

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Dec 2019 14:13		09 Dec 2019 13:30 Edit Adj Rpt	S\$4,128.66 Edit Estimates	S\$4,128.66 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: NG GHEE CHUAN , ID: S1779802B, Tel: +6596174884, Email: CHIRSNGGC@GMAIL.COM									
Vehicle Reg. No.: SLB8640Y		Date of Loss: 04/12/2019 18:00 - :59 [43 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 2439045372SG		Policy/Cover Note No.: 2100462893-03 (Comprehensive)							
		Excess: S\$400.00							
Repairer: Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syzairdina] syzairdina.azlan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/12/2019]									
Driver/Custodian: NG GHEE CHUAN (53 / Male) , NRIC: S1779802B, Tel: +6596174884 Email: CHIRSNGGC@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (31/03/2020): Alert - Adj Mandate Approved (S\$4128.66) - SLB8640Y - Claim Handler: Azlan, Syaz... - AIG_SG (09/12/2019): Alert - Adj Mandate Approved (S\$3431.00) - SLB8640Y - Claim Handler: Azlan, Syaz... - AIG_SG (09/12/2019): SLB8640Y / OD / 04/12/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLB8640Y (2439045372SG)**
OD
Dec 4 2019 6:15PM
[NG GHEE CHUAN]
Motor Image Enterprises Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			▼
Video															1 per page			▼	☒		
No	Finalized On		Motor Image Enterprises Pte Ltd (Toa Payoh)												Thumbnail		Print				
1	05/12/19 17:53		Video - Accident [Linked Accident Report Documents]												Load MP4						
Assessment Reports															1 per page			▼	☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/12/19 14:18		Adjuster Immediate Advice												Load HTM						
Photos/Images															3 per page			▼	☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/12/19 14:28		ESTIMATE												Load PDF						
2	10/12/19 08:43		General View												Load JPG		☒				
3	10/12/19 08:43		General View												Load JPG		☒				
4	10/12/19 08:43		General View												Load JPG		☒				
5	10/12/19 08:43		General View												Load JPG		☒				
6	10/12/19 08:43		General View												Load JPG		☒				
7	10/12/19 08:43		General View												Load JPG		☒				
8	10/12/19 08:43		General View												Load JPG		☒				
9	10/12/19 08:43		General View												Load JPG		☒				
10	10/12/19 08:43		General View												Load JPG		☒				
11	10/12/19 08:43		General View												Load JPG		☒				
12	10/12/19 08:43		General View												Load JPG		☒				
13	10/12/19 08:43		General View												Load JPG		☒				
14	10/12/19 08:43		General View												Load JPG		☒				
15	10/12/19 08:43		General View												Load JPG		☒				
16	10/12/19 08:43		General View												Load JPG		☒				
17	10/12/19 08:43		General View												Load JPG		☒				
18	19/03/20 09:18		Reinspection Photo												Load JPG		☒				
19	19/03/20 09:18		Reinspection Photo												Load JPG		☒				
20	19/03/20 09:18		Reinspection Photo												Load JPG		☒				
21	19/03/20 09:18		Reinspection Photo												Load JPG		☒				
22	19/03/20 09:18		Reinspection Photo												Load JPG		☒				
Documentation															1 per page			▼	☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	19/03/20 09:31		Log card (if available)												Load PDF						
2	19/03/20 09:31		SG CAR MART												Load PDF						
3	19/03/20 09:31		DOCUMENTS												Load PDF						
4	19/03/20 09:31		SUPPLEMENTARY												Load PDF						
5	19/03/20 09:33		ESTIMATE 2												Load PDF						
6	12/05/20 08:17		WORKSHOP INVOICE												Load PDF						
7	12/05/20 08:17		DISCHARGE VOUCHER												Load PDF						

Linked Accident Report Documents

View View in Browser ▼

Video				1 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	05/12/19 17:53	Video - Accident		Load MP4	
Assessment Reports				1 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	06/12/19 19:29	Accident Statement		Load HTM	
2	06/12/19 19:29	Accident Statement		Load HTM	
3	06/12/19 19:33	Accident Statement		Load HTM	
4	06/12/19 19:33	Accident Statement		Load HTM	
Photos/Images				3 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	05/12/19 17:53	Accident Photo		Load JPG	☒
2	05/12/19 17:53	Accident Photo		Load JPG	☒
3	05/12/19 17:53	Accident Photo		Load JPG	☒
4	05/12/19 17:53	Accident Photo		Load JPG	☒
5	05/12/19 17:53	Accident Photo		Load JPG	☒
6	05/12/19 17:53	Accident Photo		Load JPG	☒
7	05/12/19 17:53	Accident Photo		Load JPG	☒
8	05/12/19 17:53	Accident Photo		Load JPG	☒
9	05/12/19 17:53	Accident Photo		Load JPG	☒
10	05/12/19 17:53	Accident Photo		Load JPG	☒
11	05/12/19 17:53	Accident Photo		Load JPG	☒
12	05/12/19 17:53	Accident Photo		Load JPG	☒
13	05/12/19 17:53	Accident Photo		Load JPG	☒
14	05/12/19 17:53	Accident Photo		Load JPG	☒
Documentation				1 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	05/12/19 17:54	Accident Sketch Plan		Load JPG	☒
2	05/12/19 17:54	Accident Sketch Plan		Load JPG	☒
3	05/12/19 17:54	OWNER LICENSE AND NRIC		Load JPG	☒
4	05/12/19 17:54	INSURANCE CERT		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way, #09-16
Singapore 079120

Our File No: CS/AIG19021615/KTF3S2**Date:** 12/05/2020**REFERENCE**

Insured/Claimant:	NG GHEE CHUAN	Policy No:	2100462893-03	
Date of Loss:	04/12/2019	Nature of Claim:	OD	Claim No: 2439045372SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB8640Y		Engine No:	FB20Y225570
Make & Model:	SUBARU FORESTER, 2.0 I-L CVT AWD SR (A)		Chassis No:	JF1SJ5KC5GG069160
Reg. Date:	26/04/2016 (Man. Year: 2016)		Odometer:	78419 km
Colour:	Metallic Silver			
Engine Capacity:	1995 cc			
Market Value/New Car Price:	S\$67,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/60 R17	Rear Tyre Size:	225/60 R17
Front Left Side:	Bridgestone 8 mm	Rear Left Side:	Bridgestone 8 mm
Front Right Side:	Bridgestone 8 mm	Rear Right Side:	Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,351.80	2,396.66	1,955.14	44.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,538.00	1,732.00	1,806.00	51.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,889.80	4,128.66	3,761.14	47.67
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	7,489.80	3,728.66	3,761.14	50.22
+ GST 7.00/7.00% (S\$)	524.29	261.01	263.28	50.22
Nett Amount (S\$)	8,014.09	3,989.67	4,024.42	50.22

INSPECTION

Date of Assignment:	09/12/2019	
Date Inspected:	09/12/2019	Inspected At: Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh Singapore 319255
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Not Necessary	100.00 FS	*- FS
2	1		*FENDER COMPLETE-FRONT, RIGHT	Bent	270.00 F	*270.00 FL
3	1		*MUD GUARD, FRONT RIGHT	Serviceable	108.00 F	*- FL
4	1		*PANEL ASSEMBLY-FRONT DOOR, RIGHT	Bent	720.00 F	*720.00 FL
5	1		*WEATHER STRIP-DOOR, OUT RH	Serviceable	100.80 F	*- FL
6	1		*HANDLE-DOOR, OUTER	Serviceable	158.40 F	*- FL
7	1		*TAPE-FRONT DOOR, RIGHT	Necessary	5.40 F	*5.40 FL
8	1		*TAPE-FRONT DOOR SASH RIGHT	Necessary	18.00 F	*18.00 FL
9	1		*TAPE-FRONT DOOR SASH, REAR RIGHT	Necessary	18.00 F	*18.00 FL
10	1		*WEATHER STRIP-FRONT DOOR, RIGHT	Serviceable	122.40 F	*- FL
11	1		*RUN CHANNEL-FRONT DOOR, RIGHT	Serviceable	72.00 F	*- FL
12	1		*WEATHER STRIP-BODY SIDE, FLANGE FRONT	Serviceable	122.40 F	*- FL
13	1		*DISK WHEEL-ALUMINIUM	Dented	1,500.00 F	*1,500.00 FL
14	1		*GARNISH-DOOR, RIGHT	Dented	198.00 F	*198.00 FL
15	1		*HINGE-DOOR	Repair	46.80 F	*- FL
16	1		*HINGE-FRONT DOOR, RIGHT	Repair	43.20 F	*- FL
17	1		*CHECKER ASSEMBLY-FRONT DOOR	Serviceable	54.00 F	*- FL
18	1		*TYRE (FRT RH) (70%)	Cut	500.00 FS	*350.00 FS
19	1		*GARNISH FRONT FENDER RH	Dented	18.00 F	*18.00 FL
20	1		*HUB COMPLETE FRONT AXLE	Bent	165.60 F	*165.60 FL
21	1		*NUT	Necessary	10.80 F	*10.80 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	4,351.80	3,273.80
- List Item Discount on L Items 0.00/30.00% (\$)	0.00	877.14
Total Parts (\$)	4,351.80	2,396.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPAIR / REPLACE FRH DOOR, FRH FENDER AND PANEL	New	1,250.00	500.00
2	RESPRAY FRH DOOR, FRH FENDER AND PANEL	New	1,000.00	400.00
3	TRANSFER / BALANCE TYRE / RIM	New	28.00	28.00
4	DISMENTLE & REFIX UNDERCARRIAGE TO FACILITATE REPAIRS	New	684.00	228.00
5	TRANSFER DOOR MECHANISM	New	142.00	142.00
6	TO CONDUCT 4 WHEEL ALIGNMENT	New	171.00	171.00
7	TO CONDUCT FRONT LIGHTING TEST	New	28.00	28.00
8	FAULT DIAGNOSTIC AND RESET SYSTEMS	New	235.00	235.00
Gross Labour Cost (\$\$)			3,538.00	1,732.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >