

Vic (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 18 March, 2020 3:11 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Vic,

Please offer as per below:

COR : \$7,115.50
LOR : \$1,400.00 - \$1,600.00 (\$140 - \$160 x 10 days)
LTA/GIA : \$36.45
Total : \$8,551.95 - \$8,751.95

- Please request rental agreement from third party.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, March 5, 2020 9:52 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Your Ref: D19007615MFSH/SHD6798B
Our Ref: CC4/FCI19021541/Hhb3

Dear Rachel,

ACCIDENT INVOLVING VEHICLES SHD 6798B AND SMP 3711Z ON 28/11/2019

We refer further to your below email.

It was reported that Insured vehicle lost control and collided to 2 parked vehicles (including the TP vehicle).

As such, in view of BOLA 21, our Insured driver lost control, liability is not to our Insured's favour.

We propose to offer to TP repairer "**RICO 60 AUTO SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 70,871.02	\$ 7,115.50
Loss of Rental (\$160 x 14 days)	\$ 2,240.00	\$ 1,600.00 (\$160 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
GIA Search Fee	\$ 29.00	\$ 29.00
TOTAL	\$ 73,147.47	\$ 8,751.95

Breakdown of days is as follows:

Our surveyor's recommended days to repair	8 days
Weekends / Downtime	2 days
TOTAL	10 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Thursday, 5 March, 2020 9:20 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <EXPRESS SETTLEMENT> RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Vic,

Attached for your attention.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, March 5, 2020 8:38 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Rachel,

We refer to your below email.

May we request for a copy of the LOD, as we did not received any copy from TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 4 March, 2020 5:15 PM

To: Vic (LKKAuto); Admin A

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Vic,

The workshop had is chasing for offer.
Please assist.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, March 4, 2020 5:13 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

We have yet to hear from your side.

Any updates on the said case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Friday, 28 February 2020 2:55 PM
To: [Rachel Wu](#)
Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)
Sent: Tuesday, 25 February 2020 5:35 PM
To: [Rachel Wu](#)
Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Thanks for you promptly response.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)
Sent: Tuesday, 25 February 2020 5:22 PM
To: [Rico 60](#)
Subject: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

We are pending for mandate approval.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, February 25, 2020 4:49 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 21 February 2020 4:30 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on settlement offer for above matter?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Wednesday, 19 February 2020 5:14 PM
To: [Rachel Wu](#)
Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any update(s) on the mention claim?

Look forward to hear back from you.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rachel Wu](#)
Sent: Wednesday, 5 February 2020 11:06 AM
To: [Rico 60](#)
Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Your Ref: SMP3711Z
Our Ref : SHD6798B // D19007615M/CTPL/RW/TPD1

Dear Sir,

Accident involving SHD6798B & SMP3711Z on 28.11.2019.

We acknowledge receipt of your letter of claim dated 05.02.2020 which we've received on 05/02/2020.

We are investigating your/your client's claim and will reply to you substantively soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
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From: Rico 60 <claims@rico60.com>
Sent: Wednesday, February 5, 2020 10:22 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>
Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH; DOA : 28/11/2019

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV/cheque.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Hock Ann \(LKK Auto\)](#)
Sent: Monday, 30 December 2019 5:41 PM
To: [Rico 60](#)
Cc: [Vic \(LKKAuto\)](#)
Subject: RE: Finalisation for SMP 3711 Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear John ,

Good day , regarding about this case vehicle SMP 3711Z jaguar xe still can.t finalized with your, coz management on process checking pending to updated

With get back updated yours soon .

Thanks.

Best Regards,
Hock Ann Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Monday, 30 December, 2019 11:55 AM
To: Hock Ann (LKK Auto)
Subject: RE: Finalisation for SMP 3711 Z

Dear sir,

Any updates on the said case?

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Saturday, 14 December 2019 11:42 AM
To: hockann@lkkauto.com
Subject: Finalisation for SMP 3711 Z

Dear Sir,

I refer to attached for finalisation.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 25 March, 2020 10:49 AM
To: Rico 60
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3
Attachments: DV.pdf

Without Prejudice

Dear Yvonne,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to improved our offer to a global sum of **\$8,750.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV then **forward the original signed hard copy to us (LKK) together with a copy of the vehicle SMP 3711Z Insurance Certificate and Driver's Driving Licence** for our principal to process the payment.

The above amount is to be made payable to **RICO 60 AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rico 60 [mailto:claims@rico60.com]
Sent: Wednesday, 25 March, 2020 10:37 AM
To: Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)

Subject: RE: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref :
D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

We yet to receive responses to our proposed offer dated 18 March 2020 6:23 PM (Thursday)

Kindly assist to expedite on this matter.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Thursday, 19 March 2020 4:43 PM

To: [Vic \(LKKAuto\)](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref :

D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

Any updates on our proposed offer?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 18 March 2020 6:23 PM

To: [Vic \(LKKAuto\)](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B;
DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

Let close this at \$8,800.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Vic \(LKKAuto\)](#)

Sent: Wednesday, 18 March 2020 4:27 PM

To: [Rico 60](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Without Prejudice

Dear Yvonne,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$8,550.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV then **forward the original signed hard copy to us (LKK) together with a copy of the vehicle SMP 3711Z Insurance Certificate and Driver's Driving Licence** for our principal to process the payment.

The above amount is to be made payable to **RICO 60 AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 17 March, 2020 9:34 AM

To: Rico 60

Cc: Admin A; Vic (LKKAuto)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Without Prejudice

Dear Yvonne,

We refer to your below email.

Please be informed that we are still pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rico 60 [<mailto:claims@rico60.com>]

Sent: Monday, 16 March, 2020 3:55 PM

To: Vic (LKKAuto)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Vic,

Any updates on the settlement offer for above mentioned claim?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Tuesday, 10 March 2020 5:02 PM

To: [Rico 60](#)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

As per our tele-conversation earlier on, please note that we have 4 to 8 weeks to reply on the offer.

We are currently still pending for mandate.

Will revert back with an offer soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, March 10, 2020 4:58 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

May I know any updates on this case and how long do we have to wait for the settlement offer?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 4 March 2020 5:12 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

We have yet to hear from your side.

Any updates on the said case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 28 February 2020 2:55 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank you.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Tuesday, 25 February 2020 5:35 PM

To: [Rachel Wu](#)

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Thanks for you promptly response.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Tuesday, 25 February 2020 5:22 PM

To: [Rico 60](#)

Subject: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

We are pending for mandate approval.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, February 25, 2020 4:49 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 21 February 2020 4:30 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on settlement offer for above matter?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 19 February 2020 5:14 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any update(s) on the mention claim?

Look forward to hear back from you.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Wednesday, 5 February 2020 11:06 AM

To: [Rico 60](#)

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Your Ref: SMP3711Z

Our Ref : SHD6798B // D19007615M/CTPL/RW/TPD1

Dear Sir,

Accident involving SHD6798B & SMP3711Z on 28.11.2019.

We acknowledge receipt of your letter of claim dated 05.02.2020 which we've received on 05/02/2020.

We are investigating your/your client's claim and will reply to you substantively soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C

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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, February 5, 2020 10:22 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH; DOA : 28/11/2019

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV/cheque.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Hock Ann \(LKK Auto\)](#)
Sent: Monday, 30 December 2019 5:41 PM
To: [Rico 60](#)
Cc: [Vic \(LKKAuto\)](#)
Subject: RE: Finalisation for SMP 3711 Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear John ,

Good day , regarding about this case vehicle SMP 3711Z jaguar xe still can.t finalized with your, coz management on process checking pending to updated

With get back updated yours soon .

Thanks.

Best Regards,
Hock Ann Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Monday, 30 December, 2019 11:55 AM
To: Hock Ann (LKK Auto)
Subject: RE: Finalisation for SMP 3711 Z

Dear sir,

Any updates on the said case?

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Saturday, 14 December 2019 11:42 AM
To: hockann@lkkauto.com
Subject: Finalisation for SMP 3711 Z

Dear Sir,

I refer to attached for finalisation.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SMP 3711 Z

Your Ref.: SHD 6798 B

Date: 5/2/2020

ATTN: Motor Claims Department

INS: MS First Capital Insurance Limited

Dear Sir/Madam,

Accident Involving: SMP 3711 Z & SHD 6798 B

Date of Accident: 28/11/2019

Location: ALONG LORONG PISANG BATU

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>7,115.50</u>
Rental		
(\$160/Day x 14 Days) :	\$	<u>2,240.00</u>
3rd Party Report:	\$	<u>29.00</u>
LTA Search:	\$	<u>7.45</u>
Grand Total:	\$	<u>9,391.95</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 28/11/2019 @ 18:00hrs along Lorong Pirang Batu
involving vehicles nos. SMP3711Z & SHD 6798B

In consideration of **Rico 60 Auto Services Pte. Ltd.**, 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SMP3711Z at my/our request, I/We, Ajmal Trading Group Pte Ltd ("the claimant") of 31 Bukit Batok Crescent #01-10 The Splendour Singapore 658070 (address) bearing NRIC no. 200723149M the owner of motor vehicle no. SMP3711Z hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Rico 60 Auto Services Pte. Ltd.** I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Rico 60 Auto Services Pte. Ltd.** the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into **Rico 60 Auto Services Pte. Ltd.** account. Upon clearance of the said cheque, I/we further authorise **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to **Rico 60 Auto Services Pte. Ltd.** shall amount to a good discharge of **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 28 day of 11 (month) 2019 (year).



"The Claimant's" Signature

Name: Ajmal Trading Group Pte Ltd.

NRIC No.: 200723149M



Rico 60 Auto Services Pte Ltd

Name: Yvonne Teoh

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007615MFSH/SHD6798B
ACCIDENT DATE : 28/11/2019
ACCIDENT LOCATION : LOR PISANG BATU
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NG CHEE HONG
INSURED VEHICLE : SHD 6798B
INVOLVED PARTY : SMP 3711Z
SETTLEMENT SUM : \$8,750.00

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
Prejudicial to any other claims"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : AJMAL TRADING GROUP PTE LTD

Signature and Date :



21/05/2020

WITNESS : yvonne Koh Peak Yit

Signature and Date :

21/05/2020



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

MS First Capital Insurance Ltd.
6507 3848

Invoice No. : I2020021464
Invoice Date : February 5, 2020
Vehicle No. : SMP3711Z
Make & Model : JAGUAR XE
Chassis No. : SAJAB4AG7HA954169
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	6,650.00	6,650.00

7% GST	\$465.50
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$7,115.50
Amount Paid	\$0.00
Balance Due	\$7,115.50



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.

INVOICE

DATE

29 Nov 2019

INVOICE NO

CD:000018

Carz-Volution Detailing

25, Kaki Bukit Road 4 #06-47

Synergy@Kaki Bukit

Singapore 417800

Mobile: 92308081

Email:CarzVolutionDetailing@gmail.com

INVOICE TO

AJMALDEEN S/O

SALAUDEEN (83755587)

22 CHUN TIN ROAD

SINGAPORE 599608

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
29/11/19-13/12/19	JAGUAR XF 3.0A (SLU2986P)	\$160	\$2240

(A)

SMP3711Z

Subtotal	\$2240
Deposit	-
Total	\$2240

Terms

- 1) Full Payment must be made upon collection of vehicle. In the event of non-payment after completion, Carz-Volution Detailing Pte Ltd reserves the right to hold the vehicle till FULL PAYMENT is received.
- 2) All payment have to be by in terms of Cash, Cheque or Internet Bank Transfer.
- 3) For Cheque Payment, Please Payable to "Carz-Volution Detailing Pte Ltd"
- 4) For Payment by bank , Please make transfer to OCBC CURRENT 511-444-838-001 or Paynow 92308081

****This is a Computer Generated Invoice, No Signature Is Required.**

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-207679

Date of Request: 17/12/2019

Your Ref No: WALK IN ROY

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 28/11/2019

Vehicle No: SMP3711Z

Place of Accident: Along Lor Pisang Batu

Involving Vehicle No: SHD6798B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHD6798B	Along Lor Pisang Batu	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-207678

Date of Request: 17/12/2019

Your Ref No: WALK IN ROY

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SMP3711Z
Date of Accident: 28/11/2019
Place of Accident: LOR PISANG BATU
Involving Vehicle No: SHD6798B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Dec 2019 / 17:04:29

Receipt Date/Time : 02 Dec 2019 / 17:04:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191202-003113

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHD6798B

As at 28 Nov 2019/18:00:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1 Insurance Enquiry - SHD6798B
Enquiry Fee
20191202170401646829

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
----------------------------	--	--	------

Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

xxxxxxxxxxxx4989	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total		7.45
-------	--	------

Cash Change		0.00
-------------	--	------

Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
--------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.