

Our Ref : T 1219/ SHC1400L /KS(st)
Your Ref: _____
Date : 7-Jan-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1400L YOUR INSURED SLC9748J
AND OTHER _____ ON 04.12.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC1400L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLC9748J we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,877.99
2	<u>3</u> days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<u>\$ 4,261.68</u>

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
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Total Claims : \$ 4,501.68

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLC9748J
- c) GIA / Police report/s of : SHC1400L
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 23 December 2019 9:52 AM
To: WEISHYEN1976@GMAIL.COM
Subject: ACCIDENT INVOLVING SLC 9748J AND SHC 1400L ON 04/12/2019

Our Ref: CC4/AIG19021548/Fea3

23 DEC 2019

PHILIP LIM SAY JUAN

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 9748J AND SHC 1400L ON 04/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHC1400L , SLC9748J** **ON 04-Dec-19 21:00**
ALONG **SHEARES AVE X JUNCTION MARINA BLVD.**

I / We **KWOK WAI LOK** (Hirer) NRIC No.: **SXXXX264Z**

and/or **POH HONG KAU** (Relief) NRIC No.: **SXXXX200H**

Taxi Number **SHC1400L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Dec-2019**

Name of Hirer **KWOK WAI LOK**

Hirer NRIC **SXXXX264Z**

Signature :



Address **75C REDHILL ROAD #06-74**
153075

Contact No. **93699391**

Name of Relief **POH HONG KAU**

Relief NRIC **SXXXX200H**

Signature :



Address **75A REDHILL RD #16-50**
151075

Contact No. **93823522**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,170.00 (Global Sum) for vehicle no. SHC 1400L that was damaged pursuant to the accident which occurred on 04/12/2019 (date) along SHEARES AVE X JUNCTION MARINA BLVD (location) involving vehicle no/s SLC 9748J.

This is pursuant to the inspection conducted on 05/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 1400L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1400L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2nd (day) of March (month) 20 20 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
55 KUYANG DRIVE
SINGAPORE 508867

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004

ATG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHC14001

MAKE
 TOYOTA

MODEL
 PRIUS HYBRID(G4)

DATE OF REG
 10.08.2017

CHASSIS CODE
 JTDK83PU903563254

INV. NO/DATE
 91486696 30.12.2019

JOB NO.
 305359338

DIAGNOSTIC READING

DATE/TIME IN
 05.12.2019 08:30

Description : 3P 04.12.19/C

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	04-01-0302-0593	FRONT DOOR LH	1	1,264.00	25.00	948.00
0002	04-01-0302-0596	REAR DOOR LH	1	1,258.30	25.00	943.72
0003	04-01-0302-0920	DOOR PANEL, GARNISH LH	1	570.10	25.00	427.57
0004	28-01-0103-0003	FRONT DOOR ComfortDelGro LH	1	75.00	0.00	75.00
0005	28-01-9999-2023	Rear Door Apps Sticker LH	1	80.00	0.00	80.00
SUB-TOTAL:						2,474.29

JOB NATURE

0001	PB	PANEL BEATING	480.00	480.00
0002	SP	SPRAYPAINT AFFECTED AREAS	500.00	500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS	50.00	50.00

1. WHILE TAKING ALL NECESSARY PRECAUTIONS, THE COMPANY DOES NOT GUARANTEE AGAINST ACCIDENTAL DAMAGE TO THE VEHICLE OR TO THE WORKS. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING.

2. THE COMPANY SHALL BE RESPONSIBLE FOR THE WORK DONE ON THE VEHICLE. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING.

3. THE COMPANY SHALL BE RESPONSIBLE FOR THE WORK DONE ON THE VEHICLE. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING.

4. PLEASE EXAMINE THE WORK IMMEDIATELY UPON RECEIVING THE VEHICLE. IF YOU ARE NOT SATISFIED WITH THE WORK, PLEASE CONTACT THE COMPANY IMMEDIATELY. THE COMPANY WILL BE RESPONSIBLE FOR THE WORK DONE ON THE VEHICLE. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO BE OBTAINED FROM THE CUSTOMER AT THE TIME OF WORKING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91486696	3,877.99	

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91486696	3,877.99	

Our Ref: CT19120090

Date: 30 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/12/2019 @ 21:00 hrs
ALONG	BAYFRONT AVE TURN LEFT TO MARINA BOULEVARD
INVOLVING	SLC9748J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1400L** (the "Taxi"). The Taxi was hired to **KWOK WAI LOK IC NO SXXXX264Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			3	3	4	9	7		FROM	TO
				1-12-19	W. L. Kook	3	3	4	9	7	2	0530	1700
				2-12-19	W. L. Kook	3	3	5	1	2	4	0700	1630
					W. L. Kook	3	3	5	3	1	4	1700	2355
				3-12-19	W. L. Kook	3	3	5	4	3	1	0700	1610
					W. L. Kook	3	3	5	6	2	9	1700	0000
				4-12-19	W. L. Kook	3	3	5	8	2	0	0700	1630
					W. L. Kook	3	3	6	0	1	4	1700	2200
				5-12-19								0830	-
				07-12-19	Student Report							-	1015

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC9748J	03 Dec 2019 / 21:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHC1400L