# COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

Our Ref

Date

Time of Fax:

Your Insured

Date of Acc

Attn: Motor Claims Department

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident \_\_\_

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

Fauzy Bin Mokhtar

- Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

 Lim Kwok Ena Tel: 6214 8316 or HP: 9824 0811 Tel: 6214 8315 or HP: 9635 5305 Jumani Bin Masudin Lim Tien Siong Tel: 6214 8398 or HP: 9635 8546 Chiang Liat Choon Tel: 6214 8314 or HP: 9296 6006 Larry Ng Nyuk Phin Tel: 6214 8315 or HP: 9230 2824

Fax no. 6546 8156

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

Tel: 6214 8319 or HP: 8125 9176

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

# **Lim Tien Siong**

for Vice President Crash Repairs & Claims Recovery

# COMFORTDELGRO ENGINEERING PTE LTD **REPAIR ESTIMATE\***

**VEHICLE NO: SHD 4003A** 

MAKE MODEL

: HYUNDAI IONIQ





Boot Lid Boot Lid Lock Upper Boot Lid Lock Lower Boot Lid 'H' Emblem Emblem -Hybrid Emblem -Ioniq Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish Rear Panel Lower Panel		\$	22.10	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	2,480.40 224.00 51.30 28.00 24.30 31.30 384.90 459.40 451.25 155.00
Boot Lid Lock Lower Boot Lid 'H' Emblem Emblem -Hybrid Emblem -Ioniq Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$ \$ \$ \$ \$ \$	51.30 28.00 24.30 31.30 384.90 459.40 451.25 155.00
Boot Lid 'H' Emblem Emblem -Hybrid Emblem -Ioniq Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$ \$ \$	28.00 24.30 31.30 384.90 459.40 451.25 155.00
Emblem -Hybrid Emblem -Ioniq Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$ \$ \$	24.30 31.30 384.90 459.40 451.25 155.00
Emblem -Ioniq Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$ \$	31.30 384.90 459.40 451.25 155.00
Boot Lid Glass, Lower Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$ \$	384.90 459.40 451.25 155.00
Rear Bumper Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$ \$ \$	459.40 451.25 155.00
Rear Bumper Centre Moulding Assy Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$	451.25 155.00
Rear Bumper Lower Centre Moulding Assy Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$	155.00
Rear Bumper Stay Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10		
Rear Bumper Side Bracket (LH/RH) Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10	\$	
Rear Bumper Cover Clips Rear Panel Rear Panel Garnish		\$	22.10		138.10
Rear Panel Rear Panel Garnish			33.10	\$	66.20
Rear Panel Garnish				\$	22.00
				\$	532.00
Rear Panel Lower Panel				\$	155.00
Real Tallet 156 Wel Tallet		\$	39.40	\$	78.80
Rear Windscreen Glass				\$	607.20
Rear Windscreen Moulding				\$	28.20
SUB TOTAL				\$	5,917.35
LESS 20%				\$	1,183.47
DISCOUNTED TOTAL				\$	4,733.88
Boot Lid Comfort Logo & Tel No. Sticker			1	\$	30.00
Rear No.Plate				\$	25.00
Rear Bumper Reverse Sensor				\$	135.70
Rear Bumper Rubber Mat				\$	50.00
Rear Windscreen Sealant				\$	46.00
				\$	286.70
			,		
Panel Beating				\$	750.00
Spray Painting Charge				\$	600.00
Wiring Charge				\$	50.00
Tuff Kote				\$	50.00
Towing Charge				\$	60.00
Remove/Refix Cushion & Upholstery Rear				\$	150.00
Remove/Refix Rear Windscreen Glass				\$	120.00
Remove/Refix Reverse Sensor				\$	80.00
TOTAL LABOUR				\$	1,860.00
ESTIMATE TOTAL				\$	6,880.58
	Rear Windscreen Moulding  SUB TOTAL LESS 20% DISCOUNTED TOTAL  Boot Lid Comfort Logo & Tel No. Sticker Rear No.Plate Rear Bumper Reverse Sensor Rear Bumper Rubber Mat Rear Windscreen Sealant  Labour Charge Bray Painting Charge Viring Charge Cuff Kote Cowing Charge Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor	Rear Windscreen Glass Rear Windscreen Moulding  SUB TOTAL LESS 20% DISCOUNTED TOTAL  Boot Lid Comfort Logo & Tel No. Sticker Rear No.Plate Rear Bumper Reverse Sensor Rear Bumper Rubber Mat Rear Windscreen Sealant  Labour Charge Panel Beating Spray Painting Charge Wiring Charge Cuff Kote Cowing Charge Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor  TOTAL LABOUR	Rear Windscreen Glass Rear Windscreen Moulding  SUB TOTAL LESS 20% DISCOUNTED TOTAL  Boot Lid Comfort Logo & Tel No. Sticker Rear No.Plate Rear Bumper Reverse Sensor Rear Bumper Rubber Mat Rear Windscreen Sealant  Labour Charge Panel Beating Spray Painting Charge Wiring Charge Wiring Charge Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor  TOTAL LABOUR	Rear Windscreen Glass Rear Windscreen Moulding  SUB TOTAL LESS 20% DISCOUNTED TOTAL  Boot Lid Comfort Logo & Tel No. Sticker Rear No.Plate Rear Bumper Reverse Sensor Rear Bumper Rubber Mat Rear Windscreen Sealant  Labour Charge Panel Beating Spray Painting Charge Wiring Charge Fuff Kote Towing Charge Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor  TOTAL LABOUR	Rear Windscreen Glass Rear Windscreen Moulding  SUB TOTAL LESS 20% DISCOUNTED TOTAL  Boot Lid Comfort Logo & Tel No. Sticker Rear No.Plate Rear Bumper Reverse Sensor Rear Bumper Rubber Mat Rear Windscreen Sealant  Substituting Charge Panel Beating Spray Painting Charge Viring Charge Suff Kote Sowing Charge Remove/Refix Cushion & Upholstery Rear Remove/Refix Rear Windscreen Glass Remove/Refix Reverse Sensor  TOTAL LABOUR  Substituting Spray Painting Charge Schemove/Refix Reverse Sensor  TOTAL LABOUR

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible, Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability,
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties,
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

7. By the lodgement of this report to the insurers, you hereby con aforesaid.	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	02/12/2019 17:12
Date Of Accident	29/11/2019 19:00
Exact Location Of Accident	AIRPORT BLVD TWDS AIRPORT
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD4003A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	IONIQ
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015

## **Driver**

Cover Note Number

Name of Driver SAHLAN B SALLEH

NRIC No S1439982H Date Of Birth 15/08/1960 Occupation **OUTDOOR** Date Of Driving Pass 18/09/1996

**Driving Experience** 23 YEARS AND 2 MONTHS

MALE Gender

Mobile Number (LOCAL) +65-88141048

Fax Number

Contact Number

**EMail Address NOEMAIL** 

BLK 309 BUKIT BATOK STREET 31 Address

#01-167

650309 Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

**General Information of the Accident** 

CHAIN COLLISION Type Of Accident

Weather Conditions **CLEAR** Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

3

YES Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

YES YES

NO

2

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

. .

GENDER:

MALE

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

POLICE STATION NAME [OTHER]

HONG KAH NORTH NPP

Was notice of intended Prosecution given?

If Yes, against whom?

NO

**Circumstances of Accident** 

PLS REFER TO ATTACHED / POLICE REPORT : T/20191202/2053

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

**SMP822G** 

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

CHAN HON CHOU STANLEY

NRIC/Passport Number

Contact Number

Address

Postcode

Page 2 of 27

Insurance Company Name

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Nature Of Damage

REAR AND FRT

No. Of Passenger (Including Driver)

# **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

PA6593X

SIVAKUMAR

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage FRT

No. Of Passenger (Including Driver)

# **DETAILS OF INJURED PERSON 1**

Name SAHLAN B SALLEH

Approximate Age 59

Injuries Sustain NECK AND BACK PAIN. ON 5 DAYS MC.

Injured person in which vehicle? SHD4003A

Were seat belts worn? YES

Was this injured conveyed to hospital by

ambulance?

Address

Postcode

YES

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LIL. CO. REG. NO. 199303821R

Policyholder's Signature

+ -0

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Refer to Police  Popal. T/Delq (202/2013.  DECLARATION  I/We declare the foregoing particulars are true in every respect.  DMFORT TRANSPORTATION PTE LTD  CO. REG. NO. 199303821R	B) SM1 P 822	261 24 12 13 13 13 13 13 13 13 13 13 13 13 13 13			
I/We declare the foregoing particulars are true in every respect.		Eler to . Report.	2071 616	. \2013.	
I/We declare the foregoing particulars are true in every respect.					
I/We declare the foregoing particulars are true in every respect.					

(If driver is not the policyholder)

Date & Time:

Name:

NRIC/FIN No.:

Date & Time:

GIARIME SketchPlanForm, V3





Police Station Of Origin: Hong Kah North NPP 370 Bukit Batok Street 31 #01-201 SINGAPORE 650370 Tel No: 1800-5679999 1 of 3 Report No. T/20191202/2053

# REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 02/12/2019 13:15		/lade:	Vide Report No.: E/20191129/0130	Station Diary No.: 16			
Informan	it's Partici	ulars					
Name of Informant: SAHLAN BIN SALLEH			Address: APT BLK 309 BUKIT BATOK STREET 31 #01-167 SINGAPORE 650309				
ID Type / ID No.: NRIC NO / S1439982H Nationality: SINGAPORE CITIZEN			Contact No.: Home/Office: Email:	Mobile: 88141048			
Sex: Age: Date of Birth: Male 59 15/08/1960  Race: Javanese			Type of Informant: Driver				
		3.0	Language:	Institution / School Name:			
Occupation: Taxi driver			Driving Licence Information: Class: 3.4	Date of Expiry:			

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 29/11/2019 19:00	Type of Location Roundabout
Location: Along Road 1 AIRPORT BO	Traveling Toward Road 2 ULEVARD	2		±
Airport Bouley	ard towards Terminal 1			
Airport Boulev Weather:	ard towards Terminal 1	Road Surface:		Road Speed Limit:
	ard towards Terminal 1	Road Surface; Wet		Road Speed Limit:
Weather:	ard towards Terminal 1			Road Speed Limit:  Traffic Volume:

Details of Vehicle Involved							
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger	
PA6593X	Van	TOYOTA	HIACE 2.5 M	Silver	Slightly Damaged	0	
SHD4003A	Car	HYUNDAI	AE IONIQ HEV 1.6 DCT	Blue	Slightly Damaged	1	
SMP822G	Car	VOLVO	S90 T5 MOMENTU M	Blue	Slightly Damaged	0	



Police Station Of Origin: Hong Kah North NPP 370 Bukit Batok Street 31 #01-201 SINGAPORE 650370

2 of 3 Report No. T/20191202/2053

Tel No: 1800-5679999

#### CONTINUATION OF REPORT

Any Pedestrian I	n Involved					
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA			
Driver	THE REPORT AND ADDRESS OF	17/4/17/90				
Name	SAHLAN BIN SALLEH			ID No		S1439982H
Related Vehicle	SHD4003A (Car)			Contact No.		88141048
Hospital/Clinic	FAMILY CARE CLINIC PTE LTD		D	Class Drivin Licen Expiry	g ce &	Class: 3,4 Date of Expiry: NIL
Date Treatment	02/12/2019 Da			harge	NIL	
No. of Days granted Medical Leave 03			Degree of		Slight	

## Brief Details.

On 29/11/2019 at about 1900hrs, I was travelling Airport Boulevard towards Airport Terminal 1. At that point of time, it was raining. I have a passenger with me onboard heading to the airport as well. Suddenly I was collided from the rear. Based on my observations, the van collided to the rear of the Volvo vehicle which is at my rear. Subsequently the collision impacts causes it to collide to the rear of my vehicle. After the accident occurred, I check with my passenger if his doing fine, which he informed that he does not require any medical attention. Thus I alighted from my vehicle, I exchanged particulars with the involved parties. Subsequently Traffic police & Ambulance came, the traffic police had issued me a copy of NP 323 that states my in-car camera SD Card was provided to aid them in the investigations. I was then conveyed to Changi General Hospital and was warded for 2 days. Later on I went to the clinic as well and got my self 3 days of MC. My Taxi was towed to the Traffic police compound.

Volvo Driver details as follows: Chan Hon Chou Stanley S7426397F

Toyota Van Driver details as follows: Sivakumar S7643089F





Police Station Of Origin: Hong Kah North NPP 370 Bukit Batok Street 31 #01-201 SINGAPORE 650370 Tel No: 1800-5679999 3 of 3 Report No. T/20191202/2053

CONTINUATION OF REPORT

# Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: J / Sgt 2 BENJAMIN LEE CHAI JUN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 02/12/2019 13:15
Officer In Charge Of Case:	Classification Of Case:
TP/GIT/	
Sgt 2 MUHAMMAD ABDILLAR STATE CONTACT NO.: 92209878	
Authentication Stamp NP168	
SIGNA	TURE