

22/03/2002

ASS. REC. BY:

REF: CS3/LPC19021552/Elf354

Special Instructions:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Eng Lili of LPC Date/Time: 06/12/19 @ 10.40am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLR 6899C Insured: GZ 35042

at Workshop m/s V-Tech Tel: 62646211

of No 1. SOON LRT Street # 06-05/05/06/07 Pioneer Centre

Policy No: Claim No: 19/19/19/VC05/622746

Sum Insured: Excess:

Make of Veh: D.O.A. 02/12/19
(Client's Record)

CA / REV / REP. / REV 24 HRS PRS' H.O.D. Endorsement:

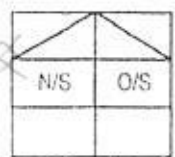
Date/Time: 06/12/19 @ 11.34am Person Contacted: MS Chong Vehicle IN/OUT

Date/Time	Action/Instruction
	SLR 6899C - X
	GZ 35042 - X
	Dismantle - 11/12/19
	After paint - 12/12/19
16/12/19	Submit PRS

ASSIGNMENT

Ref: _____ Date: _____
 Est: _____
 OD: TP / WS / TP RES / OD RES / EVA / INV / MV
 To: _____ No: _____
 at: _____
 of: _____
 Insured: _____
 P.O. No: _____
 Class: _____
 Sub: _____ Excess: _____
 Mile: _____

Remarks: The vehicle had commenced its repair at the time of inspection.



Basic: Mopket / other: _____
 IDA: Accident Report: _____ Consistent? : Yes or No
 GIA: PR: _____ Consistent? : Yes or No
 Est: _____ days Res.: Yes or No
 LFP: _____ % 3 Val: Yes or No
 CA: REV: REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date: _____ Action / Instruction: _____
MV- 142K

No: *SLQ 6899C* Yr Regn: *19/7/17*
 M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: *Toyota Vellfire* No: *2493*
 Colour: *Black* A/C: Insured / Std / NI
 Ty Reading: *70068* T/Radio: Insured / Std / NI
 Engine No: _____
 C. No: *AGH 30-009537*
 Gear Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brakes: Inorder / Jammed / Leaked / Burnt or
 Clutch: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: *235/50ZR18*
 R: _____
 BS: CUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: *5* mm R/Bal: *5*
 L/Bal: *5* mm L/Bal: *5*
 D.O.A: *2/12/19* D.O.I: *6/12/19*
 Survey held at: *V-Tech*
 Des. of Damages: *Frnt* / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to col

RECEIVED 16 DEC 2019

Date: _____
☐ : Prel. Report
☐ : Final Report

1) *16/12 - typist*

Report Format:

Lump Sum: (\$)

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee
Transportation
3 + RS
Photos
Others
TOTAL

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 6 December 2019 10:40 AM
To: Ong & Shan LLC; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Your Ref: SRSTP.8629.19.CM Our Ref: 19/19/19/VC05/022746 Accident inv GZ3504Z and SLQ6899C on 02/12/2019 [External General]
Attachments: 8629.pdf

Lonpac External - General

Without Prejudice

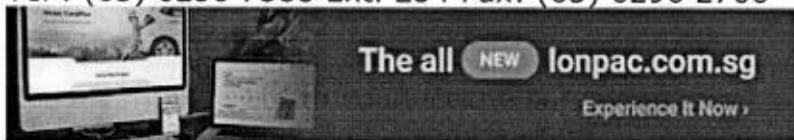
Dear Evelyn

We are not agreeable with your list of proposed surveyor and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Ong & Shan LLC [mailto:ongshanllc@gmail.com]
Sent: Friday, 6 December 2019 10:24 AM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: Re: Your Ref: SRSTP.8629.19.CM Our Ref: 19/19/19/VC05/022746 Accident inv GZ3504Z and SLQ6899C on 02/12/2019 [External General]

Dear Li Li,

Please see attached our reply. Thank you.

Warmest Regards,

Evelyn Tan
M/s Ong & Shan LLC

06/12/19 @ 11.34pm
Ms Chong (16)
YPS

Block 184 Toa Payoh Central
#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261
Email: ongshanllc@gmail.com

On Fri, Dec 6, 2019 at 10:13 AM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We refer to your fax of 6 December 2019.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Nicholas Tey
10	Jackson Quek

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

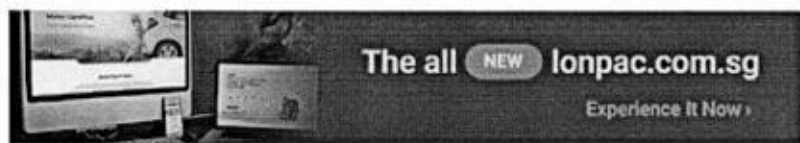
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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ONG & SHAN LLC

ADVOCATES & SOLICITORS
COMMISSIONERS FOR OATHS
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:
Lawyer : ongshanllc@gmail.com
Secretary :

Please send all correspondences to:

- ☐ 101 Upper Cross Street #06-15B Singapore 058357
Tel: 6536 7991 | Fax: 6536 7995
☒ 184 Toa Payoh Central #02-364 Singapore 310184
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8629.19.CM
Your Ref : 19/19/VC05/022746

6th December 2019

Chin Chye Construction Pte. Ltd.
c/o Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

BY EMAIL

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)
ROAD TRAFFIC ACCIDENT INVOLVING SLQ 6899C & GZ 3504Z ON 02.12.2019 ALONG BUKIT TIMAH
ROAD TOWARDS UPPER BUKIT TIMAH ROAD @ 1830 HRS**

We refer to the above matter and your email of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

- | | |
|--|---|
| 1. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) | 2. Dixon Yeo (Treasure Appraisal Services) |
| 3. Yap Teck Lee (LCW Appraiser Pte Ltd) | 4. Mark (United Appraisal & Management Pte Ltd) |
| 5. Yap Teck Chye (MC. Coy Appraiser Pte Ltd) | 6. Andrew How (Prominent Appraiser Services) |
| 7. T.T Rajan (ST Appraisal Services) | 8. Amas Ong (Aeon Auto Consultants LLP) |
| 9. Alan Cheong (CL Appraiser Pte Ltd) | 10. Sebastian Lim (Constant Appraiser Services) |

Please be informed that the said vehicle can be inspected at:-

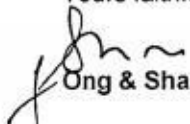
Name of workshop	M/s. V-Tech Auto Service
Address	No. 1 Soon Lee Street #06-04/05/06/07 Pioneer Centre Singapore 627605
Contact person	Ms. Chong
Telephone	6-2646211
Fax no	6-2646233

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "Single Joint Expert".

We will accordingly inform you who the "Single Joint Expert" is to be facilitate your conduct of a pre-repair survey.

If you object to our list of motor surveyors, we will accordingly inform the claimant to instruct his choice of motor surveyors to conduct the pre-repair survey.

Yours faithfully,


Ong & Shan LLC

A LIMITED LIABILITY PARTNERSHIP

For Surveyor

From M/s Lonpac Insurance Bhd
Vehicle SLQ 6899C inspected as follows by Name:

Before repair	Parts removed	After repair
Signature: _____	Signature: _____	Signature: _____
Date/ Time: _____	Date/ Time: _____	Date/ Time: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/12/2019 18:07
Date Of Accident	02/12/2019 18:30
Exact Location Of Accident	ALONG BKT TIMAH RD TWDS UPP BKT TIMAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6899C
Insured/Policyholder	
Name Of Registered Owner	NG OU WEN ALVIN
NRIC No	S7929454C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97386888
Alternative Phone No	OFFICE-97386888

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101429088-01
Cover Note Number	

Driver

Name of Driver	GOH QIU MEI (WU QIUMEI)
NRIC No	S8608587I
Date Of Birth	08/03/1986
Occupation	INDOOR
Date Of Driving Pass	30/01/2014
Driving Experience	5 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97386888
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	84 CHOA CHU KANG AVE 5 #01-10
Postcode	688193
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GZ3504Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SHANI NOOR HOSSAN
NRIC/Passport Number	G8343927R
Contact Number	85787475
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Roadside Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforsaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages; and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) All insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and:
- (c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents including their lawyers/law firms, which may be located outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be disclosed and/or be accessible to a computerised system for the purpose of fraud claims investigation and management in the present and/or future claims;
- (e) the information I am collected under a process may be used and disclosed to:
- (f) (i) a third party who is directly involved in the settlement of the claim including: a third party's attorney or managing trustee; a mediator; a referee; a third party's insurer; and any relevant government agency/authority who is involved in the settlement of the claim;
- (ii) a third party who is not directly involved in the settlement of the claim including:

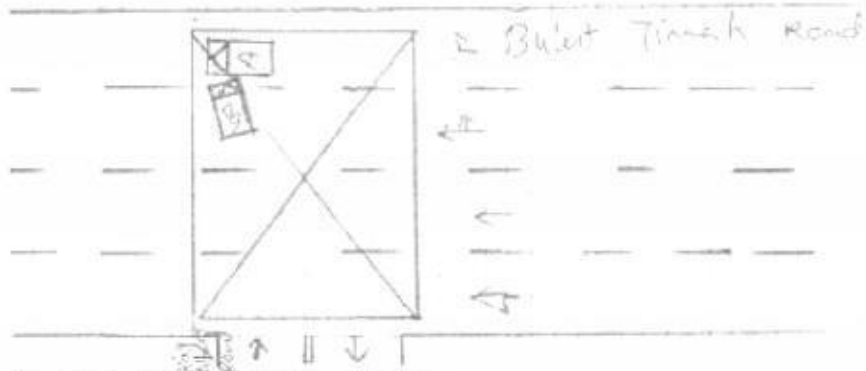

Policyholder


Authorised Driver


Insurer

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was traveling along Buick Trench Road towards Upper Buick Trench on 10/10/2019 at 6:00pm. A white 2014 Buick Trench with the driver name HUSSEIN GHANI HANNAH SAHNI (198303072) suddenly came out from the left side of the road and hit my car 2014 Buick Trench. A white 2014 Buick Trench on the left side of the road as I saw that he was hit me. I quickly stop my car and look him to stop him as I see that he didn't stop and was still moving towards my car after he ~~was~~ stopped his car, we exchanged contact details.

DECLARATION

I hereby declare that the information provided is true and correct.

[Signature]
 Date: 10/10/2019
 Place: [illegible]

[Signature]

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	454C
Vehicle Details	
Vehicle No.:	SLQ6899C
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z CVT
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ARH631776
Chassis No.:	AGH300039537
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$32,764.00
Original Registration Date:	19 Jul 2017
First Registration Date:	19 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$37,870.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jul 2027
PARF Rebate Amount:	\$28,402.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jul 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$49,899.00
COE Rebate Amount:	\$37,887.00
Total Rebate Amount:	\$66,289.00

The information contained herein is correct as at 09 Dec 2019

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 454C

Vehicle Details

Vehicle No.: SLQ6899C

Vehicle to be Exported: No

Intended Deregistration Date: 06 Dec 2019

Vehicle Make: TOYOTA

Vehicle Model: VELLFIRE 2.5Z CVT

Primary Colour: Black

Manufacturing Year: 2015

Engine No.: 2ARH631776

Chassis No.: AGH300039537

Maximum Power Output: 134.0 kW (179 bhp)

Open Market Value: \$32,764.00

Original Registration Date: 19 Jul 2017

First Registration Date: 19 Jul 2017

Transfer Count: 0

Actual ARF Paid: \$37,870.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 18 Jul 2027

PARF Rebate Amount: \$28,402.00

Intended COE Rebate Details

COE Expiry Date: 18 Jul 2027

COE Category: E - Open - all except motorcycle

COE Period/Years: 10

QP Paid: \$49,899.00

COE Rebate Amount: \$37,927.00

Total Rebate Amount: \$66,329.00

The information contained herein is correct as at 06 Dec 2019

OK

Please do not use your browser's Back or Forward buttons as this may result in information loss

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

LONPAC INSURANCE BHD

Ref: CS3/LPC19021552/Evf3s2

300 BEACH ROAD

Date: 19-12-2019

#17-04/07 THE CONCOURSESINGAPORE 199555



Code: LPC2

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	GZ 3504Z	Veh. Inspected	SLQ 6899C
Policy No.		Coverage (\$)	0.00
Claim No.	19/19/19/NC05/022746	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	06/12/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	AGH300039537	Colour	BLACK
Odometer	70068 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50ZR18	DUNLOP	5 mm
L/H Front Tyre	235/50ZR18	DUNLOP	5 mm
R/H Rear Tyre	235/50ZR18	DUNLOP	5 mm
L/H Rear Tyre	235/50ZR18	DUNLOP	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.	
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5. General Information

Accident Date	02/12/2019	Inspect Date / Time	06/12/2019 (12:58 PM)
Survey held at	V-TECH AUTO SERVICE No.1 SOON LEE STREET #06-04/05/06/07 PIONEER CENTRE SINGAPORE 627605		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

Report Ref No. CS3/LPC19021552/Evf3s2

Inspected By

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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