

ASS. REC. BY: Steve

REF: AIG CC31 AIG 19021547/E9P322

ASSIGNMENT

From: Date: 6.12.2019

Veh No: SLR 3896A Yr Regn: Aug 17

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SLR 3896A

Make: Audi TTC c.c. 1798

at Workshop m/s Premium

Colour: White A/C: Insured / Std / NI / NA

of 281 Alexandra Road

Sp. Reading: 32887 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No. 1700038699

C/No: TRU222FV7H1014039

Claims No. 040536087234

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess: 600 06/10/19

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh: 10-30 a.m. owner waiting

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 245/40R18

R: 11

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	xx

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: 160K

Front

Rear

IDAC Accident Rpt: Consistent?: Yes or No

R/Bal. 5 mm

R/Bal. 5 mm

GIA / PR Seen: Consistent?: Yes or No

L/Bal. 5 mm

L/Bal. 5 mm

Est. Repairs: 5 days Res.: Yes or No

D.O.A. 3/12/19

D.O.I. 6/12/19

Lum Sum: % 3 Val.: Yes or No

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

- 06/12/19 @ 12:46pm revert to Victor via messenger.
- 06/12/19 @ 2:57pm Andy Pang informed CA via messenger.
- 06/12/19 @ 3:38pm Informed George via email.
- 06/02/20 @ 3:46pm confirmed with Mr Boo final fig @ 5356.32, 5 days. (Red @ 13430.68, 71%)

RECEIVED 11 MAR 2020

Date/Time, File Pass to?

: Prel. Report

Days Of Repair: 5

1) 10/3/2020

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

2)

Add Fee:  : Site Insp (\$)

Transportation: S+RS, SI

Report Form: MER-00

: Interview (\$)

Photos

Lump Sum / E.P.: 5356.32

: Tech. Invs (\$)

Others

: Weekend (\$)

TOTAL

**Summer Lee (LKK Auto)**

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 5 December, 2019 9:16 AM  
**To:** 'SUR'; 'assignments'  
**Cc:** 'Claims'  
**Subject:** OD CLAIMS FOR SLR 3896 A  
**Attachments:** SLR 3896 A 03122019 GIA REPORT.PDF

Dear all,

Please register Own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly let us know if the appointment of survey for tomorrow @ 1030am is confirm.

Address : 281 Alexandra Road Singapore 159938

Thank you.

6936223

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 6 February 2020 3:46 PM  
**To:** Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; Steve Chen (LKK Auto)  
**Subject:** RE: FINAL REVISION - SLR3896A - OD AIG - SURVEYED 6 DEC 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$5,356.32 before excess \$600.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*"Wishing you a Happy and Prosperous Lunar New Year"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Wednesday, 5 February 2020 2:45 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Subject:** FINAL REVISION - SLR3896A - OD AIG - SURVEYED 6 DEC 19

Hi Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5356.32 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 6 December 2019 3:38 PM  
**To:** Claims; SUR; assignments  
**Subject:** RE: OD CLAIMS FOR SLR 3896 A

Dear George,

Instructed by our client, please proceed to repair the insured vehicle **SLR 3896A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 6 December 2019 8:52 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR SLR 3896 A

Dear officer in charge ,

Please find the attached DL, insurance certificate, video footage for your reference.

Do take note, video were uploaded in merimen system.

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
**p.** +65 6366 2323, option 1  
**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 **p.** +65 68362223

### Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Dec 2019 08:46	<b>Clm Veh Model Changed</b>		[ ] Merimen Administrator
2	05 Dec 2019 08:46	<b>Clm Created</b>	Reg No: SLR3896A. Acct Date: 2019/12/03. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119160133	[I] Merimen Administrator
3	06 Dec 2019 11:25	<b>Clm Registration Modified</b>	Setl.Type:3->0. Claim Type:SC->OD.	[ ] LEE SU THING
4	06 Dec 2019 11:25	<b>Adj Clm Retrieved</b>	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] LEE SU THING
5	06 Dec 2019 11:25	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	06 Dec 2019 11:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/17	[A] LEE SU THING
7	06 Dec 2019 11:25	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	06 Dec 2019 11:25	<b>Clm Registration Modified</b>	Rep:1137->200611.	[A] LEE SU THING
9	06 Dec 2019 11:25	<b>Clm Veh Model Changed</b>	(200066) AUDI TT COUPE 1.8T (A).	[A] LEE SU THING
10	06 Dec 2019 11:25	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] LEE SU THING
11	06 Dec 2019 12:43	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
12	06 Dec 2019 12:43	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/08/14.	[A] SHIAU CHAN
13	06 Dec 2019 12:43	<b>Clm Details Notified</b>		[A] SHIAU CHAN
14	06 Dec 2019 12:45	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/12/17	[A] SHIAU CHAN
15	06 Dec 2019 12:46	<b>Adj Mandate Request</b>	Cur.Req:8114.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	06 Dec 2019 14:06	<b>Clm Registration Modified</b>	Init.Est.:->5,000 - 6,000. Excess: -> 600.00. Excess Waived: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Yoke Shi
17	06 Dec 2019 14:06	<b>Label Added</b>	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	06 Dec 2019 14:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/17	[I] Fong, Andy-SY
19	06 Dec 2019 14:52	<b>Adj Mandate Set</b>	Approved:8114.00.	[I] Fong, Andy-SY

Date From  Date To  Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2369532	06 Dec 2019 12:43:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR3896A		11.77

**Note: This document has not been finalised.**

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 06 Dec 2019

**Preliminary Advice**

Vehicle No	: SLR3896A	Accident Date	: 03/12/2019
Make	: AUDI TT	Policy No.	:
Assignment Date	: 06/12/2019	Excess	: S\$0.00
Date of Inspection	: 06/12/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,787.00
Revised Amount	:S\$	5,987.00
Check Items (Estimated)	:S\$	2,127.00
Total	:S\$	8,114.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	76,124.00
Salvage Value	:S\$	
Margin for Repair	:S\$	83,876.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	04/12/2019 15:54
Date Of Accident	03/12/2019 18:00
Exact Location Of Accident	SLIP ROAD OF STEVEN ROAD / PIE
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR3896A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOH KHUAN SIEW
NRIC No	S1255897Z
Email Address	GOHAKHSIEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91167897
Alternative Phone No	OFFICE-91167897

#### Vehicle Particulars

Manufacturer	AUDI
Model	TTC 1.8 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

#### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

#### Driver

Name of Driver	GOH KHUAN SIEW
NRIC No	S1255897Z
Date Of Birth	19/04/1957
Occupation	INDOOR
Date Of Driving Pass	11/03/1977
Driving Experience	42 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91167897
Fax Number	
Contact Number	OFFICE-91167897
EMail Address	GOHAKHSIEW@GMAIL.COM

Address 31 KIM KEAT CANE  
#04-02

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -  
-  
-

Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? YES

Foreign Vehicle Registration Number JTK9236 (COMMERCIAL VEHICLE)

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 0

#### Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name TOA PAYOH CENTRAL

Police Station Address **ROAD: 93 TOA PAYOH CENTRAL , POSTCODE: 319194 , COUNTRY: SINGAPORE**

Police Station Contact **TEL NO: - FAX NO:**

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

ON DEC 2019, I WAS TRAVELLING ALONG THE SLIP ROAD OF WHITLEY ROAD / SLIP ROAD TO STEVEN RD WHEN MALAYSIAN LORRY JTK 9236 BUMPED INTO THE RIGHT REAR BUMPER OF MY CAR SLR 3896 A . AT THIS TIME THE TRAFFIC WAS HEAVY AND VEHICLE WERE BUMPER TO BUMPER. THE SAID LORRY FAILED TO KEEP A PROPER LOOK OUT AND BUMPED INTO MY CAR. THERE WAS NO DAMAGE TO THE LORRY. MY CAR BUMPER WAS DENTED AND REAR RIGHT LIGHT BROKEN. NO ONE WAS INJURED.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number JTK9236

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number



Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

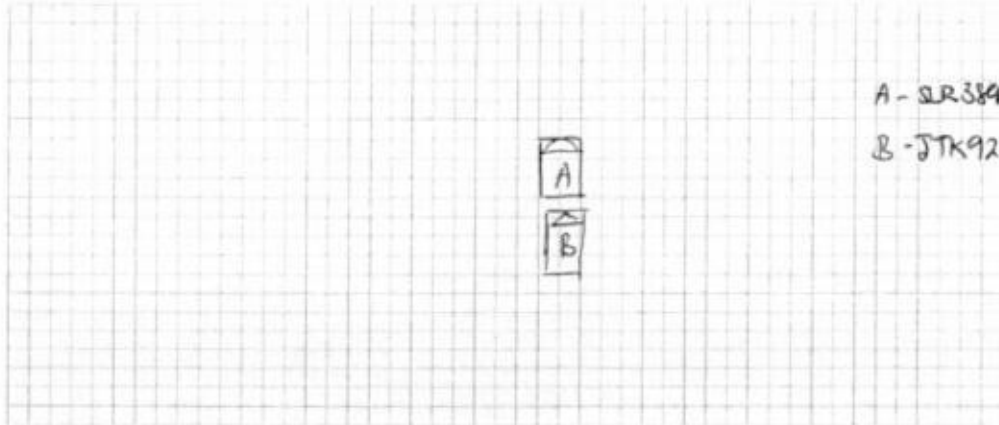
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: WANG KAREN SEAN KONG  
NRIC/FIN No: 729871437

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 07:30 on 3 Dec 2019, I was travelling along the Slip Road of Whitley Road / Slip road to Stevens Rd when Malaysia Conny JTK 9236 bumped into the right rear bumper of my car SR 3896A. At this time the traffic was heavy and vehicles were bumper to bumper. The said Conny failed to keep a proper lookout and bumped into my car. There was no damage to the Conny. My car bumper was dented and rear right light broken. No one was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Allen*

Policyholder's Signature  
Date & Time: 4/12/19

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]*  
Reporting Centre Personnel's Signature  
Name: *Wong Khuan Seng, Geng*  
NRIC/FIN No: *G2987424*



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	897Z
<b>Vehicle Details</b>	
Vehicle No.:	SLR3896A
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	TT COUPE 1.8 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CJS191352
Chassis No.:	TRUZZZFV7H1014039
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$42,471.00
Original Registration Date:	14 Aug 2017
First Registration Date:	14 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$46,460.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Aug 2027
PARF Rebate Amount:	\$34,845.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Aug 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$41,279.00
<b>Total Rebate Amount:</b>	<b>\$76,124.00</b>

The information contained herein is correct as at 06 Dec 2019

OK

Accident Photo



Accident Photo



Police Report



SINGAPORE  
POLICE FORCE



T201912042090

1 of 3

Report No. T201912042090

Police Station Of Origin  
Toa Payoh N.P.O.  
23 Toa Payoh Central #01-02 Toa Payoh  
Community Building SINGAPORE 319194  
Tel No. 1800-2519999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/12/2019 16:04	Video Report No.	Station Diary No. 120
--	------------------	--------------------------

Informant's Particulars

Name of Informant GOH KHUAN SIEW		Address 31 KIM KEAT LANE #04-02 SINGAPORE 328882	
ID Type / ID No. NRIC NO / S12558972		Contact No. Home/Office.	Mobile: 91167897
Nationality SINGAPORE CITIZEN		Email:	
Sex Male	Age 62	Date of Birth 19/04/1957	Type of Informant Driver
Race Chinese		Language English	Institution / School Name
Occupation CIVIL SERVANT		Driving Licence Information: Class: 2B, 2A, 2, 3	Date of Expiry:

General Information of the Accident

Type of Accident	Non-Injury Foreign Vehicle	Drink Drive No	Date/Time of Accident 03/12/2019 18:00	Type of Location Straight Road
Location WHITLEY ROAD STEVENS ROAD Along whitley road, towards Stevens road, at the slip road.				
Weather Clear		Road Surface Dry	Road Speed Limit	
Traffic Flow Two Way		Traffic Control Not Controlled	Traffic Volume Heavy	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
JTK9236	Lorry				Slightly Damaged	0
SLR3896A	Car	AUDI	TT COUPE 1.8 TFSI S TRONIC	White	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SLR3896A	AIG ASIA PACIFIC INSURANCE PTE LTD.	1700038699-02	14/08/2019	13/08/2020

Police Report



SINGAPORE  
POLICE FORCE



1201912042050

2 of 3

Report No. 1201912042050

Police Station Of Origin  
Toa Payoh N.P.C  
93 Toa Payoh Central #01-02 Toa Payoh  
Community Building SINGAPORE 319194  
Tel No: 1800-2519999

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	Muhamad Hilaludin	ID No.	670212715511
Related Vehicle	JTK9236 (Lorry)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	GOH KHUAN SIEW	ID No.	S1255897Z
Related Vehicle	SLR3896A (Car)	Contact No.	91167897
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B, 2A, 2, 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 03/12/2019 at about 1800hrs, I was driving my vehicle (SLR3896A) along the slip road of Whitley road, entering to Stevens road. As the traffic was heavy, there was a slight jam and vehicles had to constantly move and halt. As I was driving, I felt an sudden impact from the rear of my vehicle. A Malaysia registered lorry (JTK9236)'s front left bumper had collided with the rear right bumper of my vehicle. Due to the collision, my vehicle's rear right bumper was dented and the rear right light was damaged.

I wish to state that nobody was injured due to the accident. I am lodging this report for insurance perusal.



Police Report

12201912042090  
S.P.C.



SINGAPORE  
POLICE FORCE



T201912042090

3 of 3

Report No: T201912042090

Police Station Of Origin:  
Toa Payoh N.P.C  
93 Toa Payoh Central #01-02 Toa Payoh  
Community Building SINGAPORE 310194  
Tel No: 1800-2519999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference

Signature Of Officer Recording The Report  
(E)  
Sgt 2 ADAM GOH AIK YONG

Signature Of Informant

Signature Of Interpreter:  
Not applicable

Date/Time:  
04/12/2018 16:04

Officer In Charge Of Case:  
TP / AEIT /

Classification Of Case:

Contact No.

Authentication Stamp  
SP 100

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1441/2019/GW  
**Date** : 05-Dec-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Goh Khuan Siew  
**Address** : 31 Kim Keat Cane  
#04-02  
**Telephone** : HP +65 91167897  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1700038699-02  
**Vehicle No** : **SLR 3896 A**  
**Model Code** : TTC 1.8 TFSI  
**Model / Year** : Aug-17  
**Engine No** : CJS191352  
**Chassis No** : TRUZZZ7V7H1014039  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 03-Dec-19  
**Place of Accident** : Slip Road of Steven Road/PIE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SLR 3896 A

S/N	Nature of Jobs	Estimated Charges	Suveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	/
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00	X
3	To renew rear windscreen.	S/N \$ 480.00	X
4	To install rear windscreen solar film.	S/N \$ 400.00	X
5	To dismantle and renew rear bumper and rear lid. Re-organise crash management components. Reinstall all parts removed.	$870 \times 1.5$ \$ 2,100.00	500 750
6	To respray rear bumper bumper and rear lid.	\$ 2,000.00	1100
7	To carry out diagnostic check	S/N \$ 192.00	/
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 5,732.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 3896 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER ✓ <i>DD</i>	\$ 2,015.00	<i>1612</i>
2	REAR BUMPER FIXING PARTS ?	\$ 413.00	<i>x NN</i>
3	REAR BUMPER CLOSING ELEMENT ? <i>APC</i>	\$ 132.00	<i>105.20 ✓</i>
4	REAR BUMPER LOCKING CLIP ✓ <i>MC</i>	\$ 11.00	<i>8.64</i>
5	REAR BUMPER ATTACHMENT PARTS ? <i>x NN</i>	\$ 53.00	<i>x</i>
6	REAR BUMPER SPOILER <i>x NN</i>	\$ 259.00	
7	REAR BUMPER COVER TRIM-RH ? <i>x NN</i>	\$ 24.00	<i>x</i>
8	AERIAL FOR ACCESS AND START AUTHORISATION <i>x NN</i>	\$ 67.00	
9	REAR REINFORCEMENT BAR ? <i>x NN</i>	\$ 819.00	<i>x</i>
10	REAR BUMPER HOLDING STRAP-RH ? <i>x NN</i>	\$ 58.00	<i>x</i>
11	REAR BUMPER GUDIE SECTION-RH ? <i>x NN</i>	\$ 34.00	<i>x</i>
12	REAR BUMPER LOWER GUIDE SECTION-RH ? <i>x NN</i>	\$ 51.00	<i>x</i>
13	REAR BUMPER UPPER GUIDE SECTION-RH ? <i>x NN</i>	\$ 58.00	<i>x</i>
14	REAR SENSOR <i>x NN</i>	2 \$ 462.00	
15	REAR SENSOR SEAL RING <i>x NN</i>	4 \$ 12.00	<i>x</i>
16	REAR LID <i>x R</i>	\$ 2,692.00	
17	REAR LID ATTACHMENT PARTS <i>x NN</i>	\$ 304.00	
18	REAR LID GAS FILLED STRUT <i>x NN</i>	2 \$ 989.00	
19	REAR LID LOCK <i>x NN</i>	\$ 164.00	
20	REAR LID FLAP LOCK COVER CAP <i>x NN</i>	\$ 11.00	
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,628.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 3896 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR STRIKER PLATE X <i>NN</i>	\$ 61.00	
22	REAR LID GRIP MOLDING X <i>NN</i>	\$ 380.00	
23	REAR ROOF FRAME TRIM-UPPER X <i>NN</i>	\$ 124.00	
24	REAR LID SEAL ? X <i>NN</i>	\$ 185.00	X
25	REAR LID "AUDI" EMBLEM / <i>nc</i>	\$ 113.00	90
26	REAR LID "TT" INSCRIPTION / <i>nc</i>	\$ 85.00	67.36
27	TAIL LIGHT-RH / <i>RL</i>	\$ 1,362.00	1089.60
28	TAIL LIGHT TRIM-RH / <i>nc</i>	\$ 27.00	21.52
29	ADDITIONAL BRAKE LIGHT X <i>NN</i>	\$ 527.00	
30	REAR WINDSCREEN X <i>NN</i>	\$ 1,004.00	
31	PRIMER X <i>NN</i>	\$ 19.00	
32	REAR W/S SEALANT X <i>NN</i>	S/N \$ 200.00	
33	REAR NO. PLAE <del>X</del> / <i>(photo) nc</i>	S/N \$ 40.00	/
34	SUNDRIES ? X <i>NN</i>	\$ 300.00	
<b>TOTAL SPARE PARTS</b>		<b>: \$ 13,055.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,732.00</b>	
<b>GRAND TOTAL</b>		<b>: \$ 18,787.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

5

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

*[Handwritten signature]*  
9/12/19

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

6/12/19, 10:30 am  
DD - Not Adhore (Revert)  
Excess - ?  
P/P  
By BeL syj  
5 days

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1441/2019/GW  
**Date** : 5-Dec-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Steve*

*5 days - ok - jb - 5 Feb 20*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Goh Khuan Siew  
**Address** : 31 Kim Keat Cane  
#04-02  
**Telephone** : HP +65 91167897  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1700038699-02  
**Vehicle No** : **SLR 3896 A**  
**Model Code** : TTC 1.8 TFSI  
**Model / Year** : Aug-17  
**Engine No** : CJS191352  
**Chassis No** : TRUZZZ7V7H1014039  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 3-Dec-19  
**Place of Accident** : Slip Road of Steven Road/PIE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SLR 3896 A

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	\$ 280.00 /
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00	
3	To renew rear windscreen.	S/N \$ 480.00	
4	To install rear windscreen solar film.	S/N \$ 400.00	
5	To dismantle and renew rear bumper and rear lid. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 750.00 /
6	To respray rear bumper bumper and rear lid.	\$ 2,000.00	\$ 1,100.00 /
7	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00 /
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 5,732.00</b>	<b>\$ 2,322.00</b>



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 3896 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00 /
2	REAR BUMPER FIXING PARTS	\$ 413.00	
3	REAR BUMPER CLOSING ELEMENT	\$ 132.00	\$ 105.20 /
4	REAR BUMPER LOCKING CLIP	\$ 11.00	\$ 8.64 /
5	REAR BUMPER ATTACHMENT PARTS	\$ 53.00	
6	REAR BUMPER SPOILER	\$ 259.00	
7	REAR BUMPER COVER TRIM-RH	\$ 24.00	
8	AERIAL FOR ACCESS AND START AUTHORISATION	\$ 67.00	
9	REAR REINFORCEMENT BAR	\$ 819.00	
10	REAR BUMPER HOLDING STRAP-RH	\$ 58.00	
11	REAR BUMPER GUDIE SECTION-RH	\$ 34.00	
12	REAR BUMPER LOWER GUIDE SECTION-RH	\$ 51.00	
13	REAR BUMPER UPPER GUIDE SECTION-RH	\$ 58.00	
14	REAR SENSOR	2 \$ 462.00	
15	REAR SENSOR SEAL RING	4 \$ 12.00	
16	REAR LID	\$ 2,692.00	
17	REAR LID ATTACHMENT PARTS	\$ 304.00	
18	REAR LID GAS FILLED STRUT	2 \$ 989.00	
19	REAR LID LOCK	\$ 164.00	
20	REAR LID FLAP LOCK COVER CAP	\$ 11.00	
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,628.00</b>	<b>\$ 1,725.84</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 3896 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 1,725.84
	<i>c/f</i>		
21	REAR STRIKER PLATE	\$ 61.00	
22	REAR LID GRIP MOLDING	\$ 380.00	
23	REAR ROOF FRAME TRIM-UPPER	\$ 124.00	
24	REAR LID SEAL	\$ 185.00	
25	REAR LID "AUDI" EMBLEM	\$ 113.00	\$ 90.00 /
26	REAR LID "TT" INSCRIPTION	\$ 85.00	\$ 67.36 /
27	TAIL LIGHT-RH	\$ 1,362.00	\$ 1,089.60 /
28	TAIL LIGHT TRIM-RH	\$ 27.00	\$ 21.52 /
29	ADDITIONAL BRAKE LIGHT	\$ 527.00	
30	REAR WINDSCREEN	\$ 1,004.00	
31	PRIMER	\$ 19.00	
32	REAR W/S SEALANT	S/N \$ 200.00	
33	REAR NO. PLAE	S/N \$ 40.00	\$ 40.00 /
34	SUNDRIES	\$ 300.00	
	<b>TOTAL SPARE PARTS</b>	<b>\$ 13,055.00</b>	<b>\$ 3,034.32</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 5,732.00</b>	<b>\$ 2,322.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 18,787.00</b>	<b>\$ 5,356.32</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLR 3896 A**

Norah Khai  
6768 9827  
6841 1183  
claims@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1441/2019/TG

9<sup>th</sup> March 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE SETTLEMENT SLR 3896 A, Audi TT COUPE 1.8 TFSI**

The above matter refers.

Enclose, kindly find a copy of the amended Discharge Voucher duly signed by our client for the settlement of his claim.

Regards

This is a computer generated document. No signature is required.

Claims Dept

Encls

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:01

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014921	Account: A0006 (T 0)
	Date : 28/02/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SLR3896A	
	Term : 30	
Regn No: SLR3896A (V 32918)	Regn Date: 14/08/2017	Mileage: 33320 WIP No.: 21962
Model: TT COUPE 1.8 TFSI S tronic FV3	Chassis: TRUZZ2FV7H1014039	Engine: CJS 191352 Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )		

	Details	Qty	Unit Price	Amount
S	SUBLET M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8S0807067A GRU COVER(LAST) Less 020%	1.00	2015.00	1,612.00
X	A8S0807385A PLATE(LAST) AP Less 020%	1.00	131.50	105.20
X	A7L5018897A CLIP Less 020%	3.00	3.60	8.64
X	A8S0853742 2ZZ (A)(SK)AUDI SIGN 12/ Less 020%	1.00	112.50	90.00
X	A8S0853741A 2ZZ NAME PLATE Less 020%	1.00	84.20	67.36
X	A8S0945096E TAILLIGHT Less 020%	1.00	1362.00	1,089.60
X	A8S0945254 (A)(SK)TRIM 12/12/19 Less 020%	1.00	26.90	21.52

Parts 2,994.32  
Labour 0.00  
Sublet 2,362.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4,756.32  
7% GST 332.94  
Grand Total 5,089.26



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLR 3896 A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1441/2019/TG  
20 Dec 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi TT COUPE 1.8 TFSI S  
**Vehicle Chassis No.** : TRUZZZFV7H1014039  
**Vehicle Regn No.** : SLR 3896 A  
**Vehicle Mileage** : 33320 KM  
**Vehicle Owner** : Mr. Goh Khuan Siew  
**Certificate No** : 1700038699-002  
**Own Damage Excess** : \$ 642.00 (Inclusive GST)  
**Accident Date** : 03/12/2019  
**Place** : Slip Road of Steven Road/PIE  
**Repair Cost** : S\$ 5089.26  
**WIP No.** : 21962  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

10:30am

**Date** :

23/12/2019

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Dec 2019 12:43		06 Dec 2019 11:25 <a href="#">Edit Adj Rpt</a>	<b>S\$5,356.32</b> <a href="#">Edit Estimates</a>	<b>S\$5,356.32</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [\[Created by insurer\]](#)

Insured:	<b>GOH KHUAN SIEW</b> , ID: S1255897Z, Tel: +6591167897, Email: GOHAKHSIEW@GMAIL.COM		
Vehicle Reg. No.:	<b>SLR3896A</b>	Date of Loss:	03/12/2019 18:00 - :59 [27 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 0405360872SG</b>	Policy/Cover Note No.:	1700038699 (Comprehensive)
		Excess:	S\$600.00
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Yoke Shi</b> ] yokeshi.chan@aig.com		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 17/12/2019]</b>		
Driver/Custodian:	GOH KHUAN SIEW (62 / Male), NRIC: S1255897Z, Tel: +6591167897 Email: GOHAKHSIEW@GMAIL.COM		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (06/12/2019): **Alert - Adj Mandate Approved (S\$8114.00) - SLR3896A - Claim Handler: Chan, Yoke ...**
- AIG\_SG (06/12/2019): **SLR3896A / OD / 03/12/2019 / Coverage & Excess update**

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

\*SLR3896A (0405360872SG)  
 OD  
 Dec 3 2019 6:00PM  
 [GOH KHUAN SIEW]  
 Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			View	View in Browser ▾	
<b>Video</b>			1 per page ▾	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	04/12/19 17:07	<b>Video - Accident</b> [Linked Accident Report Documents]	<b>1</b>	Load MP4	
<b>Assessment Reports</b>			1 per page ▾	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/12/19 12:45	<b>Adjuster Immediate Advice</b>	<b>1</b>	Load HTM	
<b>Photos/Images</b>			3 per page ▾	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
2	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
3	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
4	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
5	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
6	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
7	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
8	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
9	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
10	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
11	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
12	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
13	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
14	09/12/19 08:15	<b>Odometer Reading</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
15	09/12/19 08:15	<b>Chassis Number</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
16	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
17	09/12/19 08:15	<b>General View</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
18	05/02/20 19:04	<b>Reinspection Photo</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
19	05/02/20 19:04	<b>Reinspection Photo</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
20	05/02/20 19:04	<b>Reinspection Photo</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
21	05/02/20 19:04	<b>Reinspection Photo</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
22	05/02/20 19:04	<b>Reinspection Photo</b>	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page ▾	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/12/19 12:39	<b>Singapore Accident Statement</b>	<b>1</b>	Load PDF	
2	06/12/19 12:39	<b>Driver's Driving License</b>	<b>1</b>	Load PDF	
3	06/12/19 12:39	<b>Certificate of Insurance</b>	<b>1</b>	Load PDF	
4	06/12/19 12:39	<b>ESTIMATE</b>	<b>1</b>	Load PDF	
5	13/03/20 10:09	<b>DISCHARGE VOUCHER</b>	<b>1</b>	Load PDF	
6	13/03/20 10:09	<b>WORKSHOP INVOICE</b>	<b>1</b>	Load PDF	

## Linked Accident Report Documents

View View In Browser ▾

Video			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/19 17:07	<b>Video - Accident</b>	Load MP4	

Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:45	<b>Accident Statement</b>	Load HTM	
2	06/12/19 19:45	<b>Accident Statement</b>	Load HTM	
3	06/12/19 19:48	<b>Accident Statement</b>	Load HTM	
4	06/12/19 19:48	<b>Accident Statement</b>	Load HTM	

Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
2	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
3	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
4	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
5	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
6	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
7	04/12/19 17:06	<b>Accident Photo</b>	Load JPG <input checked="" type="checkbox"/>	
8	05/12/19 08:45	<b>Police Report</b>	Load JPG <input checked="" type="checkbox"/>	
9	05/12/19 08:45	<b>Police Report</b>	Load JPG <input checked="" type="checkbox"/>	
10	05/12/19 08:45	<b>Police Report</b>	Load JPG <input checked="" type="checkbox"/>	

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/19 17:04	<b>Sketch Plan</b>	Load JPG <input checked="" type="checkbox"/>	
2	04/12/19 17:05	<b>Sketch Plan #2</b>	Load JPG <input checked="" type="checkbox"/>	

## Documents Checklist

DOCUMENTS CHECKLIST	<span style="border: 1px solid black; padding: 2px;">Reset</span> <span style="border: 1px solid black; padding: 2px;">Save</span> <span style="border: 1px solid black; padding: 2px;">Print</span>
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19021547/EQF3S2  
**Date:** 13/03/2020

REFERENCE

Insured/Claimant: GOH KHUAN SIEW Policy No: 1700038699  
Date of Loss: 03/12/2019 Nature of Claim: OD Claim No: 0405360872SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR3896A Engine No: CJS191352  
Make & Model: AUDI TT, COUPE 1.8T (A) Chassis No: TRUZZZFV7H1014039  
Reg. Date: 14/08/2017 (Man. Year: 2016) Odometer: 32887 km  
Colour: White  
Engine Capacity: 1798 cc  
Market Value/New Car Price: S\$160,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm  
Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	13,055.00	3,034.32	10,020.68	76.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,732.00	2,322.00	3,410.00	59.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>18,787.00</b>	<b>5,356.32</b>	<b>13,430.68</b>	<b>71.49</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>18,187.00</b>	<b>4,756.32</b>	<b>13,430.68</b>	<b>73.85</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,273.09</b>	<b>332.94</b>	<b>940.15</b>	<b>73.85</b>
<b>Nett Amount (S\$)</b>	<b>19,460.09</b>	<b>5,089.26</b>	<b>14,370.83</b>	<b>73.85</b>

INSPECTION

Date of Assignment: 06/12/2019  
Date Inspected: 06/12/2019 Inspected At: 281 Alexandra Road Singapore 159938  
Estimated Period of Repair: 5.0 days Repairer: Premium Automobiles Pte Ltd

**Adjuster:** CHEN TSUE YEE

**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	413.00 FS	*- FS
3	1		*REAR BUMPER CLOSING ELEMENT	Necessary	132.00 FS	*105.20 FS
4	1		*REAR BUMPER LOCKING CLIP	Necessary	11.00 FS	*8.64 FS
5	1		*REAR BUMPER ATTACHMENT PARTS	Not Necessary	53.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Not Necessary	259.00 FS	*- FS
7	1		*REAR BUMPER COVER TRIM - RH	Not Necessary	24.00 FS	*- FS
8	1		*AERIAL FOR ACCESS AND START AUTHORISATION	Not Necessary	67.00 FS	*- FS
9	1		*REAR REINFORCEMENT BAR	Not Necessary	819.00 FS	*- FS
10	1		*REAR BUMPER HOLDING STRAP - RH	Not Necessary	58.00 FS	*- FS
11	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	34.00 FS	*- FS
12	1		*REAR BUMPER LOWER GUIDE SECTION - RH	Not Necessary	51.00 FS	*- FS
13	1		*REAR BUMPER UPPER GUIDE SECTION - RH	Not Necessary	58.00 FS	*- FS
14	2		*REAR SENSOR	Not Necessary	462.00 FS	*- FS
15	4		*REAR SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
16	1		*REAR LID	Repair	2,692.00 FS	*- FS
17	1		*REAR LID ATTACHMENT PARTS	Not Necessary	304.00 FS	*- FS
18	2		*REAR LID GAS FILLED STRUT	Not Necessary	989.00 FS	*- FS
19	1		*REAR LID LOCK	Not Necessary	164.00 FS	*- FS
20	1		*REAR LID FLAP LOCK COVER CAP	Not Necessary	11.00 FS	*- FS
21	1		*REAR STRIKER PLATE	Not Necessary	61.00 FS	*- FS
22	1		*REAR LID GRIP MOLDING	Not Necessary	380.00 FS	*- FS
23	1		*REAR ROOF FRAME TRIM - UPPER	Not Necessary	124.00 FS	*- FS
24	1		*REAR LID SEAL	Not Necessary	185.00 FS	*- FS
25	1		*REAR LID AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
26	1		*REAR LID TT INSCRIPTION	Necessary	85.00 FS	*67.36 FS
27	1		*TAIL LIGHT - RH	Broken	1,362.00 FS	*1,089.60 FS
28	1		*TAIL LIGHT TRIM - RH	Necessary	27.00 FS	*21.52 FS
29	1		*ADDITIONAL BRAKE LIGHT	Not Necessary	527.00 FS	*- FS
30	1		*REAR WINDSCREEN	Not Necessary	1,004.00 FS	*- FS
31	1		*PRIMER	Not Necessary	19.00 FS	*- FS
32	1		*REAR W/S SEALANT	Not Necessary	200.00 FS	*- FS
33	1		*REAR NO. PLATE	Necessary	40.00 FS	*40.00 FS
34	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>13,055.00</b>	<b>3,034.32</b>
---------------------------	------------------	-----------------

Report was unsubmitted during this print-out.
---

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	New	280.00	0.00
3	TO RENEW REAR WINDSCREEN.	New	480.00	0.00
4	TO INSTALL REAR WINDSCREEN SOLAR FILM.	New	400.00	0.00
5	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	750.00
6	TO RESPRAY REAR BUMPER BUMPER AND REAR LID.	New	2,000.00	1,100.00
7	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>5,732.00</b>	<b>2,322.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >