVE:DIRECT GLAZING	Necessary	370.00 FS	*370.00 FS
17	1		*ACTIVATOR	Necessary	80.00 FS	*80.00 FS
18	1		*IU BRACKET	Necessary	35.00 FS	*35.00 FS
F=Fra	inchise	part. S=Spc	Nett. L=ListItemDisc.		March Control of the	
				Sub Total (S\$)	A S Secretary (at) the party of the party o	20,995.37
			- List Item Discount on L Items 0.0	0/10.00% (S\$)	0.00	2,020.54
			To	otal Parts (S\$)	20,995.37	18,974.83

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	3,710.00	3,180.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,048.00	878.00
3	TOWING CHARGE	New	200.00	200.00
	Gross Labour	Cost (S\$)	4,958.00	4,258.00
	Report was unsubmitted durin	a this print out		

< END OF ESTIMATES >