

# S9 MOTOR TRADING PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

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DATE: 16 March 2020

MS First Capital Insurance  
36 Robinson Road  
#16-01 City House  
SINGAPORE 068877

## LETTER OF DEMAND

Attn: Karen Tan  
Claim No: D19007678MFSH  
Your Insured: SH 8896L  
Date of Accident: 30-Nov-19

Location: Jurong West Central 2

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### FINAL REPAIR COSTS

VEHICLE NO. FBM 5464U (CB150R Honda)

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Cost of Repair for Vehicle No.:	FBM 5464U (lump sum)	\$3,700.00
Loss of Use:	5 days x \$30	\$150.00
Towing Fee:		\$60.00
Total:		\$3,910.00

SINGAPORE DOLLARS: THREE THOUSAND NINE HUNDRED TEN ONLY

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#### Notes:

1. All cheque payment should be "Crossed" and made payable to S9 MOTOR TRADING PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



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S9 Motor Trading Pte Ltd

:LG

## AUTHORIZATION TO ACT

I, Rosenah B Te mid Zin ("the third party claimant")  
of Blk 812 Jurong West St. 81 #03-152, Singapore 640812 (address),  
owner of FBM 54644 (vehicle no.) hereby authorize  
S9 Motor Trading Pte Ltd.

("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or  
loss of use ("claim") for my vehicle no. FBM 54644 that was  
damaged pursuant to the accident which occurred on 30/11/2019 (date) along  
Jurong West Central 2 Two Jurong West St. 81 (location) involving  
vehicle no/s SH 8896L  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem  
fit and the workshop is further authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 2nd day of December (month) 2019 (year)

X Rose  
Signed by "the third party Claimant"

S9 MOTOR TRADING PTE LTD  
Signed by "the workshop"

## DISCHARGE RECEIPT

FBM 5464U

CLAIM REFERENCE : D19007678MFSH  
ACCIDENT DATE : 30/11/2019  
ACCIDENT LOCATION : JURONG WEST CENTRAL 2 TOWARDS JURONG WEST STREET81  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : NG NGHEE SONG  
INSURED VEHICLE : SH 8896L  
INVOLVED PARTY : FBM 5464U  
SETTLEMENT SUM : \$3,910.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ROSENAH BINTE MOHD ZIN

Signature and Date :

Rose 23/7/2020

WITNESS : Rose Yan

Signature and Date :

Rose 23/7/2020

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# S9 MOTOR TRADING PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

DATE: 16 March 2020

Invoice No: S9-20-024

MS First Capital Insurance  
36 Robinson Road  
#16-01 City House  
SINGAPORE 068877

PD - Direct Settlement

Attn: Karen Tan  
Claim No: D19007678MFSH  
Your Insured: SH 8896L  
Date of Accident: 30-Nov-19

Location: Jurong West Central 2

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## FINAL REPAIR COSTS

VEHICLE NO. FBM 5464U (CB150R Honda)

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Cost of Repair for Vehicle No.: FBM 5464U (lump sum) \$3,700.00

Total: \$3,700.00

SINGAPORE DOLLARS: THREE THOUSAND SEVEN HUNDRED ONLY

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### Notes:

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S9 Motor Trading Pte Ltd

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CASH SALES / WORK ORDER

**MIKE MOTOR RECOVERY**

Business Reg No. 53152668B

Handphone No : 9011 9199

22650

6/12



No :

Date : 3/12/2019

Received from : SF

Vehicle No : FBM 54644 Model :

From : TP To : SG

Remarks : can not push

Amount : \$ 600

NOTE : Vehicle is transported at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being transported.

Authorised by : [Signature] Received by : \_\_\_\_\_



[MANDATE REQUEST] Re: [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT -  
D19007678MFSH/1 // EXPRESS SETTLEMENT

Karen Tan <karentan@msfirstcapital.com.sg>

Tue 4/28/2020 5:31 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 7 attachments (3 MB)

LKK RESURVEY PHOTO 1.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT.pdf; LKK INSPECTION.pdf; TP PIR.pdf; TP LOD.pdf;

Dear Asher,  
We refer to your email dated 13.04.2020.

You may proceed to settle at \$3,910.00 all-in.

*Best Regards,*

**Karen Tan**

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Monday, 13 April 2020 4:51 pm

**To:** Karen Tan <karentan@msfirstcapital.com.sg>

**Subject:** [MANDATE REQUEST] Re: [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT - D19007678MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D19007678MFSH/1**

Our ref : CC4/FCI19021525/Dea3q2

Dear Sirs,

**ACCIDENT INVOLVING SH 8896L AND FBM 5464U ON 30/11/2019**

We refer to the above matter.

The accident occurred when our insured make a right turn at the control junction collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer **"SG 98 MOTOR PTE LTD"** at **\$ 3,910.00 (all-in).**

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The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 5,599.20	\$ 3,700.00
2. Loss of Use (5days x \$30)	\$ 150.00	\$ 150.00 (5days x \$30)
3. Towing Fee	\$ 60.00	\$ 60.00
<b>Total</b>		<b><u>\$ 3,910.00</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Sent:** Thursday, March 19, 2020 5:22 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT - D19007678MFSH/1 // EXPRESS SETTLEMENT

Dear Asher,  
We can admit liability. You may proceed with Express Settlement.

*Best Regards,*

**Karen Tan**

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Thursday, March 19, 2020 5:13 PM  
**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Subject:** [PROPOSED LIABILITY] RE: SURVEY ASSESSMENT - D19007678MFSH/1 // EXPRESS SETTLEMENT

Claim No: D19007678MFSH  
LKK Ref: CC4/FCI19021525/Dea3

Dear Sir/Madam,

**ACCIDENT INVOLVING SH 8896L AND FBM 5464U ON 30/11/2019**

We refer to the above matter.

Liability: 100%

Remark: OID MAKE A RIGHT TURN AT CONTROL JUNCTION (OID CHARGED FOR CARELESS DRIVING)

Kindly let us have your approval on liability.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 31 December 2019 10:03 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D19007678MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,  
Please obtain evidence from TP repairer for review.



*Best Regards,*

**Karen Tan**

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, December 30, 2019 8:03 PM  
**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D19007678MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D19007678MFSH**  
**LKK REF: CC4/FCI19021525/Dea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBM 5464U at M/s S9 Motor Trading Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 5 December 2019 3:56 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D19007678MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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