

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 14 October 2020 10:47 AM
To: Goh, Jeremy
Subject: FW: Mandate Request - (AIG REF: TP / 1303422702SG) Accident between SHB 1745Y & SCW 31D (AIG) on 07/12/2019
Attachments: EMAIL TO OI.pdf

Dear Mr. Jeremy,

We refer to the above matter and your query below:

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/10/2020 14:26 PM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1069.86) - SHB1745Y - Claim Handler: Goh, Jeremy-CX

Approved:1069.86:Mandate approved. Try to close at \$900 or \$1000 instead of full mandate given. Have you checked v

Please be informed that Insured does not have any scene photo. He knows that there is damage to Third party vehicle.

We will do the needful.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 1 September 2020 12:11 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Mandate Request - (AIG REF: TP / 1303422702SG) Accident between SHB 1745Y & SCW 31D (AIG) on 07/12/2019

Dear Jeremy,

We refer to the above matter and attachments herein.

We had spoken to Insured earlier because he was making a query on the reserve amount \$4,800.00.

We had explained to Insured on the damage and Insured is agreeable to let the Insurance settle the third party claim.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: 1 September 2020 11:27 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - (AIG REF: TP / 1303422702SG) Accident between SHB 1745Y & SCW 31D (AIG) on 07/12/2019

Dear Khanchna,

I have approved the mandate in Merimen.

Please engage insured personally to inform him of the settlement of the claim.

Insured wrote in his report no damages, but video and impact shows liability down against him.

Thus please let insured be aware that we will pay the claim, in order to avoid further escalation from Insured down the road.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, July 3, 2020 5:20 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Mandate Request - (AIG REF: TP / 1303422702SG) Accident between SHB 1745Y & SCW 31D (AIG) on 07/12/2019

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Jeremy,

We refer to the above matter.

Please be informed that TP is chasing for offer.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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