

Asher Sng (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 22 January 2020 10:37 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 2/12/2019 involving SHD 6434B & SME 8734H (AIG's insured)
Our Ref: TAX/12/19/2008/lg
Attachments: img-122101610-0001.pdf; 20191202_130340.jpg; 20191202_130316.jpg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1484.52
Loss of Rental	\$709.44 (6 days x \$118.24)
Loss of Income	\$360.00 (6 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2560.96

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Letter of authorization
- 7) Scene photos

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 21 January 2020 5:27 PM
To: 'JTCP82@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SME 8734H AND SHD 6434B ON 02/12/2019

Our Ref: CC3/AIG19021511/Qea3

21 JAN 2020

TEO CHOON PEI, JEREMY

Dear Sir/Madam,

ACCIDENT INVOLVING SME 8734H AND SHD 6434B ON 02/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHD 6434B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6434B** that was damaged pursuant to the accident which occurred on **02/12/2019** (date) along **HENDERSON ROAD TO DEPOT ROAD** (location) involving vehicle no/s **SME 8734H** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of April (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,484.52** (Repair Cost), **S\$504.72** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHD 6434B** that was damaged pursuant to the accident which occurred on **02/12/2019** (date) along **HENDERSON ROAD TO DEPOT ROAD** (location) involving vehicle no/s **SME 8734H**.

This is pursuant to the inspection conducted on **04/12/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 6434B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6434B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of April (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100103
Date : 07.01.2020
Vehicle No. : SHD6434B
Your Ref No. : TAX/12/19/2008
Our Ref No. : 24104661
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
CLIPS PIECE, FRT & RR BUMPER	1.00	\$ 1.50	(25.00)	\$ 0.37	\$ 1.13
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.93
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , RH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	0.00	\$ 824.80	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	1.00	\$ 11.00	(25.00)	\$ 2.75	\$ 8.25
PAD, RR BUMPER, RH & LH , 1	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 2	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 3	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100103
Date : 07.01.2020
Vehicle No. : SHD6434B
Your Ref No. : TAX/12/19/2008
Our Ref No. : 24104661
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 964.52
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY FRONT FENDER LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 1,484.52

Remark :

Make/Model : PRIUS4
Accident Date : 02.12.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/19/2008

From: SMRT Taxis Pte Ltd

Date: 10/12/2019

**ACCIDENT INVOLVING SHD6434B AND SME8734H ON 2/12/2019
1:55 PM ALONG HENDERSON ROAD TO DEPOT ROAD.**

This is to confirm that the daily rental rate for SHD6434B is \$118.24 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 29/11/2019
Accident End Date : 10/12/2019

Date Generated : 10/12/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/19/2008	SHD6434B	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24104661	02/12/2019 4:46 PM	09/12/2019 8:57 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	03 Dec 2019 / 09:00:30	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SME8734H	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20191203090030290553
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 02 Dec 2019 13:55:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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Print Received Message

This mail is associated with :

***SHD6434B (4499228765SG)**
[SME8734H]

TP

SMRT TAXIS PTE LTD

Dec 2 2019 1:00PM

[TEO CHOON PEI, JEREMY]

SMRT Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **23/04/2020 21:04 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$1996.24) - SHD6434B - Claim Handler: Goh, Jeremy-CX**

Approved:1996.24:COR: \$1,484.52 LOR: \$236.48-354.72 (2-3days) LOI: \$100-150 (2-3days) *subj not claimed in injury claim LTA: \$7 TOTAL: \$1828-1996.24 subj to Final Repair Bill, Rental Docs & LTA Search Bill in order