

ASS. REC. BY: Steve

REF:

775 CC3 / AIG M021605 Ks f352

# ASSIGNMENT

From:

Date:

09/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMH 6405E

at Workshop n/s

Premium

of

291 Alexandra Rd.

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$800/-

(Client's Record)

Make of Veh:

(Policy Condition)

Loan owner waiting

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

105K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMH 6405E

Yr Regn:

29/1/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q2

C.C

999

Colour

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

9612

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WA42226A3KA030801

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

4/12/19

D.O.I.

9/12/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-105K

P/P \$ 8,207.20, 4 repair days  
( \$ 5,054.80 Res - 38% )

RECEIVED 10 MAR 2020

10/2/2020

Date/Time, File Pass to?

10/03/20

☐

: Preli. Report

☒

: Final Report

1)

Typist

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ 4.00

Tolls:

Other:

TOTAL

Report Format:

Lump Sum

LE

\$ 8,207.20 P/P

Merimen

CC3/A2G 19021605/ Es f3

Steve

M74

## ASSIGNMENT

From

Date

09/12/19

Vehicle

SMH 6405E

At Regd

29/1/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No.

SMH 6405E

at Workshop n/a

Premium

of

28 Alexandra Rd.

Insured

Policy No.

Claims No.

Sum Insured

Excess

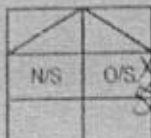
800

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value

IDAC Accident Rpt.

Consistent? - Yes or No

GIA / PR Seen

Consistent? - Yes or No

Est. Repairs

days

Res: Yes or No

Lum Sum

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle IN / OUT

Type

M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Audi Q2

Colour

Grey

Sp. Reading

9612

Eng No.

C/No.

W A42226A3KA030501

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modif: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

215/60R16

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A.

4/12/19

D.O.A.

9/12/19

Survey held at

Premium

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

MK-105K

SMH 6405E -X

9/12/19

Rcvd ng merimen

9/12/19

Rcvd approved \$8654 from Chang lois by merimen

10/12/19

Informed George c/A ex \$800 by email

Date / Time / File Name



Prel. Report

Days Of Repair:

Date / Time / File Name



Final Report

Resurvey No. of Trip:

Date

Add Fee:



Site Insp. \$



Interview \$



Tech. Insp. \$



Vehicle \$

Survey Fee:

Transportation

Fuel \$

Parking

Other

## **Shirley Hiew (LKK Auto)**

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 11 February 2020 4:21 pm  
**To:** Boo seng yak  
**Cc:** SUR; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SMH6405E - OD AIG - SURVEYED 9 DEC 19

Dear Mr. Boo,

Confirmed final fig of \$ 8,207.20 @ 4 days of repairs before excess \$ 800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Shirley Hiew (LKK Auto)

From:

Sent:

To:

Cc:

Subject:

RE: FINAL REVISION - SMH6405E - OD AIG - SURVEYED 9 DEC 19

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Tuesday, 4 February 2020 4:55 pm

**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SMH6405E - OD AIG - SURVEYED 9 DEC 19

Hi Steve and all,

Revised estimate is attached with re-survey docs.

Please confirm repair cost of \$8207.20 @ 4 days of repairs.

Your early closure is well appreciated.

From: Mr. Boo Seng Yak

Sent: Tuesday, 4 February 2020 4:55 pm

To: Steve Chen (LKK Auto)

Cc: Carrine Leong

Subject: FINAL REVISION - SMH6405E - OD AIG - SURVEYED 9 DEC 19

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 10 December 2019 7:53 AM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SMH 6405 E -DOA: 4/12/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMH 6405E (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**AIG OIC-** [syazairdina.azlan@aig.com](mailto:syazairdina.azlan@aig.com)

Best Regards,

**Veron Chen** | Case Handler **On behalf of Shirley**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 5 December 2019 6:14 PM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIMS FOR SMH 6405 E

Dear all,

Please register Own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL, Insurance cert, Interview form, undertaking letter for your reference.

Kindly arrange for survey on 9 of Dec @ 10am, owner waiting.

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

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## View Received Message

This mail is associated with :

**\*SMH6405E (4127384825SG)**

OD

Dec 4 2019 9:00PM

[LEE HAN KEONG]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 09/12/2019 23:13 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$8654.00) - SMH6405E - Claim Handler: Azlan, Syazairdina

Approved:8654.00:Re-inspection require on check item and hidden item with CLEAR photo.

### DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 09 Dec 2019

**Preliminary Advice**

Vehicle No	: SMH6405E	Accident Date	: 04/12/2019
Make	: AUDI Q2	Policy No.	: 1900010874
Assignment Date	: 09/12/2019	Excess	: S\$0.00
Date of Inspection	: 09/12/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,262.00
Revised Amount	:S\$	8,654.00
Check Items (Estimated)	:S\$	1,408.00
Total	:S\$	10,062.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	39,800.00
Salvage Value	:S\$	
Margin for Repair	:S\$	65,200.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/12/2019 17:36
Date Of Accident	04/12/2019 21:00
Exact Location Of Accident	HDB CAR PARK AT 65 NEW UPPER CHANGI S(460065)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH6405E
-----------------------------	----------

#### Insured/Policyholder

Name Of Registered Owner	LEE HAN KEONG
NRIC No	S6944343E
Email Address	FRANCIS_FAREAST@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-81187722
Alternative Phone No	OFFICE-62939733

#### Vehicle Particulars

Manufacturer	AUDI
Model	Q2 SPORT 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

#### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900010874
Cover Note Number	

#### Driver

Name of Driver	LEE HAN KEONG
NRIC No	S6944343E
Date Of Birth	21/12/1969
Occupation	INDOOR
Date Of Driving Pass	29/09/2012
Driving Experience	7 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81187722
Fax Number	
Contact Number	OFFICE-62939733
Email Address	FRANCIS_FAREAST@YAHOO.COM.SG



Address	65 NEW UPPER CHANGI ROAD #07-1150
Postcode	460065
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I ACCIDENTALLY HIT THE CORNER OF THE WALL WHEN I WAS MAKING A RIGHT TURN INTO MY HOUSE CAR PARK.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 05/12/2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

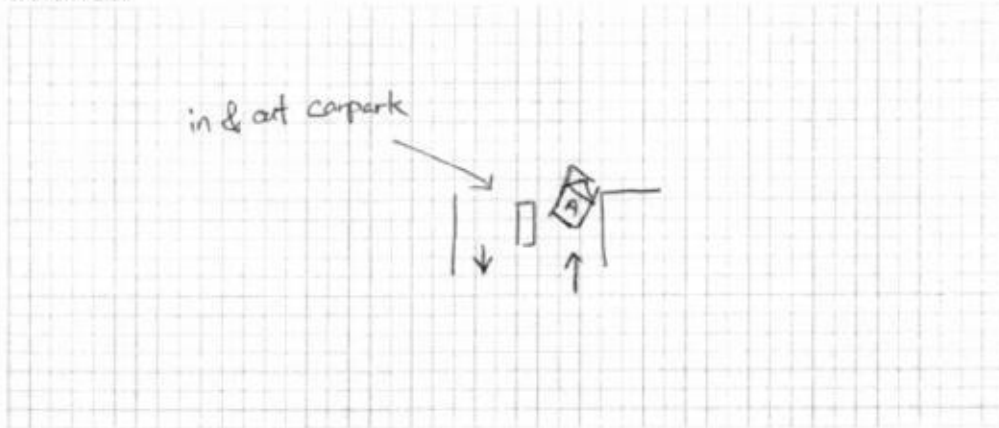
Reporting Centre Personnel's Signature

Name: WONG L. HONG SEAY, George

NRIC/TIN No: G2987143X

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I accidentally hit the corner ~~at~~ of the wall when I <sup>was making</sup> ~~make~~ a right turn into ~~the~~ my house carpark.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Wanli Khong Sandy, George  
NRIC/FIN No: G2987143X

➤ Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	343E
<b>Vehicle Details</b>	
Vehicle No.:	SMH6405E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZC26714
Chassis No.:	WAUZZZGA3KA030801
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,680.00
Original Registration Date:	29 Jan 2019
First Registration Date:	29 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$25,152.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2029
PARF Rebate Amount:	\$18,864.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,170.00
COE Rebate Amount:	\$20,936.00
<b>Total Rebate Amount:</b>	<b>\$39,800.00</b>

The information contained herein is correct as at 09 Dec 2019

OK

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMH 6405 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - RH / DD	\$ 2,285.00	
2	FRONT DOOR ATTACHMENT PARTS ?	\$ 85.00	
3	FRONT DOOR CATCH X R ht	\$ 109.00	
4	TYRE PRESSURE DATA PLATE / MC	\$ 26.00	
5	EXTERIOR MIRROR MOUNTING ? dis	\$ 938.00	
6	MIRROR CAP - RH / MIS	\$ 136.00	
7	MIRROR GLASS - RH X	\$ 282.00	
8	FRONT DOOR COVER - RH (New) / cut	\$ 235.00	
9	REAR DOOR - RH / DD	\$ 2,285.00	
10	REAR DOOR OUTER SEAL - RH / MC	NEC \$ 119.00	
11	BONDING AGENT / MC	NEC \$ 45.00	
12	CLEANING SOLUTION / MC	NEC \$ 65.00	
13	REAR DOOR ATTACHMENT PARTS ?	\$ 85.00	
14	REAR DOOR CATCH X R ht	\$ 109.00	
15	REAR DOOR COVER - RH (New) / cut	\$ 206.00	
16	SUNDRIES ?	\$ 300.00	
TOTAL SPARE PARTS		: \$ 7,310.00	
TOTAL LABOUR CHARGES		: \$ 5,952.00	
GRAND TOTAL		: \$ 13,262.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 21935

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1444/2019/NS
Date	:	6-Dec-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lee Han Keong
Address	:	Blk 65 New Upper Changi Road #07-1150 Singapore 460065
Telephone	:	(HP) +65 81187722
Type of Claim	:	Own Damage Claims
Policy No.	:	1900010874
Vehicle No	:	<b>SMH 6405 E</b>
Model Code	:	Audi Q2 1.0 TFSI S Tronic
Model / Year	:	29/1/2019
Engine No	:	CHZ C26714
Chassis No	:	WAUZZZGA3KA030801
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-Dec-19
Place of Accident	:	HDB Carpark At 65 Upper Changi(460065)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMH 6405 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 ✓	
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$ 300.00 X	
3	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed. <i>500 x 2</i>	\$ 2,400.00 <i>1000</i>	
4	To respray rhs front door and rhs rear door and rhs wing mirror cover. <i>550</i>	\$ 2,500.00 <i>1200</i>	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,952.00</b>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMH 6405 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - RH / DD	\$ 2,285.00	1828 ✓
2	FRONT DOOR ATTACHMENT PARTS ? X MM	\$ 85.00	
3	FRONT DOOR CATCH <del>X R</del> / BT	\$ 109.00	87.20 ✓
4	TYRE PRESSURE DATA PLATE / MC	\$ 26.00	20.56 ✓
5	EXTERIOR MIRROR MOUNTING ? / BR	\$ 938.00	750.40 ✓
6	MIRROR CAP - RH / MIS	\$ 136.00	108.80 ✓
7	MIRROR GLASS - RH X NN	\$ 282.00	
8	FRONT DOOR COVER - RH (Box) / CUT	\$ 235.00	187.60 ✓
9	REAR DOOR - RH / DD	\$ 2,285.00	1828 ✓
10	REAR DOOR OUTER SEAL - RH / MC	NEC \$ 119.00	94.80 ✓
11	BONDING AGENT / MC	NEC \$ 45.00	35.92 ✓
12	CLEANING SOLUTION / MC	NEC \$ 65.00	51.68 ✓
13	REAR DOOR ATTACHMENT PARTS ? X MM	\$ 85.00	
14	REAR DOOR CATCH <del>X R</del> / BT	\$ 109.00	87.20 ✓
15	REAR DOOR COVER - RH (Box) / CUT	\$ 206.00	164.80 ✓
16	SUNDRIES ? / MC	\$ 300.00	10.24 ✓
TOTAL SPARE PARTS		: \$ 7,310.00	
TOTAL LABOUR CHARGES		: \$ 5,952.00	
GRAND TOTAL		: <u>\$ 13,262.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

4

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

Steve (LKK)

*[Signature]*  
11/12/19  
9/12/19, 10.00 am  
OD - Not Author (Reval)  
4 days  
EXCESS - ?  
P/P  
By ReL sy

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Fault" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reported and is subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

Shirley

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 21935

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1444/2019/NS  
Date : 6-Dec-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Steve

WIP : 21935

4 days - ok - jb - 4 Feb 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Lee Han Keong  
Address : Blk 65 New Upper Changi Road  
#07-1150  
Singapore 460065  
Telephone : (HP) +65 81187722  
Type of Claim : Own Damage Claims  
Policy No. : 1900010874  
Vehicle No : **SMH 6405 E**  
Model Code : Audi Q2 1.0 TFSI S Tronic  
Model / Year : 1/29/2019  
Engine No : CHZ C26714  
Chassis No : WAUZZZGA3KA030801  
Mileage : -  
Date In : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 4-Dec-19  
Place of Accident : HDB Carpark At 65 Upper Changi(460065)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMH 6405 E

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccomendations
1	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	560.00	\$ 560.00 ✓
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$	300.00	
3	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$	2,400.00	\$ 1,000.00 ✓
4	To respray rhs front door and rhs rear door and rhs wing mirror cover.	\$	2,500.00	\$ 1,200.00 ✓
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 5,952.00</u>	<u>\$ 2,952.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMH 6405 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - RH	\$ 2,285.00	\$ 1,828.00
2	FRONT DOOR ATTACHMENT PARTS	\$ 85.00	
3	FRONT DOOR CATCH	\$ 109.00	\$ 87.20
4	TYRE PRESSURE DATA PLATE	\$ 26.00	\$ 20.56
5	EXTERIOR MIRROR MOUNTING	\$ 938.00	\$ 750.40
6	MIRROR CAP - RH	\$ 136.00	\$ 108.80
7	MIRROR GLASS - RH	\$ 282.00	
8	FRONT DOOR COVER - RH	\$ 235.00	\$ 187.60
9	REAR DOOR - RH	\$ 2,285.00	\$ 1,828.00
10	REAR DOOR OUTER SEAL - RH	NEC \$ 119.00	\$ 94.80
11	BONDING AGENT	NEC \$ 45.00	\$ 35.92
12	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68
13	REAR DOOR ATTACHMENT PARTS	\$ 85.00	
14	REAR DOOR CATCH	\$ 109.00	\$ 87.20
15	REAR DOOR COVER - RH	\$ 206.00	\$ 164.80
16	SUNDRIES	\$ 300.00	\$ 10.24
<b>TOTAL SPARE PARTS</b>		<b>: \$ 7,310.00</b>	<b>\$ 5,255.20</b>
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,952.00</b>	<b>\$ 2,952.00</b>
<b>GRAND TOTAL</b>		<b>: \$ 13,262.00</b>	<b>\$ 8,207.20</b>

All charges are not inclusive of GST.

Legend :                Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMH 6405 E**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1444/2019/NH

9<sup>th</sup> March 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SMH 6405 E, Audi Q2 1.0 TFSI S-TRONIC.**

With reference to the above-mentioned vehicle, no. **SMH 6405 E**, claimant, **Mr. Lee Han Keong**, please find the related document per attached.

1. A copy of the Original invoice no. 85014954 – S\$ 7,925.70.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMH 6405 E

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:28

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014954	Account: A0006 (T 0)
	Date: 05/03/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order: SMH6405E	
	Term: 30	

Regn No: SMH6405E (V 41151)	Regn Date: 29/01/2019	Mileage: 10715	WIP No.: 21935
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA3KA030801	Engine: CHZ C26714	Dept: U
You have been assisted by:- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR AND RHS REAR DOOR AND RHS WING MIRROR COVER	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A831052C	DOOR(LAST) Less 020%	1.00	2285.00	1,828.00
X	A81A837249	CHECK ROD AP Less 020%	1.00	109.00	87.20
X	A81A010502D	LABEL Less 020%	1.00	25.70	20.56
X	A81C857410C 9B9	(SK)MOUNTING AP Less 020%	1.00	938.00	750.40
X	A81A857528 GRU	CAP(LAST) Less 020%	1.00	136.00	108.80
X	A81A853960 4W3	COVER Less 020%	1.00	234.50	187.60
X	A81A833052C	DOOR(LAST) Less 020%	1.00	2285.00	1,828.00
X	A81A839912A	SEAL(LAST) Less 020%	1.00	118.50	94.80
X	AD 355205A2	BONDAGENT Less 020%	1.00	44.90	35.92
X	AD 00940104	CLEANER Less 020%	1.00	64.60	51.68
X	A81A839249	CHECK ROD(LAST) AP Less 020%	1.00	109.00	87.20
X	A81A853970 4W3	COVER Less 020%	1.00	206.00	164.80
X	AWHT003497	BOLT Less 020%	4.00	2.10	6.72
X	AWHT003237	BOLT Less 020%	4.00	1.10	3.52

Parts 5,255.20  
Labour 0.00  
Sublet 2,952.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,407.20

7% GST 518.50

Grand Total 7,925.70



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMH 6405 E**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1444/2019/KK  
19 Dec 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q2 1.0 TFSI S TRONIC  
**Vehicle Chassis No.** : WAUZZZGA3KA030801  
**Vehicle Regn No.** : **SMH 6405 E**  
**Vehicle Mileage** : 9690 KM  
**Vehicle Owner** : Mr. Lee Han Keong  
**Certificate No** : 1900010874  
**Own Damage Excess** : S 856.00 (Inclusive GST)  
**Accident Date** : 4 Dec 2019  
**Place** : HDB Carpark At 65 Upper Changi(460065)  
**Repair Cost** : S\$ 7925.70  
**WIP No.** : 21935  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

DISCHARGE VOUCHER- AIG – SMH 6405 E

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Dec 2019 12:09		09 Dec 2019 11:47 <a href="#">Edit Adj Rpt</a>	<b>S\$8,207.20</b> <a href="#">Edit Estimates</a>	<b>S\$8,207.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEE HAN KEONG, ID: S6944343E, Tel: +6581187722, Email: FRANCIS_FAREAST@YAHOO.COM.SG		
Vehicle Reg. No.:	SMH6405E	Date of Loss:	04/12/2019 21:00 - :59 [10 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 4127384825SG	Policy/Cover Note No.:	1900010874 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/12/2019]		
Driver/Custodian:	LEE HAN KEONG (49 / Male), NRIC: S6944343E, Tel: +6581187722 Email: FRANCIS_FAREAST@YAHOO.COM.SG		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (09/12/2019): Alert - Adj Mandate Approved (S\$8654.00) - SMH6405E - Claim Handler: Azlan, Syaz...
- AIG\_SG (09/12/2019): SMH6405E / OD / 04/12/2019 / Coverage & Excess update

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									




















## Claim Documents

**\*SMH6405E (4127384825SG)**  
**OD**  
**Dec 4 2019 9:00PM**  
**[LEE HAN KEONG]**  
**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/12/19 12:20	Adjuster Immediate Advice												1	Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
2	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
3	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
4	09/12/19 18:15	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>		
5	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
6	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
7	09/12/19 18:15	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>		
8	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
9	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
10	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
11	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
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13	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
14	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
15	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
16	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
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18	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
19	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
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21	09/12/19 18:15	General View												1	Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/12/19 12:12	ESTIMATE												1	Load PDF			
2	09/12/19 12:36	Singapore Accident Statement												1	Load PDF			
3	09/12/19 12:36	Certificate of Insurance												1	Load PDF			
4	09/12/19 12:38	Insured's Driving License												1	Load PDF			
5	09/12/19 12:38	INTERVIEW FORM AND UNDERTAKING												1	Load PDF			
6	09/12/19 13:03	LTA												1	Load PDF			
7	11/02/20 16:03	ESTIMATE MARKED.pdf												1	Load PDF			
8	16/03/20 11:05	DISCHARGE VOUCHER												1	Load PDF			
9	16/03/20 11:05	WORKSHOP INVOICE												1	Load PDF			

## Linked Accident Report Documents

View View in Browser ▼

Assessment Reports			1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:30	Accident Statement	 Load HTM	
2	06/12/19 19:34	Accident Statement	 Load HTM	
3	06/12/19 19:36	Accident Statement	 Load HTM	
4	06/12/19 19:37	Accident Statement	 Load HTM	
Photos/Images			3 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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2	05/12/19 18:02	Accident Photo	 Load JPG	✓
3	05/12/19 18:03	Accident Photo	 Load JPG	✓
4	05/12/19 18:03	Accident Photo	 Load JPG	✓
5	05/12/19 18:03	Accident Photo	 Load JPG	✓
6	05/12/19 18:03	Accident Photo	 Load JPG	✓
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10	05/12/19 18:03	Accident Photo	 Load JPG	✓
11	05/12/19 18:03	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/12/19 17:59	Sketch Plan	 Load JPG	✓
2	05/12/19 17:59	Sketch Plan #2	 Load JPG	✓

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19021605/ESF3S2  
**Date:** 16/03/2020

### REFERENCE

Insured/Claimant:	LEE HAN KEONG	Policy No:	1900010874	Claim No:	4127384825SG
Date of Loss:	04/12/2019	Nature of Claim:	OD		

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMH6405E	Engine No:	CHZC26714
Make & Model:	AUDI Q2, 999cc 1.0 TFSI S TRONIC (A)	Chassis No:	WAUZZZGA3KA030801
Reg. Date:	29/01/2019 (Man. Year: 2018)	Odometer:	9612 km
Colour:	Grey		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$105,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,310.00	5,255.20	2,054.80	28.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,952.00	2,952.00	3,000.00	50.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,262.00</b>	<b>8,207.20</b>	<b>5,054.80</b>	<b>38.11</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>12,462.00</b>	<b>7,407.20</b>	<b>5,054.80</b>	<b>40.56</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>872.34</b>	<b>518.50</b>	<b>353.84</b>	<b>40.56</b>
<b>Nett Amount (S\$)</b>	<b>13,334.34</b>	<b>7,925.70</b>	<b>5,408.64</b>	<b>40.56</b>

### INSPECTION

Date of Assignment:	09/12/2019		
Date Inspected:	09/12/2019	Inspected At:	281 Alexandra Rd Repairer: Premium Automobiles Pte Ltd
Estimated Period of Repair:	4.0 days		

**Adjuster:** CHEN TSUE YEE

**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - RH	Dented	2,285.00 FS	*1,828.00 FS
2	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	85.00 FS	*- FS
3	1		*FRONT DOOR CATCH	Bent	109.00 FS	*87.20 FS
4	1		*TYRE PRESSURE DATA PLATE	Necessary	26.00 FS	*20.56 FS
5	1		*EXTERIOR MIRROR MOUNTING	Broken	938.00 FS	*750.40 FS
6	1		*MIRROR CAP - RH	Missing	136.00 FS	*108.80 FS
7	1		*MIRROR GLASS - RH	Not Necessary	282.00 FS	*- FS
8	1		*FRONT DOOR COVER - RH (BLACK)	Cut	235.00 FS	*187.60 FS
9	1		*REAR DOOR - RH	Dented	2,285.00 FS	*1,828.00 FS
10	1		*REAR DOOR OUTER SEAL - RH	Necessary	119.00 FS	*94.80 FS
11	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
12	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
13	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	85.00 FS	*- FS
14	1		*REAR DOOR CATCH	Bent	109.00 FS	*87.20 FS
15	1		*REAR DOOR COVER - RH (BLACK)	Cut	206.00 FS	*164.80 FS
16	1		*SUNDRIES	Necessary	300.00 FS	*10.24 FS
F=Franchise part. S=SpcNett.					<b>Total Parts (S\$)</b>	<b>7,310.00      5,255.20</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	New	560.00	560.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND RENEW RHS WING MIRROR ASSY.	New	300.00	0.00
3	TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,400.00	1,000.00
4	TO RESPRAY RHS FRONT DOOR AND RHS REAR DOOR AND RHS WING MIRROR COVER.	New	2,500.00	1,200.00
5	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (\$\$)			5,952.00	2,952.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >