

Vic (LKKAuto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 18 March, 2020 3:11 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Vic,

Please offer as per below:


COR : \$7,115.50
LOR : \$1,400.00 - \$1,600.00 (\$140 - \$160 x 10 days)
LTA/GIA : \$36.45
Total : \$8,551.95 - \$8,751.95

- Please request rental agreement from third party.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, March 5, 2020 9:52 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Your Ref: D19007615MFSH/SHD6798B
Our Ref: CC4/FCI19021541/Hhb3

Dear Rachel,

ACCIDENT INVOLVING VEHICLES SHD 6798B AND SMP 3711Z ON 28/11/2019

We refer further to your below email.

It was reported that Insured vehicle lost control and collided to 2 parked vehicles (including the TP vehicle).

As such, in view of BOLA 21, our Insured driver lost control, liability is not to our Insured's favour.

We propose to offer to TP repairer "**RICO 60 AUTO SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 70,871.02	\$ 7,115.50
Loss of Rental (\$160 x 14 days)	\$ 2,240.00	\$ 1,600.00 (\$160 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
GIA Search Fee	\$ 29.00	\$ 29.00
TOTAL	\$ 73,147.47	\$ 8,751.95

Breakdown of days is as follows:

Our surveyor's recommended days to repair	8 days
Weekends / Downtime	2 days
TOTAL	10 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Thursday, 5 March, 2020 9:20 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <EXPRESS SETTLEMENT> RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Vic,

Attached for your attention.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, March 5, 2020 8:38 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <EXPRESS SETTLEMENT> RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3s2

Dear Rachel,

We refer to your below email.

May we request for a copy of the LOD, as we did not received any copy from TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 4 March, 2020 5:15 PM

To: Vic (LKKAuto); Admin A

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Vic,

The workshop had is chasing for offer.
Please assist.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, March 4, 2020 5:13 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

We have yet to hear from your side.

Any updates on the said case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Friday, 28 February 2020 2:55 PM
To: [Rachel Wu](#)
Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Tuesday, 25 February 2020 5:35 PM
To: [Rachel Wu](#)
Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Thanks for you promptly response.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rachel Wu](#)
Sent: Tuesday, 25 February 2020 5:22 PM
To: [Rico 60](#)
Subject: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

We are pending for mandate approval.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, February 25, 2020 4:49 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 21 February 2020 4:30 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on settlement offer for above matter?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Wednesday, 19 February 2020 5:14 PM
To: [Rachel Wu](#)
Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any update(s) on the mention claim?

Look forward to hear back from you.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rachel Wu](#)
Sent: Wednesday, 5 February 2020 11:06 AM
To: [Rico 60](#)
Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Your Ref: SMP3711Z
Our Ref : SHD6798B // D19007615M/CTPL/RW/TPD1

Dear Sir,

Accident involving SHD6798B & SMP3711Z on 28.11.2019.

We acknowledge receipt of your letter of claim dated 05.02.2020 which we've received on 05/02/2020.

We are investigating your/your client's claim and will reply to you substantively soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, February 5, 2020 10:22 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH; DOA : 28/11/2019

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV/cheque.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Hock Ann \(LKK Auto\)](#)
Sent: Monday, 30 December 2019 5:41 PM
To: [Rico 60](#)
Cc: [Vic \(LKKAuto\)](#)
Subject: RE: Finalisation for SMP 3711 Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear John ,

Good day , regarding about this case vehicle SMP 3711Z jaguar xe still can.t finalized with your, coz management on process checking pending to updated

With get back updated yours soon .

Thanks.

Best Regards,
Hock Ann Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Monday, 30 December, 2019 11:55 AM
To: Hock Ann (LKK Auto)
Subject: RE: Finalisation for SMP 3711 Z

Dear sir,

Any updates on the said case?

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Saturday, 14 December 2019 11:42 AM
To: hockann@lkkauto.com
Subject: Finalisation for SMP 3711 Z

Dear Sir,

I refer to attached for finalisation.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com