

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 25 March, 2020 10:49 AM
To: Rico 60
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3
Attachments: DV.pdf

Without Prejudice

Dear Yvonne,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to improved our offer to a global sum of **\$8,750.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV then **forward the original signed hard copy to us (LKK) together with a copy of the vehicle SMP 3711Z Insurance Certificate and Driver's Driving Licence** for our principal to process the payment.

The above amount is to be made payable to **RICO 60 AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rico 60 [mailto:claims@rico60.com]
Sent: Wednesday, 25 March, 2020 10:37 AM
To: Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)

Subject: RE: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref :
D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

We yet to receive responses to our proposed offer dated 18 March 2020 6:23 PM (Thursday)

Kindly assist to expedite on this matter.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Thursday, 19 March 2020 4:43 PM

To: [Vic \(LKKAuto\)](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref :

D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

Any updates on our proposed offer?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 18 March 2020 6:23 PM

To: [Vic \(LKKAuto\)](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B;
DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Dear Vic,

Let close this at \$8,800.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Vic \(LKKAuto\)](#)

Sent: Wednesday, 18 March 2020 4:27 PM

To: [Rico 60](#)

Cc: [Admin A](#); [Vic \(LKKAuto\)](#)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Without Prejudice

Dear Yvonne,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$8,550.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV then **forward the original signed hard copy to us (LKK) together with a copy of the vehicle SMP 3711Z Insurance Certificate and Driver's Driving Licence** for our principal to process the payment.

The above amount is to be made payable to **RICO 60 AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 17 March, 2020 9:34 AM

To: Rico 60

Cc: Admin A; Vic (LKKAuto)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019 - LKK REF CC4/FCI19021541/Hhb3

Without Prejudice

Dear Yvonne,

We refer to your below email.

Please be informed that we are still pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Rico 60 [<mailto:claims@rico60.com>]

Sent: Monday, 16 March, 2020 3:55 PM

To: Vic (LKKAuto)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Vic,

Any updates on the settlement offer for above mentioned claim?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Tuesday, 10 March 2020 5:02 PM

To: [Rico 60](#)

Subject: RE: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

As per our tele-conversation earlier on, please note that we have 4 to 8 weeks to reply on the offer.

We are currently still pending for mandate.

Will revert back with an offer soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, March 10, 2020 4:58 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

May I know any updates on this case and how long do we have to wait for the settlement offer?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 4 March 2020 5:12 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

We have yet to hear from your side.

Any updates on the said case?

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 28 February 2020 2:55 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank you.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Tuesday, 25 February 2020 5:35 PM

To: [Rachel Wu](#)

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Thanks for you promptly response.

Best Regards,

Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Tuesday, 25 February 2020 5:22 PM

To: [Rico 60](#)

Subject: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Dear Yvonne,

We are pending for mandate approval.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, February 25, 2020 4:49 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on this case?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Friday, 21 February 2020 4:30 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any updates on settlement offer for above matter?

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rico 60](#)

Sent: Wednesday, 19 February 2020 5:14 PM

To: [Rachel Wu](#)

Subject: RE: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

Dear Rachel,

Any update(s) on the mention claim?

Look forward to hear back from you.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Rachel Wu](#)

Sent: Wednesday, 5 February 2020 11:06 AM

To: [Rico 60](#)

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH/SHD6798B; DOA : 28/11/2019

WITHOUT PREJUDICE

Your Ref: SMP3711Z

Our Ref : SHD6798B // D19007615M/CTPL/RW/TPD1

Dear Sir,

Accident involving SHD6798B & SMP3711Z on 28.11.2019.

We acknowledge receipt of your letter of claim dated 05.02.2020 which we've received on 05/02/2020.

We are investigating your/your client's claim and will reply to you substantively soon.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C

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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, February 5, 2020 10:22 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Subject: RE: RE: LOD for SMP 3711 Z; Our Ref : D19007615MFSH; DOA : 28/11/2019

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV/cheque.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Hock Ann \(LKK Auto\)](#)
Sent: Monday, 30 December 2019 5:41 PM
To: [Rico 60](#)
Cc: [Vic \(LKKAuto\)](#)
Subject: RE: Finalisation for SMP 3711 Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear John ,

Good day , regarding about this case vehicle SMP 3711Z jaguar xe still can.t finalized with your, coz management on process checking pending to updated

With get back updated yours soon .

Thanks.

Best Regards,
Hock Ann Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Monday, 30 December, 2019 11:55 AM
To: Hock Ann (LKK Auto)
Subject: RE: Finalisation for SMP 3711 Z

Dear sir,

Any updates on the said case?

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Rico 60](#)
Sent: Saturday, 14 December 2019 11:42 AM
To: hockann@lkkauto.com
Subject: Finalisation for SMP 3711 Z

Dear Sir,

I refer to attached for finalisation.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

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