

ASS. REC. BY:

REF:

C9/SMO19021527/G4f302

Special Instruction:

Surveyor: GA

ASSIGNMENT (Office)

From (Person): Melvin Ye

of

SMO

Date/Time:

05/12/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 9857M

Insured:

GBJ 586A

at Workshop m/s

Volkswagen

Tel:

6977 3502 / 9386.7833

Shu Shu

of

1 KAMPONG KAPAT

Policy No:

Claim No:

CMTD 1905675/THE

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

07/12/19

CA / REV / REP. / REV 24 HRS

06/12/19 @ 3pm
owner waiting

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction

Johnnie ()

SLT 9857M -x

GBJ 586A -x

PBC BY:

REF:

SMO

ASSIGNMENT

From

Date:

06/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLT 9857M

at Workshop m/s

Volkswagen

of

1 Kampong Ampat

Insured:

Policy No.

Claims No.

Sum Insured:

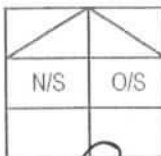
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rport:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLT 9857M Regn: 28 Mar 2019

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Tauran c.c 1395

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading

19033

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WUBZZZITZKW037590

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size:

F:

255/55 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

06-12-19

Survey held at

w/s

3 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/12/19

Sent Preli by email

14/1 3.44pm

Confirmed final by \$9,576.71 and 5 days with Shu Shi. (Red. 9954, 50%)

RECEIVED 15 JAN 2020

14/1/2020

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

14/1/20 Typist

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Report Format:

TP

Lump Sum (C):

9,576.71

Survey Fee:

490

Transportation:

S + RS \$

Photos:

Other:

TOTAL

490

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 14 January 2020 2:44 PM
To: Tang Shu Shi (VGS - SG/Singapore); Guo Qiang (LKKAUTO)
Cc: Chee Steven (VGS - SG/Singapore)
Subject: RE: SLT9857M - finalized.

Dear Shu Shi,

WITHOUT PREJUDICE

Confirm final fig \$9,576.71 before GST and 5 repair days.

Kindly send the relevant documents to Sompo Insurance Singapore Pte Ltd.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 24 December 2019 8:14 AM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: SLT9857M - finalized.

Hi,

Please see attached finalized.

COR: As per attached.

DOR: 5 working days.

Please revert.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620



Internal

Nivitha (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 5 December 2019 3:31 PM
To: assignments; sur@lkkauto.com
Cc: Henry, Irene James; Teo, Grace; Choo, Thelma; Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] CMTD1905625/THE - LIA(SUV)/ GBJ586A & SLT9857M ACC on 02/12/2019
\\ request direct settlement
Attachments: 1371_001.zip

Dear LKK Auto,

Please assist to conduct motor survey on **Third Party** basis as repair estimate attached.

Please revert with your preliminary report upon completion of survey to my colleague, Ms Thelma.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Thursday, 5 December, 2019 12:38 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: [EXT] CMTD1905625/THE - LIA(SUV)/ GBJ586A & SLT9857M ACC on 02/12/2019
request direct settlement

Hi,

Please arrange survey tomorrow 06/12/2019 @ 3pm, vw/ka. Owner waiting.

Please revert to confirm.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 4 December 2019 8:57 AM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: [EXT] CMTD1905625/THE - LIA(SUV)/ GBJ586A & SLT9857M ACC on 02/12/2019 request direct settlement

Without Prejudice

Our Reference: CMTD1905625/THE

Your Reference: SLT9857M

Hi Shu Shi,

We acknowledged receipt of your claim documents.

Please be informed that our survey request email is motorsurvey@sompo.com.sg

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681.

Kindly advise when your client will be leaving the vehicle at your premises for the survey.

Aside to Thelma,

Please refer to the liability request from Volkswagen Centre Singapore.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, December 3, 2019 10:52 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: request direct settlement for SLT9857M & GBJ586A on 02/12/2019

Hi Colleagues,

For your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division

T: 6461 6555 | F: 6221 3147



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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, December 3, 2019 10:40 AM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: request direct settlement for SLT9857M & GBJ586A on 02/12/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 3 December 2019 10:35 AM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: Scan Image

Internal



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref:

Date: 16 Dec 2019

Our Ref: CS/SMO19021527/Gyf3

The Motor Claims Department
SOMPO INSURANCE SINGAPORE PL

Dear Sir/Madam,

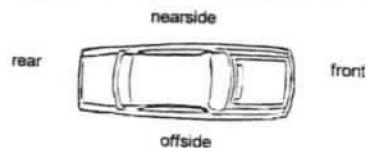
INITIAL INSPECTION REPORT OF VEHICLE NO. SLT9857M

Please be informed that we had conducted the inspection of the abovementioned vehicle on 06/12/2019 at the premises of M/s VOLKSWAGEN CENTRE SINGAPORE and have the following to report:-

Workshop Estimate Amount	: S\$ 19,499.92 .
Revised Estimate Amount	: S\$ 9,545.92 .
"Check" Items Amount	: S\$ 4,614.00 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

Xing Guo Qiang
Licensed Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/12/2019 17:28
Date Of Accident	02/12/2019 12:35
Exact Location Of Accident	SERAGOON RD NEAR LAMPOST D19
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT9857M
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	UMAIRAH BINTE MOHAMAD YUSOFF
NRIC No	S9026512A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90225967
Alternative Phone No	OFFICE-90225967

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN COMFORTLINE 1.4 L TSI 110KW DSG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00611985
Cover Note Number	

Driver

Name of Driver	ABDUL HAFIZ BIN SULLEIMAN ANGULLIA
NRIC No	S8857825B
Date Of Birth	18/07/1988
Occupation	INDOOR
Date Of Driving Pass	20/03/2018
Driving Experience	1 YEAR AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90225967
Fax Number	
Contact Number	OFFICE-90225967
Email Address	NOEMAIL

Address	BLK 525B PASIR RIS ST 51 #11-571
Postcode	512525
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBJ586A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	QUEK POH CHUAN
NRIC/Passport Number	S7099048B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

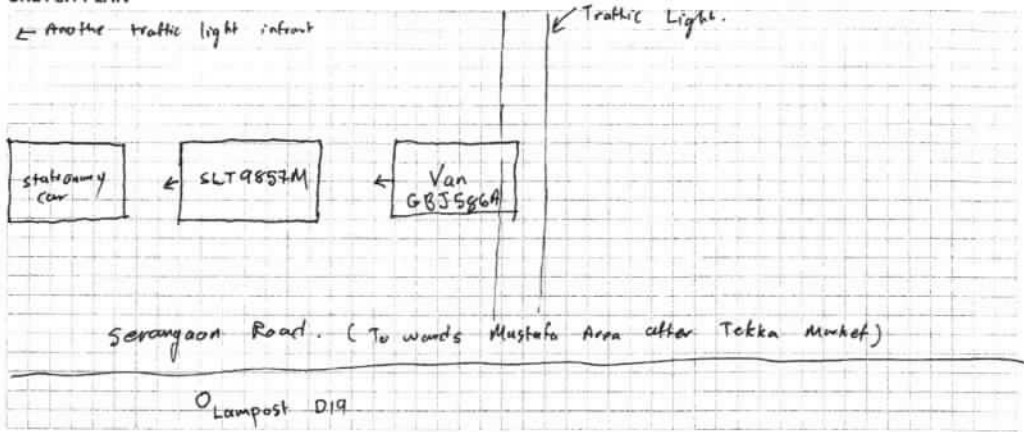
Driver's Signature
(If driver is not the policyholder)
Date & Time: 2 December 2019
5:35pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 2 December 2019 @ 12:35pm. My vehicle was preparing to move
 off while there is a stationary vehicle in front, when a white
 van rear ended my vehicle. Accident happened on Serangoon Road
 near lamp post D19. Van was at a ~~safe~~ distant away when i
 checked the rear mirror before the moment it hit my back.
 Van license plate number GBJ586A bearing Coca cola logo.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 2 December 2019
 5:35 pm.

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No:



2/12/19

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	512A
Vehicle No.:	SLT9857M
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Dec 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TOURAN 1.4 TSI CL 5T13NZ HLG
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CZDA08527
Chassis No.:	WVGZZZ1TZKW037590
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$25,495.00
Original Registration Date:	28 Mar 2019
First Registration Date:	28 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$27,693.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2029
PARF Rebate Amount:	\$20,769.00
COE Expiry Date:	27 Mar 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,961.00
COE Rebate Amount:	\$34,377.00
Total Rebate Amount:	\$55,146.00

The information contained herein is correct as at 08 Dec 2019

OK

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
SOMPO
INSURANCE SINGAPORE
50 RAFFLES PLACE
#05-01/06 SINGAPORE LAND TOWER
Singapore 048623

Customer Details:
Ms.
UMAIRAH
BINTE MOHAMAD YUSOFF
525B PASIR RIS STREET 51
#11-571
Singapore 512525

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

03-12-2019
5211033781
198905490E
39999
2019002891/ 1
02-12-2019
SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLT9857M	5T13NZ	28-03-2019	WVGZZZ1TZKW037590	Touran Comfortline 1.4 TSI 110kW DSG	12,759

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA827025P	Rear Trunk Lid	1	pcs.	1,914.28	#1	1,914.28	2,048.28
5TA827939 041	Spoiler Satin Black LHR	1	pcs.	242.77	#1	242.77	259.76
5TA827940 041	Spoiler Satin Black RHR	1	pcs.	242.77	#1	242.77	259.76
5TA827566B	Pushbutton For Electric L	1	pcs.	1,324.00	#1	1,324.00	1,416.68
D 169300M2	1k Window Adhesive	2	pcs.	49.88	#1	99.76	106.74
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
D 181802M1	Activator For Precoated W	1	pcs.	24.00	#1	24.00	25.68
5TA827705A	Gasket WEATHERSTRIP	1	pcs.	285.78	#1	285.78	305.78
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	89.76	#1	89.76	96.04
5TA853687 2ZZ	Inscription Bright Chrome TOURAN	1	pcs.	58.66	#1	58.66	62.77
5TA807417 GRU	Cover For Bumper Primed REAR BUMPER	1	pcs.	1,139.96	#1	1,139.96	1,219.76
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	273.34	#1	273.34	292.47
5TA807305	Bumper REINFORCEMENT	1	pcs.	442.56	#1	442.56	473.54
5TA807863	Attachment Strip	1	pcs.	55.98	#1	55.98	59.90
5TA807393	RR CTR BRACKET	1	pcs.	29.49	#1	29.49	31.55
5TA807394	Guide Piece LHR SIDE BRACKET	1	pcs.	29.49	#1	29.49	31.55
5TA807453	Guide Piece RHR SIDE BRACKET	1	pcs.	36.27	#1	36.27	38.81
5TA807454	Guide Piece LHR TAILLIGHT BRACKET	1	pcs.	36.27	#1	36.27	38.81
5TA807454	Guide Piece RHR TAILLIGHT BRACKET	1	pcs.	36.27	#1	36.27	38.81
5TA253609B	Exhaust Silencer Rear	1	pcs.	1,078.62	#1	1,078.62	1,154.12
1K0253141S	Dual Clamp	1	pcs.	55.54	#1	55.54	59.43
	LABOUR	2	pcs.	840.00	#1	1,680.00	4,494.00
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR EXHAUST	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOTLID MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	5	pcs.	800.00	#1	4,000.00	4,280.00
	REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	SOMPO DIRECT SETTLEMENT						
	DOA: 02/12/2019						
	TP VEH: GBJ586A						
	SURVEY BY:						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
SOMPO
INSURANCE SINGAPORE
50 RAFFLES PLACE
#05-01/06 SINGAPORE LAND TOWER
Singapore 048623

Customer Details:
Ms.
UMAIRAH
BINTE MOHAMAD YUSOFF
525B PASIR RIS STREET 51
#11-571
Singapore 512525

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

03-12-2019
5211033781
198905490E
39999
2019002891/ 1
02-12-2019
SHU SHI TANG

License plate SLT9857M	Model code 5T13NZ	First registration 28-03-2019	VIN WVGZZZ1TZKW037590	Model Touran Comfortline 1.4 I TSI 110kW DSG	Mileage 12,759
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Quotation valid till 09-12-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	18,739.92	7%	1,364.99	19,499.92	20,864.91
Total	760.00	18,739.92		1,364.99	19,499.92	20,864.91

19,530.71

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

5 Days.

before part photos.

Emo Qier - 8288 0282

96/12/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Supplementary or Omitted List



VEHICLE NUMBER: **SLT9857M**

MODEL **Touran**

CLAIMS DETAILS

	LABOUR DESCRIPTION	Qty	Unit	Amount
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	8D0853419D	Packing Adhesive	1	27.03		\$27.03
2	WHT007341	Rivettted Cap Nut	2	1.88		\$3.76
3						
4						
5						
6						
7						
8						
9						
10						
11						
TOTAL:						\$30.79

Total Labour & Parts

\$30.79

Survey By

GUOQIANG LKK

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

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Company
SOMPO
INSURANCE SINGAPORE
50 RAFFLES PLACE
#05-01/06 SINGAPORE LAND TOWER
Singapore 048623

Customer Details:
Ms.
UMAIRAH
BINTE MOHAMAD YUSOFF
525B PASIR RIS STREET 51
#11-571
Singapore 512525

Document no.
Document date 24-12-2019
Customer no. 5211033781
Customer GST-ID 198905490E
Dealer 39999
Job order number 2019002933/ 1
Job order date 07-12-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLT9857M	5T13NZ	28-03-2019	WVGZZZ1TZKW037590	Touran Comfortline 1.4 I TSI 110kW DSG	12,759

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA827025P	Rear Trunk Lid A/O-9/12/2019	1	pcs.	1,914.28	#1	1,914.28	2,048.28
5TA827939 041	Spoiler Satin Black LHR XR-9/12/2019	1	pcs.	242.77	#1	242.77	259.76
5TA827940 041	Spoiler Satin Black RHR XR-9/12/2019	1	pcs.	242.77	#1	242.77	259.76
D 169300M2	1k Window Adhesive XR-9/12/2019	2	pcs.	49.88	#1	99.76	106.74
D 002000A2	Adhesive Remover XR-9/12/2019	1	pcs.	115.74	#1	115.74	123.84
D 00920002	Primer XR-9/12/2019	1	pcs.	25.92	#1	25.92	27.73
D 00950025	Applicator XR-9/12/2019	2	pcs.	9.48	#1	18.96	20.29
D 181802M1	Activator For Precoated W XR-9/12/2019	1	pcs.	24.00	#1	24.00	25.68
5TA853630A DPJ	Vw Sign Black/Bright Chro XR-9/12/2019	1	pcs.	89.76	#1	89.76	96.04
5TA853687 2ZZ	Inscription Bright Chrome TOURAN XR-9/12/2019	1	pcs.	58.66	#1	58.66	62.77
5TA807417 GRU	Cover For Bumper Primed REAR BUMPER A/O-9/12/2019	1	pcs.	1,139.96	#1	1,139.96	1,219.76
5TA807568A 9B9	Spoiler Satin Black A/O-9/12/2019	1	pcs.	273.34	#1	273.34	292.47
8D0853419D	Packing Adhesive NUMBER PLATE PACKING XR-17/12/2019	1	pcs.	27.03	#1	27.03	28.92
WHT007341	Rivetted Cap Nut XR-17/12/2019	2	pcs.	1.88	#1	3.76	4.02
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOTLID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	SOMPO DIRECT SETTLEMENT DOA: 02/12/2019 TP VEH: GBJ586A SURVEY BY: GUOQIANG(LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	8,816.71	7%	670.37	9,576.71	10,247.08
Total	760.00	8,816.71		670.37	9,576.71	10,247.08

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

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Company
SOMPO
INSURANCE SINGAPORE
50 RAFFLES PLACE
#05-01/06 SINGAPORE LAND TOWER
Singapore 048623

Customer Details:
Ms.
UMAIRAH
BINTE MOHAMAD YUSOFF
525B PASIR RIS STREET 51
#11-571
Singapore 512525

Document no.
Document date 24-12-2019
Customer no. 5211033781
Customer GST-ID 198905490E
Dealer 39999
Job order number 2019002933/ 1
Job order date 07-12-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLT9857M	5T13NZ	28-03-2019	WVGZZZ1TZKW037590	Touran Comfortline 1.4 I TSI 110kW DSG	12,759

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg


This is an authorised document. No signature is required.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL			Ref : CS/SMO19021527/Gyf3e2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623			Date : 30-01-2020	
				
			Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBJ 586A	Veh. Inspected	SLT 9857M	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905625/THE	Excess (\$)	0.00	
Assign From	MELVIN YE	Assign Date	05/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN TOURAN	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	VVGZZZ1TZKW037590	Colour	BLACK	
Odometer	19033	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	6 mm	
L/H Front Tyre	215/55 R17	PIRELLI	6 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/12/2019	Inspection Date	06/12/2019	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 9857M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TRUNK LID (SN)	BUCKLED	1,914.28	1,914.28
1	SPOILER SATIN BLACK LHR (SN)	NECESSARY	242.77	242.77
1	SPOILER SATIN BLACK RHR (SN)	NECESSARY	242.77	242.77
1	PUSHBUTTON FOR ELECTRIC L (SN)	NOT NECESSARY	1,324.00	-
2	1K WINDOW ADHESIVE (SN)	NECESSARY	99.76	99.76
1	ADHESIVE REMOVER (SN)	NECESSARY	115.74	115.74
1	PRIMER (SN)	NECESSARY	25.92	25.92
2	APPLICATOR (SN)	NECESSARY	18.96	18.96
1	ACTIVATOR FOR PRECOATED W (SN)	NECESSARY	24.00	24.00
1	GASKET WEATHERSTRIP (SN)	NOT NECESSARY	285.78	-
1	VW SIGN BLACK / BRIGHT CHRO (SN)	NECESSARY	89.76	89.76
1	INSCRIPTION BRIGHT CHROME TOURAN (SN)	NECESSARY	58.66	58.66
1	COVER FOR BUMPER PRIMED REAR BUMPER (SN)	DEFORMED	1,139.96	1,139.96
1	SPOILER SATIN BLACK (SN)	CUT	273.34	273.34
1	BUMPER REINFORCEMENT (SN)	NOT NECESSARY	442.56	-
1	ATTACHMENT STRIP RR CTR BRACKET (SN)	NOT NECESSARY	55.98	-
1	GUIDE PIECE LHR SIDE BRACKET (SN)	NOT NECESSARY	29.49	-
1	GUIDE PIECE RHR SIDE BRACKET (SN)	NOT NECESSARY	29.49	-
1	GUIDE PIECE LHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	36.27	-
1	GUIDE PIECE RHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	36.27	-
1	EXHAUST SILENCER REAR (SN)	NOT NECESSARY	1,078.62	-
1	DUAL CLAMP (SN)	NOT NECESSARY	55.54	-
1	REVERSE SENSOR (SN)	NOT NECESSARY	400.00	-
1	PACKING ADHESICE (SN) (ADDITIONAL)	NECESSARY	27.03	27.03
2	RIVETTED CAP NUT (SN) (ADDITIONAL)	NECESSARY	3.76	3.76
			8,050.71	4,276.71
LABOUR				
DIAGNOSTIC AND PROGRAMMING.			480.00	480.00
CHECK SHORT CIRCUIT / HARNESS REPAIR.			280.00	280.00
LABOUR.			4,200.00	1,680.00

Report Ref No. CS/SMO19021527/Gyf3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	R&R REAR WINDSCREEN.	NOT NECESSARY	840.00	840.00
	R&R REAR EXHAUST.		840.00	-
	TRANSFER BOOTLID MECHANISM.		840.00	420.00
	SPRAY PAINTING.		4,000.00	1,600.00
			11,480.00	5,300.00
GRAND TOTAL			19,530.71	9,576.71
RECOMMENDED COST OF REPAIRS				9,576.11

Report Ref No. CS/SMO19021527/Gyf3e2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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