

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, February 13, 2020 9:41 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 7/12/2019 involving SHB 1745Y & SCW 31D (AIG's insured) Our Ref: TAX/12/19/2040/lg
Attachments: img-213091045-0001.pdf; VIDEO-2020-02-13-09-27-02.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$500.00
Loss of Rental	\$912.88 (8.75 days x \$104.33)
Loss of Income	\$728.78 (8.75 day x \$83.29)
LTA Search Fee	\$7.00
Total	\$2148.66

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization & Notice of Assessment
- 7) Video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB1745Y(vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB1745Y that was damaged pursuant to the accident which occurred on 07/12/2019(date) along BLK 312 SUMANG LINK (location) involving vehicle no/s SCW31D("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Dec (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$970.00 (Global Sum) for vehicle no. SHB1745Y that was damaged pursuant to the accident which occurred on 07/12/2019 (date) along BLK 312 SUMANG LINK (location) involving vehicle no/s SCW31D.

This is pursuant to the inspection conducted on 11/12/2019 (date) at “the workshop”.

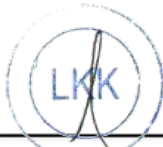
We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD (“the third party claimant”) of vehicle no. SHB1745Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB1745Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Dec (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200200028
Date : 04.02.2020
Vehicle No. : SHB1745Y
Your Ref No. : TAX/12/19/2040
Our Ref No. : 24104778
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 500.00
GRAND TOTAL					\$ 500.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 07.12.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 01/12/2019
Accident End Date : 19/12/2019

Date Generated : 19/12/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/19/2040	SHB1745Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24104778	09/12/2019 12:46 PM	18/12/2019 10:50 AM



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/19/2040

From: SMRT Taxis Pte Ltd

Date: 17/12/2019

**ACCIDENT INVOLVING SHB1745Y AND SCW31D ON 7/12/2019
5:30 PM ALONG BLK 312 SUMANG LINK.**

This is to confirm that the daily rental rate for SHB1745Y is \$104.33 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Date: 9/12/2019

Our Ref. No.:

Letter of Authorisation

I, Name YEN SOON WENG (NRIC No.:

registered hirer / relief driver / taxi share driver of SMRT taxi registration number

SHB1745Y hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi

and Third party SCH 310 happened on 07-12-19 1730

along Place SUMANG LINK 312 CP

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: YEN SOON WENG Signature: W

NRIC No. : ..

Tel No. : ..

Address : ..

ANE

Tax Reference No : SXXXX482A
Year of Assessment : 2019
Income Tax
Date : 25 Mar 2019

NOTICE OF ASSESSMENT
ORIGINAL



INLAND REVENUE
AUTHORITY OF
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR YEN SOON WENG
205B COMPASSVALE LANE
#02-03
SINGAPORE 542205



55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

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	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	30,400.00		30,400.00
TOTAL INCOME	30,400.00		30,400.00
ASSESSABLE INCOME			30,400.00
LESS: PERSONAL RELIEFS			
Earned Income		6,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		2,555.00	
TOTAL PERSONAL RELIEFS			18,055.00
CHARGEABLE INCOME			12,345.00
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 02 Mar 2019.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

@ 83-29

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

Enquire Transaction History

Information Display Detail

Log Date/Time:	09 Dec 2019 / 16:29:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SCW31D	Business Transaction Reference No.:	20191209162941742934
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 07 Dec 2019 17:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 3 April 2020 10:08 AM
To: ANDYCHU@AIA.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SCW31D & SHB1745Y ON 07/12/2019 ALONG/AT BLK 312 SUMANG LINK CP

Tracking:	Recipient	Delivery
	ANDYCHU@AIA.COM.SG	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 3/4/2020 10:08 AM
	suli@lkkauto.com	Delivered: 3/4/2020 10:08 AM
	olivialau@lkkauto.com	Delivered: 3/4/2020 10:08 AM

Our Ref: CC3/AIG19021516/Qkb3

CHU YONG KHIM
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SCW31D & SHB1745Y ON 07/12/2019 ALONG/AT BLK 312 SUMANG LINK CP

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as the driver that is reversing bears the burden to ensure proper lookout and it is safe before doing so. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **12/04/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

