# 清河

## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761 Tel: 67556142 Fax: 67557719

Email: chmotor@singnet.com.sg

11 7 JAN 2020

Your Ref:

THE MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
SINGAPORE

WITHOUT PREJUDICE

Singapore

Dear Sir / Madam

T/ACCIDENT INVOLVING M/V SKX4148A & SHA6889M ON 03/12/2019 ALONG YIO CHU KANG RD.

We are authorized by the owner of SKX4148A for his/her/their above claims.

As you are the insurer of SHA6889M, we therefore wish to seek your compensation. Quantum of the claims as follow:-

COST OF REPAIR	: S\$	5078.31	(As recommended by your appointed surveyor)
LOSS OF INCOME (Tuition car)	: S\$	600.00	(\$100/day x 5+1)
HIRE OF VEHICLE 6 DAYS	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	5678.31	
		========	

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,

### <u>LETTER OF AUTHORISATION</u> (FOR PROPERTY DAMAGE CLAIM ONLY)

Re:	Motor Insurance Claim SKX4148A
	in respect of the traffic accident on3/12/2019
	at/along Yio Chu Kang Road
	I/We, Koh Tian Poh
	NRIC S0981699B of Blk 100 #18-186 Whampoa Drive
	Singapore 320100
	owner of motor vehicle SKX4148A , insured by NTUC Income Insurance
	Co-operative Ltd under policy no. 5109177821
	hereby authorise M/s CHENG HOE MOTOR PTE LTD on Blk 1019 Yishun
	Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
	my/our claim against the owner /driver of motor vehicle SHA6889M in respect
	of the above-mentioned accident.
	I/We further authorise that any payment due to me/us from the aforesaid claim is to be
	directed to my/our abovenamed representative.
	And I/We hereby indemnify my/our abovenamed representative against any claim
	and/or damage which may arise from any action taken on my/our behalf.
	I/We affirm all the above by my/our signature below.
	Signed:
	Date 4/12/2019



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

#### DISCHARGE RECEIPT

CLAIM REFERENCE

D19007700MFSH/1

**ACCIDENT DATE** 

03/12/2019

ACCIDENT LOCATION

YIO CHU KANG RD INFRONT UNIT 226

**INSURED** 

COMFORT TRANSPORTATION PTE LTD

**INSURED DRIVER** 

CHO FEY CHUI (CAO FEICUI)

**INSURED VEHICLE** 

SHA 6889M

**INVOLVED PARTY** 

SKX 4148A

SETTLEMENT SUM

\$5,678.31

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

st Payment To Be Made Payable To CHENG HOE MOTOR PTE LTD st

CLAIMANT: KOH TIAN POH

Signature and Date:

WITNESS: Phua Lian the

Signature and Date:

## **Cheng Hoe Motor Pte Ltd**

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg GST:201001158E RCB NO:201001158E

FAX: 65073849

M/S: MS FIRST CAPITAL INSURANCE LTD

> 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877

TEL: 65073848

ATTN: Motor Claim Department

TP-FC

Third Party Claim Type: Accident Date: 03/12/2019

WS Ref:

TP Veh Reg No: SHA6889M

Final Repair Bill

Claim No: ES1992360

NO: PS2000012 Date: 15 Jan 2020

Policy No: 5109177821 Veh Reg No: **SKX4148A** 

Make/Model: TOYOTA AQUA

HYBRID 1.5G CVT

PAGE:1 Description Quantity | List Price Amount **S**\$ <u>S\$</u> To Supply all replaced parts, all necessary and agreed labour & 1 PC S\$ 4,746.08 S\$ 4,746.08 miscellaneous charges.

(As recommended by your appointed surveyor)

Total S\$ 4,746.08 Add GST @ 7% 332.23 Total Amount payable S\$ 5,078.31

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

#### Jia Le (LKK Auto)

From: Jason Tea < JasonTea@msfirstcapital.com.sq >

**Sent:** Friday, 22 May 2020 4:50 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Quantum for Settlement Agreed [Express Settlement via LKK] - D19007700MFSH //

Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND

SKX4148A ON 03/12/2019]

Dear Jia Le,

We refer to your email dated 07 Feb 2020.

Have spoken to June of Cheng Hoe, the \$100.00 is for LOU and LOI.

We agree to your proposal of settlement sum @ \$ 5,678.31.

Please proceed.

Regards Jason Tea Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be **www.msfirstcapital.com.sg**.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is: motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

**Sent:** Friday, 22 May 2020 3:35 pm

**To:** Jason Tea < JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jason,

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 15 May 2020 9:00 AM

To: 'Jason Tea'
Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH //

Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jason,

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

**Sent:** Monday, 20 April 2020 1:47 PM

To: Jason Tea Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH //

Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jason,

TP did not have video footage.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [mailto:JasonTea@msfirstcapital.com.sg]

**Sent:** Monday, 20 April 2020 9:08 AM

To: Jia Le (LKK Auto)

Cc: Admin A

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jia Le,

TP workshop have any video? Please ask.

Regards Jason Tea Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be **www.msfirstcapital.com.sg**.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is: motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

**Sent:** Monday, 20 April 2020 8:45 am

To: Jason Tea < Jason Tea @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH //

Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jason,

We have seek mandate quantum on 07/02/2020.

Kindly let us have your mandate approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 26 March 2020 2:02 PM

To: Jason Tea Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007700MFSH //

Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/2019]

Dear Jason,

We have seek mandate quantum on 07/02/2020.

Kindly let us have your mandate approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 7 February 2020 10:09 AM

To: Jason Tea Cc: Admin A

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON 03/12/2019]

Claim No: D19007700MFSH LKK Ref: CC4/FCI19021573/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 6889M AND SKX 4148A ON 03/12/2019

We refer to the above matter.

Insured driver opened door and resulted accident. Liability not in driver's favour.

We seek your approval to offer Third Party repairer "CHENG HOE MOTOR PTE LTD" at \$5,678.31(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,473.21	\$ 5,078.31
2. Loss of Income(Tuition car) (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
Total	\$ 6,073.21	\$ 5,678.31

Surveyor recommended 05 days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.





Best Regards,

**Chan Jia Le** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [mailto:JasonTea@msfirstcapital.com.sg]

Sent: Friday, 27 December 2019 12:35 PM

To: Jia Le (LKK Auto)

Cc: Admin A

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON 03/12/2019]

Dear Jia Le,

Please refer to my email to Cheng Hoe Motor.

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3860 | Fax No.: 6507 3849 | Email: <u>JasonTea@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C **A Member of MS&AD Insurance Group** 

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have

received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

**Sent:** 24 December 2019 15:15

To: Jason Tea < Jason Tea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON 03/12/2019]

Claim No: D19007700MFSH LKK Ref: CC4/FCI19021573/Kda3

Dear Sirs/Madam,

#### ACCIDENT INVOLVING SHA 6889M AND SKX 4148A ON 03/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver passenger opened door and resulted accident.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6740 5702 | email: Jiale@lkkauto.com | fr

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 24 December 2019 9:45 AM

To: <u>JasonTea@msfirstcapital.com.sg</u>
Cc: Jia Le (LKK Auto); Admin A

Subject: RE: NEW SURVEY ASSIGNMENT - SKX4148A OUR REF: D19007700MFSH // EXPRESS

**SETTLEMENT** 

YOUR REF: D19007700MFSH LKK REF: CC4/FCI19021573/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 4148A at M/s Cheng Hoe Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

#### To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Friday, 6 December 2019 2:32 PM

To: 'assignments@lkkauto.com' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>

Subject: NEW SURVEY ASSIGNMENT - SKX4148A OUR REF: D19007700MFSH

Dear LKK

Survey assignment for your handling.

Thanks and Regards,

SK Teo

**Motor Claims Dept** 

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="www.msfirstcapital.com.sg">www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Teo Swee Keong

Sent: Friday, December 6, 2019 2:29 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Cc: Jason Tea < Jason Tea @msfirstcapital.com.sg >

Subject: RE: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your email.

#### Thanks and Regards,

SK Teo

**Motor Claims Dept** 

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

A Member of MS&AD INSURANCE GROUP Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="www.msfirstcapital.com.sg">www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) < <a href="mailto:chmotor@singnet.com.sg">chmotor@singnet.com.sg</a>>

Sent: Friday, December 6, 2019 12:45 PM

To: Teo Swee Keong < Teo Swee Keong @msfirstcapital.com.sg >

Cc: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sirs.

Our selection as below:-

#### 1. LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey asap. Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Teo Swee Keong

Sent: Friday, December 06, 2019 11:58 AM

To: mailto:chmotor@singnet.com.sg

Cc: Jason Tea

Subject: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sirs.

We refer to your survey request dated 06/12/2019.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="www.msfirstcapital.com.sg">www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Aini Binte Md Min < Aini@msfirstcapital.com.sg>

Sent: Friday, December 6, 2019 11:28 AM

To: Teo Swee Keong < Teo Swee Keong @msfirstcapital.com.sg >

Subject: FW: REMINDER (1) - Repair Survey (Single Joint Expert) - SKX4148A

PRI - D19007700MFSH/CTPL

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) < <a href="mailto:chmotor@singnet.com.sg">chmotor@singnet.com.sg</a>>

Sent: Friday, December 6, 2019 10:57 AM

To: Teo Swee Keong < Teo Swee Keong @msfirstcapital.com.sg >

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: REMINDER (1) - Repair Survey (Single Joint Expert) - SKX4148A

#### **RE-SEND**

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Thursday, December 05, 2019 11:49 AM

To: Teo Swee Keong

Cc: Jason Tea; Motor Claims

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A

Hi Mr Teo,

Sorry, the correct report is attached.

Thank you.

Rgds
June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Teo Swee Keong

Sent: Thursday, December 05, 2019 11:44 AM

**To:** mailto:chmotor@singnet.com.sq **Cc:** Jason Tea; Motor Claims

Subject: FW: Repair Survey (Single Joint Expert) - SKX4148A

Dear June

Please refer to as per attached – is different case as per below email requested.

Kindly assist.

Thanks and Regards,

SK Teo Motor Claims Dept MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="www.msfirstcapital.com.sg">www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) < <a href="mailto:chmotor@singnet.com.sg">chmotor@singnet.com.sg</a>>

Sent: Wednesday, December 4, 2019 4:18 PM

To: Motor Claims < Motor Claims @msfirstcapital.com.sg >; Motor Claims

<Motor Claims@msfirstcapital.com.sg>

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A

Dear Sir,

OUR CLIENT - SKX4148A DOA - 03.12.2019 @4.35pm YR INSURED - SHA6889M ( COMFORT TAXI)

KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards June Cheng Hoe Motor Pte Ltd Blk 1019 Yishun Ind Park A 01-374, Singapore 768761 Tel:67556142

Fax: 67557719

This email has been checked for viruses by AVG antivirus software.  www.avg.com