

INSURANCE

INS. CASE OWNER

Saling | CC 4/AIG19021543 / A das

LKK: IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

9/12/19

Date / Time:

6/17/19

Registered in Merimen:

6/21/19

Pre-assign / CCU / FTE



Insured Vehicle No. :

SME 3380C

Claim No. :

Name of Insured :

Phoe Pollock Truck

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :\$

D.O.A : 02/12/2019

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : 9 % Final ? Yes / No

SLW 1480 C



INSRS: WSP: Dynamic Auto work Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time:	Sent By:	
<b>FINALIZATION</b> Date/Time:	Confirm with:	
Repair Cost: \$5	( days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b> Date/Time: 28/2/2020	Confirm with Michelle Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 29	If NO or B 28, Ass. Lia :	
Repair Cost: (w/hrs) \$5 3062.00		
Loss of Rental (LOR): \$5 - ( days)		
Loss of Use (LOU): \$5 540.00 (5 60 x 9 days)		
Loss of Income (LOI): \$5 - (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search \$5 36.45		
Medical: \$5 -	1) Claim status: Normal/Reject/Private Settle	
Disbursement: \$5 - (e.g. Tow/ Independent)	2) Report Format: TP	
Legal Cost \$5 -	3) Survey fee: \$320	
<b>Total:</b> \$5 7638.45	<b>Global Sum \$5:</b>	
<b>FINAL PAYMENT</b> Date/Time:	Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1: \$5 7638.45	Name 1: Dynamic Autowork Pte Ltd	
Payee 2: (Strike if N.A.) \$5	Name 2:	
Payee 3: (Strike if N.A.) \$5	Name 3:	

COPY SENT 28/2/2020

lx

ASS. REC. BY:

REF: **AIG**

**ASSIGNMENT**

From: \_\_\_\_\_ Date: **9.12.2019**

Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SLW 1480C**

at Workshop m/s **DYNAMIC AUTO WORK**  
of **8 Kaki Bukit Ave 4 #08-09 Premier**

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: **9** days Res.: Yes or No

Lum Sum: **20** % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS **my**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **SLW1480C** Yr Regn: **2018/Jan.**

Type: **M.Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_

Make: **Honda Vezel** C.C. **1496**

Colour: **Silver** A/C: Insured / Std / NI / NA

Sp. Reading: **35866** T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: **R411231313**

Gen. Cond: **Good** / Fair / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / **S/Rim** / STD A/Rim or \_\_\_\_\_

Tyre Size: F: **215/60R16**

R: **215/60R16**

BS: **DUN** / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or \_\_\_\_\_

Front Rear

R/Bal. **06** mm R/Bal. **06** mm

L/Bal. **06** mm L/Bal. **06** mm

D.O.A. \_\_\_\_\_ D.O.I. **09/12/19.**

Survey held at **Dynamic**

Des. of Damages: Frt / **Rear** / O/S / N/S / U/C / Rooftop of \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<b>TP AIG.</b>
	<b>43 - \$6600 (Red \$9789.60 / 60%)</b>

Date/Time, File Pass to?  : Prel. Report

1)  : Final Report

Date/Time, File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.R.J: \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_)

: Interview (\$ \_\_\_\_\_)

: Tech. Invs (\$ \_\_\_\_\_)

: Weekend (\$ \_\_\_\_\_)

Survey Fee:	
Transportation:	
S + RS + SI	
Photos	
Others	
TOTAL	

# Vision Autowork Pte.Ltd.

( ROC / GST Reg. No. 201500371E)  
 8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit  
 Singapore 415875  
 Tel : 6341 6789 Fax: 6341 6778  
 E-mail:visionautowork@gmail.com

DATE : 08.12.19

TO : **AIG** MOTOR CLAIMS DEPTS  
 VEHICLE NO : **SLW1480C**  
 MODEL : **HONDA VEZEL**  
 DATE OF ACCIDENT : 02.12.19  
 TIME OF ACCIDENT : 18:15HRS

*Jiche*

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	REAR FENDER INNER TRIM <i>LH canled</i>	2	\$ 399.10	\$ 798.20
2	REAR FENDER COWLING <i>new</i>	2	\$ 150.20	\$ 300.40
3	REAR FENDER ARCED GARNISH <i>LH canled</i>	2	\$ 184.70	\$ 369.40
4	REAR BUMPER <i>Delud</i>	1	\$ 568.20	\$ 568.20
5	REAR BUMPER REFLECTOR <i>LH canled</i>	2	\$ 156.20	\$ 312.40
6	REAR BUMPER SIDE <i>LH torn</i>	2	\$ 195.40	\$ 390.80
7	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 57.00	\$ 114.00
8	TAIL LAMP <i>at LH.</i>	2	\$ 475.00	\$ 950.00
9	TAILGATE <i>Dented</i>	1	\$ 1,100.00	\$ 1,100.00
10	TAILGATE EMBLEM 'VEZEL' <i>new</i>	1	\$ 75.50	\$ 75.50
11	TAILGATE OUTER GARNISH <i>new</i>	1	\$ 156.40	\$ 156.40
12	TAILGATE SIDE LAMP <i>LH at</i>	2	\$ 428.70	\$ 857.40
13	TAILGATE DAMPER <i>new</i>	2	\$ 98.40	\$ 196.80
14	TAILGATE INNER HOLDER <i>new</i>	1	\$ 52.00	\$ 52.00
15	TAILGATE STOPPER <i>new</i>	2	\$ 19.00	\$ 38.00
16	TAILGATE TOP LOCK <i>Damaged</i>	1	\$ 109.80	\$ 109.80
17	TAILGATE LOWER LOCK <i>new</i>	1	\$ 24.70	\$ 24.70
18	TAILGATE INNER TRIM <i>canled</i>	1	\$ 198.60	\$ 198.60
19	TAILGATE LOCK CONNECTOR <i>canled</i>	1	\$ 259.40	\$ 259.40
20	TAILGATE WEATHER STRIP <i>at</i>	1	\$ 126.70	\$ 126.70
21	TAILGATE WINDSCREEN MOULDING (SET) <i>new</i>	1	\$ 132.40	\$ 132.40
22	BUZZER <i>canled</i>	1	\$ 109.00	\$ 109.00
23	REAR END PANEL <i>Dented</i>	1	\$ 491.30	\$ 491.30
24	REAR END PANEL TOP GARNISH <i>Delud</i>	1	\$ 98.20	\$ 98.20
25	REAR FLOOR PANEL <i>Buckled</i>	1	\$ 675.20	\$ 675.20
26	REAR FLOOR TOWING PANEL <i>Repair</i>	1	\$ 545.00	\$ 545.00
27	REAR FLOOR PANEL BOTTOM GARNISH <i>Delud</i>	1	\$ 199.40	\$ 199.40
28	REAR FLOOR PANEL TOP BOARD <i>Delud</i>	1	\$ 300.40	\$ 300.40

*399.10 - 295*  
*+*  
*184.70*  
*156.20*  
*195.40*  
*475*  
*428.70*  
*+*  
*8020*

TO : **AIG** MOTOR CLAIMS DEPTS  
 VEHICLE NO : **SLW1480C**  
 MODEL : **HONDA VEZEL**  
 DATE OF ACCIDENT : 02.12.19  
 TIME OF ACCIDENT : 18:15HRS

29	REAR STORAGE SPONGE <i>cancel.</i>	1	\$ 106.00	\$ 106.00	-
30	EDLC MODULE <i>Not New</i>	1	\$ 984.00	\$ 984.00	X.
31	REAR CHASSIS MEMBER LH <i>Repair</i>	1	\$ 797.40	\$ 797.40	X.

*6219.90*  
*4975.92*

TOTAL PRICE \$ 11,437.00  
 LESS 20% \$ 2,287.40  
**SUB TOTAL PRICE \$ 9,149.60**

**SPECIAL NETT ITEMS**

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	REAR NUMBER PLATE (SET) <i>Not New</i>	1	\$ 50.00	\$ 50.00	X
2	REAR BUMPER CLIPS (SET) <i>New</i>	1	\$ 80.00	\$ 80.00	30
3	TAILGATE INNER TRIM BOARD CLIP (SET) <i>New</i>	1	\$ 50.00	\$ 50.00	30
4	TAILGATE WINDSCREEN SEALANT <i>New</i>	1	\$ 80.00	\$ 80.00	30
5	TAILGATE WINDSCREEN INNER SEAL	1	\$ 60.00	\$ 60.00	30
6	TAIL LAMP CLIP (SET) <i>New</i>	1	\$ 40.00	\$ 40.00	20
7	REAR FENDER INNER TRIM CLIP (SET) <i>New</i>	1	\$ 60.00	\$ 60.00	30
8	REAR FENDER COWLING CLIP (SET) <i>Not New</i>	1	\$ 60.00	\$ 60.00	X
9	REAR END PANEL TOP GARNISH CLIP (SET) <i>New</i>	1	\$ 50.00	\$ 50.00	10
10	REAR END PANEL INSULATION SEAL <i>New</i>	1	\$ 150.00	\$ 150.00	60
11	REAR FLOOR PANEL SEALANT <i>New</i>	1	\$ 350.00	\$ 350.00	60
12	REAR FLOOR PANEL BOTTOM GARNISH CLIP (SET) <i>New</i>	1	\$ 60.00	\$ 60.00	30
13	REVERSE CAMERA <i>Not New</i>	1	\$ 480.00	\$ 480.00	X.
14	REVERSE SENSOR (SET) <i>changed</i>	1	\$ 220.00	\$ 220.00	200.

*530*

**TOTAL \$ 1,790.00**

**CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)**

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST
1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 1,800.00	<i>1200</i>
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,600.00	<i>1000</i>
3	TUFF COAT	\$ 250.00	<i>80</i>
4	REMOVE AND REFIX CUSHION SEAT/ UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	\$ 250.00	<i>180</i>
5	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	\$ 80.00	<i>50</i>
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 80.00	<i>50</i>
7	REAR CHASSIS ALIGNMENT	\$ 250.00	<i>X</i>

TO : **AIG** MOTOR CLAIMS DEPTS  
 VEHICLE NO : **SLW1480C**  
 MODEL : **HONDA VEZEL**  
 DATE OF ACCIDENT : 02.12.19  
 TIME OF ACCIDENT : 18:15HRS

8	CONDUCT WATER LEAKAGE TEST	\$ 100.00	X
9	REMOVE AND REFIX AND RESET EDLC MODULE	\$ 400.00	X
10	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 120.00	✓
11	TRANSFER TAILGATE MECHANISM	\$ 80.00	✓
12	REMOVE AND REFIX REAR EXHAUST PIPE	\$ 180.00	X
13	REMOVE AND REFIX FUEL TANK TO FACILIAE FLOOR PANEL REPLACEMENT	\$ 80.00	X
14	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	X

**TOTAL \$ 5,450.00**

2760

TOTAL PARTS COST : \$ 10,939.60  
 TOTAL LABOUR COST : \$ 5,450.00  
 TOTAL REPAIR COST : \$ 16,389.60

**NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS. EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.**

YOURS FAITHFULLY,

**ABBY**  
 SERVICE ADVISOR  
 ABBY  
 HP : 9856 4815

Adrian King -  
 L/S 09/12/19.  
 09 Days.  
 Total: 8265.52  
 L/S: 6-6K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts invoices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

**DYNAMIC AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201436361C

Date: 03/14/19

By Fax & Email

To: AIG

Attn : Motor Claims Department

Re: Accident involving motor vehicle Nos. SLW1480C and SME3380C  
along Cross Junction of Mandai Avenue and Sembawang Road on 02/12/2019

We refer to the above matter.

We are instructed by Zhang Zuguang to notify you of a road traffic accident on 02/12/2019 at about 18:15 at Cross Junction of Mandai Avenue and Sembawang Road involving our client's/customer's vehicle registration number SLW1480C and vehicle registration number SME3380C driven by you at the material time.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank You

Yours faithfully

  
\_\_\_\_\_

Abby

Hp : 9856 4815

TP

Your password will expire in 6 days. [Click here to change it.](#)

PRE-REPAIR INSPECTION REQUEST – SLW1480C vs SME3380C (OI) on D.O.A.: 02/12/2019

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fang, Andy-SY, Chan, Jennifer-WM, Abu Kassim, Noor Mariesa, Azlan, Syazardina, Chan, Yoke Shi, Lim, Sheng Yang, Mithosingh, Aashweeryeskaur, Parthiban, Theerthan, Subramaniam,  
Sent: Friday, 8 December 2019 8:53:33 AM  
Attachments: [011220191480C.pdf](#); [011220191480C.pdf](#)

Hi,

Please refer to the enclosed request from Dynamic Autowork.

Claim no : 87259347915G003  
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Vixiane)  
AIG  
FNOC Adjuster I  
Singapore AJTO Claims

Tel: 800 1288556 | Ext: 1002208  
D004110@sig.com | ems.aig.ae

P: Michelle  
T: 9.00am 6.12.19  
V: Out  
E: ✓

From: Dynamic Autowork <dynamicautowork@gmail.com>  
Sent: Thursday, December 5, 2019 5:53 PM  
To: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
Subject: [EXTERNAL] Re: SLW1480C (Pre-inspection) / Your vehicle : SME3380C

This message is from an external sender; be cautious with links and attachments.

Dear person in charge,

I think you system got problem.  
I can't reply e-mail  
Please arrange LKK Auto Consultant to survey the above vehicle.

Thank You.

Yours Sincerely,

Michelle  
HP : 9856 4815

8 Kaki Bukit Avenue 4  
#08-09Premier @ Kaki Bukit  
Singapore (415875)  
Tel : 6341 6789  
Fax : 6341 6778

On Wed, Dec 4, 2019 at 3:24 PM Dynamic Autowork <dynamicautowork@gmail.com> wrote:

Dear All,

Please update the status of my pre-inspection

On Tue, Dec 3, 2019 at 6:47 PM Dynamic Autowork <dynamicautowork@gmail.com> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.  
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

**\*\* PLEASE ADVISE LIABILITY\*\***

Thank You.

Yours Sincerely,

Michelle  
HP : 9856 4815

8 Kaki Bukit Avenue 4  
#08-09Premier @ Kaki Bukit  
Singapore (415875)

Tel : 6341 6789  
 Fax : 6341 6778

Thank You.

Yours Sincerely,

Michelle  
 HP : 9856 4815

8 Kaki Bukit Avenue 4  
 #08-09Premier @ Kaki Bukit  
 Singapore (415875)  
 Tel : 6341 6789  
 Fax : 6341 6778

From: Yinrul.Hor@aig.com  
 To: dynamicautowork@gmail.com  
 Cc: Andy-SY.Fong@aig.com ,Jennifer-VM.Chan@aig.com ,NoorMariasa.AbuKassim@aig.com ,Siyazairdina.Azman@aig.com ,yokeefhi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthib  
 Subject: aigenoypri PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SME3380C AND SLW1480C ON 03/12/2019  
 Date: Wed, 4 Dec 2019 07:35:47 +0000

Without Prejudice

Your Reference : SLW1480C  
 Our Reference : 8725934791SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Gao Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Raul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)  
 AIG  
 FNO, Adjuster I  
 Singapore AUTO Claims

Tel: 800108856 | Ext: 1002208  
 Yinrul.Hor@aig.com | www.aig.sg

From: Dynamic Autowork <dynamicautowork@gmail.com>  
 Sent: Tuesday, December 3, 2019 6:48 PM  
 To: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariasa <NoorMariasa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
 Subject: [EXTERNAL] SLW1480C (Pre-inspection) / Your vehicle : SME3380C

This message is from an external sender; be cautious with links and attachments.

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.  
 Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY\*\***

Thank You.

Yours Sincerely,

Michelle  
HP : 9856 4815

8 Kaki Bukit Avenue 4  
#08-09Premier @ Kaki Bukit  
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Tel : 6341 6789  
Fax : 6341 6778

**DYNAMIC AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201436361C

## Authorization To Act

I, Zhang Zuguang ("the third party claimant") of  
5 Yishun Close #05-10 Singapore 768006  
(address), owner of SLW1480C (vehicle no.) hereby  
authorize Dynamic Autowork Pte. Ltd.  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLW1480C that was damaged pursuant to the accident which  
occurred on 02/12/2019 (date) along Cross Junction of  
Mandai Avenue and Sembawang Road (location) involving  
vehicle no/s SME 3380C  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 day of 12 (month) 20 19 (year)



[Signature]

Signed by "the third party claimant"

[Signature]



Signed by "the workshop"

## View Received Message

This mail is associated with :

**\*SLW1480C (87259347915G)**  
**[SME3380C]**

TP  
ZHANG ZUGUANG  
Dec 2 2019 12:00AM  
[PHEE POH KOK RICKY]  
Dynamic Autowork Pte. Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 14/02/2020 13:12 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7638.45) - SLW1480C - Claim Handler: Syed-Yusoff, Saliha

Approved:7638.45:pls proceed with settlement @ @ \$7,638.45 [COR-\$7062 LOU-\$540.00 (9 days) LTA-\$36.45] \*\*subject to final repair bill & ATA

### DOCUMENTS SUMMARY

There are no documents.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Dec 2019 <a href="#">Edit Reg</a>		06 Dec 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float:right">[Created by adjuster]</span>									
Insured:	<b>PHEE POH KOK RICKY</b> , ID: S7715488D								
Main Claimant:	<b>ZHANG ZUGUANG</b> , ID: S2672558E								
Vehicle Reg. No.:	<b>SLW1480C</b>	Date of Loss:	02/12/2019 00:00 - :59 [22 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8725934791SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SME3380C</b>	Policy No. (Claimant):	MT/00585195						
Repairer:	<b>Dynamic Autowork Pte. Ltd (HQ)</b> 8 Kaki Bukit Ave 4, #08-09 Premier @ Kaki Bukit, 415875 Kaki Bukit - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	<b>Direct Asia Insurance (Singapore) Pte Ltd (HQ)</b> - Tel: 65322888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 17/12/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (14/02/2020): Alert - Adj Mandate Approved (S\$7638.45) - SLW1480C - Claim Handler: Syed-Yusoff...</li> <li>AIG_SG (10/12/2019): TP GIA report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float:right">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLW1480C (8725934791SG)  
 [SME3380C]  
 TP  
 ZHANG ZUGUANG  
 Dec 2 2019 12:00AM  
 [PHEE POH KOK RICKY]  
 Dynamic Autowork Pte. Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	View in Browser	
<b>Letters/Correspondences</b>											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	{Draft}	Third Party Express Settlement - Payment Breakdown							Edit			
<b>Assessment Reports</b>											1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	14/12/19 16:13	ACKNOWLEDGEMENT EMAIL TO AIG DD 06.12.19	 Load PDF	
2	14/12/19 16:13	EMAIL FROM AIG DD 06.12.19	 Load PDF	
3	14/12/19 16:13	NOTIFICATION FROM WORKSHOP + TP GIA REPORT	 Load PDF	
4	05/02/20 16:26	TP ESTIMATE - MARKED (FINAL)	 Load PDF	
5	07/02/20 08:56	LOD	 Load PDF	
6	07/02/20 08:56	LTA/GIA Search Fee	 Load PDF	
7	03/03/20 14:10	WORKSHOP INVOICE	 Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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8	03/03/20 14:10	<b>AUTHORISATION TO ACT FORM</b>	Load PDF	
9	03/03/20 14:10	<b>Release Voucher</b>	Load PDF	
10	03/03/20 14:10	<b>LETTER TO OI</b>	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/12/19 10:41	<b>OI GIA REPORT</b>	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SME3380C (Insd veh)	<b>Model:</b>	HONDA VEZEL 1.5 X CVT (A)
	SLW1480C (TP veh)		
<b>Date of Accident:</b>	02/12/2019		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$	17,536.87	
Final Repair Cost	: \$	7,062.00	
Loss of Use	: \$	540.00	9.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	36.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	7,638.45	
<b>Is Third Party Workshop GIA Registered?</b> [ ] YES [ X ] NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability __100____(%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Dynamic Autowork Pte. Ltd.	: \$	7,638.45
2)		: \$	
3)		: \$	
4)		: \$	

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
03 Mar  
2020  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AIG19021543/ADA3Q2

**Date:** 03/03/2020

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

**Claimant** SLW1480C **Insured Vehicle No :** SME3380C

**Vehicle No :** SLW1480C **Nature of Claim:** TP **Claim No:** 8725934791SG

Date of Loss: 02/12/2019

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLW1480C	Engine No:	L15B4431314
Make & Model:	HONDA VEZEL, 1.5 X CVT (A)	Chassis No:	RU11231313
Reg. Date:	30/01/2018 (Man. Year: 2017)	Odometer:	35866 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,939.60	5,505.92	5,433.68	49.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,450.00	2,760.00	2,690.00	49.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,389.60</b>	<b>8,265.92</b>	<b>8,123.68</b>	<b>49.57</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,600.00</b>		
(S\$)	16,389.60	6,600.00	9,789.60	59.73
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,147.27</b>	<b>462.00</b>	<b>685.27</b>	<b>59.73</b>
<b>Nett Amount (S\$)</b>	<b>17,536.87</b>	<b>7,062.00</b>	<b>10,474.87</b>	<b>59.73</b>
<b>+ Loss of Use (9.0 x S\$60.00/day) (S\$)</b>		540.00		
<b>+ Doc/Search Fee (S\$)</b>		36.45		
<b>Nett Liability (S\$)</b>		<b>7,638.45</b>		

#### INSPECTION

Date of Assignment: 06/12/2019

Date Inspected: 09/12/2019 Inspected At:

Dynamic Autowork Pte. Ltd (HQ)  
8 Kaki Bukit Ave 4, #08-09 Premier @  
Kaki Bukit  
Singapore 415875

Estimated Period of Repair: 9.0 days

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**Adjuster:** ADRIAN LING

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER INNER TRIM	N/S Cracked	798.20 FL	*295.00 FL
2	2		*REAR FENDER COWLING	Not Necessary	300.40 FL	*- FL
3	1		*REAR FENDER ARCED GARNISH	N/S Cracked	369.40 FL	*184.70 FL
4	1		*REAR BUMPER	Deformed	568.20 FL	*568.20 FL
5	1		*REAR BUMPER REFLECTOR	N/S Cracked	312.40 FL	*156.20 FL
6	1		*REAR BUMPER SIDE	N/S Torn	390.80 FL	*195.40 FL
7	2		*REAR BUMPER SIDE RETAINER	Necessary	114.00 FL	*114.00 FL
8	1		*TAIL LAMP	N/S Cut	950.00 FL	*475.00 FL
9	1		*TAILGATE	Dented	1,100.00 FL	*1,100.00 FL
10	1		*TAILGATE EMBLEM VEZEL	Necessary	75.50 FL	*75.50 FL
11	1		*TAILGATE OUTER GARNISH	Not Necessary	156.40 FL	*- FL
12	1		*TAILGATE SIDE LAMP	N/S Cut	857.40 FL	*428.70 FL
13	2		*TAILGATE DAMPER	Not Necessary	196.80 FL	*- FL
14	1		*TAILGATE INNER HOLDER	Not Necessary	52.00 FL	*- FL
15	2		*TAILGATE STOPPER	Not Necessary	38.00 FL	*- FL
16	1		*TAILGATE TOP LOCK	Damaged	109.80 FL	*109.80 FL
17	1		*TAILGATE LOWER LOCK	Not Necessary	24.70 FL	*- FL
18	1		*TAILGATE INNER TRIM	Cracked	198.60 FL	*198.60 FL
19	1		*TAILGATE LOCK CONNECTOR	Cracked	259.40 FL	*80.20 FL
20	1		*TAILGATE WEATHER STRIP	Cut	126.70 FL	*126.70 FL
21	1		*SET TAILGATE WINDSCREEN MOULDING	Necessary	132.40 FL	*132.40 FL
22	1		*BUZZER	Cracked	109.00 FL	*109.00 FL
23	1		*REAR END PANEL	Dented	491.30 FL	*491.30 FL
24	1		*REAR END PANEL TOP GARNISH	Deformed	98.20 FL	*98.20 FL
25	1		*REAR FLOOR PANEL	Buckled	675.20 FL	*675.20 FL
26	1		*REAR FLOOR TOWING PANEL	Repair	545.00 FL	*- FL
27	1		*REAR FLOOR PANEL BOTTOM GARNISH	Deformed	199.40 FL	*199.40 FL
28	1		*REAR FLOOR PANEL TOP BOARD	Deformed	300.40 FL	*300.40 FL
29	1		*REAR STORAGE SPONGE	Cracked	106.00 FL	*106.00 FL
30	1		*EDLC MODULE	Not Necessary	984.00 FL	*- FL
31	1		*REAR CHASSIS MEMBER LH	Repair	797.40 FL	*- FL
32	1		*SET REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
33	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
34	1		*SET TAILGATE INNER TRIM BOARD CLIP	Necessary	50.00 FS	*30.00 FS
35	1		*TAILGATE WINDSCREEN SEALANT	Necessary	80.00 FS	*30.00 FS
36	1		*TAILGATE WINDSCREEN INNER SEAL	Necessary	60.00 FS	*30.00 FS
37	1		*SET TAIL LAMP CLIP	Necessary	40.00 FS	*20.00 FS
38	1		*SET REAR FENDER INNER TRIM CLIP	Necessary	60.00 FS	*30.00 FS
39	1		*SET REAR FENDER COWLING CLIP	Not Necessary	60.00 FS	*- FS
40	1		*SET REAR END PANEL TOP GARNISH CLIP	Necessary	50.00 FS	*10.00 FS
41	1		*REAR END PANEL INSULATION SEAL	Necessary	150.00 FS	*60.00 FS
42	1		*REAR FLOOR PANEL SEALANT	Necessary	350.00 FS	*60.00 FS
43	1		*SET REAR FLOOR PANEL BOTTOM GARNISH CLIP	Necessary	60.00 FS	*30.00 FS
44	1		*REVERSE CAMERA	Not Necessary	480.00 FS	*- FS
45	1		*SET REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	13,227.00	6,749.90
- List Item Discount on L Items 20.00/20.00% (S\$)	2,287.40	1,243.98
<b>Total Parts (S\$)</b>	<b>10,939.60</b>	<b>5,505.92</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING ,REMOVAL AND REPLACING PARTS	New	1,800.00	1,200.00
2	TO SPRAY PAINT AFFECTED AREA	New	1,600.00	1,000.00
3	TUFF COAT	New	250.00	80.00
4	REMOVE AND REFIX CUSHION SEAT /UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	New	250.00	180.00
5	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	New	80.00	50.00
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	80.00	50.00
7	REAR CHASSIS ALIGNMENT	New	250.00	0.00
8	CONDUCT WATER LEAKAGE TEST	New	100.00	0.00
9	REMOVE AND REFIX AND RESET EDLC MODULE	New	400.00	0.00
10	REMOVE AND REFIX TAILGATE WINDSCREEN	New	120.00	120.00
11	TRANSFER TAILGATE MECHANISM	New	80.00	80.00
12	REMOVE AND REFIX REAR EXHAUST PIPE	New	180.00	0.00
13	REMOVE AND REFIX FUEL TANK TO FACILITATE FLOOR PANEL REPLACEMENT	New	80.00	0.00
14	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION ETC	New	180.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>5,450.00</b>	<b>2,760.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >