

ASS. REC. BY:

REF:

CS/FWD19021557/Kvf3

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Vanessa Chan

of

FWD

Date/Time:

06/12/19 @ 8:52a

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGG 7958X

Insured:

SJC 87645

at Workshop m/s

788 Motor

Tel:

9736 7903

of

BLK 5035 ANK Ind Park 2 #01-35f

Policy No:

PNPV20R-00003553

Claim No:

1201900037832

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

LWPI

09/12/19 after 10am

D.O.A.

03/12/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

06/12/19 @ 11.08am

Person Contacted:

Mei Hua

Vehicle IN/OUT

Date/Time

Action/Instruction

Tahong? (✓)

SGG 7958X - X

SJC 87645 - X

10/12/19

@ 1041am Mei Hua said pass to lawyer

10/12/19

Send preli revised via meriman

ASS. FILE BY:

REF:

FWD

Kenneth

ASSIGNMENT

From:

Date:

09/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SGG 7958X

at Workshop m/s:

T.B.S. Motor

of

BIK 5035 ANKE Ind Park 2 #01-35F

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

after 10am

Remark: The veh had commenced its

repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

WPI

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGG 7958X

Vt Regn:

05 06

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

NPV

Make:

Toy wish

C.C.

1794

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

313763

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ENE 10 0305965

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD M/Rim or

Tyre Size:

F:

R5165R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

CST

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

3/12/19

D.O.I.

9/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S RM

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

26/12 11.00 AM @ 1850 email & cashman (Ref: 1949, 5170)

RECEIVED 26 DEC 2019

Date/Time, File Pass to?

☐

Preli. Report

Ij

☐

Final Report

Date/Time, File Return to?

26/12 - typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Week end (\$

Survey Fee:

200

Transportation:

50

\$ + FS, SI

50

Flakes

Other

4

TOTAL

Report Format:

Merimen

Lump Sum / L.S. (\$)

1850/-

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|---|---------------|--|---------|--|-------------|---|
| Main | 06 Dec 2019 Edit Reg | | 06 Dec 2019 00:00 Edit Adj Rpt | | Last:IA 10 Dec 2019 14:10 | | Pending for Survey Report Cancel Case |

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

| | | | |
|-----------------------------|---|------------------------|--|
| Insured: | ONG CHIN SOON, ID: S8905835Z | | |
| Main Claimant: | HM LIMO PTE LTD, Co. Reg. No.: 201527887G | | |
| Vehicle Reg. No.: | SGG7958X | Date of Loss: | 05/12/2019 00:00 - :59 |
| Claim Type: | TP / 1201900037832 | Policy/Cover Note No.: | PNPV2019-00003553 (Comprehensive) Coverage: 12/02/2019 - 29/02/2020 |
| Vehicle Reg. No. (Insured): | SJC8764S | Policy No. (Claimant): | |
| | | Excess: | |
| Repairer: | T & S Motor Service - Amk (HQ) Block 5035 Ang Mo Kio Industrial Park 2 #01-357, 569538 Ang Mo Kio - Tel: 64845518 | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/12/2019] | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|

No results.

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Friday, 6 December 2019 8:52 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: lionel.tan@fwd.com; motorclaims.sg@fwd.com
Subject: Notice to conduct pre-repair inspection - Your insured: SJC 8764S - Our ref: SGG 7958X/TSS/ca

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

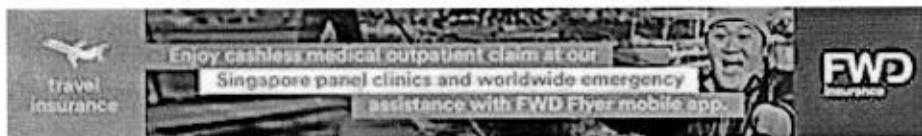
Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg

*09/12/19 @ after 10am
Nui Hwa
✓ egx.
06/12/19 @ 11.08am*



From: Venessa Chan - SGUser
Sent: Friday, December 6, 2019 8:51 AM
To: Candice Lee; Lionel Tan Tian Pei - SGUser
Cc: Motor Claims SG - SG Common
Subject: Notice to conduct pre-repair inspection - Your insured: SJC 8764S - Our ref: SGG 7958X/TSS/ca

WITHOUT PREJUDICE

Dear Candice,

Please note that the date of accident is 03.12.2019.

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK Auto Consultants**, to conduct the pre-repair survey (PRS) on your client's vehicle,

SGG7958X. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.*

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

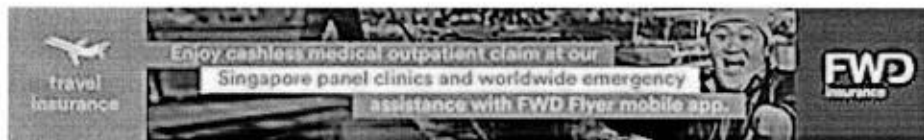


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Candice Lee [<mailto:accident@kscgp.com>]

Sent: Thursday, December 5, 2019 10:14 PM

To: Lionel Tan Tian Pei - SGUser

Cc: Motor Claims SG - SG Common

Subject: RE: Notice to conduct pre-repair inspection - Your insured: SJC 8764S - Our ref: SGG 7958X/TSS/ca

Dear Lionel,

We refer to your email below.

We enclose herein the 2nd notice to conduct pre-repair inspection. Our client is not agreeable to your proposed list of surveyors.

Thank you!

Regards,

Candice

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscgp.com

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From: lionel.tan@fwd.com [<mailto:lionel.tan@fwd.com>]

Sent: Thursday, 5 December, 2019 6:11 PM

To: accident@kscgp.com

Cc: motorclaims.sg@fwd.com

Subject: RE: Notice to conduct pre-repair inspection - Your insured: SJC 8764S - Our ref: SGG 7958X/TSS/ca

Without Prejudice

Dear Sirs,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Candice Lee [<mailto:accident@kscgp.com>]

Sent: Thursday, 5 December 2019 5:15 PM

To: Motor Claims SG - SG Common

Subject: Notice to conduct pre-repair inspection - Your insured: SJC 8764S - Our ref: SGG 7958X/TSS/ca

Dear Sirs,

We refer to the above matter.

We enclose herein the notice to conduct pre-repair inspection for your necessary action.

Thank you!

Regards,

Candice

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0979 / Fax: 6538 3708

Email: accident@kscgp.com

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This email has been scanned by the MxScan Email Security System.

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Your Ref : SJC 8764S

Our Ref : SGG 7958X/TSS/ca

Date : 5 December 2019

Fax : 6538 3708

Tel : 3152 0979

Email : accident@ksecp.com

FWD Singapore Pte Ltd

BY EMAIL ONLY

DATE OF ACCIDENT: 5 DECEMBER 2019

NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your email of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

| S/no. | Name of Surveyor | Company Name |
|-------|------------------|----------------------------|
| 1. | Lek Boon Hwee | Auto Performance Appraisal |
| 2. | Jeffrey Ong | Priority Services |
| 3. | Oh Han Cheong | Oh Appraisal Services |
| 4. | Lim Say Koon | SK Appraisal Pte Ltd |
| 5. | Edwin Koh | Auto Hyperdeals Pte Ltd |

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address : T & S Motor Service
Block 5035 Ang Mo Kio Industrial Park 2
#01-357
Singapore 569538
Contact Person/Tel : Mei Hua (9756 7923)

Yours faithfully,

f CA

Your Ref : SJC 8764S

Our Ref : SGG 7958X/TSS/ca

Date : 5 December 2019

Acknowledgement

This is to confirm that I _____ *[Full Name of Surveyor]* of
_____ *[Surveyor's Company]* have completed as follows:-

(a) Pre- Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(b) Pre- Repair Survey/Inspection (during dismantling) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(c) Re-inspection of new replacement part (part by part) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(d) Post – Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

| | |
|---|---|
| To: FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986 | From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933 |
| Attn: Lionel Tan | Date: 10 Dec 2019 |
| Preliminary Advice | |

| | | | |
|--------------------|-----------------------|-------------------------|--------------|
| Insured Vehicle No | : SJC8764S | | |
| TP Vehicle No | : SGG7958X | Accident Date | : 05/12/2019 |
| Make | : HONDA ACCORD | Assignment Date | : 06/12/2019 |
| Date of Inspection | : 9/12/2019 | Est. Duration of Repair | : 4 |
| Inspection At | : T & S MOTOR SERVICE | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 3,799.00 |
| Revised Amount | :S\$ | 2,507.43 |
| Check Items (Estimated) | :S\$ | 81.00 |
| Total | :S\$ | 2,588.43 |
| Lump Sum Repair | :S\$ | |

Total Loss Consideration

| | | |
|--------------------|------|--|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | |
| COE / PARF Rebate | :S\$ | |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | |

Remarks

| | |
|-------------------------------------|---|
| <input type="checkbox"/> | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
| <input type="checkbox"/> | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. |
| <input checked="" type="checkbox"/> | Other comments :The above survey was conducted on a 'Without Prejudice' basis. |

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|---------------------------|
| Date Of Report | 05/12/2019 09:11 |
| Date Of Accident | 03/12/2019 07:05 |
| Exact Location Of Accident | KJE TOWARDS CHOA CHU KANG |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|-------------------|
| Vehicle Registration Number | SGG7958X |
| Insured/Policyholder | |
| Name Of Registered Owner | HM LIMO PTE. LTD. |
| Co Reg No | 201527887G |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-82641462 |

Vehicle Particulars

| | |
|--|--------------|
| Manufacturer | TOYOTA |
| Model | WISH-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident | WORKING |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE HIRE |

Insurance Company

| | |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 5105798226-01 (CLASSIC) |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | SHAMSIR BIN SEMAN |
| NRIC No | S1744897H |
| Date Of Birth | 29/11/1966 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 23/04/2001 |
| Driving Experience | 18 YEARS AND 7 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-82641462 |
| Fax Number | |
| Contact Number | OFFICE-82641462 |
| EMail Address | NOEMAIL |

| | |
|---|-----------------------------------|
| Address | 880 WOODLANDS STREET 82 #10-06 |
| Postcode | S730880 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OTHER - RENTAL |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| Insurance Company of Driver's Own Vehicle | - |

General Information of the Accident

| | |
|--------------------|------------|
| Type Of Accident | SIDE SWIPE |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----------------------------|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | YES |
| Was any injured conveyed to hospital by ambulance? | YES |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 2 |
| Passenger 1 | NAME: : - GENDER: : MALE |

Details of Police Action

| | |
|---|--|
| Was the accident reported to the police? | YES |
| If Yes, Please state which Police Station | |
| Police Station Name | UBI AVE 3 |
| Police Station Address | ROAD: 10 UBI AVE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE |
| Police Station Contact | TEL NO: - FAX NO: |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

PLEASE SEE ATTACHED POLICE REPORE

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|-------------|
| Vehicle Registration Number | SJC8764S |
| Vehicle Make/Model/Colour | SALOON |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

SHAMSIR BIN SEMAN

Approximate Age

Injuries Sustain

REFER TO POLICE REPORT

Injured person in which vehicle?

SGG7958X

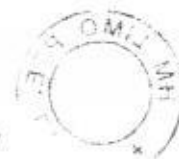
Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

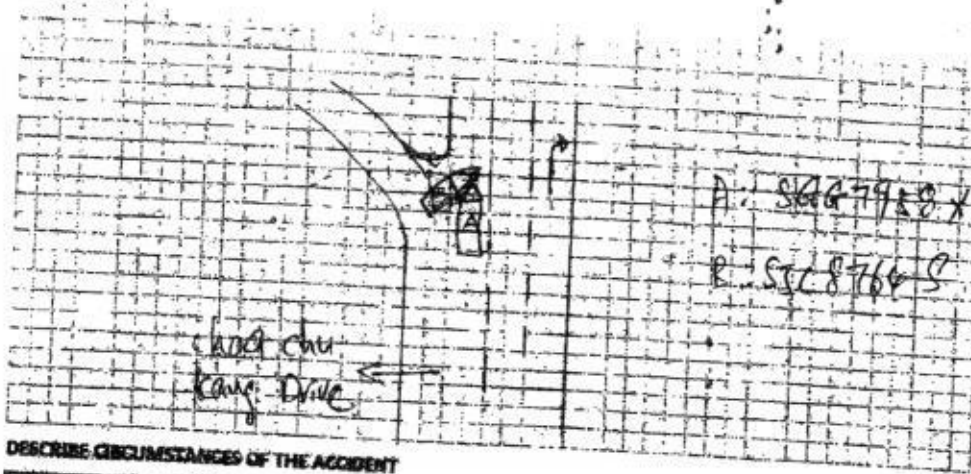
Driver's Signature
If driver is not the policyholder
Date & Time:

-5 DEC 2019

IDAC BUKIT BATOK (VAC)
511 Bukit Batok Street 23
Singapore 659545
Tel: 6560 3312 Fax: 6569 0722
Email: vacbb@singnet.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police report no: 7/2019/203/7013

DECLARATION
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

- 5 DEC 2019

IDAC BUKIT DATOK (PAC)
511 Bukit Batok Street 23
Singapore 659545
Tel: 6560 3312 Fax: 6569 0722
Email: vabb@singnet.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SINGAPORE POLICE FORCE



T/20191203/7013

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 4

Report No. T/20191203/7013

REPORT OF A TRAFFIC ACCIDENT

| | | | | | |
|---|------------|------------------------------|---|--------------------|----------------------------|
| Date/Time Report Made: 03/12/2019 16:50 | | Vide Report No.: | | Station Diary No.: | |
| Informant's Particulars | | | | | |
| Name of Informant: SHAMSIR BIN SEMAN | | | Address: 880 WOODLANDS STREET 82 #10-06 SINGAPORE 730880 | | |
| ID Type / ID No.: NRIC NO / S1744897H | | | Contact No.: Home/Office: Mobile: 82641462 | | |
| Nationality: SINGAPORE CITIZEN | | | Email: shamsirseman21@gmail.com | | |
| Sex: Male | Age: 53 | Date of Birth: 29/11/1966 | Type of Informant: Driver | | |
| Race: Malay | | | Language: English | | Institution / School Name: |
| Occupation: Other car and light goods vehicle drivers nec | | | Driving Licence Information: Class: 2B,2A,3 | | Date of Expiry: |

General Information of the Accident

| | | | | |
|---|---|-----------------------|---|--|
| Type of Accident: | Injury Others | Drink Drive: No | Date/Time of Accident: 03/12/2019 07:05 | Type of Location: T-Junction |
| Location: choa chu kang drive | | | | |
| Weather: Clear | Road Surface: Dry | | Road Speed Limit: 60 Km/h | |
| Traffic Flow: One Way | Traffic Control: Traffic Light - Working | | Traffic Volume: Light | |
| Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction | | | | Anyone conveyed by ambulance: No |

Details of Vehicle Involved

| Vehicle No. | Type | Make | Model | Color | Condition | No. of Passengers |
|-------------|------|--------|-------|--------|------------------|-------------------|
| SGG7958X | Car | TOYOTA | wish | Grey | Slightly Damaged | 1 |
| SJC8764S | Car | TOYOTA | camry | Silver | Slightly Damaged | 0 |

Details of Person Involved

| | |
|---------------------------------|--------------------------------|
| Any Pedestrian Involved: No | |
| No. of Pedestrians Injured: NIL | Use of Pedestrian Crossing: NA |



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20191203/7013

.2 of 4

Report No. T/20191203/7013

CONTINUATION OF REPORT

| | | | |
|-----------------------------------|-------------------------------|------------------|---|
| Driver | | | |
| Name | SHAMSIR BIN SEMAN | | ID No. S1744897H |
| Related Vehicle | SGG7958X (Car) | | Contact No. 82641462 |
| Hospital/Clinic | MOUNT ALVERNIA HOSPITAL | | Class of Driving Licence & Expiry Date Class: 2B,2A,3 Date of Expiry: NIL |
| Date Treatment | 03/12/2019 | | Date Discharge 03/12/2019 |
| No. of Days granted Medical Leave | 04 | Degree of Injury | Slight |
| Passenger | | | |
| Name | MUHAMMAD KHAIR BIN SHAMSIR | | ID No. S9825548F |
| Related Vehicle | SGG7958X (Car) | | Contact No. 91074204 |
| Hospital/Clinic | KHOO TECK PUAT HOSPITAL | | Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL |
| Date Treatment | 03/12/2019 | | Date Discharge 03/12/2019 |
| No. of Days granted Medical Leave | 01 | Degree of Injury | Slight |
| Driver | | | |
| Name | ONG CHIN SOON (WANG ZHENSHUN) | | ID No. S8905835Z |
| Related Vehicle | NIL | | Contact No. NIL |
| Hospital/Clinic | NIL | | Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL |
| Date Treatment | NIL | | Date Discharge NIL |
| No. of Days granted Medical Leave | NIL | Degree of Injury | NIL |

Brief Details.

I wish to state that ONG CHIN SOON (WANG ZHENSHUN), NRIC NO. S8905835Z, had side swipe my front-left of my vehicle. He had made not once but twice attempt endangering my pax and myself between 6.50am and 7.05am. The first instance was along BKE towards KJE, he had sped up his vehicle and cut into my lane forcing me to brake hard to avoid collision. A few minutes later, near junction of Choa Chu Kang Drive towards Choa Chu Kang Way, he cut from my left (his lane is for turning left only) cutting the white chevron line and trying to go right and eventually hit my car. He is wearing an army uniform so my guess he is afraid of getting late to camp but it is not an excuse. Subject is driving a Toyota Camry (Silver) bearing plate no. SJC8764S and I am driving a Silver Toyota Wish with plate no. SGG7958X. My son, Muhammad Khair Bin Shamsir, NRIC S9825548F is my front passenger.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20191203/7013

3 of 4

Report No. T/20191203/7013

CONTINUATION OF REPORT



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20191203/7013

4 of 4

Report No. T/20191203/7013

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:

Authentication Stamp

NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
03/12/2019 16:50

Classification Of Case:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------|--------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Company |
| Owner ID: | 887G |
| Vehicle Details | |
| Vehicle No.: | SGG7958X |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 10 Dec 2019 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | WISH 1.8 A |
| Primary Colour: | Grey |
| Manufacturing Year: | 2006 |
| Engine No.: | 1ZZ2568005 |
| Chassis No.: | ZNE100305965 |
| Maximum Power Output: | 97.0 kW (130 bhp) |
| Open Market Value: | \$18,328.00 |
| Original Registration Date: | 23 May 2006 |
| First Registration Date: | 23 May 2006 |
| Transfer Count: | 2 |
| Actual ARF Paid: | \$20,161.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Forfeited |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 22 May 2026 |
| COE Category: | E - Open Category |
| COE Period(Years): | 10 |
| PQP Paid: | \$46,048.00 |
| COE Rebate Amount: | \$29,696.00 |
| Total Rebate Amount: | \$29,696.00 |

The information contained herein is correct as at 10 Dec 2019

OK

T & S MOTOR SERVICE
 Blk 5035 Ang Mo Kio Industrial Park 2
 #01-357 Singapore 569538
 Tel: 64845518 Fax: 64815828

Date : 9/12/2019

FWD Singapore Pte Ltd
 6 Temasek Boulevard
 #18-01 Suntec Tower Four
 Singapore 038986

Re: Estimated repair cost of Toyota Wish SGG7958X accident on 3/12/2019.
involved with SJC8764S.

| | | | | |
|------|---|-------|----------|-----|
| 1 pc | Front headlamp LH | my cm | 853.10 | — |
| 1 pc | Front headlamp panel LH | \$ | 127.00 | X |
| 1 pc | Front bumper | \$ | 855.70 | — |
| 1 pc | Front bumper side retainer LH | \$ | 55.60 | — |
| 1 pc | Front bumper sponge | \$ | 108.00 | — |
| 1 pc | Front fender LH | \$ | 485.50 | — |
| 1 pc | Front fender inner cowling LH | \$ | 164.10 | X |
| | | \$ | 2,649.00 | |
| | Labour charge for remove and refit front bumper, front bumper and panel beat accident affected portion. | \$ | 600.00 | 400 |
| | To putty and spraypainting including touch up all affected areas. | \$ | 500.00 | 400 |
| | To re-focus headlamp. | \$ | 50.00 | 201 |
| | Total: | \$ | 3,799.00 | |

*Not Anticipated
 11/12/19 8/850/-
 Putty After Pain
 4 days*

Kenneth Kong @ lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|---|--|--|------------|---|
| Main | 06 Dec 2019 Edit Reg | | 06 Dec 2019 00:00 Edit Adj Rpt | S\$1,850.00 Edit Estimates | S\$1,850.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|--------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: ONG CHIN SOON , ID: S8905835Z | | | | | | | | | |
| Main Claimant: HM LIMO PTE LTD , Co. Reg. No.: 201527887G | | | | | | | | | |
| Vehicle Reg. No.: | SGG7958X | Date of Loss: | 05/12/2019 00:00 - :59 [162 Months and 12 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1201900037832 | Policy/Cover Note No.: | PNPV2019-00003553 (Comprehensive) Coverage: 12/02/2019 - 29/02/2020 | | | | | | |
| Vehicle Reg. No. (Insured): | SJC8764S | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | T & S Motor Service - Amk (HQ) Block 5035 Ang Mo Kio Industrial Park 2 #01-357, 569538 Ang Mo Kio - Tel: 64845518 | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/12/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SGG7958X (1201900037832)**
[SJC8764S]

TP

HM LIMO PTE LTD
Dec 5 2019 12:00AM
[ONG CHIN SOON]


T & S Motor Service - Amk

Upload Documents | Upload Photos | Compose New Letter

View View in Browser ▼


















Assessment Reports

1 per page ▼ ☒

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|----------------|-----------------------------------|--|-------|
| 1 | 10/12/19 14:10 | Adjuster Immediate Advice |  Load HTM | |





Photos/Images

3 per page ▼ ☒

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|-----------------|-----------------------------------|--|-------------------------------------|
| 1 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 26/12/19 11:00 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 26/12/19 11:02 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 26/12/19 11:02 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 26/12/19 11:02 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 26/12/19 11:02 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |

Documentation

1 per page ▼ ☒

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|-----------------|--|--|-------|
| 1 | 06/12/19 12:19 | ASSIGNMENT FROM FWD |  Load PDF | |
| No | Finalized On | FWD Singapore Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 06/12/19 14:36 | SJC8764S OI GIA |  Load PDF | |
| 2 | 06/12/19 14:36 | SGG7958X TP GIA |  Load PDF | |
| 3 | 06/12/19 14:37 | SURVEY DISAGREE ON SJE - ASSIGN LKK |  Load PDF | |

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD19021557/KVF3S2

Date: 27/12/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00003553
 Claimant Vehicle No: SGG7958X Insured Vehicle No: SJC8764S
 Date of Loss: 05/12/2019 Nature of Claim: TP Claim No: 1201900037832

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGG7958X
 Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 1ZZ2568005
 Reg. Date: 23/05/2006 (Man. Year: 2006) Chassis No: ZNE100305965
 Colour: Metallic Grey Odometer: 313763 km
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
 Front Left Side: CST 9 mm Rear Left Side: CST 9 mm
 Front Right Side: CST 9 mm Rear Right Side: CST 9 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 2,649.00 | 1,488.07 | 1,160.93 | 43.83 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,150.00 | 820.00 | 330.00 | 28.70 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 3,799.00 | 2,308.07 | 1,490.93 | 39.25 |
| Approved Total (Overridden) (S\$) | | 1,850.00 | | |
| Nett Amount (S\$) | 3,799.00 | 1,850.00 | 1,949.00 | 51.30 |

INSPECTION

Date of Assignment: 06/12/2019
 Date Inspected: 09/12/2019 Inspected At: T & S Motor Service - Amk (HQ)
 Block 5035 Ang Mo Kio Industrial Park 2 #01-357
 Singapore 569538
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 27 Dec 2019) |
| Parts: | M1-MPV | TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SGG7958X) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------------|-------------|------------|------------|
| 1 | 1 | | *FRONT HEADLAMP LH | Mtg Cracked | 853.10 F | *853.10 FL |
| 2 | 1 | | *FRONT HEADLAMP PANEL LH | Repair | 127.00 F | *- FL |
| 3 | 1 | | *FRONT BUMPER | Bent | 855.70 F | *481.90 FL |
| 4 | 1 | | *FRONT BUMPER SIDE RETAINER LH | Distorted | 55.60 F | *55.60 FL |
| 5 | 1 | | *FRONT BUMPER SPONGE | Cracked | 108.00 F | *108.00 FL |
| 6 | 1 | | *FRONT FENDER LH | Buckled | 485.50 F | *485.50 FL |
| 7 | 1 | | *FRONT FENDER INNER COWLING LH | Serviceable | 164.10 F | *- FL |

F=Franchise part, L=ListItemDisc.

| | | |
|---|-----------------|-----------------|
| Sub Total (\$\$) | 2,649.00 | 1,984.10 |
| - List Item Discount on L Items 0.00/25.00% (\$\$) | 0.00 | 496.03 |
| Total Parts (\$\$) | 2,649.00 | 1,488.07 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | LABOUR CHARGE FOR REMOVE AND REFIT FRONT BUMPER, FRONT BUMPER AND PANEL BEAT ACCIDENT AFFECTED PORTION. | New | 600.00 | 400.00 |
| 2 | TO PUTTY AND SPRAY PAINTING INCLUDING TOUCH UP ALL AFFECTED AREAS. | New | 500.00 | 400.00 |
| 3 | TO RE-FOCUS HEADLAMP. | New | 50.00 | 20.00 |
| Gross Labour Cost (\$\$) | | | 1,150.00 | 820.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >