

## Section A - Accident Details

|                                    |                              |
|------------------------------------|------------------------------|
| Registration Number                | SHD6434B                     |
| Case Reference Number              | TAX/12/19/2008               |
| Registration Date                  | 12/12/2017                   |
| Company Type                       | SMRT Taxis Pte Ltd           |
| Make                               | TOYOTA                       |
| Model                              | PRIUS4                       |
| Name of Driver                     | QUEK TOO KIM                 |
| Type of Accident                   | Head to Rear                 |
| Accident Date and Time             | 2/12/2019 1:55 PM            |
| Accident Reported Date and Time    | 2/12/2019 4:46 PM            |
| Is Surveyor Required?              | Yes                          |
| Survey by                          |                              |
| Vehicle is Towed Back?             | No                           |
| Towed Back Date and Time           |                              |
| Replacement Vehicle issued?        | No                           |
| Job Card Number                    | 24104661                     |
| Special Instruction to ARC, if any | TP / REAR PORTION/ AIG - LKK |
| Prepared Date and Time             | 3/12/2019 6:03 PM            |
| Chassis Number                     |                              |
| Mileage                            |                              |
| Work Shop                          |                              |
| Repair Completion Date and Time    |                              |

## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

|                              | Quotation from ARC                                                                  | Adjusted by Surveyor, if applicable                                                 |
|------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Total Labour Cost            | \$507.00                                                                            | \$200.00                                                                            |
| Total Spray Cost             | \$1,296.00                                                                          | \$280.00                                                                            |
| Total Spare Part Cost        | \$4,567.94                                                                          | \$984.52                                                                            |
| Total Other Cost             | \$360.00                                                                            | \$40.00                                                                             |
| TOTAL COST                   | \$8,730.94                                                                          | \$1,484.52 (P/P)                                                                    |
| Lump Sum Total               | \$6,750.00                                                                          | \$0.00                                                                              |
| Number of Repair Days        | 5.0                                                                                 | 2.0                                                                                 |
| Prepared / Adjusted By       | Fong Soon Loh                                                                       | Sun Pin (LKK) / AIG                                                                 |
| ARC / Surveyor Sign Off Date | 03/12/2019 7:10 PM                                                                  | 04/12/2019 4:20 PM                                                                  |
| Signature                    |  |  |
| Remarks                      |                                                                                     | P/P repair, Take before spray photo.                                                |

 $P = 964.52$ 
 $L = 520$ 
 $1,484.52$ 

2 days

## Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1912-0382 | Invoice Number |  |
| Quotation Date   | 26.12.2019   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

| Job Scope              | Quotation from AR | Adjusted by Surveyor, if applicable |
|------------------------|-------------------|-------------------------------------|
| TO REPAIR REAR PORTION | \$507.00          | \$200.00                            |
| Total Labour           | \$507.00          | \$200.00                            |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                            | Quotation from ARC | Adjusted by Surveyor, if applicable |
|--------------------------------------|--------------------|-------------------------------------|
| TO RESPRAY REAR BUMPER               | \$378.00           | \$200.00                            |
| TO RESPRAY BUMPER BEAM               | \$180.00           | \$0.00                              |
| TO RESPRAY FILLER RR BUMPER LH       | \$180.00           | \$0.00                              |
| TO RESPRAY FILLER RR BUMPER RH       | \$180.00           | \$80.00                             |
| TO RESPRAY FRONT FENDER LH           | \$378.00           | \$0.00                              |
| Total Spray Painting & Panel Beating | \$1,296.00         | \$280.00                            |

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope                               | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-----------------------------------------|--------------------|-------------------------------------|
| TO TEST AND REFIX REVERSE SENSOR SYSTEM | \$120.00           | \$0.00                              |
| TO REPLACE SUNDRY PARTS                 | \$100.00           | \$20.00                             |
| TO CHECK WIRING AND SYSTEM FUNCTION     | \$80.00            | \$20.00                             |
| TO WASH AND VACUUM                      | \$60.00            | \$0.00                              |
| Total Other Costs                       | \$360.00           | \$40.00                             |

## Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                              | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|----------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 5216116010   | CLIPS PIECE, FRT & RR BUMPER           | 1.00     | \$1.50          | 25.00        | \$1.13           | Replace            | Replace           |
|             |         | 5245347010   | GUARD, RR BUMPER, LOWER                | 1.00     | \$558.30        | 25.00        | \$418.73         | Replace            | Replace           |
|             |         | 5256547900   | FILLER, RR BUMPER, RH                  | 1.00     | \$119.90        | 25.00        | \$89.93          | Replace            | Replace           |
|             |         | 5256647900   | FILLER, RR BUMPER, LH                  | 0.00     | \$119.90        | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         |              | PIXEL STICKER                          | 2.00     | \$60.00         | 0.00         | \$120.00         | Replace            | Replace           |
|             |         |              | SENSOR REVERSE                         | 0.00     | \$180.00        | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         | 5839847050   | COVER, REAR FLOOR UNDER, RH            | 0.00     | \$169.50        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 5839947030   | COVER, REAR FLOOR UNDER, LH            | 0.00     | \$234.30        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 6625947010   | COVER, REAR FLOOR UNDER CENTER         | 0.00     | \$222.60        | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 8999730100   | ANTENNA, ELECTRICAL KEY                | 0.00     | \$60.30         | 0.00         | \$0.00           | Replace            | Check             |
|             |         | 8155147281   | LENS & BODY, REAR COMBINATION LAMP, RH | 0.00     | \$438.10        | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         | 8156147151   | LENS & BODY, REAR COMBINATION LAMP, LH | 0.00     | \$438.10        | 0.00         | \$0.00           | Replace            | Not Given         |
|             |         | 8158147010   | LENS & BODY ASSY, RR BUMPER, RH        | 0.00     | \$486.80        | 0.00         | \$0.00           | Replace            | Check             |



# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
80 Woodlands Industrial Park E4, Singapore 757705  
FAX Number : 63685502  
Estimator Telephone Number : 68662623  
Accident Reporting Number : 68662672

Date Generated : 26/12/2019

User ID : PehSuan

|       |  |                |                                      |      |            |       |          |         |           |   |
|-------|--|----------------|--------------------------------------|------|------------|-------|----------|---------|-----------|---|
|       |  | 81591470<br>10 | LENS & BODY ASSY , RR<br>BUMPER , LH | 0.00 | \$486.80   | 0.00  | \$0.00   | Replace | Check     | X |
|       |  | 61602471<br>80 | PANEL SUB-ASSY,<br>FENDER REAR LH    | 0.00 | \$824.80   | 0.00  | \$0.00   | Replace | Not Given | Y |
|       |  | 52159479<br>13 | COVER, RR BUMPER<br>ASSY             | 1.00 | \$423.90   | 25.00 | \$317.93 | Replace | Replace   |   |
|       |  | 52023470<br>30 | REAR BUMPER<br>REINFORCEMENT         | 0.00 | \$318.80   | 0.00  | \$0.00   | Replace | Check     | X |
|       |  | 52191470<br>30 | SEAL, RR BUMPER ARM,<br>RH & LH      | 1.00 | \$11.00    | 25.00 | \$8.25   | Replace | Replace   |   |
|       |  | 52462470<br>30 | PAD, RR BUMPER, RH &<br>LH , 1       | 1.00 | \$3.80     | 25.00 | \$2.85   | Replace | Replace   |   |
|       |  | 52462470<br>20 | PAD, RR BUMPER, RH &<br>LH , 2       | 1.00 | \$3.80     | 25.00 | \$2.85   | Replace | Replace   |   |
|       |  | 52462470<br>10 | PAD, RR BUMPER, RH &<br>LH , 3       | 1.00 | \$3.80     | 25.00 | \$2.85   | Replace | Replace   |   |
|       |  | 52575470<br>40 | RETAINER, RR BUMPER,<br>RH           | 0.00 | \$112.70   | 0.00  | \$0.00   | Replace | Not Given | X |
|       |  | 52576470<br>40 | RETAINER, RR BUMPER,<br>LH           | 0.00 | \$111.50   | 0.00  | \$0.00   | Replace | Not Given | X |
|       |  | 52591470<br>50 | SEAL, RR BUMPER , RH                 | 0.00 | \$85.20    | 0.00  | \$0.00   | Replace | Not Given | X |
|       |  | 52592470<br>40 | SEAL, RR BUMPER , LH                 | 0.00 | \$85.20    | 0.00  | \$0.00   | Replace | Not Given | X |
| Total |  |                |                                      |      | \$5,560.60 |       | \$964.52 |         |           |   |

## Added Spare Parts / Material Usage After Surveyor Signed off

| Part<br>Number | Portion | Stock<br>Number | Part Name | Quantity | List Price \$ | Discount<br>(%) | Final Price<br>(\$) | ARC Check | Surveyor<br>Check |
|----------------|---------|-----------------|-----------|----------|---------------|-----------------|---------------------|-----------|-------------------|
| Total          |         |                 |           |          |               |                 |                     |           |                   |



## Case Details

Case Reference Number : TAX/12/19/2008  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHD6434B

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-9589-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd  
 Accident Date and Time : 02/12/2019 05:55 AM  
 Vehicle Age(In Months) : 24

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

| BOM Type        | Costing Type | Portion | Material Number | Part Name                    | Qty | SMRT Recommendation     |                |        |                 | Repair/ Replace | Surveyor Quantity | Surveyor Approval        |                | Remarks |
|-----------------|--------------|---------|-----------------|------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|---------|
|                 |              |         |                 |                              |     | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) |                 |                   | Surveyor Final Price(\$) | Repair/Replace |         |
| One Time Key In | Main         |         |                 | CLIPS PIECE, FRT & RR BUMPER | 1   | 1.50                    | 1.50           | 25.00  | 1.13            | Replace         | 1                 | 1.13                     | Replace        | * / NEC |
| One Time Key In | Main         |         |                 | GUARD, RR BUMPER, LOWER      | 1   | 558.30                  | 558.30         | 25.00  | 418.72          | Replace         | 1                 | 418.72                   | Replace        | * / DD  |
| One Time Key In | Main         |         |                 | FILLER, RR BUMPER, RH        | 1   | 119.90                  | 119.90         | 25.00  | 89.93           | Replace         | 1                 | 89.93                    | Replace        | * / DD  |
| One Time Key In | Main         |         |                 | FILLER, RR BUMPER, LH        | 1   | 119.90                  | 119.90         | 25.00  | 89.93           | Replace         | 0                 | 0                        | Not Givt       | * X SVC |
| One Time Key In | Main         |         |                 | PIXEL STICKER                | 2   | 60.00                   | 120.00         | 0.00   | 120.00          | Replace         | 2                 | 120.00                   | Replace        | * / NEC |
| One Time Key In | Main         |         |                 | SENSOR REVERSE               | 1   | 180.00                  | 180.00         | 0.00   | 180.00          | Replace         | 0                 | 0                        | Not Givt       | * X SVC |
| One Time Key In | Main         |         |                 | COVER, REAR FLOOR UNDER, RH  | 1   | 169.50                  | 169.50         | 25.00  | 127.13          | Replace         | 0                 | 0                        | Check          | X SVC   |
| One Time Key In | Main         |         |                 | COVER, REAR FLOOR UNDER, LH  | 1   | 234.30                  | 234.30         | 25.00  | 175.73          | Replace         | 0                 | 0                        | Check          | X SVC   |

Total Spare Part Cost 4,567.94

Surveyor Total 964.50

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 4,567.94

Final Sur Total 964.50

| SMRT Recommendation   |              |         |                 |                                        |     |                         |                |        |                 |                        | Surveyor Approval |                          |                |         |
|-----------------------|--------------|---------|-----------------|----------------------------------------|-----|-------------------------|----------------|--------|-----------------|------------------------|-------------------|--------------------------|----------------|---------|
| BOM Type              | Coating Type | Portion | Material Number | Part Name                              | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace        | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In       | Main         |         |                 | COVER, REAR FLOOR UNDER CENTER         | 1   | 222.60                  | 222.60         | 25.00  | 166.95          | Replace                | 0                 | 0                        | Check          | * X SVC |
| One Time Key In       | Main         |         |                 | ANTENNA, ELECTRICAL KEY                | 1   | 60.30                   | 60.30          | 25.00  | 45.22           | Replace                | 0                 | 0                        | Check          | * X SVC |
| One Time Key In       | Main         |         |                 | LENS & BODY, REAR COMBINATION LAMP, RH | 1   | 438.10                  | 438.10         | 10.00  | 394.29          | Replace                | 0                 | 0                        | Not Givr       | * X SVC |
| One Time Key In       | Main         |         |                 | LENS & BODY, REAR COMBINATION LAMP, LH | 1   | 438.10                  | 438.10         | 10.00  | 394.29          | Replace                | 0                 | 0                        | Not Givr       | * X SVC |
| One Time Key In       | Main         |         |                 | LENS & BODY ASSY, RR BUMPER, RH        | 1   | 486.80                  | 486.80         | 10.00  | 438.12          | Replace                | 0                 | 0                        | Check          | * X SVC |
| One Time Key In       | Main         |         |                 | LENS & BODY ASSY, RR BUMPER, LH        | 1   | 486.80                  | 486.80         | 10.00  | 438.12          | Replace                | 0                 | 0                        | Check          | * X SVC |
| One Time Key In       | Main         |         |                 | PANEL SUB-ASSY, FENDER REAR LH         | 1   | 824.80                  | 824.80         | 25.00  | 618.60          | Replace                | 0                 | 0                        | Not Givr       | * X SVC |
| One Time Key In       | Main         |         |                 | COVER, RR BUMPER ASSY                  | 1   | 423.90                  | 423.90         | 25.00  | 317.92          | Replace                | 1                 | 317.92/3                 | Replace        | ✓ Pb    |
| One Time Key In       | Main         |         |                 | REAR BUMPER REINFORCEMENT              | 1   | 318.80                  | 318.80         | 25.00  | 239.10          | Replace                | 0                 | 0                        | Check          | * X SVC |
| One Time Key In       | Main         |         |                 | SEAL, RR BUMPER ARM, RH & LH           | 1   | 11.00                   | 11.00          | 25.00  | 8.25            | Replace                | 1                 | 8.25                     | Replace        | * ✓ NEC |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH, 1             | 1   | 3.80                    | 3.80           | 25.00  | 2.85            | Replace                | 1                 | 2.85                     | Replace        | * ✓ NEC |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH, 2             | 1   | 3.80                    | 3.80           | 25.00  | 2.85            | Replace                | 1                 | 2.85                     | Replace        | * ✓ NEC |
| One Time Key In       | Main         |         |                 | PAD, RR BUMPER, RH & LH, 3             | 1   | 3.80                    | 3.80           | 25.00  | 2.85            | Replace                | 1                 | 2.85                     | Replace        | * ✓ NEC |
| One Time Key In       | Main         |         |                 | RETAINER, RR BUMPER, RH                | 1   | 112.70                  | 112.70         | 25.00  | 84.53           | Replace                | 0                 | 0                        | Not Givr       | * ✓ NEC |
| Total Spare Part Cost |              |         |                 |                                        |     |                         |                |        | 4,567.94        | Surveyor Total 964.50  |                   |                          |                |         |
| Lump Sum Discount (%) |              |         |                 |                                        |     |                         |                |        | 0.00            | Lump Sum Dis (%) 0     |                   |                          |                |         |
| Final Spare Part Cost |              |         |                 |                                        |     |                         |                |        | 4,567.94        | Final Sur Total 964.50 |                   |                          |                |         |

| SMRT Recommendation   |              |         |                 |                         |     |                         |                |        |                 |                        | Surveyor Approval |                          |                        |
|-----------------------|--------------|---------|-----------------|-------------------------|-----|-------------------------|----------------|--------|-----------------|------------------------|-------------------|--------------------------|------------------------|
| BOM Type              | Costing Type | Portion | Material Number | Part Name               | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace        | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace Remarks |
| One Time Key In       | Main         |         |                 | RETAINER, RR BUMPER, LH | 1   | 111.50                  | 111.50         | 25.00  | 83.63           | Replace                | 0                 |                          | Not Givr * X SVC       |
|                       |              |         |                 |                         |     |                         |                |        |                 |                        | 0                 |                          |                        |
| One Time Key In       | Main         |         |                 | SEAL, RR BUMPER, RH     | 1   | 85.20                   | 85.20          | 25.00  | 63.90           | Replace                | 0                 | 0                        | Not Givr * X SVC       |
| One Time Key In       | Main         |         |                 | SEAL, RR BUMPER, LH     | 1   | 85.20                   | 85.20          | 25.00  | 63.90           | Replace                | 0                 | 0                        | Not Givr * X SVC       |
| Total Spare Part Cost |              |         |                 |                         |     |                         |                |        | 4,567.94        | Surveyor Total 964.50  |                   |                          |                        |
| Lump Sum Discount (%) |              |         |                 |                         |     |                         |                |        | 0.00            | Lump Sum Dis (%) 0     |                   |                          |                        |
| Final Spare Part Cost |              |         |                 |                         |     |                         |                |        | 4,567.94        | Final Sur Total 964.50 |                   |                          |                        |

Labour's Cost Detail

| S.No.  | Costing Type | Job Scope              | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|------------------------|-------------------------|-------------------------|---------|
| 1      | Main         | TO REPAIR REAR PORTION | 507.00                  | 200 /                   |         |
| Total: |              |                        | 507.00                  | 200.00                  |         |

Spray Cost Detail

| S.No.  | Costing Type | Job Scope                      | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|--------------------------------|-------------------------|-------------------------|---------|
| 1      | Main         | TO RESPRAY REAR BUMPER         | 378.00                  | 200 /                   |         |
| 2      | Main         | TO RESPRAY BUMPER BEAM         | 180.00                  | 0                       |         |
| 3      | Main         | TO RESPRAY FILLER RR BUMPER LH | 180.00                  | 0                       |         |
| 4      | Main         | TO RESPRAY FILLER RR BUMPER RH | 180.00                  | 80 /                    |         |
| 5      | Main         | TO RESPRAY FRONT FENDER LH     | 378.00                  | 0                       |         |
| Total: |              |                                | 1,296.00                | 280.00                  |         |

Other Cost Detail

| S.No.  | Costing Type | Job Scope                                  | SMRT<br>Recommendation(\$) | Surveyor<br>Adjustment(\$) | Remarks |
|--------|--------------|--------------------------------------------|----------------------------|----------------------------|---------|
| 1      | Main         | TO TEST AND REFIX REVERSE<br>SENSOR SYSTEM | 120.00                     | 0                          |         |
| 2      | Main         | TO REPLACE SUNDRY PARTS                    | 100.00                     | 20                         | ✓       |
| 3      | Main         | TO CHECK WIRING AND SYSTEM<br>FUNCTION     | 80.00                      | 20                         | ✓       |
| 4      | Main         | TO WASH AND VACUUM                         | 80.00                      | 0                          |         |
| Total: |              |                                            | 380.00                     | 40.00                      |         |

## Summary

|                          | Estimator Assessment(\$) | Surveyor Assessment(\$)              |
|--------------------------|--------------------------|--------------------------------------|
| Total Spare Part Detail  | 4,567.94                 | 964.50                               |
| Total Labour Cost        | 0.00                     | 200.00                               |
| Total Spray Painting     | 0.00                     | 280.00                               |
| Other                    | 0.00                     | 40.00                                |
| Overall Total            | 4,567.94                 | 1,484.50                             |
| Lump Sum Repair Option   |                          |                                      |
| Lump Sum Total           | 4,550.00                 | 1,484.50                             |
| Surveyor Approved Amount |                          | 1,484.50                             |
| No of Repair Days*       | 5                        | 2                                    |
| Remarks                  |                          | P/P repair, Take before spray photo. |
| Surveyor Name            |                          | Sun Pin (LKK)                        |

Signature

Survey Date

04/12/2019

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Oi Sun Pin (LKK Auto)

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**From:** Oi Sun Pin (LKK Auto)  
**Sent:** Thursday, 2 January, 2020 6:27 PM  
**To:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)  
**Subject:** RE: SHD6434B

Dear Poh Suan,

Confirm the finalize amount \$1,484.52. Repair day 2 days under part by part repair.

Thank you.

Best Regards,  
Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [Sunpin@lkkauto.com](mailto:Sunpin@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]  
Sent: Thursday, 26 December, 2019 6:40 PM  
To: Oi Sun Pin (LKK Auto)  
Cc: SUR; CS A Team  
Subject: SHD6434B

Hi Sun Pin,

Attached herewith the repair estimate of SHD 6434B having Case No: TAX/12/19/2008.

There is no change to the approved amount of \$1,484.52 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)  
Sent: Thursday, 26 December 2019 6:43 PM  
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)  
Subject: Scan Data from FX-D421D6