

CC3/TMI 19021620/PA430

ASSIGNMENT

From

Date

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No

SH 6860C

Vt Regn: 5/07/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIUS (G4) cc 1799

Colour:

blue

A/C: Insured / Std / NI / NA

Sp Reading

390852

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKRB3FUT03561082

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 175/65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DAVANTI

Front

Rear

R/Bal.

7 mm

R/Bal.

7 mm

L/Bal.

7 mm

L/Bal.

7 mm

D.O.A.

06/12/19 (07:53)

D.O.I.

6/12/19

Survey held at

1046-44616 (LOYAL)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt & Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SH 6860C - CS/FCT/190108112/Ad3x2

RM - 12/01/2019

S3Q 8353x - x

TOKIO marine

9/12@4:51pm - Sent email to Tokun GIA, Est & Prel

P/P: \$3046.43 (Red: 84662, 210%)

3 repair days

return on 12/12/19

RECEIVED 12 DEC 2019

Underline: File Pass k2

☐

Prel. Report

ti

☐

Final Report

Date/Time: File Return k2

3

Arid Fee:

☐

Site Insp \$5

☐

Interview \$5

☐

Tech. Insp \$5

☐

Final Insp \$5

Project Email:

Email Content:

TP

3046.43

Survey Fee:

250

Transportation:

S + PS: \$0

Hike:

Hike:

11

Total:

261

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 9 December 2019 4:51 PM
To: motorclaims@tokiomarine.com.sg
Cc: SUR
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -COMFORTDELGRO ENGINEERING PTE LTD, DOA: 06/12/2019, SH 6860C (TP VEHICLE), SJQ 8353X (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf; PRELI ADVISED OF SH 6860C.pdf

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SH 6860C at M/s: COMFORTDELGRO ENGINEERING PTE LTD, NO. 59 LOYANG DRIVE SINGAPORE 508969 on 06/12/2019.

Enclosed herewith a copy of TP's GIA, police report and estimated cost of repair.

Kindly create claim in merimen for our necessary action.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Job Ref No : 305359821

Date : 11/12/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SH 6860C

Date of Accident : 06-Dec-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE --- SJQ8353X

2. The finalized amount shall be:

(a) Spare Parts after List discount 9 \$1,915.41 ✓

(b) Labour Charges \$1,131.00 ✓

Total for Part-By-Part Repair Cost \$3,046.41 ✓

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

photo upload

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : RAM

Date : 12/12/2019

For Official Use Only

| Item | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|--|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day | | YES | | |
| 2. Loss of Income Paid | | NO | | |
| 3. Survey Fees | ***** | | | |
| 4. LTA Search Fee | \$7.49 | | | |
| 5. Medical Fees (on behalf of driver, if applicable) | | | | |
| 6. Overrun | | | | |

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305359821
 REGN NO : SH 6860C
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 05.07.2017
 DATE/TIME IN : 06.12.2019 09:50
 ACCIDENT DATE : 06.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

| | | | | | | |
|------------------------|------------------------|---|----------|-------|----------|-----|
| 0001 04-01-0302-0574-A | FRT FENDER LH | 1 | 945.30 | 25.00 | 708.97 | Bu |
| 0002 04-01-0302-2297-G | FRT FENDER (HYBRID) LH | 1 | 53.50 | 25.00 | 40.12 | WCC |
| 0003 03-01-0302-2020-G | FRT WHEEL SPORT RIM LH | 1 | 1,555.10 | 25.00 | 1,166.32 | SCR |

SUB-TOTAL : 1,915.41

JOB NATURE

| | | | |
|------------|------------------------------|--------|--|
| 0000 PB | PANEL BEATING | 640.00 | |
| 0001 SP | SPRAYPAINT CHARGE | 400.00 | |
| 0002 20-00 | TUFF COAT ON AFFECTED PARTS. | 30.00 | |
| 0003 L | WHEEL ALIGNMENT | 50.00 | |
| 0004 20-05 | TP MERIMEN | 11.00 | |

SUB-TOTAL : 1,131.00

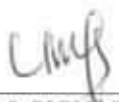
COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305359821
REGN NO : SH 6860C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 05.07.2017
DATE/TIME IN : 06.12.2019 09:50
ACCIDENT DATE : 06.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,046.41


MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

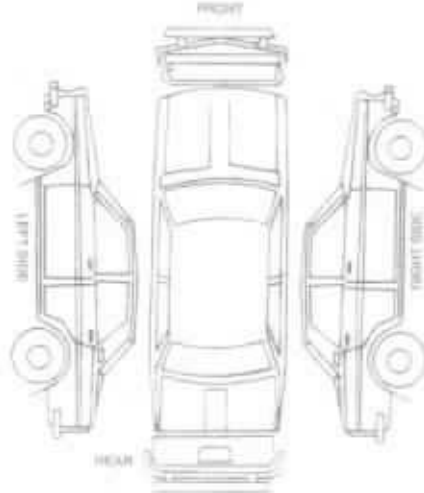
Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.: 305359821

| | | |
|----------------------------------|--------------------|----------------------|
| OMER | REGN NO.: SH 6860C | MILEAGE |
| S COMFORT TRANSPORTATION PTE LTD | MAKE: TOYOTA | FUEL |
| OMER NO. 7010045 | MODEL | E. 1/2 F. |
| ESS 383 SIN MING DRIVE | PRIUS HYBRID(G4) | DATE/TIME IN |
| Singapore SINGAPORE 575717 | 05.07.2017 | 06.12.2019 09:50 |
| 65508755 (R) (P) | YR OF MANU. | TARGET DATE |
| | CHASSIS CODE | COMPLETION DATE/TIME |
| | JTDKKB3FU703561082 | |

Accident Date: 06.12.2019
NATURE: 3P 06.12.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY: _____
SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

| | |
|---|-------------------------------|
| Payment Slip | Exit Pass |
| SH 6860C | Vehicle No.: SH 6860C |
| LIMITS | |
| Service Advisor | Name of Service Advisor |
| Signature/Date | Date |
| Handed to Service Reception upon collection | To be kept by Reception Guard |



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 9/12/2019

Our Ref: CC3/TMI19021620/Ftf3

The Motor Claims Department
MS TOKIO MARINE INSURANCE SINGAPORE LTD

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SH 6860C

Please be informed that we had conducted the inspection of the above-mentioned vehicle on 06/12/2019 at the premises of M/s Comfort Delgro and have the following to report: -

| | |
|--------------------------|-------------------------|
| Workshop Estimate Amount | : S\$ <u>3,910.55</u> |
| Revised Estimate Amount | : S\$ <u>3,035.46</u> |
| "Check" Items Amount | : S\$ <u>0.00</u> |
| Market Value | : S\$ <u> </u> |
| LTA Reimbursement Value | : S\$ <u> </u> |
| Nett Value | : S\$ <u> </u> |

Description of Damage:

The vehicle sustained damages at the front and n/s portion.



Repair days: 3

Comments/ Present Status:

Damages Consistent.

Yours faithfully

Rarasuram

Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--|
| Date Of Report | 06/12/2019 11:00 |
| Date Of Accident | 06/12/2019 07:55 |
| Exact Location Of Accident | TPE TOWARDS SLE BE EXIT 2 TOWARDS TAMPINES AVE 7 |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|---------|
| Vehicle Registration Number | SH6860C |
|-----------------------------|---------|

Insured/Policyholder

| | |
|--------------------------|--------------------------------|
| Name Of Registered Owner | COMFORT TRANSPORTATION PTE LTD |
| Co Reg No | 199303821R |
| Email Address | FLEETSAFETY@CDGTAXI.COM.SG |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-65508768 |

Vehicle Particulars

| | |
|--------------|--------|
| Manufacturer | TOYOTA |
| Model | PRIUS |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

| | |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage | THIRD PARTY FIRE AND/OR THEFT |
| Fleet Policy | YES |
| Policy Number | D-18088936MFSH |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | TAN YONG KEE |
| NRIC No | S2089475Z |
| Date Of Birth | 06/08/1952 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 27/04/1973 |
| Driving Experience | 46 YEARS AND 7 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-96706329 |
| Fax Number | |
| Contact Number | |
| Email Address | TYK1952@GMAIL.COM |

| | |
|---|-----------------------------|
| Address | 205C 13-33 COMPASSVALE LANE |
| Postcode | 543205 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OTHER - TAXI DRIVER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|------------|
| Type Of Accident | SIDE SWIPE |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

SEE ATTACH.

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | - |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|---------------|
| Vehicle Registration Number | SJQ8353X |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | LIM WEI LIANG |
| NRIC/Passport Number | |
| Contact Number | 83829654 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | REAR RHT |
| No. Of Passenger (Including Driver) | |

SKETCH PLAN

Sketch Plan on grid paper showing vehicle positions and directions.

Vehicle A: SH6860C

Vehicle B: SJQ8353X (MITSUBISHI)

Directions: EXT 2, SLE

Arrows indicate movement paths.

Handwritten signature: JHC

Handwritten note: TPE

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Statement as per attached.

[Empty lines for description of accident circumstances]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

OMEGA TRANSPORTATION PTY LTD
COURSE NO. 18900J821H

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

OMEGA TRANSPORTATION PTY LTD

Describe Circumstances of the Accident.

On the 06/12/2019 @ about 07:55hrs, I was driving along TPE towards SLE with no passenger on board my taxi.

As I was driving before the Exit 2 towards Tampines Ave 7, suddenly a vehicle of SJQ8353X encroached onto my lane and collided onto my taxi left front portion. I applied brake to stop to checked the damages however the said vehicle drove further up so I drove up to exchange particular with the driver.

No injury at the point of accident.

Declaration

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO REG NO 189301621R

Policyholder's Signature/Date &
Time

Driver's Signature(if driver is not the policyholder)/Date
& Time

Witnessed by Reporting
Centre Personnel

06 DEC 2019

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

VEHICLE NO : SH 6860C

MAKE :

MODEL : TOYOTA PRIUS

Tokio Marine CP/P)

6/12/2019

IS

Lkk-Ram

| PARTS DESCRIPTION | QTY | UNIT PRICE | AMOUNT |
|------------------------------------|-----|------------|-------------|
| FRONT BUMPER COVER x (R) | | | \$ 499.90 |
| FRONT BUMPER CLIPS xnn | | | \$ 22.00 |
| FRONT BUMPER SIDE RETAINER xnn | | | \$ 77.00 |
| FENDER SUB-ASSY, FRONT LH BLC | | | \$ 945.30 |
| FRONT FENDER SHIELD, LH xnn | | | \$ 196.60 |
| FRONT FENDER SHIELD CLIP xnn | | | \$ 38.00 |
| FRONT FENDER HYBRID EMBLEM, LH nec | | | \$ 53.50 |
| FRONT WHEEL RIM (LH) SCR | | | \$ 1,555.10 |
| SUB TOTAL | | | \$ 3,387.40 |
| LESS 25% | | | \$ 846.85 |
| DISCOUNTED TOTAL | | | \$ 2,540.55 |
| LABOUR CHARGE | | | |
| Panel Beating | | | \$ 700.00 |
| Spray Painting Charge | | | \$ 500.00 |
| Tuff Kote | | | \$ 50.00 |
| FRT Wheel Alignment | | | \$ 120.00 |
| | | | \$ 11 |
| TOTAL LABOUR | | | \$ 1,370.00 |
| ESTIMATE TOTAL | | | \$ 3,910.55 |

hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

9/12/19
Ram (LKK)
6/12/19 1500hrs
Parasuram@lkrauto.com
88622778 hp
5/8
3 days
Ref print photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ComfortDelGro Engineering Pte Ltd (Co. Reg No: 199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

→ Ram

TP INSURER: Tokio Marine Insurance Singapore Ltd (HQ)
CTPL

Singapore

PARTICULARS OF CLAIM

| | | | |
|----------------------------------|--|--------------------|-------------------|
| Claim Type: | THIRD PARTY | Ref. No: | |
| Policy No: | | Date of Loss: | 06/12/2019 |
| Vehicle Reg. No.: | SH6860C | Driveable? | NO |
| Party At Fault: | UNKNOWN | | |
| Make/Model: | TOYOTA PRIUS, 1.8 HYBRID CVT (A) | Vehicle Reg. Date: | 05/07/2017 |
| Vehicle Colour: | BLUE | Gen Condition: | GOOD |
| Engine No: | 2ZRS055565 | Chassis No: | JTDKB3FU703561082 |
| Odometer: | 0 KM | | |
| Paint Type: | | | |
| List Item Discount: | 25.00 % | | |
| Total Loss? | NO | | |
| Est. Duration of Repair (day) | 4 | | |
| Present Location: | COMFORTDELGRO ENGINEERING PTE LTD (LOYANG) | | |

| COST OF CLAIMS | Amount |
|--------------------------|-----------------|
| Parts | 2,512.05 |
| Miscellaneous Items | 11.00 |
| Labour | 1,370.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 3,893.05 |
| + GST 7.00% (S\$) | 272.51 |
| Nett Amount (S\$) | 4,165.56 |

This claim is handled by: LIM TIEN SIONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 06 Dec 2019)**Parts:** 144 TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SH6860C/06/12/2019 17:42**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk ***Estimates on Parts**

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|-------------------------|-------|-------|------------------|
| 1 | 1 | | *FRT BUMPER | 25.00 | 0.00 | *499.90 FL R |
| 2 | 10 | | *FRT BUMPER CLIPS | 25.00 | 0.00 | *22.00 FL n |
| 3 | 1 | | *FRT BUMPER RETAINER LH | 25.00 | 0.00 | *77.00 FL n |
| 4 | 1 | | *FRT FENDER LH | 25.00 | 0.00 | *945.30 FL bul |
| 5 | 1 | | *FRT FENDER SHIELD LH | 25.00 | 0.00 | *196.60 FL n |
| 6 | 1 | | *FRT FENDER HYBRID LH | 25.00 | 0.00 | *53.50 FL n |
| 7 | 1 | | *FRT WHEEL RIM LH | 25.00 | 0.00 | *1,555.10 FL scr |

F=Franchise part. L=ListItemDisc.

| | |
|---------------------------------------|----------|
| Sub Total (S\$) | 3,349.40 |
| - List Item Discount on L Items (S\$) | 837.35 |

| | |
|-------------------|----------|
| Total Parts (S\$) | 2,512.05 |
|-------------------|----------|

| |
|---|
| ComfortDelGro Engineering Pte Ltd/SH6860C/06/12/2019 17:42. Not valid without Reference section. Generated using Merimen e-Claims IEAS |
|---|

Estimates on Miscellaneous Items

| No | Qty | Particulars | Amount |
|----------------------------|-----|----------------------|--------|
| <u>Miscellaneous Items</u> | | | |
| 1 | 1 | OD/TP Case (Insurer) | 11.00 |
| Sub Total (S\$) | | | 11.00 |

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|-----------------|----------|-----------------------|
| <u>Labour Items</u> | | | |
| 1 | PANEL BEATING | New | 700.00 640 |
| 2 | SPRAY PAINTING | New | 500.00 400 |
| 3 | TUFF KOTE | New | 50.00 30 |
| 4 | WHEEL ALIGNMENT | New | 120.00 50 |
| Gross Labour Cost (S\$) | | | 1,370.00 |

ComfortDelGro Engineering Pte Ltd/SH6860C/06/12/2019 17:42. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >










































...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 06 Dec 2019 Sendback Est | 06 Dec 2019 17:42 \$53,893.05 | 09 Dec 2019 17:33 Edit Adj Rpt | \$53,046.42 Edit Estimates | \$53,046.42 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|---|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | | | | | | |
| Insured: | KEM AUTO , Co. Reg. No.: 533092111 | | | | | | | | |
| Main Claimant: | CTPL | | | | | | | | |
| Vehicle Reg. No.: | SH6860C | Date of Loss: | 06/12/2019 07:00 - :59 [29 Months and 1 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / M1909594 | Policy/Cover Note No.: | MJ001016 (Third Party Only) Coverage: 24/07/2019 - 23/07/2020 | | | | | | |
| Vehicle Reg. No. (Insured): | SJQ8353X | Policy No. (Claimant): | | | | | | | |
| | | Excess: | \$2,000.00 | | | | | | |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300 | | | | | | | | |
| Handling Insurer: | Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Dillen Senthilan so Selvarajoo] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 18/12/2019] | | | | | | | | |
| Adj Asg. Remarks: | OI HAS NOT RPT THE ACCDT | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

SH6860C (M1909594)
[SJQ8353X]
TP
CTPL
Dec 6 2019 7:00AM
[KEM AUTO]
ComfortDelGro Engineering Pte Ltd

| | | | | | | | | | | |
|--------------------|-----------------|--|---------------|--|--------------------|--|---|-----------|-------------------------------------|--|
| Upload Documents | | | Upload Photos | | Compose New Letter | | View | | View in Browser | |
| Assessment Reports | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Loyang) | | | | | | Thumbnail | Print | |
| 1 | 06/12/19 17:42 | Repairer Estimates | | | | |  | Load HTM | | |
| Photos/Images | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | Thumbnail | Print | |
| 1 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 29 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 30 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 31 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 32 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 33 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 34 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 35 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 36 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 37 | 11/12/19 08:42 | General View | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 38 | 11/12/19 11:14 | Reinspection Photo | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 39 | 11/12/19 11:14 | Reinspection Photo | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 40 | 11/12/19 11:14 | Reinspection Photo | | | | |  | Load JPG | | |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|---|--|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Loyang) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 41 | 11/12/19 11:14 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 11/12/19 11:14 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Braddell) | Thumbnail | Print |
| 1 | 18/12/19 16:18 | LOD, Invoice, LOR, Mileage Record, LA, LTA Search Fee |  Load PDF | |
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Loyang) | Thumbnail | Print |
| 1 | 06/12/19 17:43 | E-filed GIA report |  Load PDF | |
| No | Finalized On | Tokio Marine Insurance Singapore Ltd (HQ) | Thumbnail | Print |
| 1 | 23/12/19 22:00 | Letter of Demand from Third Party |  Load TIF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/TMI19021620/FTF3E2

Date: 24/12/2019

REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MJ001016

Claimant Vehicle No : SH6860C

Insured Vehicle No : SJQ8353X

Date of Loss: 06/12/2019

Nature of Claim: TP

Claim No: M1909594

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH6860C

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRS055565

Reg. Date: 05/07/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU703561082

Colour: Blue

Odometer: 390852 km

Engine Capacity: 1798 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes

Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition: Good

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Davanti 7 mm

Rear Left Side: Davanti 7 mm

Front Right Side: Davanti 7 mm

Rear Right Side: Davanti 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------|-----------------|-----------------|---------------|--------------|
| Parts | 2,512.05 | 1,915.42 | 596.63 | 23.75 |
| Miscellaneous Items | 11.00 | 11.00 | 0.00 | 0.00 |
| Labour | 1,370.00 | 1,120.00 | 250.00 | 18.25 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 3,893.05 | 3,046.42 | 846.63 | 21.75 |
| + GST 7.00/7.00% (S\$) | 272.51 | 213.25 | 59.26 | 21.75 |
| Nett Amount (S\$) | 4,165.56 | 3,259.67 | 905.89 | 21.75 |

INSPECTION

Date of Assignment: 09/12/2019 Present Location:

ComfortDelGro Engineering Pte Ltd
(Loyang)

Date Inspected: 06/12/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Different 1 cents -Finalise confirm amount: \$3,046.43

REPAIR DETAILS

| | | |
|----------------------|--|---|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 24 Dec 2019) |
| Parts: | 144 | TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SH6860C) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Reference | Amount |
|---|-----|----------|-------------------------|---------------|-----------------|-----------------|-----------------|
| 1 | 1 | | *FRT BUMPER | Repair | 499.90 FL | - | *- FL |
| 2 | 10 | | *FRT BUMPER CLIPS | Not Necessary | 22.00 FL | - | *- FL |
| 3 | 1 | | *FRT BUMPER RETAINER LH | Not Necessary | 77.00 FL | - | *- FL |
| 4 | 1 | | *FRT FENDER LH | Buckled | 945.30 FL | - | *945.30 FL |
| 5 | 1 | | *FRT FENDER SHIELD LH | Not Necessary | 196.60 FL | - | *- FL |
| 6 | 1 | | *FRT FENDER HYBRID LH | Necessary | 53.50 FL | - | *53.50 FL |
| 7 | 1 | | *FRT WHEEL RIM LH | Scratched | 1,555.10 FL | - | *1,555.10 FL |
| Sub Total (S\$) | | | | | 3,349.40 | 2,553.90 | |
| - List Item Discount on L Items 25.00/25.00% (S\$) | | | | | 837.35 | 638.48 | |
| Total Parts (S\$) | | | | | 2,512.05 | | 1,915.42 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

| No | Qty | Particulars | Repairer's | Amount |
|----------------------------|-----|----------------------|------------|--------|
| <u>Miscellaneous Items</u> | | | | |
| 1 | 1 | OD/TP Case (Insurer) | 11.00 | 11.00 |
| Sub Total (S\$) | | | 11.00 | 11.00 |

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|-----------------|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING | New | 700.00 | 640.00 |
| 2 | SPRAY PAINTING | New | 500.00 | 400.00 |
| 3 | TUFF KOTE | New | 50.00 | 30.00 |
| 4 | WHEEL ALIGNMENT | New | 120.00 | 50.00 |
| Gross Labour Cost (S\$) | | | 1,370.00 | 1,120.00 |

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >