

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 28 May 2020 11:50 am
To: Claims; Boo seng yak
Cc: Admin A; Adrian Ling (LKKAuto); SUR; nora.khai@premiumauto.com.sg; Carrine Leong; jiajee.yap@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Hi Mr. Boo,

Confirmed final fig \$ 11,079.92 @ 3 days of repairs before excess \$ 1,000/- & GST.

Hi Nadia,

Chassis number & DOA is incorrect in DV, please do amend and update us once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 20 May 2020 1:42 pm
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Dear Nadia,

Please refer to the attached and hold the LOD since we are still pending mandate approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 20 May 2020 1:27 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Hi Shirley,

Attached LOD for your perusal.

We seek to request acceptance of LOD and your process of settlement by email/soft copy at this stage due to delays in post of original documents to your good office. Should you need the original urgently and can only act upon receipt, do acknowledge this email to let us know for our arrangement.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 23 April, 2020 11:15 AM

To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; Jiayee.yap@premiumauto.com.sg

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Dear Mr. Boo,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 27 March 2020 5:55 pm

To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; Jiayee.yap@premiumauto.com.sg

Cc: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Dear Mr. Boo,

According to our surveyor, Adrian maintain the repair days at 3 days.

Kindly check & revert us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 18 March 2020 4:32 pm

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SLW2825K - OD AIG - SURVEYED 6 DEC 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,079.92 @ 5 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb