

Khanchna (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 21 January 2020 4:47 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: 7196778460SG - Seeking instructions to reject Third party claim

Dear Khanchna,

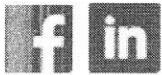
Kindly proceed to reject claim.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, 21 January 2020 4:36 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 7196778460SG - Seeking instructions to reject Third party claim

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Loh,

We refer to the above matter and your e-mail below.

In view of the PIR against the Third party, we suggest to reject third party's claim.

Your approval please.

Thank you.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 21 January 2020 4:31 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: 7196778460SG

Dear Khanchna,

Police letter from insured uploaded into Merimen. Action initiated against TP driver for Careless Driving Causing Hurt.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
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From: Loh, Chee-Heng
Sent: Thursday, 2 January 2020 4:00 PM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Subject: RE: 7196778460SG

Dear Khanchna,

Fyi, insured, Mr Ashley Tan, has escalated this matter to our management. To handle insured with sensitivity for this case.

Correction regarding video footage. TP stated in the GIA report that SD card handed to Traffic Police. Kindly assist to obtain TP's video footage, and also PIR.

Noted that TP stated that TP was changing lane to the right to make a U-turn when the accident occurred. Thus, BOLA 15 is applicable unless TP video showed otherwise.

Kindly assist to update insured of claim status in your engagement with insured.

Thank you.

Best regards,
Loh Chee Heng

AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Loh, Chee-Heng
Sent: Thursday, 2 January 2020 3:32 PM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Subject: RE: 7196778460SG

Dear Khanchna,

Ol's GIA report has been uploaded into Merimen for your viewing.

Noted that Ol's in-car cam SD card has been handed over to Traffic Police.

Thank you.

Best regards,
Loh Chee Heng

AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

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From: Loh, Chee-Heng
Sent: Friday, 13 December 2019 11:29 AM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Subject: 7196778460SG

Hi Khanchna,

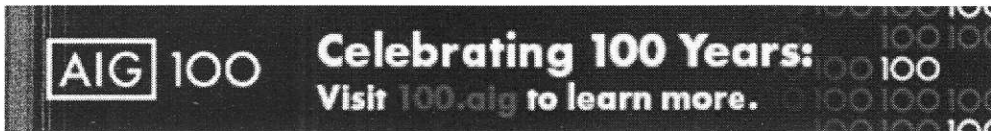
Insured, Mr Tan, contacted us and informed that he was immobilized at the moment due to the accident. OI asserted that he was not at fault as TPV moved out of a minor road. We have advised insured to make report at ARC as soon as he is able to do so.

Fyi.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 23 January 2020 8:55 AM
To: 'cassandra.chua@mbmwheelpower.com.sg'; 'yinsiew.kon@mbmwheelpower.com.sg'
Cc: Admin A
Subject: Reject Third party Claim - Accident between SMC 4625B & SLN 8240E [AIG] on 26/11/2019
Attachments: Traffic Police Outcome.PDF

Without Prejudice

Dear Sir/Madam,

We refer to the subject matter.

Please be informed that the police investigation result is against your client under **S.65(4)(a) RTA** for careless driving in this accident (as attached).

As such, we have our principal's instruction to reject the claim and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 16 January 2020 2:23 PM
To: 'cassandra.chua@mbmwheelpower.com.sg' <cassandra.chua@mbmwheelpower.com.sg>; 'yinsiew.kon@mbmwheelpower.com.sg' <yinsiew.kon@mbmwheelpower.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident between SMC 4625B & SLN 8240E [AIG] on 26/11/2019

Without Prejudice

Our Ref: CC4/AIG19021504/Kkb3

Your Ref: SMC 4625B

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We would like to request a copy of accident video/police investigation result/witness SD/accident scene photos (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 6 January 2020 1:32 PM

To: cassandra.chua@mbmwheelpower.com.sg; yinsiew.kon@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between SMC 4625B & SLN 8240E [AIG] on 26/11/2019

Without Prejudice

Our Ref: CC4/AIG19021504/Kkb3

Your Ref: SMC 4625B

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We would like to request a copy of accident video/police investigation result/witness SD/accident scene photos (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/73511/2019
Date : 30 December, 2019

TAN YANQUAN, ASHLEY
22 SUNSET SQUARE
SINGAPORE 597319

Dear Sir/Madam

**ACCIDENT INVOLVING SLN8240E & SMC4625B ALONG HOLLAND ROAD TOWARDS ULU
PANDAN, JUNCTION OF TAMAN WARNA ON 26 NOVEMBER 2019 AT 2255 HRS.**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **SMC4625B** has committed an offence of Careless Driving Causing Hurt under Section 65(4)(a) of the Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.
3. If you have any queries, please contact the Investigation Officer, Abdul Muhaimin at telephone number 6547 6845.

Yours faithfully

HAFIZ FAIZAL
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE



**SINGAPORE
POLICE FORCE**

Traffic Police
Singapore Police Force
10, Ubi Avenue 3
Singapore 408865
Tel : 6547 0000
Fax : 6547 6259

Date : 28 Nov 2019

Your Ref :
Our Ref : TP/IP/73511/2019

TAN YANQUAN, ASHLEY
22 SUNSET SQUARE
SINGAPORE 597319

000055



Dear Sir / Madam,

**CASE OF TRAFFIC ACCIDENT INVOLVING SLN8240E ALONG HOLLAND ROAD ON 26 NOV 2019 @
10.55 PM**

Please be informed that Traffic Police is investigating into the above matter and will update you the status in due course.

2 IF you have not lodged a Police Report of a Traffic Accident (NP168) in respect of the said accident which is now required for police investigation, please do so as soon as possible at the nearest police station, Neighbourhood Police Centre (NPC), Neighbourhood Police Post (NPP) or online via Singapore Police Force Electronic Police Centre (<http://www.police.gov.sg/epc>).

3 Please note that the information given by you in the Police Report of a Traffic Accident (NP168) will be carefully considered. You may not be called upon for an interview if the information in the Police Report is sufficient for our investigation. However, if you have any further information or other evidence (such as CCTV footages) which you have not stated in your report and which you think will assist in the investigation, you are advised to contact the Investigation Officer within 2 weeks of this letter to arrange for an appointment.

4 You may contact the Investigation Officer ABDUL MUHAMIN BIN HUSSAIN at his / her office number: 65476845 or the supervisor NORHIDAWATI BTE AHMAD at 65476310 if you have any further queries.

5 Thank you.

Yours faithfully,

TAN CHEE SING (ASP)
CHIEF INVESTIGATION OFFICER
INVESTIGATION BRANCH
TRAFFIC POLICE

This is computer generated and does not require a signature.