ASS, REC, BY:		REF: cs/123	19021565/ GSF307	Special Inito	action:
From (Person):		ASSIC	NMENT (Office)	Date/Ti	me 6.12.19 1-4pm
Estimated Cost: OD TP WS I To Inspect Vehi	TP RES / OD)	SJZ 3263	Bill to: MV / CS	N	HC 8335 X
at Workshop me	Em S	101-12/19		Tet: 910	18302
Policy No: Sum Insured:			Claim No: Excess:		
Make of Veh. (Client's Record) CA / REV / Date/Time: 6-1	REP. / REV 2 L:19 /-h	HRS Person Cont	noted Bornard	302000 91100	3-12-2019 Endocrement:
Date/Time			imate	P M.H. P. J. 2019.	
10/12/19	@ 12:00 proceso	kpm ch denet	selved with	Burerd,	don't want

Melver

\$ 3,000/- 45

361

Summer Lee (LKK Auto)

From:

Gabriel Wee <Gabriel@iii.com.sg>

Sent: To:

Friday, 6 December, 2019 1:21 PM Nivitha (LKK Auto)

Subject:

RE: OUR REF.: E21-112311.19 (SJZ 3253L @ 03/12/2019)

III'S REF NO : SHC

8335X

Yes,

Forward you the email.

Best Regards, Gabriel Wee



Singapore 049711 Tel: 6347 6100, Ext – 248

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: 06 December, 2019 12:37 PM To: Gabriel Wee <Gabriel@iii.com.sg>

Subject: RE: OUR REF.: E21-112311.19 (SJZ 3253L @ 03/12/2019) III'S REF NO : SHC 8335X

Dear Gabriel,

Kindly check below assignment is it assign to us?

Best Regards

Shiau Chan

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EM Auto [mailto:emautosolution@singnet.com.sg]

Sent: Friday, 6 December 2019 12:33 PM

To: assignments@lkkauto.com

Subject: FW: OUR REF.: E21-112311.19 (SJZ 3253L @ 03/12/2019) III'S REF NO: SHC 8335X

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 4 December, 2019 12:24 PM

To: Sally Chong <sallychong@visionlawllc.com>; Manivel Priyadarshini <manivel@iii.com.sg>; Gabriel

Wee < Gabriel@iii.com.sg>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; Andrew Lim <Andrew@iii.com.sg>;

derekkeh@singnet.com.sg; Tanvin13@yahoo.com.sg

Subject: RE: OUR REF.: E21-112311.19 (SJZ 3253L @ 03/12/2019) III'S REF NO : SHC 8335X

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SJZ3253L and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You

Best Regards, **Gabriel Wee**



From: Sally Chong [mailto:sallychong@visionlawllc.com]

Sent: 04 December, 2019 11:12 AM

To: Motor Claim - III < motorclaim@iii.com.sg >; Manivel Priyadarshini < manivel@iii.com.sg >; Gabriel

Wee <Gabriel@iii.com.sg>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; Andrew Lim <Andrew@iii.com.sg>;

derekkeh@singnet.com.sg; Tanvin13@yahoo.com.sg

Subject: RE: OUR REF.: E21-112311.19 (SJZ 3253L @ 03/12/2019) III'S REF NO: SHC 8335X

VERY URGENT

Dear Sir

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: FOO HAI HWEF

ACCIDENT INVOLVING SJZ 3253L & SHC 8335X ON 3 DEC 2019 ALONG WEST GATE DROPOFF POINT AT ABOUT 11:57 HRS

Thank you for your email of even date below with your list of surveyors.

Our client confirms the appointment of LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue

E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,

Singapore 575722

Contact

Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX: 6535-6802

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 4 December, 2019 9:14 AM

To: Sally Chong; Manivel Priyadarshini; Gabriel Wee

Ce: 'EM Solution Pte Ltd'; Andrew Lim

Subject: RE: OUR REF.: E21-MISC.19 (SJZ 3253L @ 03/12/2019) III'S REF NO: SHC 8335X

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



Tel: 6347 6100, Ext – 248

From: Sally Chong [mailto:sallychong@visionlawllc.com]

Sent: 03 December, 2019 3:46 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Gabriel

Wee <Gabriel@iii.com.sg>

Ce: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; Andrew Lim <Andrew@iii.com.sg>

Subject: OUR REF.: E21-MISC.19 (SJZ 3253L @ 03/12/2019) III'S REF NO : SHC 8335X

Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: FOO HAI HWEE

ACCIDENT INVOLVING SJZ 3253L & SHC 8335X ON 3 DEC 2019 ALONG WEST GATE DROPOFF

POINT AT ABOUT 11:57 HRS

We are instructed by FOO HAI HWEE to notify you of a road traffic accident ON 3 DEC 2019 ALONG WEST GATE DROPOFF POINT AT ABOUT 11:57 HRS involving our client's vehicle registration number SJZ 3253L and vehicle registration number SHC 8335X driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)

FAX: 6535-6802

C.c.: VEHICLE OWNER OF SHC 8335X

COMFORT TRANSPORTATION PTE LTD

383, Sin Ming Drive, GAS BUILDING, Singapore 575717

VISION LAW LLC

Advocates & Solicitors
(Incorporated with limited lie

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413 Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413 Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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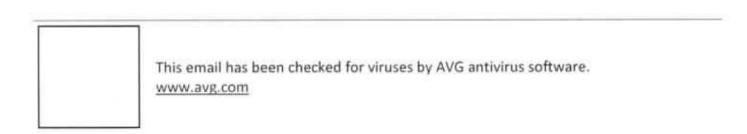
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Registration No. 198703792-K



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	305E	
Vehicle No.:	SJZ3253L	
Vehicle to be Exported:	No	
Intended Deregistration Date:	08 Dec 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	ESTIMA HYBRID 2.4X A	
Primary Colour:	Purple	
Manufacturing Year:	2010	
Engine No.:	2AZH549575	
Chassis No.:	AHR207049742	
Maximum Power Output:	110.0 kW (147 bhp)	
Open Market Value:	\$47,044.00	
Original Registration Date:	21 Sep 2010	
First Registration Date:	21 Sep 2010	
Transfer Count:	2	
Actual ARF Paid:	\$28,227.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	20 Sep 2020	
PARF Rebate Amount:	\$14.113.00	
COE Expiry Date:	20 Sep 2020	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$35,909.00	
COE Rebate Amount:	\$2,812.00	
Total Rebate Amount:	\$16,925.00	

The information contained herein is correct as at 08 Dec 2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	04/12/2019 11:09
Date Of Accident	03/12/2019 11:55
Exact Location Of Accident	WEST GATE DROP-OFF POINT
Country/State of Loss	SINGAPORE
defent in a second of the control of	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SJZ3253L
Insured/Policyholder	
Name Of Registered Owner	FOO HAI HWEE
NRIC No	S1518305E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-88669646
Alternative Phone No	OFFICE-88669646
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	ESTIMA
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101045420-01
Cover Note Number	
Driver	
Name of Driver	FU WANNI
NRIC No	S8531621D
Date Of Birth	29/09/1985
Occupation	OUTDOOR
Date Of Driving Pass	28/09/2009
Driving Experience	10 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-88669646
Fax Number	

NOEMAIL

Address

BLK 619 BUKIT PANJANG RING ROAD

#04-812 SINGAPORE

Postcode

670619

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: MUHAMMAD AMIRUL BIN ANUAR

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WILL SEND TO NTUC

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHC8335X

Vehicle Make/Model/Colour

Details Of Properties

REFER ATTACHED

Vehicle Category

Name of Driver

LEONG CHOY THIM

NRIC/Passport Number

S6838394C

Contact Number

86868394

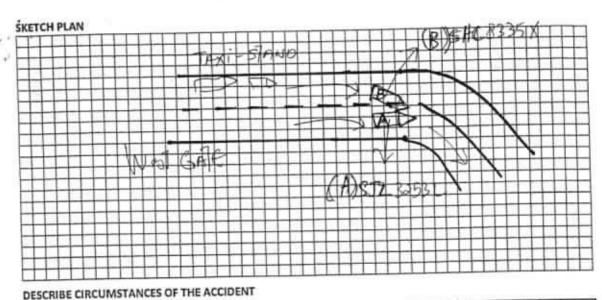
TAXI

Address

Postcode

Insurance Company Name

Nature Of Damage No. Of Passenger (Including Driver)



was driving As 9 was driving 1010 Drob-off WasT from the 8335 X a sudden - a tax1 SHC Dut 07 the DOD-6 lane and collided Swerveb over SIAND the material Fyi, during - 8ide Door. my verticle was slow moving, after the impact accident VEHICLE and occhange my particulars with taxi driver. chuim against Tlomty incident driver informed he to damates. The taxi him for my against damages

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	04/12/2019 11:09
Date Of Accident	03/12/2019 11:55
Exact Location Of Accident	WEST GATE DROP-OFF POINT
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJZ3253L
Insured/Policyholder	
Name Of Registered Owner	FOO HAI HWEE
NRIC No	S1518305E
Email Address	NOEMAIL
Mobile Phane No	(LOCAL) +65-88669646
Alternative Phone No	OFFICE-88669646
Vehicle Particulars	
Manufacturer	тоуота
Model	ESTIMA
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101045420-01
Cover Note Number	
Driver	
Name of Driver	FU WANNI
NRIC No	S8531621D
Date Of Birth	29/09/1985
Occupation	OUTDOOR
Date Of Driving Pass	28/09/2009
Driving Experience	10 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-88669646
Fax Number	

NOEMAIL

Address

BLK 619 BUKIT PANJANG RING ROAD

#04-812 SINGAPORE

Postcode

670619

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

2

Number of Passengers (Including Driver) Passenger 1

NAME:

: MUHAMMAD AMIRUL BIN ANUAR

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WILL SEND TO NTUC

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour

SHC8335X

Details Of Properties

REFER ATTACHED

Vehicle Category

TAXI

Name of Driver

LEONG CHOY THIM

NRIC/Passport Number

S6838394C

Contact Number

86868394

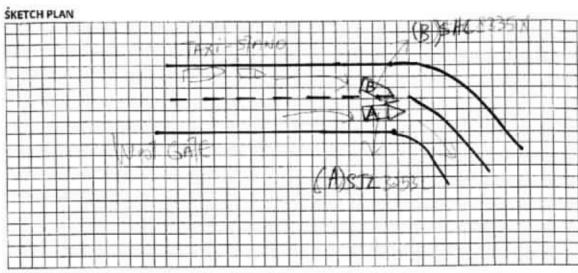
Address

Postcode

Insurance Company Name

Nature Of Damage No. Of Passenger (Including Driver)

Sketch Plan Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

	ON 3/12/19 at about 11.57 An 9 was driving my vetticle-
3JZ 32	53 L alloy WwT GAE Drop-off Point. As 9 was driving into
the Dio	o-off but of a sudden - a tux1 stc 8335 X from the left side
of the	FAXI STAND Lot SWERVED OVER to my lane and collided
onto in	in Verticle lef-side Door. Fyi, during the material time
of acc	ident my verticle was slow moving, after the impact. I
Stoppe	or my Vetticle and exchange my particulars with taxi drivere.
9 ne	portion this incident to Typroty chatin against SHC 8335 X
for	my dampies. The taxi driver informed he to lodgets a
repo	viagainst him for my damages.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FII

NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

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- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages]; and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722 64584560 of the following: Tel: 64560226 Fax: Registration No: 201016308 to resurvey before latter spray painting . To display damaged par 06.11.2019 · Parts prices are subject to d Foo Hai Hwee Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed. Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer REPAIR ESTIMATE FOR TOYOTA ESTIMA - SJZ 3253 L Signature: Date: LH front fender 542.70 X 1 pc. 298.10 X LH front fender inner shield 1 pc. 266.50 / 1 pc. LH front fender lower garnish Kul 1.339.40 / 1 pc. LH front door 96.20 LH front door hinges 100 192.40 2 pcs. LH front door stopper X NN 144.80 1 pc. LH front door lower garnish 538.20 / 1 pc. 1 pc. LH front door mirror assy X 762.30 LH front door outer handle 94.90 1 pc. LH front door inner lock 543.50 1 pc. 1 pc. LH front door rubber 470.80 LH front door inner lower trim X 1 pc. 136.20 LH front door gear regulator w motor 455.30 1 pc. LH front door channel felt 1 pc. 178.80 LH front door inner trim X 786.20 1 pc. X Repart 1 pc. LH rear door 1,339.40 LH rear door lower garnish / LA 525.60 / 1 pc. NN LH rear door rubber X 1 pc. 470.80 X REport. 1 pc. LH side skirt panel 482.40 LH side skirt panel rubber trim X NN 105.20 1 pc. 9.673.50 Less 25% 2,418.38 7,255.13 1 set LH front door inner trim clips 45.00 SN LH front door lower garnish clips 1 set 30.00 SN LH rear door lower garnish clips 30.00 SN 135 1 set 1 set LH front fender lower garnish clips > 30.00 SN 60.00 X NN 1) Check electrical wirings. 200.00 60 2) Transfer LH front and doors mechanisms. 3) Repair accident damages and renew above parts. 1,100.00 400 1,100.00 60 760 4) Spray paint on accident affected portions. Rust proofing on accident affected portions. 140.00 × ~~ Grange rupair photos.

Star repair photos.

Grange - 82880282 9,990.13 3740.84 13692.46

E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722

Tel: 64560226

Fax: 64584500

Registration No: 201016308K

07.12.2019

Foo Hai Hwee

SUPPLEMENTARY REPAIR ESTIMATE FOR TOYOTA ESTIMA - SJZ 3253 L

1 pc. 1 pc.	LH front shock absorber X LH front knuckle arm	485.70 552.45	A
1 pc.	LH front wheel bearing / MC	174.70	iA.
1 pc.	LH front drive shaft X A/N	1,830.25	A.
	V /V'	3,043.10	
	Less 25%	760.78	131.02
	EDOLOGIA DE CONTROL DE	2,282.33	
1 pc	En none sport nin	580.00	SN A
1 pc	LH front tyre X NN	380.00	SN A
1)	Lower front suspension to facilitate repair	360.00	А
2)	Computerize wheel alignment	60 100.00	A
-01	\$	3,702.33	

381.02

3610.44 2%: 280 3000

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	OLDER TRAC	KING					February Communication Communi
Case	Notified	Est Submitted	Ad) Assigned	Ad) Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2019 13:59 Edit Reg		06 Dec 2019 00:00 Edit Adj Rpt	S\$3,000.00 Edit Estimates	\$\$3,000.00 View Fipt		Pending for Survey Report Cancel Case
31	Main	Refe	rence	Claim Detai	ils	Documents	Show All
CLAIM SU	BFOLDER DET	AILS			[Created by	adjuster]	
Insured:	+, Co. Reg.	No.: -					
Main Claimant:	FOO HAI H	WEE, ID: \$15183	805E				
Vehicle Reg No.:	SJZ3253	Ľ		Date of Lo	oss: 03/12/2019 ([110 Months		.TA Reg Date (Man Yr))
Claim Type	TP			Policy/Cov Note No.:	er		
Vehicle Rep No. (Insured):	SHC8335X			Policy No. (Claimant			
				Excess:			
Repairer:	Em Solutio	n Pte Ltd (160 Si	Ming) (HQ) 160	Sin Ming Drive, #03	-19 Sin Ming Autor	city, 575722 Sin Min	g - Tel:
Handling Insurer:	2 1-511V-A-1-012	NUMBER ASSESSMENT	Contract that the	Tel: 63476100 [H	THE PERSON NAMED IN COLUMN		
Adjuster:	LKK Auto C	Consultants Pte Lt	d (HQ) - Tel: 6256	-3561 [Handled b	y XING GUO QIA	NG] [Final Rp	t due 17/12/2019]
ASSOCIAT	ED MAIL REC	EIVED				View All	Compose Case Mail
There are n	o mail for this c	ase.					
ALL ASSO	CIATED TASK	rs≡			View All Se	arch Tasks Create	New Task Complete
Due Dat	e Priority	Type Task G	oup Subject	Handler As		Completed On	Created On Done

Claim Documents

*SJZ3253L [SHC8335X] TP FOO HAI HWEE Dec 3 2019 12:00AM [-] Em Solution Pte Ltd (160 Sin Ming)

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Documents Checklist

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LKK Auto Consultants Pte Ltd (Co Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III19021565/GSF3E2

Date: 20/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No :

SJZ3253L

Insured Vehicle No:

SHC8335X

Date of Loss:

03/12/2019

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJZ3253L

Make & Model:

TOYOTA ESTIMA, 2.4 (A) 21/09/2010 (Man. Year: 2010) Engine No: Chassis No:

Odometer:

2AZH549575 AHR207049742

279607 km

Reg. Date: Colour:

Silver

Engine Capacity:

2362 cc Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

215/55 R17

Rear Tyre Size:

215/55 R17

Front Tyre Size: Front Left Side: Front Right Side:

Goodyear 6 mm Goodyear 6 mm

Rear Left Side: Rear Right Side: Goodyear 6 mm Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,632.45	2,440.45	8,192.00	77.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	1,300.00	1,760.00	57.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,692.45	3,740.45	9,952.00	72.68
Approved Total (Overridden) (S\$)		3,000.00		
(S\$)	13,692.45	3,000.00	10,692.45	78.09
+ GST 7.00/7.00% (S\$)	958.47	210.00	748.47	78.09
Nett Amount (S\$)	14,650.92	3,210.00	11,440.92	78.09

INSPECTION

Date of Assignment:

06/12/2019

Date Inspected:

06/12/2019 Inspected At:

Em Solution Pte Ltd (160 Sin Ming)

(HQ)

160 Sin Ming Drive, #03-19 Sin Ming

Autocity

Singapore 575722

Estimated Period of Repair:

4.0 days

Adjuster: XING GUO QIANG Manager: Hiew May Fung Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Dec 2019)

Parts: M1-MPV TOYOTA ESTIMA 2.4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJZ3253L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Pa	rticulars	Condition	Repairer's	Amount
1	1	*LI	H FRONT FENDER	Repair	542.70 FL	*-FL
2	1	*LI	H FRONT FENDER INNER SHIELD	Not Necessary	298.10 FL	*-FL
3	1	*LI	H FRONT FENDER LOWER GARNISH	Cut	266.50 FL	*266.50 FL
4	1	*LI	H FRONT DOOR	Buckled	1,339.40 FL	*1,339.40 FL
5	1	11,000	H FRONT DOOR HINGES	Bent (1Pc Only)	192.40 FL	*96.20 FL
6	1	*LI	H FRONT DOOR STOPPER	Not Necessary	144.80 FL	*-FL
7	1	*LI	H FRONT DOOR LOWER GARNISH	Missing	538.20 FL	*538.20 FL
8	1	*LI	H FRONT DOOR MIRROR ASSY	Not Necessary	762.30 FL	*-FL
9	1	*LI	H FRONT DOOR OUTER HANDLE	Not Necessary	94.90 FL	*-FL
10	1	*LI	H FRONT DOOR INNER LOCK	Not Necessary	543.50 FL	*-FL
11	1	*L)	H FRONT DOOR RUBBER	Not Necessary	470.80 FL	*-FL
12	1	•LI	H FRONT DOOR INNER LOWER TRIM	Not Necessary	136.20 FL	*-FL
13	1	*LI	H FRONT DOOR GEAR REGULATOR W MOTOR	Not Necessary	455.30 FL	*-FL
14	1	*LI	H FRONT DOOR CHANNEL FELT	Not Necessary	178.80 FL	*-FL
15	1	*LI	H FRONT DOOR INNER TRIM	Not Necessary	786.20 FL	*-FL
16	1	*LI	H REAR DOOR	Repair	1,339.40 FL	*-FL
17	1	*LI	H REAR DOOR LOWER GARNISH	Cut	525.60 FL	*525.60 FL
18	1	*LI	H REAR DOOR RUBBER	Not Necessary	470.80 FL	*-FL
19	1	*LI	H SIDE SKIRT PANEL	Repair	482.40 FL	*-FL
20	1	*LI	H SIDE SKIRT PANEL RUBBER TRIM	Not Necessary	105.20 FL	*-FL
21	1	*8	ET LH FRONT DOOR INNER TRIM CLIPS	Necessary	45.00 FS	*45.00 FS
22	1	*8	ET LH FRONT DOOR LOWER GARNISH CLIPS	Necessary	30.00 FS	*30.00 FS
23	1	*8	ET LH REAR DOOR LOWER GARNISH CLIPS	Necessary	30.00 FS	*30.00 FS
24	1	*8	ET LH FRONT FENDER LOWER GARNISH CLIPS	Necessary	30.00 FS	*30.00 FS
25	1	*LI	H FRONT SHOCK ABSORBER	Not Necessary	485.70 FL	*-FL
26	1	*LI	H FRONT KNUCKLE ARM	Not Necessary	552.45 FL	*-FL
27	1	*LI	H FRONT WHEEL BEARING	Necessary	174.70 FL	*174.70 FL
28	1	*LI	H FRONT DRIVE SHAFT	Not Necessary	1,830.25 FL	*-FL
29	1	*LI	H FRONT SPORT RIM (LOCAL REPAIR)	Scratched	580.00 FS	*100.00 FS
30	4	*1.1	H FRONT TYRE	Not Necessary	380.00 FS	*-FS

Sub Total (S\$) 13,811.60 3,175.60 - List Item Discount on L Items 25.00/25.00% (S\$) 3,179.15 735.15

Total Parts (S\$) 10,632.45 2,440.45

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

	Lab.Type	Repairer's	Amount
		1000000	
WIRINGS	New	60.00	0.00
T AND DOORS MECHANISM	New	200.00	60.00
AMAGES AND RENEW ABOVE	New	1,100.00	400.00
CIDENT AFFECTED PORTIONS	New	1,100.00	700.00
ACCIDENT AFFECTED PORTIONS	New	140.00	0.00
ENSION TO FACILITATE REPAIR	New	360.00	80.00
L ALIGNMENT	New	100.00	60.00
Gross Labou		3,060.00	1,300.00
		Gross Labour Cost (S\$) Report was unsubmitted during this print-out.	

< END OF ESTIMATES >