

## **Khanchna (LKK Auto)**

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**Subject:** FW: AIG REF: 1549686174SG - Seeking approval for revised offer (ACCIDENT INVOLVING SCP9033B & SHC8506U ON 05/12/2019)

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Wednesday, 6 May 2020 3:51 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: AIG REF: 1549686174SG - Seeking approval for revised offer (ACCIDENT INVOLVING SCP9033B & SHC8506U ON 05/12/2019)

Hi Khanchna,

Noted the TPV mileage record that vehicle in for repair on 5/12/19 @1335hrs to 7/12/19 @1130hrs.

Thus, we have already offered 2 days which is fair and reasonable. To facilitate settlement, you may negotiate up to \$850 global.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Wednesday, 6 May 2020 10:42 AM

**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] AIG REF: 1549686174SG - Seeking approval for revised offer (ACCIDENT INVOLVING SCP9033B & SHC8506U ON 05/12/2019)

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Loh,

Please be informed that our offer was rejected.

Third party wants LOR/LOI for 2.5 days.

Summary of offer made to workshop ComfortDelGro Engineering Pte Ltd is as follows :

		Claimed		Revised
Cost of Repairs (w/GST)	\$	1,754.31	\$	470.80
Loss of Rental (3 days x \$112.67)	\$	338.01	\$	281.68 (2.5 days x \$112.67)
LTA Search Fee	\$	7.49	\$	7.49
Loss of Income (3 days x \$80)	\$	240.00	\$	125.00 ( 2.5 days x \$50)
TOTAL	\$	2,339.81	\$	884.97 ~ 885.00

Amount of claim at <b>Liability 100%</b>	\$	<u>884.97 ~ 885.00</u>
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Enclose herewith the relevant supporting documents for your perusal.

\*\* 2 days recommendation for repair + ½ PRS = 2.5 days

Your approval on Merimen please.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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